mophie 401306598

Mophie 4-in-1 Wireless Charging Mat (Model 401306598) User Manual

Your comprehensive guide to setup, operation, and maintenance.

1. INTRODUCTION

The Mophie 4-in-1 Wireless Charging Mat is a versatile multi-device charger designed to power up to four Qi-enabled devices and one USB-A device simultaneously. This mat features multiple charging coils for efficient power delivery and includes a dedicated stand for your Apple Watch (Apple Watch charging cable not included). Its intuitive design with easy-align valleys helps ensure correct device placement for optimal charging. The sleek fabric finish integrates seamlessly into any home or office environment, minimizing cable clutter.

2. WHAT'S IN THE BOX

Upon unboxing your Mophie 4-in-1 Wireless Charging Mat, please ensure all the following components are present:

- Wireless Charging Mat
- Watch Charging Stand
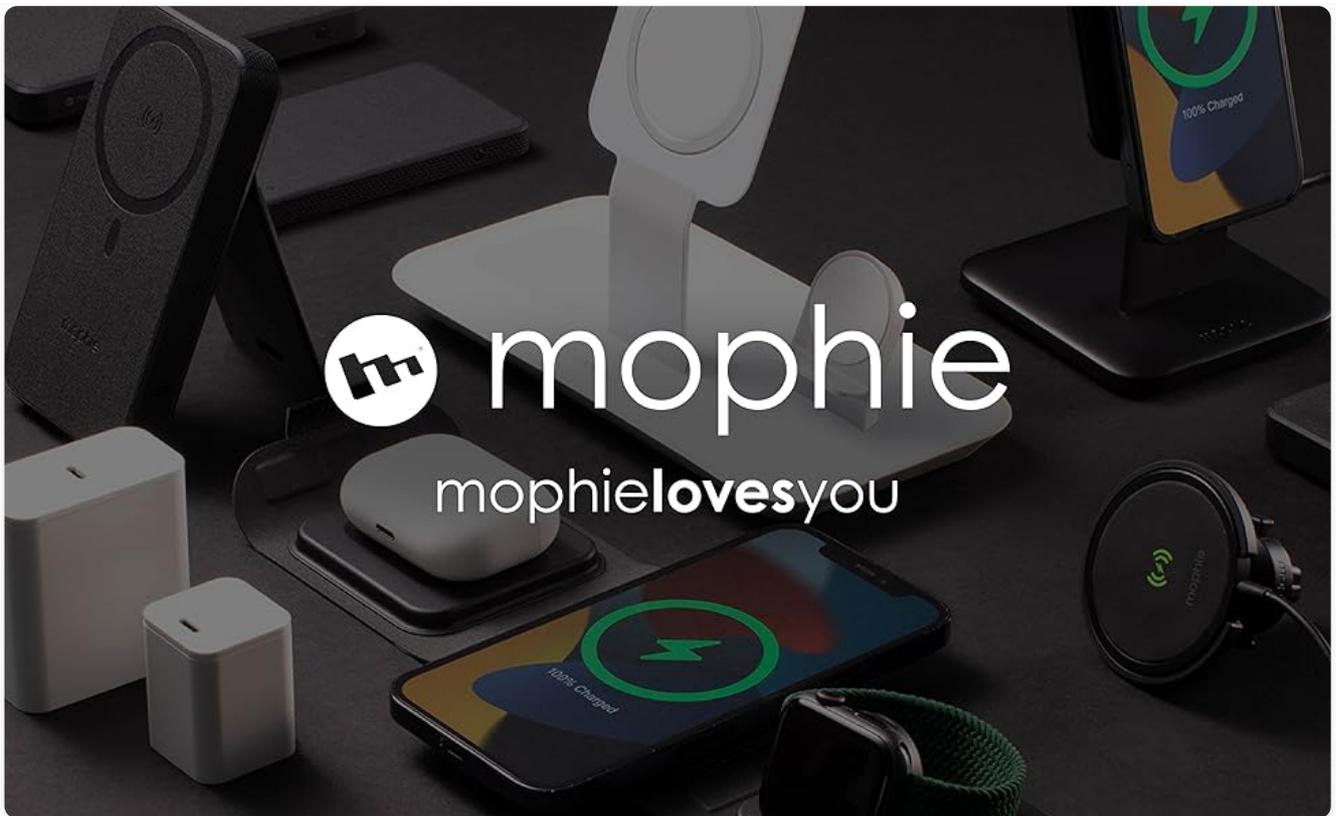- Wall Adapter
- Charging Cable
- Quick-Start Guide

Image: The Mophie 4-in-1 Wireless Charging Mat with various devices, including smartphones, earbuds, and an Apple Watch, demonstrating its multi-device charging capability.

3. SETUP INSTRUCTIONS

1. **Connect the Power Adapter:** Plug the provided charging cable into the port on the Mophie 4-in-1 Wireless Charging Mat. Connect the wall adapter to the other end of the charging cable and then into a power outlet.

2. **Attach the Apple Watch Stand:** The included watch charging stand can be attached to the mat. Insert your Apple Watch magnetic charging cable (not included) into the USB-A port on the mat and route the cable through the stand for a tidy setup.

3. **Placement:** Place the charging mat on a flat, stable surface, such as a desk or nightstand.

Image: A close-up view of the Apple Watch charging stand, showing how an Apple Watch can be positioned for charging via the integrated USB-A port.

4. OPERATING INSTRUCTIONS

The Mophie 4-in-1 Wireless Charging Mat is designed for ease of use. Follow these steps to charge your devices:

1. **Wireless Charging for Phones and Earbuds:** Place your Qi-enabled smartphone or wireless earbuds (such as AirPods) onto one of the designated charging areas on the mat. The mat features easy-align valleys and intuitive markings to help you find the 'sweet spot' for optimal charging. An indicator light will illuminate to confirm charging has begun. The mat can charge through lightweight phone cases up to 3mm thick.

2. **USB-A Port for Apple Watch and Other Devices:** Connect your Apple Watch magnetic charging cable (not included) to the USB-A port and place your Apple Watch on the attached stand. This port can also be used to charge other USB-A powered devices.

3. **Indicator Lights:** Each wireless charging area has a corresponding indicator light on the side of the mat. A solid light indicates that a device is charging correctly. If the light flashes rapidly, it may indicate a foreign object on the charging surface or improper device alignment.

Image: A smartphone and wireless earbuds are placed on the Mophie 4-in-1 Wireless Charging Mat, highlighting the intuitive design for ideal device placement.

Your browser does not support the video tag. Please update your browser to view this content.

Video: Official Mophie video demonstrating the 4-in-1 wireless charging mat in use, showing various devices being placed on the mat and charging indicators.

5. MAINTENANCE

To ensure the longevity and optimal performance of your Mophie 4-in-1 Wireless Charging Mat, please follow these maintenance guidelines:

- **Cleaning:** Disconnect the power before cleaning. Use a soft, dry, lint-free cloth to wipe the surface of the charging mat. Avoid using harsh chemicals, cleaning solvents, or strong detergents.
- **Storage:** When not in use, store the charging mat in a cool, dry place away from direct sunlight and extreme temperatures.
- **Handling:** Avoid dropping the device or subjecting it to strong impacts. Do not disassemble the product.

6. TROUBLESHOOTING

If you encounter any issues with your Mophie 4-in-1 Wireless Charging Mat, please refer to the following common solutions:

- **Device Not Charging:**

  - Ensure the charging mat is properly connected to a working power outlet.
  - Verify that your device is Qi-enabled.
  - Reposition your device on the charging area to ensure it is centered over the charging coils. The indicator light should illuminate.
  - Remove any thick or metallic phone cases, as these can interfere with wireless charging. The mat is designed to charge through lightweight cases up to 3mm thick.
  - Check for any foreign objects (e.g., coins, keys) on the charging surface that might be preventing charging.

- **Slow Charging:**

  - Ensure you are using the original Mophie wall adapter and charging cable.
  - Charging speed can vary depending on the device and its current battery level.
  - Avoid using your device while it is wirelessly charging, as this can slow down the charging process.

- **Apple Watch Not Charging via USB-A Port:**

  - Ensure your Apple Watch magnetic charging cable is securely plugged into the USB-A port.
  - Verify that your Apple Watch charging cable is functional.
  - Note that the Apple Watch stand is designed for Apple Watch chargers; compatibility with other smartwatches via the USB-A port may vary.

7. SPECIFICATIONS

Feature	Detail
Model Number	401306598
Product Dimensions	11.14 x 7.68 x 0.51 inches
Item Weight	1.34 pounds
Color	Black
Connectivity Technology	USB, Wireless
Wireless Charging Output	Up to 10W (Phones), Up to 5W (Earbuds)
USB-A Port Output	25W (Total Power Output)
Input Voltage	230 Volts
Total USB Ports	1 (USB Type A)

Compatible Devices	Qi-enabled Smartphones (iOS & Android), Headphones (e.g., AirPods), Smartwatches (via USB-A port with own cable)
Case Compatibility	Charges through lightweight cases up to 3mm thick
Manufacturer	Mophie
First Available Date	October 20, 2020

8. WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the official Mophie website or the warranty card included in your product packaging. You can also visit the Mophie Store on Amazon for additional resources and contact options.