

Gateway GWTN116

Gateway 11.6-inch Ultra Slim Notebook (Model GWTN116) User Manual

Comprehensive Instructions for Setup, Operation, and Maintenance

1. INTRODUCTION

This manual provides essential information for setting up, operating, and maintaining your Gateway 11.6-inch Ultra Slim Notebook, Model GWTN116. Please read these instructions carefully to ensure proper use and to maximize the lifespan of your device.

The Gateway 11.6-inch Ultra Slim Notebook is a portable computing device designed for everyday tasks. It features an Intel Celeron N4020 processor, 4GB LPDDR4 RAM, and 64GB eMMC storage. The notebook operates on Windows 10 Home in S Mode and includes a 1-year subscription to Microsoft 365 Personal.

2. PACKAGE CONTENTS

Verify that all items are present in your product packaging:

- Gateway 11.6-inch Ultra Slim Notebook
- Power Adapter
- 3-in-1 Design Stylus (Stylus Pen + Ballpoint Pen + USB 3.0 64GB Flash Drive)
- Quick Start Guide (if included)



Figure 1: Gateway 11.6-inch Ultra Slim Notebook and accessories.

This image displays the Gateway 11.6-inch Ultra Slim Notebook in blue, open to reveal the screen and keyboard. A red stylus with "BROAGE" branding is shown vertically to the right of the laptop. The screen displays a blue background with "Gateway" logo and "Office 365 Personal" branding.

3. PHYSICAL FEATURES AND PORTS

Familiarize yourself with the various ports and components of your notebook.

3.1 Left Side Ports



Figure 2: Left side ports.

This image shows the left side of the Gateway Notebook. Labeled ports include the Charging Port, a USB 3.0 port, and a Mini HDMI Output port. The overall dimensions of the laptop are also indicated: 11.6-inch screen, 7.4 inches deep, and 10.8 inches wide.

- **Charging Port:** Connect the power adapter here to charge the notebook.
- **USB 3.0 Port:** For connecting USB devices such as external drives, keyboards, or mice.
- **Mini HDMI Output:** Connect to an external display or projector.

3.2 Right Side Ports



Figure 3: Right side ports.

This image shows the right side of the Gateway Notebook. Labeled ports and features include the Power Button, Headphone Port, Micro SD Slot, and another USB 3.0 port.

- **Power Button:** Press to turn the notebook on or off, or to put it to sleep.
- **Headphone Port:** Connect headphones or external speakers.
- **Micro SD Slot:** Insert a Micro SD card for additional storage (supports up to 512 GB).
- **USB 3.0 Port:** For connecting USB devices.

3.3 Top View



Figure 4: Keyboard and Touchpad Layout.

This image provides a top-down view of the Gateway Notebook, showcasing the full keyboard layout and the integrated touchpad below the spacebar. The screen is open and displays the Gateway logo.

- **Keyboard:** Standard QWERTY layout with function keys.
- **Touchpad:** Precision touchpad for navigation and gesture control.
- **Front-Facing Camera:** Located above the screen (1MP resolution).

4. INITIAL SETUP

4.1 Charging the Notebook

Before first use, fully charge your notebook. Connect the power adapter to the charging port on the left side of the notebook and then to a power outlet. The charging indicator light will illuminate.

4.2 Powering On

Press and hold the Power Button located on the right side of the notebook until the screen illuminates.

4.3 Initial Windows Setup

Follow the on-screen prompts to complete the Windows 10 Home in S Mode setup. This includes selecting your region,

keyboard layout, connecting to a Wi-Fi network, and creating a user account.

4.4 Activating Microsoft 365 Personal

Your notebook includes a 12-month subscription to Microsoft 365 Personal. To activate it:

1. **Step One:** Start any Premium app, like Word.
2. **Step Two:** Sign in with your Microsoft account or create a new one.
3. **Step Three:** Complete the next step and accept the license agreement to start using Microsoft 365.

Switching out of S mode in Windows 10

Windows 10 in S mode is designed for security and performance, exclusively running apps from the Microsoft Store. If you want to install an app that isn't available in the Microsoft Store, you'll need to switch out of S mode. Switching out of S mode is one-way. If you make the switch, you won't be able to go back to Windows 10 in S mode

There is NO COST to switch out of S mode

1. On your PC running Windows 10 in S mode, **open Settings > Update & Security > Activation.**
2. In the Switch to Windows 10 Home or Switch to Windows 10 Pro section, **select Go to the Store.**
(If you also see an "Upgrade your edition of Windows" section, DO NOT click the link that appears there.)
3. On the Switch out of S mode page that appears in the Microsoft Store, **select the "Get" button.** After you see a confirmation message on the page, you'll be able to install apps from outside of the Microsoft Store.

Figure 5: Microsoft 365 Activation Steps.

This image illustrates the three steps required to activate the included 12-month Microsoft 365 Personal subscription. It shows icons for Word, Excel, PowerPoint, Outlook, and OneDrive, indicating the included applications.

5. OPERATING YOUR NOTEBOOK

5.1 Windows 10 S Mode

Your notebook runs Windows 10 Home in S Mode, which is designed for security and performance. In S Mode, you can only install applications from the Microsoft Store. If you need to install applications from outside the Microsoft Store, you will need to switch out of S Mode.

Important: Switching out of S Mode is a one-way process. Once you switch, you cannot revert to S Mode.

Switching Out of S Mode

There is no cost to switch out of S Mode.

1. On your PC running Windows 10 in S mode, open **Settings > Update & Security > Activation.**
2. In the "Switch to Windows 10 Home" or "Switch to Windows 10 Pro" section, select **Go to the Store.** (If you also see an "Upgrade your edition of Windows" section, **do not click that link.**)
3. On the "Switch out of S mode" page that appears in the Microsoft Store, select the "Get" button. After you see a confirmation message, you will be able to install apps from outside of the Microsoft Store.

5.2 Using the Touchpad

The precision touchpad supports multi-touch gestures. Refer to Windows settings for customizing touchpad gestures.

- **Single Tap:** Left-click.
- **Two-Finger Tap:** Right-click.
- **Two-Finger Scroll:** Scroll up or down.
- **Pinch-to-Zoom:** Zoom in or out.

5.3 Connecting External Devices

Use the available USB 3.0 ports to connect peripherals. The Mini HDMI port allows connection to external displays. For additional storage, insert a Micro SD card into the Micro SD slot. The notebook supports cards up to 512 GB.

6. MAINTENANCE AND CARE

- **Cleaning:** Use a soft, lint-free cloth to clean the screen and exterior. Avoid harsh chemicals.
- **Battery Care:** To prolong battery life, avoid fully discharging the battery frequently. Store the notebook in a cool, dry place if not used for extended periods.
- **Software Updates:** Regularly check for and install Windows updates to ensure optimal performance and security.
- **Storage:** Keep the eMMC storage from becoming completely full to maintain system responsiveness. Consider using the Micro SD slot for additional file storage.

7. TROUBLESHOOTING

This section addresses common issues you might encounter with your Gateway Notebook.

7.1 Power Adapter Gets Hot

It is normal for power adapters to generate some heat during operation, especially when charging. However, if the adapter becomes excessively hot to the touch or emits a burning smell, discontinue use immediately and contact customer support.

7.2 Notebook Overheats

If the notebook feels excessively hot, especially on the bottom or near vents:

- Ensure the notebook is on a hard, flat surface to allow for proper airflow. Avoid using it on soft surfaces like beds or couches.
- Check for any obstructions in the ventilation openings.
- Reduce the number of demanding applications running simultaneously.
- If overheating persists, contact customer support.

7.3 Touchscreen Not Responding

If the touchscreen is not working:

- Restart the notebook.
- Ensure the screen is clean and free of debris.
- Check for available Windows updates, which may include driver updates for the touchscreen.
- If the issue continues, it may indicate a hardware problem.

7.4 System Performance is Slow

If the notebook is performing slowly:

- Close unnecessary applications running in the background.
- Ensure you have sufficient free space on the 64GB eMMC storage.
- Check for and install any pending Windows updates.
- Consider performing a system reset if performance issues are severe and persistent (backup your data first).

7.5 Missing Stylus/USB Flash Drive

The product is advertised to include a 3-in-1 Design Stylus (Stylus Pen + Ballpoint Pen + USB 3.0 64GB Flash Drive). If this item was not included in your package, please contact your retailer or Gateway customer support for assistance.

8. TECHNICAL SPECIFICATIONS

Feature	Specification
Model Number	GWTN116
Display	11.6-inch LCD IPS Display, Non-Touch (1366 x 768 resolution)
Processor	Intel Celeron Processor N4020 (1.1 GHz, Up to 2.8GHz, 4M Cache)
RAM	4GB LPDDR4 RAM
Storage	64GB eMMC Storage
Graphics	Intel UHD Graphics 600 (Integrated)
Operating System	Windows 10 Home in S Mode
Wireless Connectivity	Bluetooth 4.0
Ports	2x USB 3.0, 1x Mini HDMI Output, 1x Micro SD Slot (up to 512 GB), 1x Headphone Port, 1x Charging Port
Camera	1MP Front-Facing Camera
Audio	Built-in Stereo Speakers (x2), Built-in Microphone
Battery Life	Up to 8.5 hours
Dimensions (H x W x D)	11.1" x 7.5" x 0.7"
Weight	2.6 lbs
Included Software	Microsoft 365 Personal (1-Year Subscription)

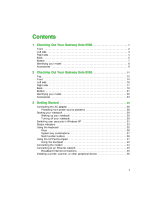


9. WARRANTY AND SUPPORT

For warranty information, technical support, or service inquiries, please refer to the documentation included with your product or visit the official Gateway support website. Keep your purchase receipt and product serial number (located on the bottom of the notebook or on the packaging) readily available when contacting support.

Online Resources: For additional support and driver downloads, please visit the official Gateway website.

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Related Documents - GWTN116

	<p>Gateway Solo 9500 & 9550 User Manual: Setup, Operation, and Troubleshooting</p> <p>Comprehensive user and service manual for Gateway Solo 9500 and 9550 laptops, covering setup, operation, maintenance, troubleshooting, and system upgrades.</p>
	<p>Gateway GWNC214H34 Laptop: Quick Start Guide and Warranty Information</p> <p>Get started with your Gateway GWNC214H34 laptop. This guide provides setup instructions, details on product features, important safety precautions, FCC compliance information, and the GPU Company limited warranty policy.</p>
	<p>Gateway GWTC71427 Laptop Quick Start Guide</p> <p>Comprehensive quick start guide for the Gateway GWTC71427 laptop, detailing setup, operation, safety precautions, and regulatory information. Learn to connect to Wi-Fi, use the Start menu, and ensure safe usage.</p>



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ELECTROMAGNETIC EMISSIONS COMPLIANCE REPORT fly Test Report BLE SHENZHEN BMORN TECHNOLOGY CO LTD EV C 116-5
2ACPR 2ACPREVC1165 ev c
Report No.: S20051501502002 RADIO TEST REPORT FCC ID: 2ACPR-EV-C-116-5 Product: Notebook Trade Name
Gateway Model No.: **GWTN116-1BK GWTN116-1**, EV-C-116-5, N11SP3, Family Model: **GWTN116-1BL, GWTN116-1GR**
Report No.: S20051501502002 Issue Date: 01 Jun. 2020 Prepared for Shenzhen Bmorn Technology Co., Ltd.
lang:tl score:17 filesize: 459.78 K page_count: 17 document date: 2020-07-02



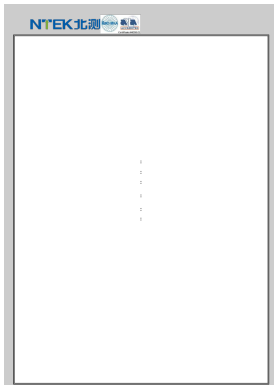
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ELECTROMAGNETIC EMISSIONS COMPLIANCE REPORT fly Test Report EDR SHENZHEN BMORN TECHNOLOGY CO LTD EV C 116-5
2ACPR 2ACPREVC1165 ev c
Report No.: S20051501502001 RADIO TEST REPORT FCC ID: 2ACPR-EV-C-116-5 Product: Notebook Trade Name
Gateway Model No.: **GWTN116-1BK GWTN116-1**, EV-C-116-5, N11SP3, Family Model: **GWTN116-1BL, GWTN116-1GR**
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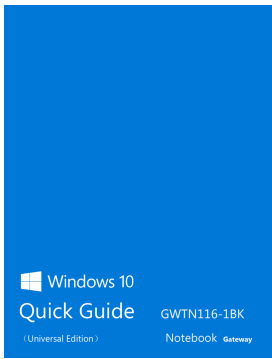
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2ACPR 2ACPREVC1165 ev c
Report No.: S20051501502003 FCC RADIO TEST REPORT FCC ID: 2ACPR-EV-C-116-5 Product: Notebook Trade Name
Gateway Model No.: **GWTN116-1BK GWTN116-1**, EV-C-116-5, N11SP3, Family Model: **GWTN116-1BL, GWTN116-1GR**
Report No.: S20051501502003 Issue Date: 01 Jun. 2020 Prepared for Shenzhen Bmorn Technology Co., Ltd.
lang:tl score:17 filesize: 471.79 K page_count: 18 document date: 2020-07-02



[\[pdf\]](#) SAR Rating

Measurement Report Kent Test SAR SHENZHEN BMORN TECHNOLOGY CO LTD EV C 116-5 Notebook 2ACPR 2ACPREVC1165 ev c
Page 1 of 54 Report No.: S20051501502004 FCC SAR EVALUATION REPORT In accordance with the requirements of
FCC 47 CFR Part 2.1093, ANSI/IEEE C95.1-1992 and IEEE Std 1528-2013 Product Name Notebook Trade Name
Model Name **GWTN116-1BK GWTN116-1**, EV-C-116-5, N11SP3, Serial Model **GWTN116-1BL, GWTN116-1GR**
lang:en score:17 filesize: 3.61 M page_count: 54 document date: 2020-07-01



[\[pdf\]](#) User Manual Guide

Peter Tysver Users Manual SHENZHEN BMORN TECHNOLOGY CO LTD EV C 116 5 Notebook 2ACPR 2ACPREVC1165 ev c

Quick Guide Universal Edition **GWTN116**-1BK Notebook Gateway Contents Welcome to Windows

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