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Elari 4GR

Elari KidPhone 4GR Smartwatch User Manual

Model: 4GR

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1. INTRODUCTION

The Elari KidPhone 4GR is a 4G children's smartwatch designed for safety, communication, and entertainment. This device allows parents to monitor their child's location and communicate effectively, while providing children with engaging features like calls, messaging, and games. It supports 4G connectivity, advanced GPS/GLONASS/LBS/Wi-Fi tracking, and includes an SOS function for emergencies.

This manual provides detailed instructions for setting up, operating, and maintaining your Elari KidPhone 4GR smartwatch. Please read it carefully to ensure proper use and to maximize the device's features.

2. SETUP GUIDE

2.1 Unboxing and Initial Charge

Upon unboxing, ensure all components are present: Elari KidPhone 4GR smartwatch, charging cable, and this user manual. Before first use, fully charge the device using the provided charging cable. Connect the magnetic charger to the watch's charging port and the USB end to a compatible power adapter (not included) or computer USB port. A full charge typically takes 2-3 hours.

2.2 SIM Card Installation

The KidPhone 4GR requires a Nano SIM card for 4G connectivity. Ensure the SIM card is active and has a data plan. Power off the watch before inserting the SIM card.

1. Locate the SIM card slot on the side of the watch.
2. Carefully open the SIM card tray cover.
3. Insert the Nano SIM card into the tray with the gold contacts facing up and the notched corner aligned as shown in the diagram (refer to product packaging for visual guide if available).
4. Close the SIM card tray cover securely to ensure water resistance.

Note: If the watch does not automatically detect the network, you may need to manually configure the APN settings via the companion app. Refer to your SIM card provider for correct APN details.

2.3 App Installation and Pairing

To manage the smartwatch and access its full features, download the ELARI SafeFamily application on your smartphone (available for Android and iOS).

1. Download the "ELARI SafeFamily" app from the Google Play Store or Apple App Store.
2. Open the app and create a new account or log in if you already have one.
3. Follow the on-screen instructions to add a new device. You will typically scan a QR code displayed on the watch screen or enter the device ID manually.
4. Once paired, configure parental controls, safe zones, and authorized contacts within the app.

3. OPERATING INSTRUCTIONS

3.1 Basic Navigation

The Elari KidPhone 4GR features a touch screen for navigation. Swipe left/right to browse through applications and features. Swipe down from the top to access quick settings and notifications. Tap an icon to open an application.



Image: The main screen of the Elari KidPhone 4GR smartwatch, displaying icons for various functions such as Wi-Fi, volume, Bluetooth, themes, contacts, and games, along with the 4G signal indicator and battery level (85%).

3.2 Making and Receiving Calls

The watch supports both audio and video calls with authorized contacts.

- **To make a call:** Tap the "Contacts" icon, select a contact, and choose either audio or video call.
- **To receive a call:** When a call comes in, tap the green answer button on the screen.



Image: The smartwatch screen displaying an active video call with a young girl, indicating the watch's video communication capability.



Image: The smartwatch screen displaying an active video call with a young boy, demonstrating the watch's video communication feature.

3.3 SOS Function

In case of emergency, the child can press and hold the dedicated SOS button (usually located on the side of the watch). This will automatically send an alert with the child's location to pre-set emergency contacts and initiate calls

to them until one is answered.

3.4 GPS Tracking and Safe Zones

Parents can monitor the child's location in real-time through the ELARI SafeFamily app. You can also set up "safe zones" (e.g., home, school). The app will send notifications if the child enters or leaves these designated areas.

3.5 Camera and Photo Sharing

The watch has a built-in camera. Tap the "Camera" icon to take photos. Photos can be shared with authorized contacts via the chat function.

3.6 MP3 Player and Bluetooth Connectivity

To use the watch as an MP3 player:

1. Connect the watch to a computer using the charging cable.
2. Drag and drop MP3 music files into the watch's storage.
3. On the watch, open the "Music" application.
4. Pair Bluetooth headphones or a speaker with the watch for audio playback.

3.7 Other Features

- **School Mode:** Configure specific times when the watch functions are limited to prevent distractions during school hours.
- **Alarm Clock:** Set alarms directly on the watch or via the app.
- **Pedometer:** Tracks steps taken by the child.
- **Customizable Display:** Change themes and wallpapers to personalize the watch face.
- **KidGram:** A parent-controlled messenger and content platform.

More than just a watch



Audio/Video
calls



KidGram



Music



Themes &
wallpapers



Chat



Photo



Games



SOS
button

Image: An overview of the Elari KidPhone 4GR's diverse features, including audio/video calls, KidGram messenger, music playback, chat, photo capture, games, and the SOS emergency button.

4. MAINTENANCE

4.1 Cleaning

Wipe the watch screen and body with a soft, dry, lint-free cloth. For stubborn dirt, slightly dampen the cloth with water. Avoid using harsh chemicals, abrasive cleaners, or solvents, as these can damage the watch's finish and seals.

4.2 Water Resistance (IP54)

The Elari KidPhone 4GR has an IP54 rating, meaning it is protected against dust ingress and splashing water from any direction. It is **not** designed for swimming, showering, or submersion in water. Ensure the SIM card tray cover is always securely closed to maintain water resistance.

Excellent quality!



Stylish round design

The screen is recessed into the frame of the dial, which further protects the watch from possible damage.



Powerful CPU

The Android-based CPU makes it possible to use the functions of the operating system to the fullest!



Protection against dust and splashes

The watch will function properly even if the child washes his hands in it or gets caught in the rain.



Changing themes and screens

The bright screen is clearly visible even in direct sunlight. You can easily change the design of the interface.

Image: A graphic illustrating key quality features of the Elari KidPhone 4GR, including its stylish round design, powerful CPU, protection against dust and splashes (IP54), and the ability to change themes and screens.

4.3 Battery Care

To prolong battery life, avoid exposing the watch to extreme temperatures. Charge the watch regularly, but avoid leaving it fully charged or fully discharged for extended periods. The watch has up to 48 hours of standby time.

4.4 Software Updates

Periodically check for software updates through the ELARI SafeFamily app. Updates can improve performance, add new features, and enhance security.

5. TROUBLESHOOTING

Problem	Possible Cause	Solution
Watch does not power on.	Low battery.	Charge the watch for at least 30 minutes.
No network signal / Cannot make calls.	SIM card not inserted correctly or not active. Incorrect APN settings. No 4G coverage.	<ul style="list-style-type: none"> • Ensure SIM card is properly inserted and active. • Check 4G coverage in your area. • Verify APN settings in the ELARI SafeFamily app.
GPS location is inaccurate.	Poor GPS signal (indoors, dense urban areas). LBS/Wi-Fi positioning being used.	<ul style="list-style-type: none"> • Move to an open outdoor area for better GPS signal. • Ensure Wi-Fi is enabled on the watch for improved indoor positioning. • Check location refresh rate settings in the app.
Cannot pair watch with app.	Incorrect QR code/device ID. Watch not powered on. App issues.	<ul style="list-style-type: none"> • Ensure watch is powered on and displaying the pairing QR code. • Restart both the watch and the smartphone. • Reinstall the ELARI SafeFamily app.
Battery drains quickly.	Frequent GPS updates, high screen brightness, heavy usage.	<ul style="list-style-type: none"> • Reduce GPS refresh rate in the app. • Lower screen brightness. • Limit background app usage.

6. SPECIFICATIONS

Feature	Detail
Model Name	KidPhone 4GR
Model Number	4GR
Brand	Elari
Connectivity Technology	4G LTE, GPS, Bluetooth
SIM Card Type	Nano SIM
Operating System	Android, iOS (compatible app)
Memory Storage Capacity	4 GB
Screen Size	1.3 Inches
Display Resolution	240 x 240 pixels

Feature	Detail
Input Method	Touchscreen, Voice Control
Special Features	Time Display, Video Call, Camera, GPS, Pedometer, Alarm Clock
GPS Functionality	Integrated GPS
Water Resistance Level	IP54 (Splash-proof, Dust-protected)
Band Material	Silicone
Case Material	Silicone
Color	Black
Item Weight	56 Grams
Item Dimensions	5.7 x 4.7 x 1.7 cm
Band Length	240 Millimeters
Battery Capacity	580 mAh (estimated)
Standby Time	Up to 48 hours

7. SUPPORT AND WARRANTY

7.1 Customer Support

If you encounter any issues not covered in this manual or require further assistance, please contact Elari customer support:

- **Email:** support@elari.net
- You can also reach support via the Amazon Chat or through the ELARI SafeFamily application.

7.2 Warranty Information

Specific warranty details may vary by region and retailer. Please refer to the warranty card included with your product or contact Elari customer support for comprehensive warranty information.