Rapoo 9300m

Rapoo 9300m Multi-Device Wireless Keyboard and Mouse Set User Manual

Model: 9300m | Brand: Rapoo

INTRODUCTION

This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your Rapoo 9300m Multi-Device Wireless Keyboard and Mouse Set. Please read this manual thoroughly before using the product to ensure optimal performance and longevity.

Image: The Rapoo 9300m wireless keyboard and mouse set in white, showcasing its sleek design.

Setup

1. Battery Installation

The Rapoo 9300m keyboard requires two AAA batteries, and the mouse requires one AA battery. Batteries are typically included with the product.

1. **For the Keyboard:** Locate the battery compartment on the underside of the keyboard. Open the cover, insert two AAA batteries, ensuring correct polarity (+/-), then close the cover.
2. **For the Mouse:** Locate the battery compartment on the underside of the mouse. Open the cover, insert one AA battery, ensuring correct polarity (+/-), then close the cover.

Image: Diagram showing battery compartments for the keyboard (2 AAA batteries, 12 months life) and mouse (1 AA battery, 9 months life).

2. Connectivity Options

Your Rapoo 9300m set supports both 2.4GHz wireless connection via a USB receiver and Bluetooth 3.0/4.0 for multi-device pairing.

2.1. 2.4GHz Wireless Connection (USB Receiver)

1. Locate the USB receiver (dongle), usually stored in the mouse's battery compartment.
2. Plug the USB receiver into an available USB port on your computer.
3. The system should automatically detect and install the necessary drivers.
4. Ensure the keyboard and mouse are powered on. They should connect automatically.

2.2. Bluetooth Connection

The keyboard and mouse can connect to up to three Bluetooth devices simultaneously.

1. **For the Keyboard:**

- Turn on the keyboard.
- Press and hold the **Fn + 1**, **Fn + 2**, or **Fn + 3** key combination for 3 seconds to select a Bluetooth channel. The indicator light will flash slowly.
- Press **Fn + Ctrl** to enter pairing mode. The indicator light will flash rapidly.
- On your device (PC, tablet, smartphone), enable Bluetooth and search for "Rapoo 9300m Keyboard". Select it to pair.

2. **For the Mouse:**

- Turn on the mouse.
- Press the Bluetooth button on the underside of the mouse to select a Bluetooth channel (B1, B2). The indicator light will flash slowly.
- Press and hold the Bluetooth button for 3 seconds to enter pairing mode. The indicator light will flash rapidly.
- On your device, enable Bluetooth and search for "Rapoo 9300m Mouse". Select it to pair.

Image: Illustration of the Rapoo 9300m keyboard and mouse connected to a laptop, iPad mini, and smartphone via 2.4Ghz and Bluetooth 3.0/4.0, demonstrating multi-device connectivity.

OPERATING INSTRUCTIONS

1. Switching Between Connected Devices

The Rapoo 9300m allows seamless switching between multiple paired devices.

- **For the Keyboard:** Press **Fn + 1**, **Fn + 2**, or **Fn + 3** to switch to the corresponding paired Bluetooth device. The indicator light above the number will illuminate.
- **For the Mouse:** Press the Bluetooth button on the underside of the mouse to cycle between paired Bluetooth devices (B1, B2) or the 2.4GHz connection.

2. Keyboard Features

- **Ultra-Slim Design:** The keyboard features a 4.9mm ultra-slim profile with an anodized aluminum alloy base, providing both durability and a sleek aesthetic.
- **Accurate Scissor Key Structure:** Designed for a comfortable and responsive typing experience.
- **Spill-Resistant Design:** The keyboard is designed to withstand minor spills, offering protection against accidental liquid damage.
- **Function Keys:** Utilize the **Fn** key in combination with the F1-F12 keys for various multimedia and system functions (e.g., volume control, media playback).
- **Operating System Compatibility:** The keyboard supports both Windows and Mac operating systems. Use **Fn + Q** for Mac mode and **Fn + W** for Windows mode.

SPILL-RESISTANT DESIGN
DRINKS ALLOWED ON YOUR WORK DESK THANKS TO
THE SPLASH PROOF DESIGN OF 9300M.

Image: A close-up of the Rapoo 9300m keyboard with water splashing over it, illustrating its spill-resistant design.
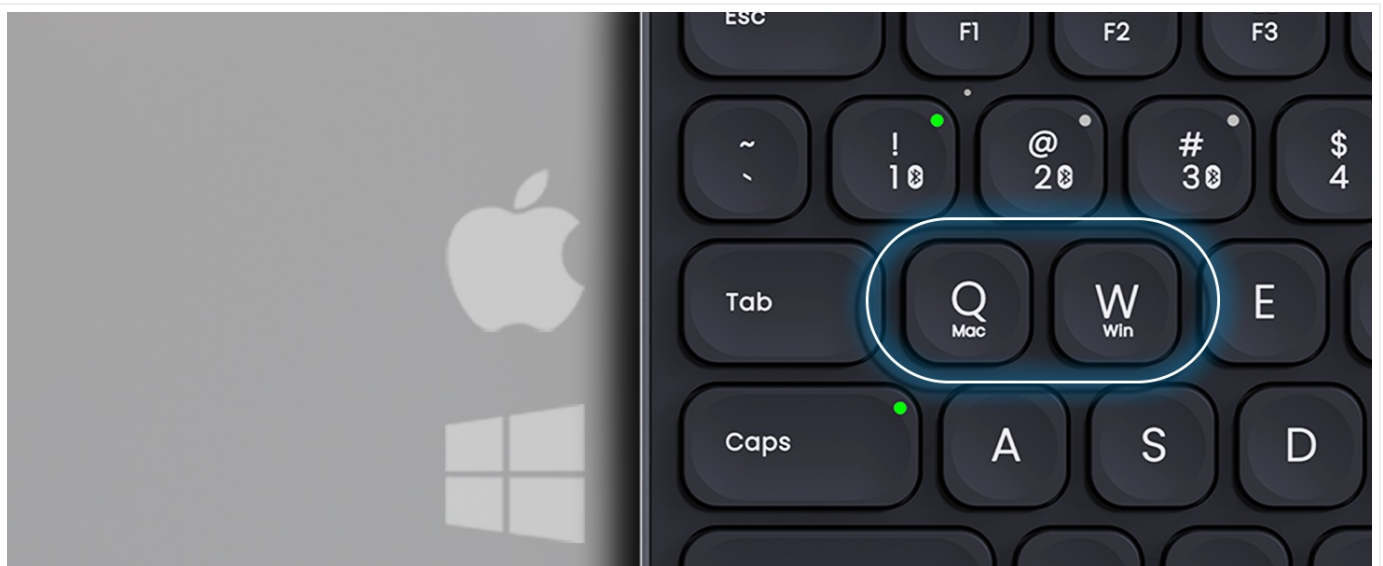
Image: A section of the keyboard highlighting the 'Q' and 'W' keys with 'Mac' and 'Win' labels, indicating operating system switching functionality.

3. Mouse Features

- **1300 DPI Tracking Engine:** Provides precise and smooth cursor control on various surfaces.
- **Silent Switches:** The mouse is equipped with silent click switches, reducing operational noise.
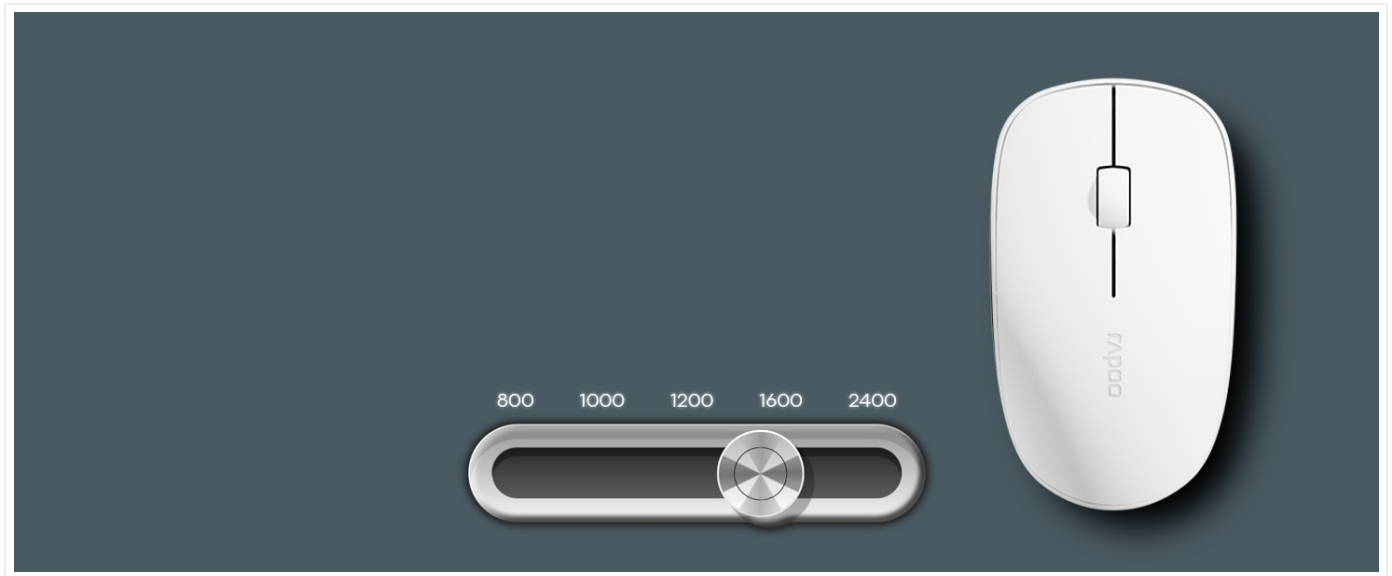

Image: A graphic illustrating adjustable DPI settings for the mouse, ranging from 800 to 2400, with 1300 DPI highlighted.

4. Power Saving and Battery Life

The Rapoo 9300m set incorporates energy-saving technology to extend battery life. The keyboard can last up to 12 months, and the mouse up to 9 months, depending on usage.

- The devices will enter a standby mode after a period of inactivity to conserve power.
- To wake the devices, simply press any key on the keyboard or move/click the mouse.

MAINTENANCE

1. Cleaning

- To clean the keyboard and mouse, use a soft, lint-free cloth slightly dampened with water or a mild cleaning solution.
- Avoid using harsh chemicals, abrasive cleaners, or excessive moisture, as these can damage the devices.
- For the keyboard, gently wipe the keycaps and the surface. For the mouse, clean the top and bottom surfaces, paying attention to the optical sensor area.

2. Battery Replacement

- When the battery indicator light flashes or performance degrades, it's time to replace the batteries.
- Follow the battery installation steps outlined in the "Setup" section.
- Dispose of used batteries responsibly according to local regulations.

TROUBLESHOOTING

Problem	Possible Cause	Solution

Problem	Possible Cause	Solution
Keyboard/Mouse not responding	Low batteries, device in standby mode, connectivity issue.	- Replace batteries. - Press any key or move/click the mouse to wake from standby. - Ensure the device is powered on. - For 2.4GHz, ensure the USB receiver is securely plugged in. - For Bluetooth, re-pair the device if necessary.
Bluetooth connection lag or disconnection	Interference, distance from device, low battery, driver issue.	- Ensure devices are within optimal range (up to 30ft). - Minimize interference from other wireless devices. - Replace batteries. - Update Bluetooth drivers on your computer. - Try re-pairing the device.
Mouse middle click is stiff or unresponsive	Mechanical issue, debris under button.	- Gently clean around the middle click button. - If the issue persists, it may indicate a hardware fault.
Keyboard keys pressing automatically or not registering	Debris under keycap, software glitch, hardware fault.	- Clean the affected keycap area. - Restart your computer and reconnect the keyboard. - Ensure the keyboard is not in an environment with extreme temperatures or humidity. - If the issue persists, it may indicate a hardware fault.

SPECIFICATIONS

Feature	Detail
Brand	Rapoo
Model Name	Rapoo 9300 M White
Product Dimensions	34.3 x 11.4 x 1.9 cm (Keyboard); 450 g (Total Weight)
Connectivity Technology	Bluetooth (3.0/4.0), 2.4 GHz Radio Frequency
Compatible Devices	Laptop, Personal Computer, Smartphone, Tablet
Operating System	Windows 10 (and compatible with Mac OS)

Feature	Detail
Special Features	Multi-Device Switching, Ultra-Slim Design, Spill-Resistant, Silent Mouse Switches
Keyboard Battery	2 x AAA (up to 12 months battery life)
Mouse Battery	1 x AA (up to 9 months battery life)
Movement Detection Technology	Optical (1300 DPI)
Hand Orientation	Right

ULTRA SLIM DESIGN
4.9MM THICKNESS WHICH MAKES IT ULTRA SLIM & SLEEK
MADE WITH ANODIZED ALLUMINUM ALLOY.

Image: The Rapoo 9300m keyboard and mouse with dimensions indicated: keyboard length 343mm, width 114mm.

WARRANTY INFORMATION

The Rapoo 9300m Multi-Device Wireless Keyboard and Mouse Set comes with a **3-year warranty** from the date of

purchase. This warranty covers manufacturing defects and malfunctions under normal use.

Please retain your proof of purchase for warranty claims. For detailed terms and conditions, refer to the warranty card included with your product or visit the official Rapoo website.
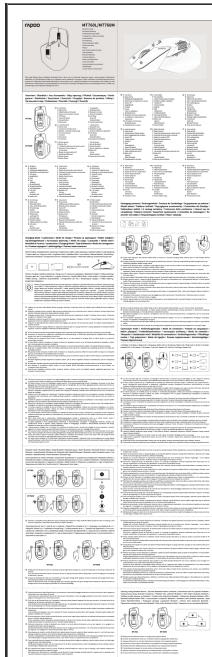
CUSTOMER SUPPORT

If you encounter any issues not covered in the troubleshooting section or require further assistance, please contact Rapoo customer support.

- Visit the official Rapoo website for support resources, FAQs, and contact information.
- Have your product model (9300m) and proof of purchase ready when contacting support.

Related Documents - 9300m

	Rapoo 9700M Multi-mode Wireless Keyboard and Mouse Combo User Manual User manual for the Rapoo 9700M multi-mode wireless ultra-slim desktop set, detailing setup, features, operation, and troubleshooting for keyboard and mouse connectivity via USB and Bluetooth.
	Rapoo 9800M Multi-mode Wireless Desktop Set User Manual User guide for the Rapoo 9800M ultra-slim wireless desktop set, detailing multi-mode connectivity (2.4GHz, Bluetooth 3.0, Bluetooth 4.0), setup instructions, operation, and specifications.
	Rapoo M610 Multi-mode Wireless Mouse Quick Start Guide Concise guide to setting up and using the Rapoo M610 multi-mode wireless mouse, covering connection modes, device switching, and basic operation for optimal performance.
	Rapoo M200 Multi-Mode Wireless Mouse: Connection Guide and FCC Compliance User guide for the Rapoo M200 multi-mode wireless mouse, detailing 2.4GHz and Bluetooth connection steps, indicator light meanings, and FCC compliance information.
	Rapoo MT760 Multi-Device Wireless Mouse Configuration Guide A comprehensive guide to configuring the Rapoo MT760 Multi-Device Wireless Mouse, detailing driver installation, 2.4GHz pairing, button customization, multi-device switching, and factory reset options.

[Rapoo MT760L/MT760M Multi-mode Wireless Mouse User Manual](#)

Comprehensive user manual for the Rapoo MT760L and MT760M multi-mode wireless mice. Learn about features, setup, connection modes (2.4GHz, Bluetooth), DPI settings, and ergonomic design for enhanced productivity.