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HAIXIANG MMQ3810

HAIXIANG 118" High Ceiling Chandelier Instruction Manual

Model: MMQ3810 | Brand: HAIXIANG

1. Product Overview

This manual provides detailed instructions for the installation, operation, and maintenance of your HAIXIANG 118" High Ceiling Chandelier. This modern linear crystal pendant chandelier features remote dimmable LED lighting, compatible with sloped ceilings, and provides 4800 lumens of brightness with 60 watts of LED power.



Figure 1: HAIXIANG 118" High Ceiling Chandelier (Gold, 12-Light)

2. Safety Information

Please read all instructions carefully before installation and use. Retain this manual for future reference.

- **Electrical Safety:** Always disconnect power at the main circuit breaker before installation, maintenance, or bulb replacement. Ensure proper grounding.
- **Professional Installation:** Due to the size and weight (approximately 33 lb / 15 kg), professional installation is highly recommended. Ensure the ceiling structure can support the weight.

- **Dimmer Compatibility:** This chandelier includes its own dimmer and transformer.**DO NOT** use with any external dimmer switch or dimming system, as this may cause damage or malfunction.
- **Handling Crystals:** Handle crystal components with care to prevent breakage or scratches.
- **Sloped Ceilings:** This chandelier can be installed on sloped ceilings with an inclination angle not exceeding 30°. For steeper angles, a ceiling adapter may be required (contact manufacturer).

3. Package Contents

Verify that all components are present and undamaged before beginning installation.

- Chandelier Canopy (1)
- Bubble Column Crystal Pendants (12)
- LED Dimmable Bulbs (Pre-installed)
- Remote Control (1)
- Mounting Hardware Kit (1)
- Installation Instructions (1)

4. Setup and Installation

Installation requires two main steps. All wires are pre-wired and pre-threaded for convenience.

1. **Install the Mounting Bracket:** Securely attach the mounting bracket to the ceiling. Ensure the ceiling can support the chandelier's weight. For heavy fixtures, additional ceiling reinforcement may be necessary.
2. **Assemble the Crystal Columns:** Carefully attach each crystal column to the pre-threaded wires. The adjustable hanging wires allow for customization of the pendant lengths to create various shapes (e.g., spiral, random).



Figure 2: Chandelier installed in a high ceiling entryway, showcasing adjustable pendant lengths.

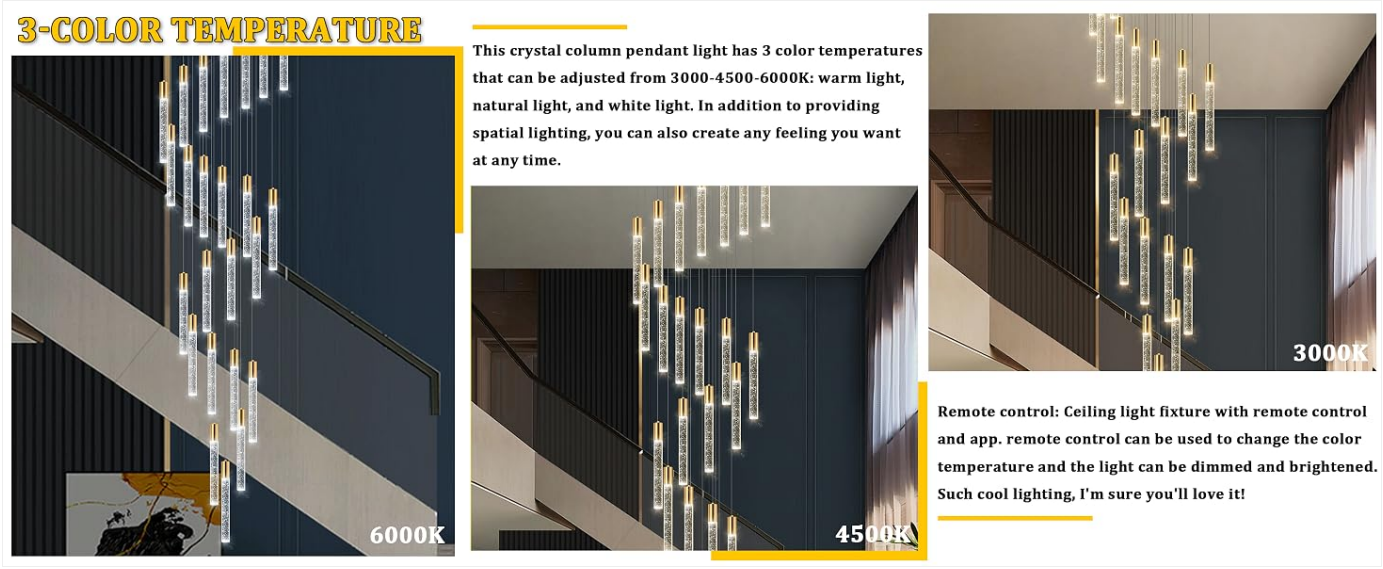


Figure 3: Example of a spiral arrangement for the crystal pendants.

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Video 1: Demonstration of the Crystal Long Chandelier in various settings.

5. Operating Instructions

Your chandelier comes with a remote control for easy adjustment of light settings. It also supports app control.

- **Power On/Off:** Use the main power switch or the remote control to turn the chandelier on or off.
- **Color Temperature Adjustment:** The remote allows you to switch between three color temperatures:
  - 2700K (Warm Light)
  - 4000K (Natural Light)
  - 6000K (White Light)
- **Brightness Dimming:** Adjust the brightness from 5% to 100% using the remote controller.
- **App Control:** For additional control features, download the compatible app (refer to remote control instructions for QR code or app name).



Figure 4: Visual representation of the 3-color temperature settings (3000K, 4500K, 6000K).



Figure 5: Visual representation of the dimmable brightness range (5% to 100%).

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Video 2: Overview of the 12-light gold crystal chandelier features.

6. Maintenance

Regular maintenance will ensure the longevity and optimal performance of your chandelier.

- **Cleaning:**
  - Dust the chandelier regularly with a soft, dry cloth.
  - For deeper cleaning, gently wipe crystal components with a damp cloth moistened with water or a mild glass cleaner. Avoid harsh chemicals.
  - Ensure the fixture is completely dry before restoring power.
- **Bulb Replacement:** The LED bulbs are designed for easy replacement.

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Video 3: Instructions on how to replace the LED bulbs.

7. Troubleshooting

If you encounter issues with your chandelier, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Chandelier does not light up.	No power, loose connection, faulty bulb.	Check circuit breaker. Ensure all connections are secure. Replace faulty LED bulbs (refer to Maintenance section).
Remote control not working.	Dead batteries, remote not paired, interference.	Replace remote batteries. Ensure line of sight to the chandelier. Re-pair remote if necessary (refer to remote manual).
Lights flicker or dim unexpectedly.	Incompatible external dimmer, loose wiring, power fluctuations.	**Ensure no external dimmer switch is used.** Check wiring connections. Consult an electrician if power fluctuations are suspected.
Crystal columns appear dull.	Dust or residue buildup.	Clean crystal components as described in the Maintenance section.

8. Specifications

- **Brand:** HAIXIANG
- **Model:** MMQ3810
- **Color:** Gold
- **Material:** Stainless Steel, Crystal
- **Style:** Modern
- **Light Fixture Form:** Chandelier
- **Room Type:** Living room, Dining room, Hallway, Foyer, Entryway, Staircase
- **Product Dimensions:** 19.7"L x 19.7"W x 118"H
- **Indoor/Outdoor Usage:** Indoor
- **Power Source:** Corded Electric
- **Installation Type:** Suspended
- **Special Feature:** Dimmable
- **Control Method:** App, Remote
- **Light Source Type:** LED
- **Finish Type:** Polished
- **Shade Material:** Crystal
- **Number of Light Sources:** 12
- **Voltage:** 110 Volts (AC)
- **Light Color:** Cool White (Adjustable to Warm, Natural)
- **Included Components:** Bulb, Remote Control, Mounting Hardware, LED Dimmer, Shade
- **Item Weight:** 26.8 Pounds
- **Wattage:** 60 watts
- **Brightness:** 4800 Lumen
- **Efficiency:** High Efficiency
- **Mounting Type:** Ceiling Mount
- **Assembly Required:** Yes
- **Country of Origin:** China

9. Warranty and Support

The HAIXIANG 118" High Ceiling Chandelier comes with a**5-year guarantee**. We are committed to providing high-quality products and support.

- **Replacement Parts:** We provide replacement parts if needed.
- **Installation Guide:** Detailed installation guides are included with your product.
- **Customer Support:** For any questions, concerns, or to request replacement parts, please contact HAIXIANG customer service through your purchase platform or visit our official website.

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