

Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

[manuals.plus](#) /

› [Plantronics](#) /

› [Plantronics Voyager Focus UC B825 Bluetooth USB Headset User Manual](#)

Plantronics B825

Plantronics Voyager Focus UC B825 Bluetooth USB Headset User Manual

Model: B825

INTRODUCTION

This manual provides detailed instructions for the Plantronics Voyager Focus UC B825 Bluetooth USB Headset. It covers product features, setup, operation, maintenance, and troubleshooting to ensure optimal performance and user experience.

PACKAGE CONTENTS

The package typically includes the following items:

- Plantronics Voyager Focus UC B825 Headset
- USB Bluetooth Adapter
- Charging Stand (may vary by specific product variant)
- USB Charging Cable



Image: The Plantronics Voyager Focus UC B825 headset displayed with its charging stand and a small USB adapter, indicating the complete package.

PRODUCT OVERVIEW

Headset Components



Image: A close-up view of the Plantronics Voyager Focus UC B825 headset, highlighting the earcups, microphone boom, and control buttons.

- **Earcups:** Padded earcups designed for comfort and effective sound isolation.
- **Microphone Boom:** A flexible boom equipped with multiple microphones for clear voice capture and dynamic noise reduction.
- **Headband:** An adjustable headband ensuring a secure and comfortable fit for various head sizes.
- **Controls:** Integrated buttons for call answer/end, volume adjustment, microphone mute, and Active Noise Cancellation (ANC) activation.

SETUP

Charging the Headset

Before initial use, ensure the headset is fully charged to maximize battery life.

1. Connect the USB charging cable to the charging stand or directly to the headset's charging port.
2. Plug the other end of the USB cable into a powered USB port (e.g., computer, USB wall adapter).
3. Place the headset onto the charging stand or ensure the cable is securely connected. The indicator light on the headset will display the charging status.



Image: A detailed view of the Plantronics charging stand, designed to hold and charge the headset.

Pairing with Devices

The Voyager Focus UC B825 can connect to a PC/Mac using the included USB adapter and to mobile devices via Bluetooth.

Pairing with USB Adapter (PC/Mac)

1. Insert the USB Bluetooth adapter into an available USB port on your computer.
2. Power on your headset.
3. The adapter and headset are pre-paired from the factory and should connect automatically. The adapter's LED will turn solid blue when a connection is established.

Pairing with Mobile Device (Bluetooth)

1. With the headset powered on, slide and hold the Power switch towards the Bluetooth icon until you hear the voice prompt "pairing" and the headset LEDs flash red and blue.
2. On your mobile device, navigate to the Bluetooth settings and select "PLT Focus" from the list of available devices.
3. Once successfully paired, you will hear "pairing successful" and the headset LEDs will stop flashing.

OPERATING INSTRUCTIONS

Call Management

- **Answer/End Call:** Press the Call button located on the earcup.
- **Make a Call:** Initiate the call from your connected phone or softphone application.
- **Reject Call:** Press and hold the Call button for approximately 2 seconds.

Volume Control

Use the volume up (+) and volume down (-) buttons on the earcup to adjust the audio levels for calls and media.

Mute Function

Press the Mute button on the microphone boom to toggle your microphone's mute status.

The headset features a **Dynamic Mute Alert**: If you attempt to speak while your microphone is muted, an audible reminder will be provided.

Smart Mute: The headset can automatically mute your microphone when you remove it and unmute when you put it back on.

Active Noise Cancellation (ANC)

Slide the ANC switch on the earcup to activate or deactivate the active noise cancellation feature. ANC helps to reduce distracting background noise, enhancing your focus during calls or while listening to media.

Smart Sensor Technology

The headset incorporates smart sensors to detect when it is being worn or removed, enabling intelligent functionality:

- Removing the headset during an active call will mute the microphone. Placing it back on will unmute.
- Taking off the headset while listening to music will pause playback. Putting it back on will resume playback.

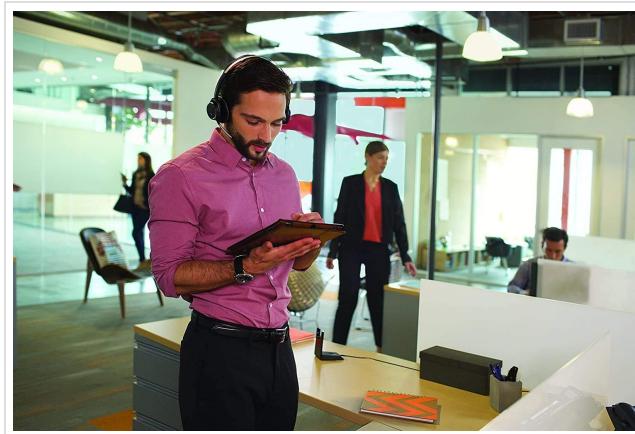


Image: A person wearing the Plantronics Voyager Focus UC B825 headset in a modern office setting, demonstrating its use for professional communication.

MAINTENANCE

- Keep the headset clean by gently wiping it with a soft, dry cloth.
- Avoid exposing the headset to extreme temperatures, direct sunlight, excessive moisture, or corrosive substances.
- Store the headset in a cool, dry place when not in use to prolong its lifespan.
- Do not attempt to disassemble the headset, as this action will void the product warranty.

TROUBLESHOOTING

No Audio / Poor Audio Quality

- Ensure the headset is powered on and has sufficient battery charge.
- Verify that the headset is correctly paired and connected to your desired device (PC/Mac or mobile).
- Check and adjust the volume levels on both the headset and your connected device.
- If using the USB adapter, confirm it is securely plugged into a functional USB port on your computer.
- Restart your computer or mobile device and attempt to reconnect.

Microphone Not Working

- Ensure the microphone is not muted. Check the mute button and the status indicated by the Dynamic Mute Alert.
- Verify that the microphone boom is positioned correctly near your mouth for optimal voice pickup.
- Check the audio input settings on your computer or mobile device to confirm the headset is selected as the primary microphone.

Headset Not Pairing

- Ensure the headset is in pairing mode (LEDs flashing red and blue).
- Turn off and then on the Bluetooth function on your mobile device, then attempt the pairing process again.
- If pairing with a PC/Mac, confirm that the USB adapter is recognized and properly installed by the computer's operating system.
- Clear any previous Bluetooth connections on your device if you are experiencing persistent pairing issues.

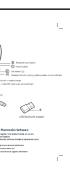
SPECIFICATIONS

Feature	Specification
Model Name	Voyager Focus UC B825
Connectivity	Wireless (Bluetooth)
Bluetooth Range	Up to 30 meters (100 feet)
Noise Control	Active Noise Cancellation (ANC)
Talk Time	Up to 12 hours
Weight	1.28 ounces
Compatible Devices	Laptops, Bluetooth enabled desk phones, Mobile phones, Tablets
Special Features	Lightweight, Smart Sensor Technology, Dynamic Mute Alert, SoundGuard Hearing Protection

WARRANTY AND SUPPORT

Plantronics (now Poly) products typically come with a limited warranty. Please refer to the official Plantronics/Poly website or your purchase documentation for specific warranty terms and conditions applicable to your region and product.

For technical support, product registration, or further assistance, visit the official Plantronics/Poly support website. You can usually find contact information and FAQs there.

 Voyager Focus UC User Guide	<p>Plantronics Voyager Focus UC Bluetooth Headset User Guide</p> <p>Comprehensive user guide for the Plantronics Voyager Focus UC Bluetooth headset, detailing setup, connection, features like ANC and OpenMic, troubleshooting, and support information.</p>
 Voyager Focus UC Quick Start Guide User Guide	<p>Plantronics Voyager Focus UC Quick Start Guide - Setup, Features, and Usage</p> <p>A concise guide to setting up, pairing, and using the Plantronics Voyager Focus UC headset, including features like call control, music playback, and active noise cancelling.</p>
 Voyager Edge Series User Guide	<p>Plantronics Voyager Edge Series User Guide: Features, Pairing, and Specifications</p> <p>Comprehensive user guide for the Plantronics Voyager Edge Series headset, covering setup, pairing (Bluetooth, NFC), call management, voice commands, smart sensors, battery status, charging, and technical specifications. Learn how to optimize your audio experience.</p>
 Voyager 8200 UC User Guide	<p>Plantronics Voyager 8200 UC User Guide - Setup, Features, and Troubleshooting</p> <p>Comprehensive user guide for the Plantronics Voyager 8200 UC headset, covering setup, pairing, features like ANC and OpenMic, software integration, troubleshooting, and support.</p>
 Voyager 4200 UC Series User Guide	<p>Plantronics Voyager 4200 UC Series User Guide - Setup, Features, and Troubleshooting</p> <p>Comprehensive user guide for the Plantronics Voyager 4200 UC Series wireless headset. Learn how to connect, pair, use features like Microsoft Teams and Amazon Alexa, update firmware, and troubleshoot common issues.</p>
 Bluetooth Headset Pairing Guide User Guide	<p>Plantronics Bluetooth Headset Pairing Guide</p> <p>Learn how to pair your Plantronics Bluetooth headset with your mobile device. This guide covers various Plantronics headset models and provides step-by-step instructions for successful Bluetooth pairing.</p>