

OPPO CPH2201

OPPO Reno5 Pro 5G User Manual

Model: CPH2201

1. INTRODUCTION

Welcome to the user manual for your new OPPO Reno5 Pro 5G smartphone. This guide provides essential information to help you set up, operate, maintain, and troubleshoot your device. Please read this manual carefully to ensure optimal performance and longevity of your smartphone.

The OPPO Reno5 Pro 5G is a high-performance smartphone featuring a 2.6 GHz Octa-core processor, 8GB of RAM, and 128GB of internal storage. It runs on Android 11 and is powered by a 4350mAh non-removable battery, designed for efficient and reliable daily use.





Figure 1.1: Front view of the OPPO Reno5 Pro 5G smartphone, highlighting its sleek display and design.

2. SETUP

2.1 Unboxing and Initial Inspection

Carefully remove all items from the packaging. Verify that all components listed in the "What's in the Box" section are present and undamaged. If any items are missing or damaged, contact customer support immediately.

2.2 Inserting SIM Cards

The OPPO Reno5 Pro 5G supports Dual-SIM functionality. Follow these steps to insert your SIM cards:

1. Locate the SIM card tray on the side of the device.
2. Insert the SIM ejector tool (if provided) into the small hole next to the tray and push gently until the tray pops out.

3. Place your Nano-SIM cards into the designated slots on the tray. Ensure the gold contacts face downwards and the cut corner aligns correctly.
4. Carefully reinsert the SIM card tray into the phone until it clicks into place.

Important Note:

- This smartphone is not compatible with CDMA networks (e.g., Verizon, Sprint, US Cellular). Please verify network compatibility with your provider before use.
- The internal storage of 128GB cannot be expanded with an external memory card.





Figure 2.1: Side view of the OPPO Reno5 Pro 5G, illustrating the location of the SIM card tray.

2.3 Powering On and Initial Configuration

Press and hold the Power button (located on the right side) until the OPPO logo appears. Follow the on-screen prompts to complete the initial setup, which includes:

- Selecting your language and region.
- Connecting to a Wi-Fi network.
- Signing in with your Google account.
- Setting up screen lock (PIN, pattern, password, fingerprint).
- Transferring data from an old device (optional).

3. OPERATING YOUR DEVICE

3.1 Display and Navigation

The OPPO Reno5 Pro 5G features a 6.55-inch Super AMOLED display with a 90Hz refresh rate for smooth visuals. Navigation is primarily touch-based. You can use gestures or traditional navigation buttons (configurable in settings).

- **Home Screen:** Swipe left or right to access different home screen panels.
- **App Drawer:** Swipe up from the bottom of the screen to access all installed applications.
- **Notification Panel:** Swipe down from the top of the screen to view notifications and quick settings.
- **Fingerprint Sensor:** The in-display fingerprint sensor allows for quick and secure unlocking.

3.2 Camera Features

Your device is equipped with a versatile camera system:

- **Rear Camera:** 64 MP (wide) + 8 MP (ultrawide) + 2 MP (macro) + 2 MP (depth) quad-camera setup.
- **Front Camera:** 32 MP (wide) for high-quality selfies.

Open the Camera app to access various modes such as Photo, Video, Portrait, Night, and more. Tap on the screen to focus, and use the zoom slider to adjust magnification.

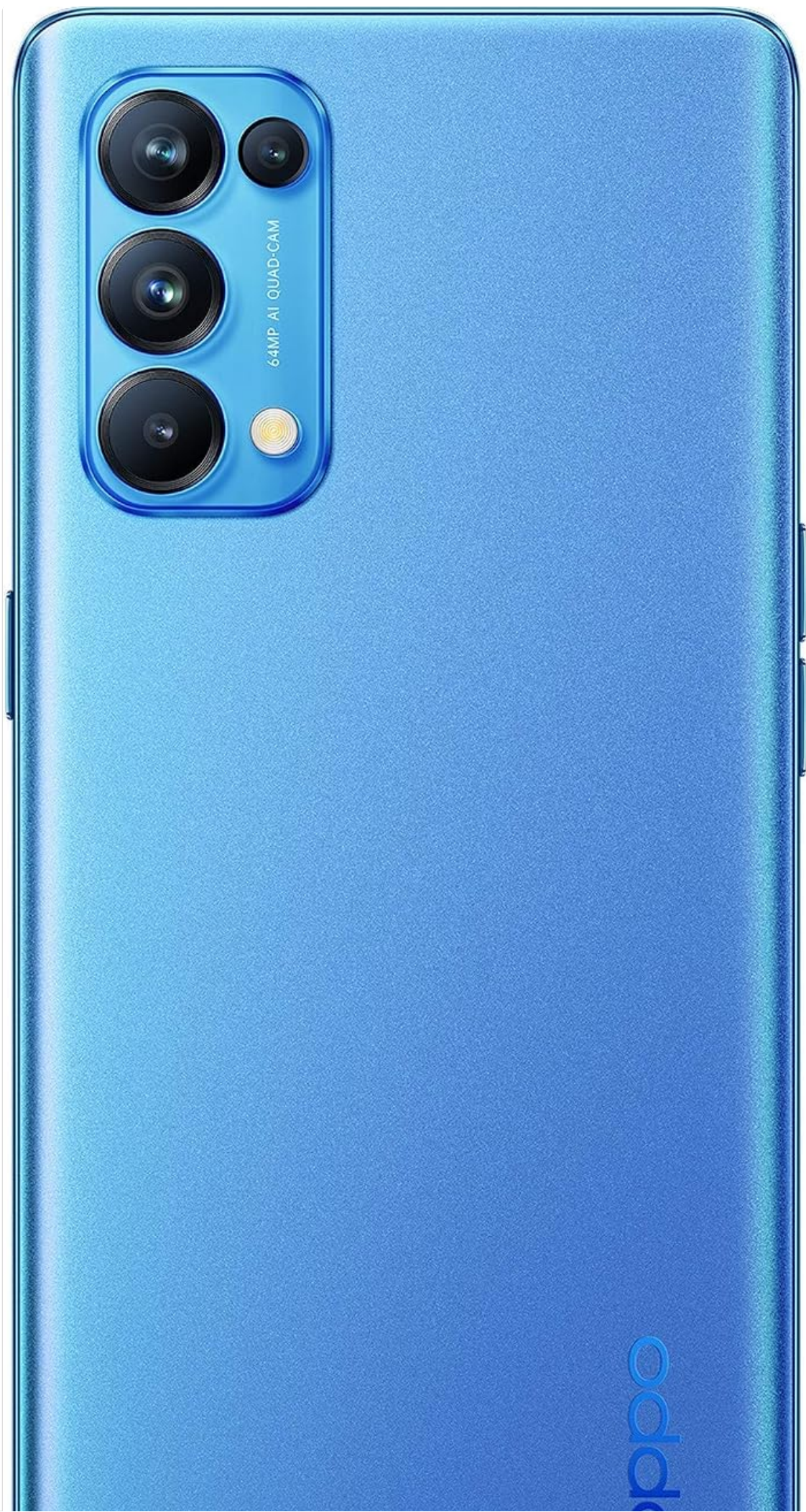




Figure 3.1: Rear view of the OPPO Reno5 Pro 5G, showcasing its quad-camera system.

3.3 Calls and Messaging

To make a call, open the Phone app and dial the number or select a contact. For messaging, use the Messages app to send and receive SMS/MMS. Ensure your SIM card is active and has network coverage.

3.4 Internet and Connectivity

Connect to the internet via Wi-Fi or mobile data (5G/4G/3G). To enable Wi-Fi, go to **Settings > Wi-Fi** and select your desired network. For mobile data, ensure it is enabled in **Settings > Mobile Network**.

The device supports various network frequencies for global compatibility. Refer to the specifications section for detailed frequency bands.

4. MAINTENANCE

4.1 Battery Management

The 4350mAh battery provides ample power for daily use. To optimize battery life:

- Reduce screen brightness.
- Disable Wi-Fi, Bluetooth, and GPS when not in use.
- Close background apps.
- Utilize power-saving modes available in **Settings > Battery**.

The device supports fast charging. Use the original charger and USB cable for optimal charging speed and safety.

4.2 Software Updates

Regularly check for software updates to ensure your device has the latest features, security patches, and performance improvements. Go to **Settings > About Phone > Software Update** to check for and install updates.

4.3 Cleaning and Care

To clean your device, use a soft, lint-free cloth. Avoid using harsh chemicals or abrasive materials. Keep the device away from extreme temperatures, direct sunlight, and liquids.

5. TROUBLESHOOTING

This section addresses common issues you might encounter with your OPPO Reno5 Pro 5G.

5.1 Device Not Powering On

- Ensure the battery is charged. Connect the device to its charger and wait a few minutes before attempting to power on again.
- Press and hold the Power button for at least 10-15 seconds to perform a forced restart.

5.2 Network Connectivity Issues

- Check if Airplane Mode is off (swipe down from top for Quick Settings).
- Verify that your SIM card is properly inserted and active.
- Restart the device.
- Go to **Settings > Mobile Network > Network operators** and select your network manually.
- Remember, this phone is not compatible with CDMA networks.

5.3 Apps Crashing or Freezing

- Close and reopen the app.
- Clear the app's cache and data (**Settings > Apps > [App Name] > Storage > Clear Cache/Clear Data**).
- Ensure the app is updated to its latest version from the Google Play Store.
- Restart your phone.

5.4 Fingerprint Sensor Not Working

- Ensure your finger is clean and dry.
- Re-register your fingerprints in **Settings > Fingerprint, Face & Password**.
- Ensure the screen is clean and free of smudges or protectors that might interfere.

6. SPECIFICATIONS

Below are the key technical specifications for the OPPO Reno5 Pro 5G (Model: CPH2201):

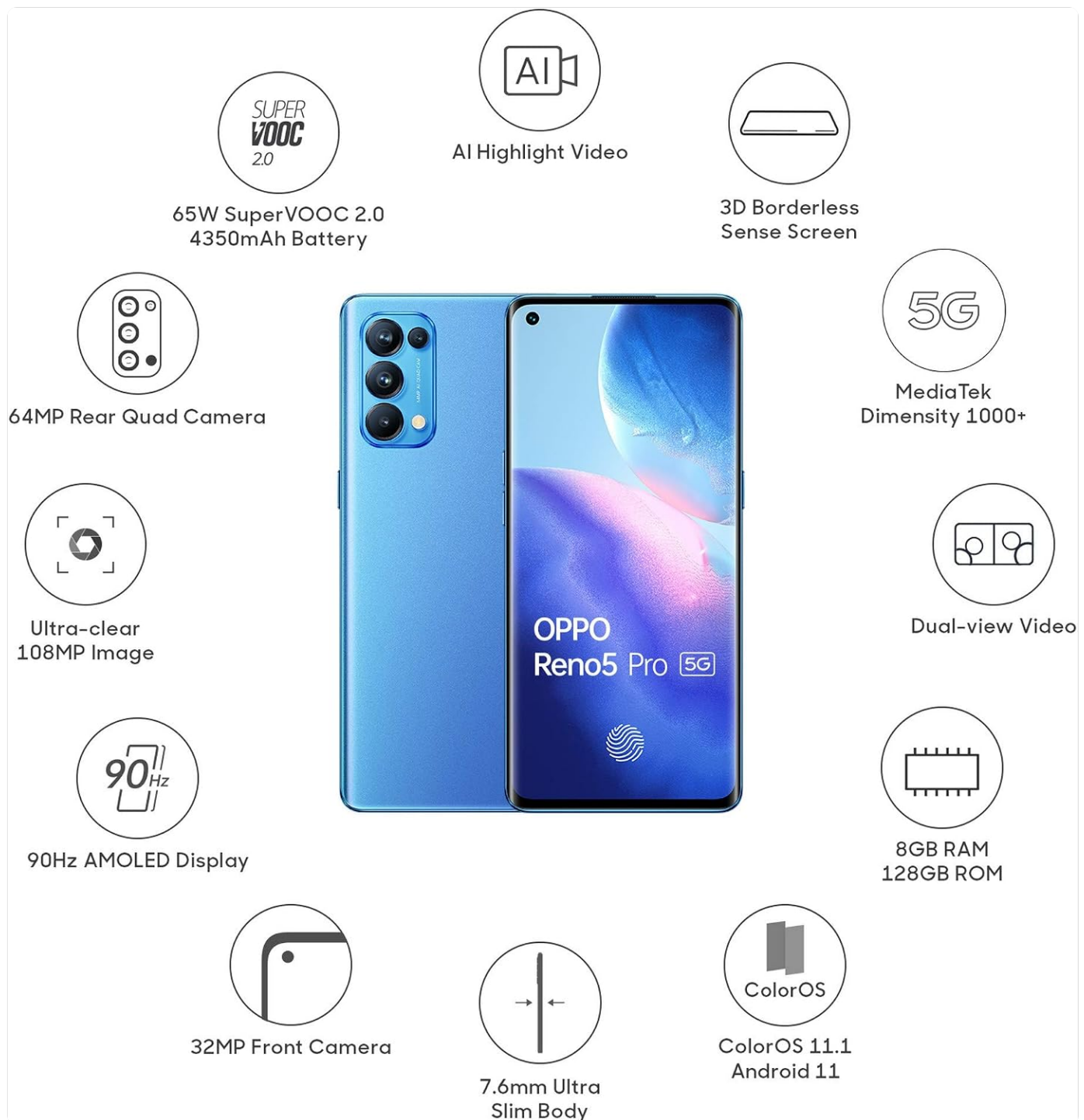


Figure 6.1: Key features and specifications of the OPPO Reno5 Pro 5G.

Feature	Detail
Model Name	Oppo Reno5 Pro 5G
Model Number	CPH2201
Operating System	Android 11.0 (ColorOS 11.1)
Processor	Mediatek MT6889Z Dimensity 1000+ (7nm), Octa-core (4x2.6 GHz Cortex-A77 & 4x2.0 GHz Cortex-A55)
RAM	8 GB

Feature	Detail
Internal Storage	128 GB (Non-expandable)
Display	6.55 inches Super AMOLED, 1080 x 2400 pixels, Corning Gorilla Glass 5
Refresh Rate	90 Hz
Rear Camera	64 MP (wide), 8 MP (ultrawide), 2 MP (macro), 2 MP (depth)
Front Camera	32 MP (wide)
Battery Capacity	4350 mAh (Non-removable)
Charging	Fast Charging Support (Charges 0 to 100% in approx. 35 mins)
Dimensions	6.3 x 2.87 x 0.31 inches (160.1 x 73.4 x 7.8 mm)
Weight	6.1 ounces (173 grams)
SIM Type	Dual Nano-SIM
Connectivity	5G, 4G LTE, 3G, 2G, Wi-Fi, Bluetooth, GPS
Audio Jack	3.5 mm
Special Features	In-display Fingerprint Sensor, Fast Charging, Dual SIM

7. WHAT'S IN THE BOX

The standard retail package for the OPPO Reno5 Pro 5G includes the following items:

- OPPO Reno5 Pro 5G Smartphone
- USB Cable
- SIM Ejector Tool (may vary by region)
- Quick Start Guide and Safety Information
- Earphone (Type C) (may vary by region)

Note: The exact contents may vary based on region and specific retail package.

8. WARRANTY AND SUPPORT

For warranty information, please refer to the warranty card included in your product packaging or visit the official OPPO website for your region. Warranty terms and conditions may vary by country.

For technical support, troubleshooting assistance beyond this manual, or service inquiries, please contact OPPO customer service through their official website or authorized service centers. Keep your proof of purchase handy when seeking support.

Official OPPO Website: www.oppo.com

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question