

MEDION P14057

MEDION P14057 (MD 30019) Full HD 40-inch Smart TV User Manual

Model: P14057 (MD 30019)

1. INTRODUCTION

This manual provides essential information for the safe and efficient operation of your MEDION P14057 (MD 30019) Full HD 40-inch Smart TV. Please read this manual thoroughly before using the device and retain it for future reference. Your new Smart TV offers a Full HD display, High Dynamic Range (HDR) support, PVR ready functionality, Wi-Fi, Bluetooth, and an integrated triple tuner for versatile entertainment options.

2. SAFETY INFORMATION

- **Power Supply:** Ensure the TV is connected to a power outlet with the correct voltage. Do not overload power strips.
- **Ventilation:** Do not block ventilation openings. Allow adequate space around the TV for proper airflow to prevent overheating.
- **Water and Moisture:** Do not expose the TV to rain, moisture, or liquids. Avoid placing objects filled with liquids, such as vases, on or near the TV.
- **Cleaning:** Disconnect the power cord before cleaning. Use a soft, dry cloth. Do not use liquid or aerosol cleaners.
- **Placement:** Place the TV on a stable, level surface to prevent it from falling. Keep it away from direct sunlight, heat sources, and strong magnetic fields.
- **Servicing:** Do not attempt to service this product yourself. Refer all servicing to qualified service personnel.

3. PACKAGE CONTENTS

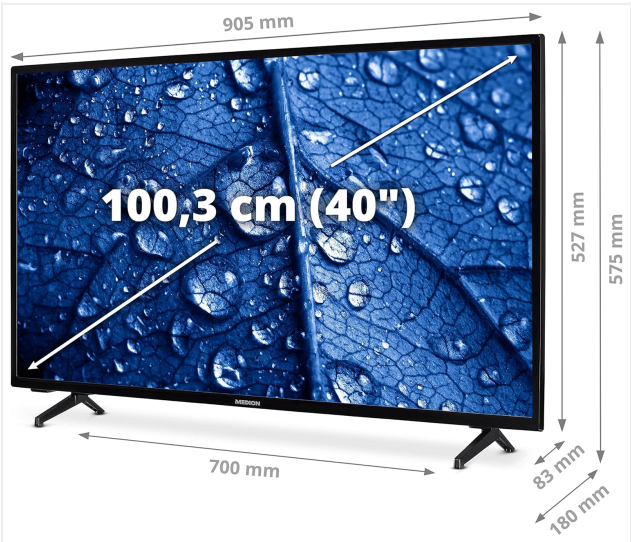
Please check that all items are present and in good condition:

- MEDION P14057 (MD 30019) Smart TV
- Feet with screws
- Remote control with batteries (AAA)
- User manual
- Warranty booklet

4. PHYSICAL FEATURES AND CONNECTIONS



This image shows the front of the MEDION P14057 Smart TV, emphasizing its key features: Netflix & Amazon streaming, PVR ready functionality, and High Dynamic Range (HDR) support for enhanced picture quality.



This diagram illustrates the physical dimensions of the MEDION P14057 Smart TV, including its 40-inch screen diagonal (100.3 cm), overall width, height, and depth with the stand attached.



Satellitenanschluss
 Antennenanschluss
 1 x LAN RJ-45
 2 x USB
 3 x HDMI®
 1 x VGA
 AV In
 Kopfhöreranschluss
 Digital Audio Out
 (SPDIF)
 Stereo-Lautsprecher-
 boxen 2 x 8 W RMS
 VESA (100 x 100 mm)

The back panel of the MEDION P14057 Smart TV is displayed, detailing the available input and output ports for connecting external devices and antennas.



This image features the remote control for the MEDION P14057 Smart TV, highlighting its ergonomic design and quick access buttons for popular streaming services like Netflix and Prime Video.

Available Ports:

- Satellite connection

- Antenna connection
- 1 x LAN (RJ-45)
- 2 x USB
- 3 x HDMI®
- 1 x VGA
- AV In
- Headphone jack
- Digital Audio Out (SPDIF)

5. SETUP

5.1 Attaching the Feet

1. Carefully place the TV screen-down on a soft, clean surface to prevent scratches.
2. Align the feet with the corresponding screw holes on the bottom of the TV.
3. Securely fasten the feet using the provided screws. Do not overtighten.

5.2 Connecting Power

Plug the power cord into the TV's power input, then into a wall outlet. Ensure the connection is secure.

5.3 Initial Setup Wizard

Upon first power-on, the TV will guide you through an initial setup process. This includes:

- Language selection
- Network connection (Wi-Fi or Ethernet)
- Channel scanning (for DVB-T2/C/S2)
- Time zone settings

6. OPERATING THE TV

6.1 Basic TV Functions

- **Power On/Off:** Press the power button on the remote control or TV.
- **Channel Selection:** Use the number buttons or CH+/- on the remote.
- **Volume Control:** Use the VOL+/- buttons.
- **Input Source:** Press the SOURCE button to select between HDMI, AV, USB, or tuner inputs.

6.2 Smart TV Features

Connect your TV to the internet via Wi-Fi or Ethernet to access a world of online content.

The Netflix logo, consisting of the word "NETFLIX" in a bold, red, sans-serif font, centered within a light gray square.

A graphic representation of the Wi-Fi symbol, denoting the television's capability for wireless internet connection.



A screenshot of the MEDION Smart TV's user interface, showing the home screen with recommended apps and content sections, including Netflix, Prime Video, and YouTube.

Access popular streaming services directly from your TV:

The Amazon Prime Video logo, featuring the word "prime" in blue and "video" in black, with the Amazon smile arrow below it, all centered within a light gray square.

The official Netflix logo, indicating built-in access to the streaming service.



The official Amazon Prime Video logo, indicating built-in access to the streaming service.

6.3 High Dynamic Range (HDR)

HDR technology provides a wider range of colors and contrasts, resulting in a more vibrant and lifelike picture. Ensure your content source supports HDR for optimal viewing.



This image visually demonstrates the difference between Standard and High Dynamic Range, showing how HDR enhances contrast, color, and detail in a scene.

6.4 PVR Ready (USB Recording)

The TV supports Personal Video Recorder (PVR) functionality, allowing you to record TV programs to an external USB storage device. Connect a compatible USB drive to one of the TV's USB ports.



An on-screen display showing a 'REC' icon, signifying that the PVR (Personal Video Recorder) function is currently active, allowing users to record TV programs.

6.5 Triple Tuner

Your TV is equipped with a triple tuner, supporting DVB-T2 (terrestrial), DVB-C (cable), and DVB-S2 (satellite) signals. This allows you to receive various broadcast types without an external receiver.

7. MAINTENANCE

- **Screen Cleaning:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, slightly dampen the cloth with water or a screen-specific cleaner (never spray directly onto the screen).
- **Cabinet Cleaning:** Use a soft, dry cloth to wipe the TV cabinet. Avoid abrasive materials or harsh chemicals.
- **Dust Removal:** Regularly dust the ventilation slots to prevent dust buildup, which can affect performance and lifespan.

8. TROUBLESHOOTING

If you encounter issues, try the following basic troubleshooting steps:

- **No Power:** Check if the power cord is securely plugged into both the TV and the wall outlet. Test the outlet with another device.
- **No Picture/Sound:** Ensure the correct input source is selected. Check all cable connections (HDMI, antenna, etc.).
- **Remote Control Not Working:** Replace the batteries. Ensure there are no obstructions between the remote and the TV's IR sensor.
- **No Internet Connection:** Check your Wi-Fi router or Ethernet cable. Try restarting your router and the TV.
- **Poor Picture Quality:** Check antenna/cable connections. Adjust picture settings in the TV menu. For streaming, ensure a stable internet connection.
- **Software Update:** Check for available software updates in the TV settings, as these can resolve various issues.

If problems persist, consult the detailed troubleshooting section in the full user manual or contact customer support.

9. SPECIFICATIONS

Feature	Specification
Brand	MEDION
Model Number	P14057 (MD 30019)
Screen Size	39.5 Inches (100.3 cm)
Display Technology	LED LCD
Resolution	Full HD (1920 x 1080 pixels)
Refresh Rate	60 Hz
Special Features	USB Recording, HDR, Smart/Internet TV, Wi-Fi, HbbTV
Connectivity Technology	Bluetooth, Ethernet, HDMI, USB, WLAN
Aspect Ratio	1.77:1
Product Dimensions (L x W x H)	18 x 90.5 x 57.5 cm; 6.1 kg
Power Consumption (SDR)	37.0 W
Power Consumption (HDR)	65.0 W
Power Consumption (Standby)	0.4 W
Power Consumption (Networked Standby)	0.5 W
Included Components	Smart TV P14057 (MD 30019)



MEDION

MD 30019

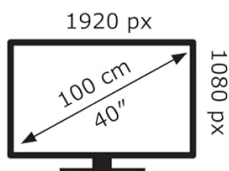


37 kWh/1000h

ABCDEF**G**



65 kWh/1000h



2019/2013

The EU energy label for the MEDION MD 30019 TV, indicating its energy efficiency ratings for both Standard Dynamic Range (SDR) and High Dynamic Range (HDR) modes. For more details, visit eprel.ec.europa.eu/qr/1430323.

Produktdatenblatt

DELEGIERTE VERORDNUNG (EU) 2019/2013 DER KOMMISSION zur
Energieverbrauchskennzeichnung von elektronischen Displays

	Parameter	Parameter oder Wert und Genauigkeit	Einheit
1.	Name oder Warenzeichen des Lieferanten	MEDION	
	Anschrift des Lieferanten	Medion Service, Am Zehnthof 77, 45307 Essen, DE	
2.	Modellkennung	MD 30019	
3.	Energieeffizienzklasse bei Standard-Dynamikumfang (SDR)	E	
4.	Leistungsaufnahme im Ein-Zustand bei SDR	37,0	W
5.	Energieeffizienzklasse bei hohem Dynamikumfang (HDR)	G	
6.	Leistungsaufnahme im Ein-Zustand bei hohem Dynamikumfang (HDR), falls vorhanden	65,0	W
7.	Leistungsaufnahme im Aus-Zustand, falls zutreffend	Nicht zutreffend	W
8.	Leistungsaufnahme im Bereitschaftszustand, falls zutreffend	0,4	W
9.	Leistungsaufnahme im vernetzten Bereitschaftsbetrieb, falls zutreffend	0,5	W
10.	Art des elektronischen Displays	Fernsehgerät	
11.	Seitenverhältnis	16 : 9	
12.	Bildschirmauflösung	1 920 x 1 080	pixels
13.	Bildschirmdiagonale	100,3	cm
14.	Bildschirmdiagonale	40	Zoll
15.	Sichtbare Bildschirmfläche	42,6	dm²
16.	Verwendete Panel-Technologie	LED LCD	
17.	Automatische Helligkeitsregelung (ABC) vorhanden	Nein	
18.	Spracherkennungssensor vorhanden	Nein	
19.	Anwesenheitssensor vorhanden	Nein	
20.	Bildwiederholfrequenz (Standard)	50	Hz
21.	Mindestens garantierte Software- und Firmware-Aktualisierungen (ab dem Datum der Beendigung des Inverkehrbringens)	8	Jahre
22.	Mindestens garantierte Verfügbarkeit von Ersatzteilen (ab dem Datum der Beendigung des Inverkehrbringens)	7	Jahre
23.	Mindestens garantierte Produktunterstützung	10	Jahre
	Mindestlaufzeit der vom Lieferanten angebotenen allgemeinen Garantie	2	Jahre
24.	Art der Stromversorgung (Netzteil)	Intern	
25.	Externes Netzteil (nicht genormt, in der Verkaufsverpackung enthalten)		
	i	-	
	ii	Eingangsspannung	- V
	iii	Ausgangsspannung	- V
26.	Genormtes externes Netzteil (oder geeignetes Netzteil, falls nicht in der Verkaufsverpackung enthalten)		
	i	-	
	ii	Benötigte Ausgangsspannung	- V
	iii	Benötigte (Mindest-)Stromstärke	- A
	iv	Benötigte Stromfrequenz	- Hz

German product data sheet providing detailed technical specifications and energy consumption information for the
MEDION MD 30019 TV.

Fiche d'information sur le produit

RÈGLEMENT DÉLÉGUÉ (UE) 2019/2013 DE LA COMMISSION en ce qui concerne l'étiquetage énergétique des dispositifs d'affichage électronique

	Paramètre	Paramètre ou valeur et précision	Unité
1.	Nom ou marque commerciale du fournisseur.	MEDION	
	Adresse du fournisseur.	Medion Service, Am Zehnthof 77, 45307 Essen, DE	
2.	Référence du modèle	MD 30019	
3.	Classe d'efficacité énergétique pour la gamme dynamique standard (SDR)	E	
4.	Puissance appelée en mode marche en SDR	37,0	W
5.	Classe d'efficacité énergétique pour la haute gamme dynamique (HDR)	G	
6.	Puissance appelée en mode marche pour la haute gamme dynamique (HDR), le cas échéant	65,0	W
7.	Puissance appelée en mode arrêt, le cas échéant	s.o.	W
8.	Puissance appelée en mode veille, le cas échéant	0,4	W
9.	Puissance appelée en mode veille avec maintien de la connexion au réseau, le cas échéant	0,5	W
10.	Catégorie de dispositif d'affichage électronique	Téléviseur	
11.	Rapport de taille	16 : 9	
12.	Résolution d'écran	1 920 x 1 080	pixels
13.	Diagonale de l'écran	100,3	cm
14.	Diagonale de l'écran	40	pouces
15.	Surface visible de l'écran	42,6	dm²
16.	Technologie d'affichage utilisée	LED LCD	
17.	Régulation automatique de la luminosité (ABC) disponible	Non	
18.	Capteur de reconnaissance vocale disponible	Non	
19.	Capteur de présence disponible	Non	
20.	Taux de fréquence de rafraîchissement de l'image (par défaut)	50	Hz
21.	Disponibilité minimale garantie des mises à jour du logiciel et du micrologiciel (à compter de la date de fin de mise sur le marché)	8	Années
22.	Disponibilité minimale garantie des pièces de rechange (à compter de la date de fin de commercialisation)	7	Années
23.	Assistance produit minimale garantie	10	Années
	Durée minimale de la garantie générale offerte par le fournisseur	2	Années
24.	Type d'alimentation	Interne	
25.	Alimentation externe (incluse dans l'emballage du produit)		
	i	-	
	ii	Tension d'entrée	- V
	iii	Tension de sortie	- V
26.	Alimentation externe normalisée (ou appropriée si non incluse dans l'emballage du produit)		
	i	-	
	ii	Tension de sortie requise	- V
	iii	Intensité du courant à fournir (minimale)	- A
	iv	Fréquence du courant requise	- Hz

French product data sheet providing detailed technical specifications and energy consumption information for the

MEDION MD 30019 TV. For more details, visit

eprel.ec.europa.eu/qr/1430323.

Scheda informativa del prodotto

REGOLAMENTO DELEGATO (UE) 2019/2013 DELLA COMMISSIONE per quanto riguarda l'etichettatura energetica dei display elettronici

	Parametro	Parametro o valore e precisione	Unità
1.	Nome o marchio del fornitore.	MEDION	
	Indirizzo del fornitore.	Medion Service, Am Zehnthof 77, 45307 Essen, DE	
2.	Identificativo del modello	MD 30019	
3.	Classe di efficienza energetica per la gamma dinamica standard (SDR)	E	
4.	Potenza assorbita in modo acceso in SDR	37,0	W
5.	Classe di efficienza energetica per la gamma dinamica ampia (HDR)	G	
6.	Potenza assorbita in modo acceso in HDR, se pertinente	65,0	W
7.	Potenza assorbita in modo spento, se applicabile	n.a.	W
8.	Potenza assorbita in modo stand-by, se applicabile	0,4	W
9.	Potenza assorbita in modo stand-by in rete, se applicabile	0,5	W
10.	Tipo di display elettronico	Televisore	
11.	Rapporto dimensioni	16 : 9	
12.	Risoluzione dello schermo	1 920 x 1 080	pixels
13.	Diagonale dello schermo	100,3	cm
14.	Diagonale dello schermo	40	pollici
15.	Superficie visibile dello schermo	42,6	dm²
16.	Tecnologia del pannello	LED LCD	
17.	Controllo automatico della luminosità (ABC) disponibile	No	
18.	Sensore di riconoscimento vocale disponibile	No	
19.	Sensore di rilevamento di presenza disponibile	No	
20.	Tasso di frequenza di aggiornamento dell'immagine (predefinito)	50	Hz
21.	Disponibilità minima garantita degli aggiornamenti di software e firmware (dalla data di fine immissione sul mercato)	8	Anni
22.	Disponibilità minima garantita dei pezzi di ricambio (dalla data di fine immissione sul mercato)	7	Anni
23.	Assistenza tecnica minima garantita per il prodotto	10	Anni
	Durata minima della garanzia generale offerta dal fornitore	2	Anni
24.	Tipo di alimentatore	Interno	
25.	Alimentatore esterno (non standardizzato e incluso nell'imballaggio del prodotto)		
	i	-	
	ii	Tensione d'ingresso	- V
	iii	Tensione di uscita	- V
26.	Alimentatore esterno standardizzato (o alimentatore esterno adatto se non incluso nell'imballaggio del prodotto)		
	i	-	
	ii	Tensione di uscita necessaria	- V
	iii	Intensità di corrente necessaria (minima)	- A
	iv	Frequenza di corrente necessaria	- Hz

Model placed on the Union market from 01/03/2023.



EPREL registration number: 1430323

<https://eprel.ec.europa.eu/qr/1430323>

Supplier: MEDION AG (Importer)

Website: www.medion.com

Customer care service:

Name: Medion Service

Website: <https://www.medion.com/de/service/>

Email: connect@medion.com

Phone: 020122099577

Address:
Am Zehnthof 77
45307 Essen
Germania

Italian product data sheet providing detailed technical specifications and energy consumption information for the MEDION MD 30019 TV.

Productinformatieblad

GEDELEGEEERDE VERORDENING (EU) 2019/2013 VAN DE COMMISSIE met betrekking tot de energie-etikettering van elektronische beeldschermen

	Parameter	Parameter of waarde en precisie	Eenheid
1.	Naam of handelsmerk leverancier.	MEDION	
	Adres van de leverancier.	Medion Service, Am Zehnthof 77, 45307 Essen, DE	
2.	Typeaanduiding	MD 30019	
3.	Energie-efficiëntieklasse voor SDR	E	
4.	Opgenomen vermogen in de gebruiksstand in SDR	37,0	W
5.	Energie-efficiëntieklasse voor HDR	G	
6.	Opgenomen vermogen in de gebruiksstand in HDR-modus, indien geïmplementeerd	65,0	W
7.	Opgenomen vermogen in uitstand, indien van toepassing	n.v.t.	W
8.	Opgenomen vermogen in stand-bystand, indien van toepassing	0,4	W
9.	Opgenomen vermogen in netwerkgebonden stand-bystand, indien van toepassing	0,5	W
10.	Categorie elektronisch beeldscherm	Televisie	
11.	Beeldverhouding	16 : 9	
12.	Schermmresolutie	1 920 x 1 080	pixels
13.	Schermdiagonaal	100,3	cm
14.	Schermdiagonaal	40	inch
15.	Zichtbaar schermoppervlak	42,6	dm ²
16.	Gebruikte platteschermtechnologie	LED LCD	
17.	Automatische helderheidsregeling (ABC) beschikbaar	Nee	
18.	Spraakherkenningssensor beschikbaar	Nee	
19.	Aanwezigheidssensor beschikbaar	Nee	
20.	Beeldverversingsfrequentie (standaard)	50	Hz
21.	Minimale gegarandeerde beschikbaarheid van software- en firmware-updates (vanaf de datum waarop het in de handel brengen is beëindigd)	8	Jaar
22.	Minimale gegarandeerde beschikbaarheid van reserveonderdelen (vanaf de datum waarop het in de handel brengen is beëindigd)	7	Jaar
23.	Minimale gegarandeerde productondersteuning	10	Jaar
	Minimumduur van de door de leverancier geboden algemene garantie	2	Jaar
24.	Type voeding	Intern	
25.	Externe voeding (niet-gestandaardiseerd en in de doos van het product meegeleverd)		
	i	-	
	ii	Voedingsspanning	- V
	iii	Uitgangsspanning	- V
26.	Externe gestandaardiseerde voeding (of geschikte indien niet in de doos van het product meegeleverd)		
	i	-	
	ii	Vereiste uitgangsspanning	- V
	iii	Vereiste aangeleverde stroom (minimum)	- A
	iv	Vereiste stroomfrequentie	- Hz

Dutch product data sheet providing detailed technical specifications and energy consumption information for the MEDION MD 30019 TV.

10. WARRANTY AND SUPPORT

10.1 Warranty Information

- **Minimum Guaranteed Product Support:** 10 years
- **Minimum Supplier Warranty:** 2 years
- **Minimum Guaranteed Availability of Spare Parts:** 7 years

Please refer to the included warranty booklet for detailed terms and conditions.

10.2 Customer Support

For technical assistance, service, or inquiries, please contact MEDION customer support:

- **Email:** connect@medion.com
- **Website:** www.medion.com
- **Phone:** 020122099577

Customer Service Address:

MEDION Service, Am Zehnthof 77, 45307 Essen, Germany

