

Motorola ML1250

Motorola ML1250 DECT 6.0 Business Phone System

USER MANUAL

Introduction and Overview

This manual provides detailed instructions for the setup, operation, and maintenance of your Motorola ML1250 DECT 6.0 Expandable 4-line Business Phone System. This system is designed to provide reliable and efficient communication for small to medium-sized businesses, featuring voicemail, a digital receptionist, and music on hold capabilities.



Image: The Motorola ML1250 system, showing both the corded base station and the wireless handset.

Package Contents

Verify that all items are present in your package:

- Motorola ML1250 Corded Base Station
- Motorola ML1200 Wireless Handset
- Handset Charging Cradle
- Power Adapters for Base Station and Charging Cradle
- Telephone Line Cord
- Coiled Handset Cord for Base Station

Product Features

The Motorola ML1250 system offers a range of features to enhance your business communication:

- **Expandable System:** Easily connect additional ML1100 desk phones and ML1200 cordless handsets.
- **Corded Base and Cordless Handset:** Provides flexibility for various office setups.
- **Digital Answering System:** Up to 200 minutes of total recording time for missed calls.
- **Extension Status Indicator:** Allows visibility of co-worker call status.
- **Digital Receptionist:** Routes incoming calls to the appropriate personnel efficiently.
- **Multiline Operation:** Supports multi-line functionality for business use.
- **Caller Identification:** Displays incoming caller information.
- **3-Way Conference Call Capability:** Facilitates multi-party conversations.

Setup Guide

Follow these steps to set up your Motorola ML1250 Business Phone System:

1. Connect the Base Station:

Plug one end of the telephone line cord into the TEL LINE jack on the back of the ML1250 base station. Plug the other end into a standard telephone wall jack. Connect the base station's power adapter to the DC IN 9V jack on the base station and then into an electrical outlet.



Image: The Motorola ML1250 corded base station, showing its various buttons and display.

2. Install and Charge the Handset Battery:

Open the battery compartment cover on the back of the ML1200 wireless handset. Insert the supplied rechargeable battery pack, ensuring correct polarity. Close the cover. Place the handset in its charging cradle. The charge indicator light on the cradle should illuminate. Allow the handset to charge for at least 16 hours before initial use.





Image: The Motorola ML1200 wireless handset placed in its charging cradle.

3. Connect the Handset Cord (for Base Station):

Plug one end of the coiled handset cord into the jack on the side of the base station and the other end into the jack on the corded handset.

4. Initial System Configuration:

Once powered on, the system may prompt you to set the date and time. Follow the on-screen instructions on the base station display to complete these settings. Refer to the display on the base station for system status and prompts.

Operating Instructions

This section covers the basic operation of your Motorola ML1250 system.

Making and Receiving Calls

- **To Make a Call:** Lift the handset (corded or cordless) or press the **SPEAKER** button on the base station. Dial the desired number.
- **To Answer a Call:** Lift the handset or press the **SPEAKER** button when the phone rings.
- **To End a Call:** Place the handset back on the cradle or press the **END CALL** button on the cordless handset, or the **SPEAKER** button on the base station.

Voicemail System

The integrated digital answering system can record up to 200 minutes of messages.

- **Accessing Voicemail:** Press the **ANS SYS** button on the base station or cordless handset, then follow the voice prompts.
- **Setting Up Greeting:** Follow the prompts in the answering system menu to record your personalized outgoing message.
- **Message Playback:** New messages will typically be indicated by a flashing light or icon. Press **PLAY** or follow prompts to listen.

Digital Receptionist

The digital receptionist feature helps route calls automatically.

- **Configuration:** Access the system settings via the base station menu to customize the digital receptionist's greetings and routing options (e.g., "Press 1 for Sales, Press 2 for Support").
- **Call Routing:** Incoming callers will hear your customized greeting and can select an option to be directed to the correct extension or department.

Additional Features

- **Hold:** Press the **HOLD** button on the base station or cordless handset to place a call on hold. Press again to resume.
- **Transfer:** During a call, press the **TRANSFER** button (on cordless handset) or consult the base station menu to transfer the call to another extension.
- **Do Not Disturb (DND):** Press the **DND** button to silence incoming calls. Press again to deactivate.
- **Intercom:** Use the **INTERCOM** button on the cordless handset to communicate with other handsets or the base station.
- **Extension Status:** The base station display shows the status of connected extensions (e.g., busy, idle).

Maintenance

Proper care ensures the longevity of your phone system:

- **Cleaning:** Wipe the phone surfaces with a soft, damp cloth. Do not use harsh chemicals or abrasive cleaners.
- **Battery Care:** For the cordless handset, ensure the battery is fully charged regularly. If the phone will not be used for an extended period, remove the battery to prevent leakage.
- **Environment:** Keep the phone system away from excessive heat, direct sunlight, and moisture.

Troubleshooting

If you encounter issues with your Motorola ML1250 system, try these common solutions:

Problem	Solution
No dial tone	Ensure the telephone line cord is securely plugged into both the base station and the wall jack. Verify the base station's power adapter is connected and plugged into a working electrical outlet. Test the phone line with another known working phone.
Cannot make or receive calls	Check for dial tone first. Ensure the cordless handset battery is charged. Confirm the phone line is active.
Cordless handset not charging	Ensure the handset is correctly seated in the charging cradle. Verify the charging cradle's power adapter is securely connected and plugged into a working outlet. Clean the charging contacts on both the handset and cradle with a dry cloth.
Voicemail not recording messages	Check if the answering system is turned ON. Ensure there is sufficient recording time available (up to 200 minutes). Delete old messages if necessary.

Specifications

Feature	Detail
Brand	Motorola
Model	ML1250
Telephone Type	Corded (Base) / Cordless (Handset)
Power Source	Corded Electric
Answering System Type	Digital
Recording Capacity	Up to 200 minutes
Conference Call Capability	3-way
Multiline Operation	Yes
Caller Identification	Yes
Color	Black
Item Weight	4.09 pounds
Package Dimensions	9.6 x 8.9 x 5.3 inches

Warranty and Support

This Motorola ML1250 system is a renewed product. As such, it is covered by the [Amazon Renewed Guarantee](#). This typically means the product has been professionally inspected and tested to work and look like new, and is eligible for

replacement or refund if not satisfied.

For specific warranty details or support inquiries, please refer to the Amazon Renewed program terms or contact the seller directly through your Amazon purchase history.

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Example: How do I reset this device or fix this error?

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Model number, symptoms, what you tried, or the section of the manual you are using.

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