

Motorola XT2071-4

Motorola Razr 5G (XT2071-4) User Manual

Your guide to setting up, operating, and maintaining your Motorola Razr 5G smartphone.

1. SETUP

1.1 Unboxing and Initial Inspection

Carefully remove all components from the packaging. Verify that all items listed below are present and undamaged.

- Motorola Razr 5G (XT2071-4) Smartphone
- SIM Tray Ejector
- Charging Cable (USB-C)
- Power Adapter
- Quick Start Guide



Image 1.1: Motorola Razr 5G smartphone alongside its retail packaging.

1.2 SIM Card Installation

Locate the SIM card tray on the side of your device. Insert the SIM tray ejector tool into the small hole next to the tray and press firmly until the tray pops out. Place your Nano-SIM card(s) into the tray with the gold contacts facing down. Carefully reinsert the tray into the device. This device supports one physical Nano-SIM and one eSIM.

1.3 Powering On/Off

To power on your device, press and hold the Power button located on the side until the Motorola logo appears. To power off, press and hold the Power button, then select 'Power off' from the options on the screen.

1.4 Initial Configuration

Upon first power-on, follow the on-screen prompts to set up your device. This includes selecting your language, connecting to a Wi-Fi network, signing in with your Google account, and setting up security features like the fingerprint reader.

2. OPERATING YOUR DEVICE

2.1 Foldable Display Usage

The Motorola Razr 5G features a 6.2-inch foldable plastic OLED main display and a 2.7-inch glass OLED external display. The main display offers a large, immersive experience when unfolded, while the external display provides quick access to notifications, time, and basic controls when the phone is folded.





Image 2.1: The Motorola Razr 5G in its unfolded state, showcasing the large internal display.



Image 2.2: The Motorola Razr 5G folded, with the external display showing time and notifications.

2.2 Basic Functions (Calls, Messaging, Internet)

Utilize the phone for standard communication. Ensure your SIM card is active for calls and mobile data. Connect to Wi-Fi for internet access. The device supports 2G GSM, 3G, 4G/LTE, and 5G networks. **Note:** This phone is not compatible with US CDMA networks such as Verizon, Sprint, or US Cellular.

2.3 Camera Features

The Motorola Razr 5G is equipped with a 48 MP Quad Pixel primary camera (f/1.7 aperture, 1.6 μm pixel size, OIS) for high-quality photos and a 20 MP Quad Pixel front camera (f/2.2 aperture, 1.6 μm pixel size) for selfies and video calls. The external display can be used as a viewfinder for quick selfies with the main camera.



Image 2.3: The Motorola Razr 5G displaying its camera interface, ready to capture photos.

2.4 Fingerprint Reader

The rear-mounted fingerprint reader provides secure and convenient unlocking of your device. Set up your fingerprint(s) in the device security settings.

2.5 Android 10 Interface

Your device runs on Android 10, offering a user-friendly interface with access to Google services and a wide range of applications from the Google Play Store.

3. MAINTENANCE AND CARE

3.1 Cleaning Your Device

Use a soft, lint-free cloth to clean your phone. Avoid abrasive materials or harsh chemicals. For the foldable screen, wipe gently and avoid pressing hard on the crease area.

3.2 Battery Care

The device is equipped with a 2800 mAh battery with 15W TurboPower charging. To prolong battery life, avoid extreme temperatures and fully discharging the battery frequently. Use only approved chargers and cables.

3.3 Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. Navigate to *Settings > System > System updates*

4. TROUBLESHOOTING COMMON ISSUES

- Device not powering on:** Ensure the battery is charged. Connect to a charger for at least 15 minutes before attempting to power on again.
- Network connectivity issues:** Check if your SIM card is properly inserted. Verify that mobile data is enabled in settings. If issues persist, contact your network provider.
- Screen not responding:** Restart the device by holding the Power button. If the external screen is unresponsive, try unfolding the device to use the main screen.
- Apps crashing:** Ensure all apps are updated to their latest versions. Clear the cache of the problematic app (*Settings > Apps > [App Name] > Storage > Clear cache*).

5. TECHNICAL SPECIFICATIONS

Feature	Detail
Model Number	XT2071-4
Main Display	6.2" foldable plastic OLED, HD+ (2142 x 876 p), Corning Gorilla Glass 5
External Display	2.7" glass OLED, SD (800 x 600 p)
Processor	Qualcomm Snapdragon 765G Adreno 620 GPU
Operating System	Android 10.0
Internal Storage	256GB
RAM	8GB
Primary Camera	48 MP Quad Pixel (f/1.7, OIS)
Front Camera	20 MP Quad Pixel (f/2.2)
Battery Capacity	2800 mAh with 15W TurboPower charging

SIM Card Type	1x Physical SIM (Nano-SIM) + 1x eSIM
Dimensions	2.86 x 0.31 x 6.66 inches
Weight	6.8 ounces (192 Grams)
Special Features	Camera, Fingerprint Reader, Front Camera, Touchscreen, GPS, Wi-Fi

6. WARRANTY AND SUPPORT INFORMATION

6.1 Warranty Details

Your Motorola Razr 5G (XT2071-4) comes with a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms, conditions, and duration. Keep your proof of purchase for warranty claims.

6.2 Contact Support

For technical assistance, troubleshooting, or warranty inquiries, please visit the official Motorola support website or contact their customer service. Contact information can typically be found on the Motorola website or in your device's documentation.