

Beats MYMD2LL/A

Beats Flex Wireless Earbuds User Manual

Model: MYMD2LL/A

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, maintenance, and troubleshooting of your Beats Flex Wireless Earbuds. Designed for comfort and high-quality audio, these earbuds feature the Apple W1 chip for seamless connectivity, magnetic earbuds for auto-play/pause, and a long-lasting battery.



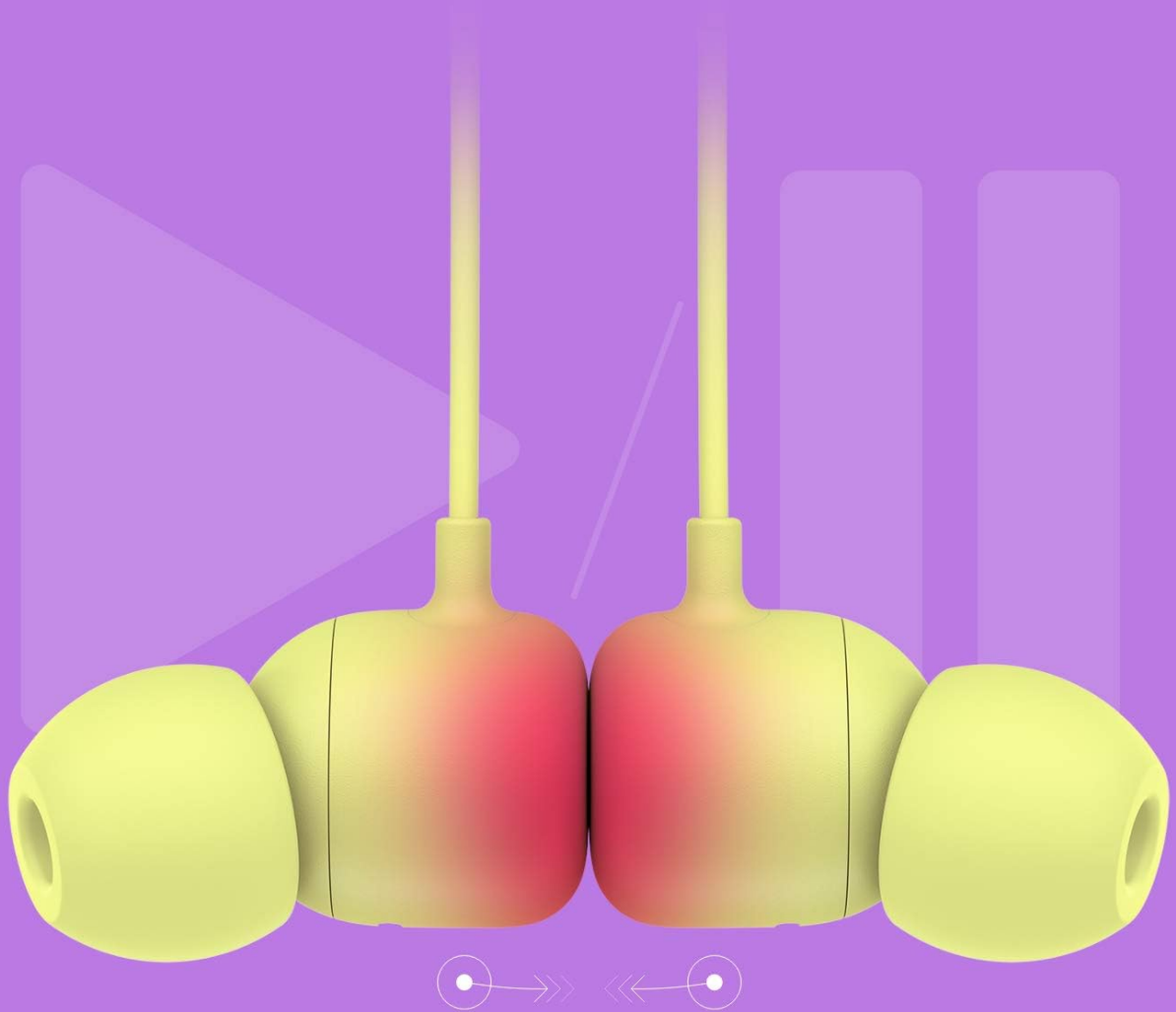
Image: Beats Flex Wireless Earbuds in Yuzu Yellow, showcasing the neckband design and magnetic earbuds.

WHAT'S IN THE BOX

Upon unboxing your Beats Flex, ensure all components are present:

- Beats Flex wireless earphones
- USB-C to USB-C charging cable
- Eartips with four size options
- Quick Start Guide
- Warranty card

MAGNETIC EARBUDS WITH AUTO-PLAY/PAUSE¹



¹Compatible with iOS and iPadOS 14 or later, macOS 11 or later, WatchOS 7 or later, and tvOS 14 or later; compatibility will vary on Android devices.

Image: Illustration of the Beats Flex wireless earphones, USB-C charging cable, and four sets of eartips, representing the contents included in the product box.

SETUP

Charging Your Earbuds

Before first use, fully charge your Beats Flex. Connect the included USB-C to USB-C charging cable to the charging port on the inline control module and to a compatible USB-C power adapter (sold separately) or a USB-C port on a computer. A full charge provides up to 12 hours of listening time. With Fast Fuel charging, a 10-minute charge can provide 1.5 hours of playback when the battery is low.

UP TO 12 HOURS OF LISTENING TIME

10-MINUTE FAST FUEL CHARGING GIVES
1.5 HOURS OF PLAYBACK WHEN BATTERY IS LOW



Testing conducted by Apple in August 2020 using preproduction Beats Flex and software paired with iPhone 11 Pro Max units and pre-release software. The playlist consisted of 300 unique audio tracks purchased from the iTunes Store (256-Kbps AAC encoding). Volume was set to 50%. Total listening time was up to 12 hours. Testing consisted of full Beats Flex battery discharge while playing audio until Beats Flex stopped playback. 10-minute charge testing conducted with drained Beats Flex that were charged for 10 minutes, then audio playback was started until Beats Flex stopped playback. Battery life depends on device settings, environment, usage, and many other factors.

Image: Graphic illustrating the "Up to 12 hours of listening time" and "10-minute Fast Fuel charging gives 1.5 hours of playback when battery is low" features of the Beats Flex.

Pairing with Your Device

The Beats Flex are compatible with both Apple and Android devices, offering seamless connectivity thanks to the Apple W1 headphone chip and Class 1 Bluetooth technology for extended range and fewer dropouts.

1. **For Apple Devices:** Ensure your iPhone is unlocked and Bluetooth is enabled. Hold your Beats Flex near your iPhone. A setup animation will appear on your iPhone screen. Follow the on-screen instructions to connect.
2. **For Android Devices:** Turn on your Beats Flex by pressing and holding the power button on the inline control module until the indicator light turns on. Go to your Android device's Bluetooth settings and select "Beats Flex" from the list of available devices to pair.

COMPATIBLE WITH APPLE & ANDROID

EASILY CONNECTS VIA BLUETOOTH



Image: Depiction of Beats Flex connecting to both an Android phone and an Apple iPhone, highlighting its cross-platform compatibility.

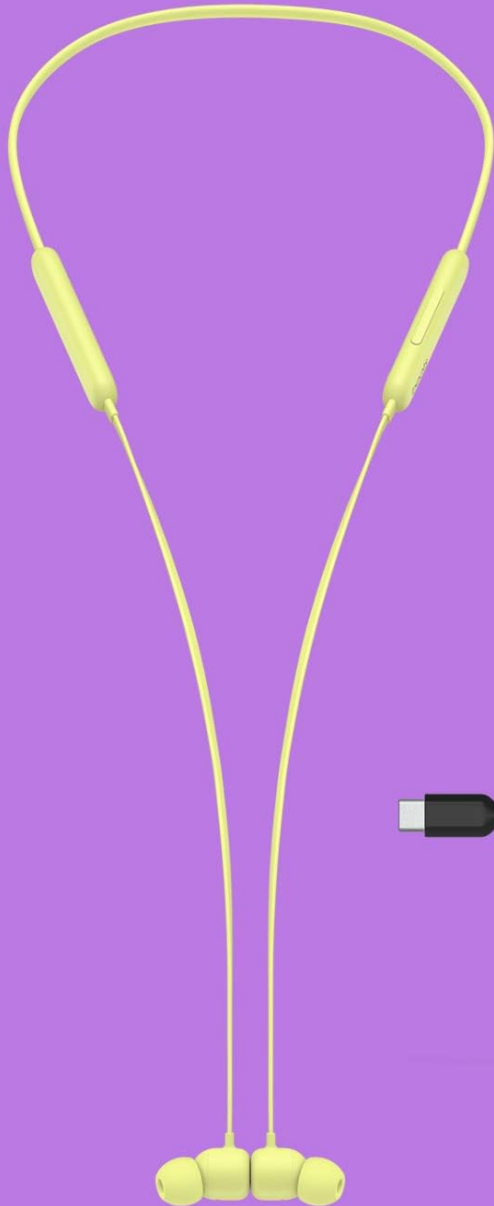
OPERATING YOUR EARBUDS

On-Device Controls

The inline control module provides easy access to music playback, call management, and voice assistant activation:

- **Volume Up/Down:** Use the dedicated volume buttons.
- **Play/Pause:** Press the center button once.
- **Skip Forward:** Press the center button twice.
- **Skip Backward:** Press the center button three times.
- **Answer/End Call:** Press the center button once.
- **Activate Voice Assistant:** Press and hold the center button.

WHAT'S IN THE BOX



- Beats Flex wireless earphones
- USB-C to USB-C charging cable
- Eartips with four size options
- Quick Start Guide
- Warranty card



Image: Close-up view of the Beats Flex inline control module, showing buttons for volume, play/pause, track skipping, and voice assistant activation.

Magnetic Earbuds with Auto-Play/Pause

The Beats Flex earbuds feature magnetic sensors. When the earbuds are connected together (magnets touching), your audio will automatically pause. Separating them will resume playback, allowing for seamless transitions in your listening experience.



Image: Diagram showing the magnetic earbuds of Beats Flex, illustrating how they connect and trigger the auto-play/pause function.

Audio Sharing

With Audio Sharing, you can wirelessly share audio from your iPhone, iPad, or Apple TV to another pair of Beats headphones or AirPods. This allows two people to listen to the same audio simultaneously.

ON-DEVICE CONTROLS

FOR MUSIC, CALLS,
AND VOICE ASSISTANT

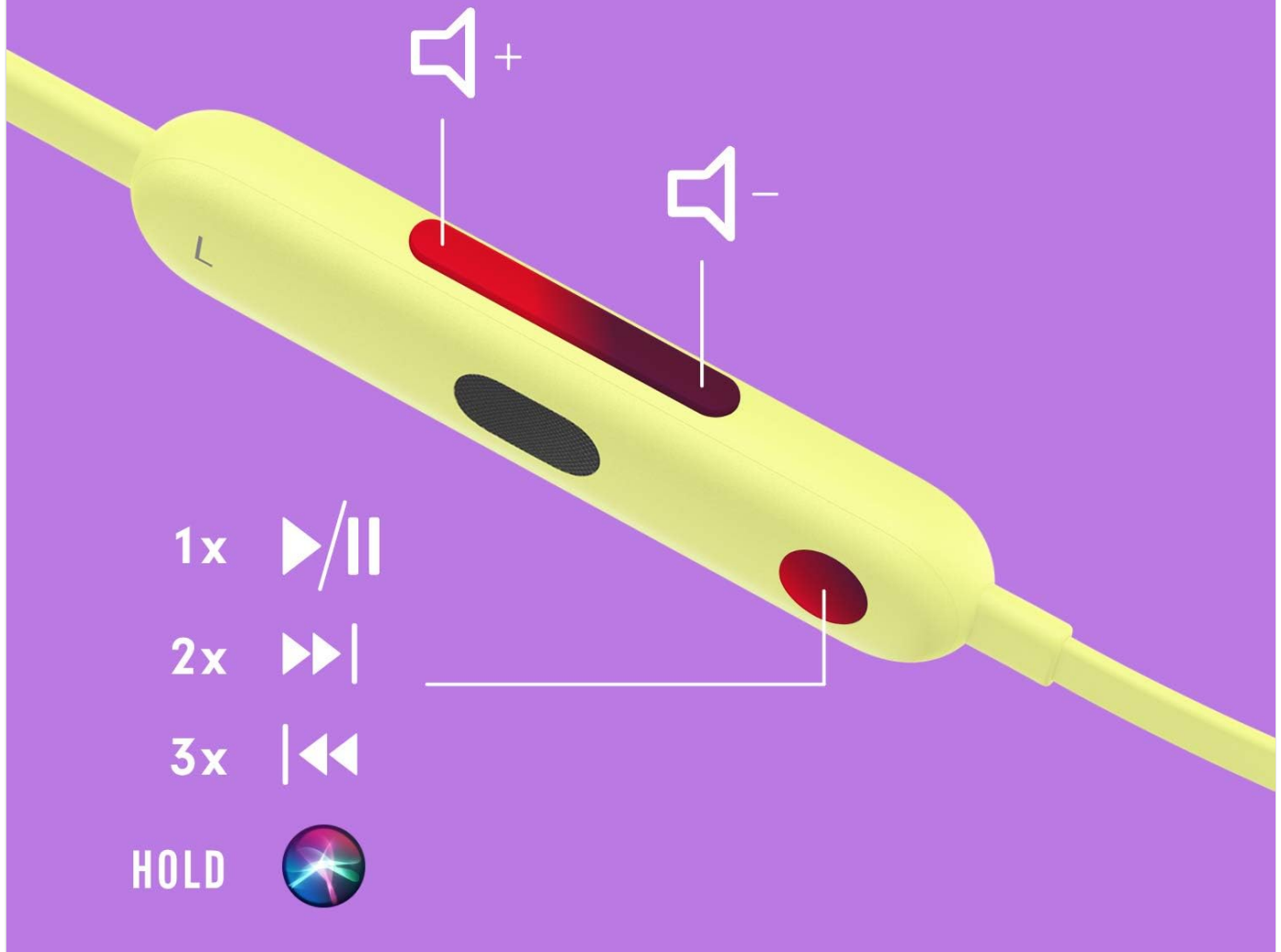


Image: Screenshot of an iPhone displaying the Audio Sharing interface, showing two pairs of Beats headphones connected and sharing audio.

MAINTENANCE

Cleaning Your Earbuds

To maintain optimal performance and hygiene, regularly clean your Beats Flex earbuds. Use a soft, lint-free cloth to wipe down the earbuds and the Flex-Form cable. For the ear tips, you can gently remove them and clean with a mild soap solution, then rinse thoroughly and allow to air dry completely before reattaching.

Storage

When not in use, store your Beats Flex in a clean, dry place away from extreme temperatures. The magnetic earbuds help prevent tangling, making them easy to store around your neck or in a small pouch.

TROUBLESHOOTING

If you encounter issues with your Beats Flex, try the following solutions:

- **No Power:** Ensure the earbuds are fully charged. Connect them to a power source using the USB-C cable.
- **Cannot Pair:**
 - Make sure Bluetooth is enabled on your device.
 - Ensure the Beats Flex are in pairing mode (indicator light blinking).
 - Move the earbuds closer to your device.
 - Forget the device in your phone's Bluetooth settings and try pairing again.
- **Poor Sound Quality:**
 - Check the fit of the eartips. Try different sizes for a better seal.
 - Clean the eartips and speaker grilles to remove any debris.
 - Ensure your audio source is of good quality.
- **Intermittent Connection:**
 - Move closer to your connected device to reduce interference.
 - Ensure there are no major obstructions between the earbuds and your device.
 - Restart both your device and the Beats Flex.

SPECIFICATIONS

Feature	Detail
Model Name	Beats Flex
Model Number	MYMD2LL/A
Connectivity Technology	Wireless (Bluetooth Class 1)
Headphone Chip	Apple W1
Battery Life	Up to 12 hours
Fast Fuel Charging	10-minute charge for 1.5 hours playback
Microphone	Built-in with wind reduction
Controls	On-device (music, calls, voice assistant)
Earbud Feature	Magnetic with Auto-Play/Pause
Compatibility	Apple and Android
Item Weight	0.7 ounces
Dimensions	3.15 x 1.26 x 4.8 inches
Water Resistance Level	Water Resistant

WARRANTY AND SUPPORT

Your Beats Flex Wireless Earbuds come with a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms and conditions.

For additional support, frequently asked questions, or to download the official user manual in PDF format, please visit the official Beats support website or refer to the provided link:

[Download Official User Manual \(PDF\)](#)



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Documents - Beats – MYMD2LL/A

US Education Institution - Hardware and Software Price List January 20, 2023		
Please refer to the Apple logo for the Education Institution - a logo that is not a trademark of Apple Inc. © 2023 Apple Inc. All rights reserved.		
Product	Configuration	Price
Mac mini		
Mac mini	Apple M1 chip, 8GB unified memory, 256GB SSD storage	\$599.00
Mac mini	Apple M1 chip, 16GB unified memory, 512GB SSD storage	\$799.00
MacBook Air		
MacBook Air	Apple M1 chip, 8GB unified memory, 256GB SSD storage	\$699.00
MacBook Air	Apple M1 chip, 16GB unified memory, 512GB SSD storage	\$899.00
MacBook Pro		
MacBook Pro	Apple M1 Pro chip, 16GB unified memory, 512GB SSD storage	\$1,299.00
MacBook Pro	Apple M1 Pro chip, 32GB unified memory, 1TB SSD storage	\$1,499.00
iPad		
iPad	Apple A13 Bionic chip, 64GB storage	\$329.00
iPad	Apple A13 Bionic chip, 256GB storage	\$409.00
AppleCare+		
AppleCare+	AppleCare+ for Mac mini	\$39.00
AppleCare+	AppleCare+ for MacBook Air	\$49.00
AppleCare+	AppleCare+ for MacBook Pro	\$59.00
AppleCare+	AppleCare+ for iPad	\$29.00

[Apple Education Institution Hardware and Software Price List - January 2023](#)

Comprehensive price list for Apple hardware and software, including iMac, Mac mini, Mac Studio, MacBook Air, MacBook Pro, and iPad models with AppleCare+ options, specifically for US Education Institutions, valid as of January 2023.

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