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› [Apple](#) /

› Apple iPhone 12 Pro Max Silicone Case with MagSafe User Manual

Apple MHL93ZM/A

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Model: MHL93ZM/A

1. PRODUCT OVERVIEW

This manual provides instructions for the Apple iPhone 12 Pro Max Silicone Case with MagSafe. This case is designed to protect your iPhone 12 Pro Max while offering enhanced functionality through MagSafe technology.





Image: Apple iPhone 12 Pro Max Silicone Case with MagSafe in Pink Citrus. This image displays the smooth silicone exterior and precise cutouts of the case.

Key Features:

- The silicone exterior features a soft-touch finish.
- The interior is lined with soft microfiber for device protection.
- Integrated magnets ensure precise alignment with the iPhone 12 Pro Max, facilitating secure attachment and removal.
- The integrated magnets enable efficient wireless charging. The case supports MagSafe chargers and Qi-certified chargers without removal.
- The case undergoes extensive testing during design and manufacturing to ensure protection against scratches and drops.
- Compatibility: iPhone 12 Pro Max.

2. INSTALLATION

Follow these steps to properly install the silicone case on your iPhone 12 Pro Max:

1. Ensure your iPhone 12 Pro Max is clean and free of dust or debris.
2. Align the bottom edge of your iPhone with the bottom edge of the case.

- Gently push the iPhone into the case, ensuring all corners are securely seated.
- Verify that all buttons and ports are accessible and aligned correctly with the case openings.

3. OPERATING INSTRUCTIONS

MagSafe Compatibility

The case features built-in magnets that align with your iPhone 12 Pro Max. This allows for secure attachment of MagSafe accessories, such as MagSafe chargers and wallets. The magnets ensure accessories snap into place precisely.

Wireless Charging

The case is designed to support wireless charging. You can charge your iPhone 12 Pro Max wirelessly with the case on using a MagSafe charger or any Qi-certified wireless charger. For optimal performance, ensure the charger is properly aligned with the back of the case.

4. MAINTENANCE

Care and Cleaning

To maintain the appearance and integrity of your silicone case, follow these cleaning guidelines:

- Remove the case from your iPhone before cleaning.
- Wipe the exterior of the case with a soft, damp, lint-free cloth.
- Avoid using harsh chemicals, abrasive cleaners, or solvents, as these can damage the silicone material.
- Allow the case to air dry completely before reattaching it to your iPhone.

5. TROUBLESHOOTING

If you encounter any issues with your silicone case, consider the following:

- Case Fit:** If the case does not fit properly, ensure it is designed specifically for the iPhone 12 Pro Max. Remove and re-install the case, ensuring all edges are seated correctly.
- MagSafe Alignment:** If MagSafe accessories are not attaching securely, ensure there is no debris between the case and the accessory. Realign the accessory until the magnets engage.
- Wireless Charging Issues:** If wireless charging is not working, verify that your charger is Qi-certified and properly aligned with the center of the case. Ensure no foreign objects are between the phone and the charger.
- Discoloration:** Silicone cases can sometimes show signs of wear or discoloration over time. Regular cleaning as described in the Maintenance section can help.

6. PRODUCT SPECIFICATIONS

Product Dimensions	7.05 x 3.79 x 0.56 inches
Item Weight	0.035 ounces
Manufacturer	Apple
ASIN	B08L5NKS4Z
Item Model Number	MHL93ZM/A
Date First Available	October 13, 2020

Brand	Apple
Compatible Phone Models	iPhone 12 Pro Max
Color	Pink Citrus
Compatible Devices	iPhone 12 Pro Max
Material	Silicone

7. WARRANTY AND SUPPORT

This Apple product is covered by Apple's standard limited warranty. For detailed information regarding warranty terms, conditions, and how to obtain service, please refer to the official Apple website or contact Apple Support directly. Keep your proof of purchase for warranty claims.

For further assistance or technical support, please visit support.apple.com or contact Apple customer service.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question