UGREEN 20542

UGREEN Portable Charger 20000mAh - Instruction Manual

Model: 20542

Introduction

Thank you for choosing the UGREEN 20000mAh PD 20W Portable Charger. This manual provides essential information for the safe and efficient use of your power bank. Please read it thoroughly before operation and retain it for future reference.

Safety Information

To ensure safe operation and prevent damage, please observe the following precautions:

- Do not expose the power bank to extreme temperatures, direct sunlight, or fire.
- Avoid dropping, impacting, or disassembling the device.
- Keep away from water and high humidity.
- Use only original or certified cables for charging and discharging.
- Keep out of reach of children.
- Do not use if the power bank is swollen, leaking, or damaged.

Package Contents

- UGREEN 20000mAh PD 20W Portable Charger
- 2 x USB-C to USB-C Cables
- User Manual


UGREEN
OUT 2
IN/OUT
OUT 1
UGREEN
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Image: The UGREEN 20000mAh portable charger shown with its two included USB-C cables.

Product Overview

The UGREEN 20000mAh portable charger is designed for fast and efficient charging of your mobile devices. It features multiple output ports and LED indicators for battery status.

Components:

- **Power Button:** Activates the power bank and checks battery level.
- **LED Indicators:** Four small lights indicating the remaining battery capacity. Each light typically represents 25% of the charge.
- **USB-C (In/Out) Port:** Used for both charging the power bank and charging compatible devices with Power Delivery (PD).
- **USB-A Output Ports (OUT 1 & OUT 2):** Used for charging various USB-powered devices.

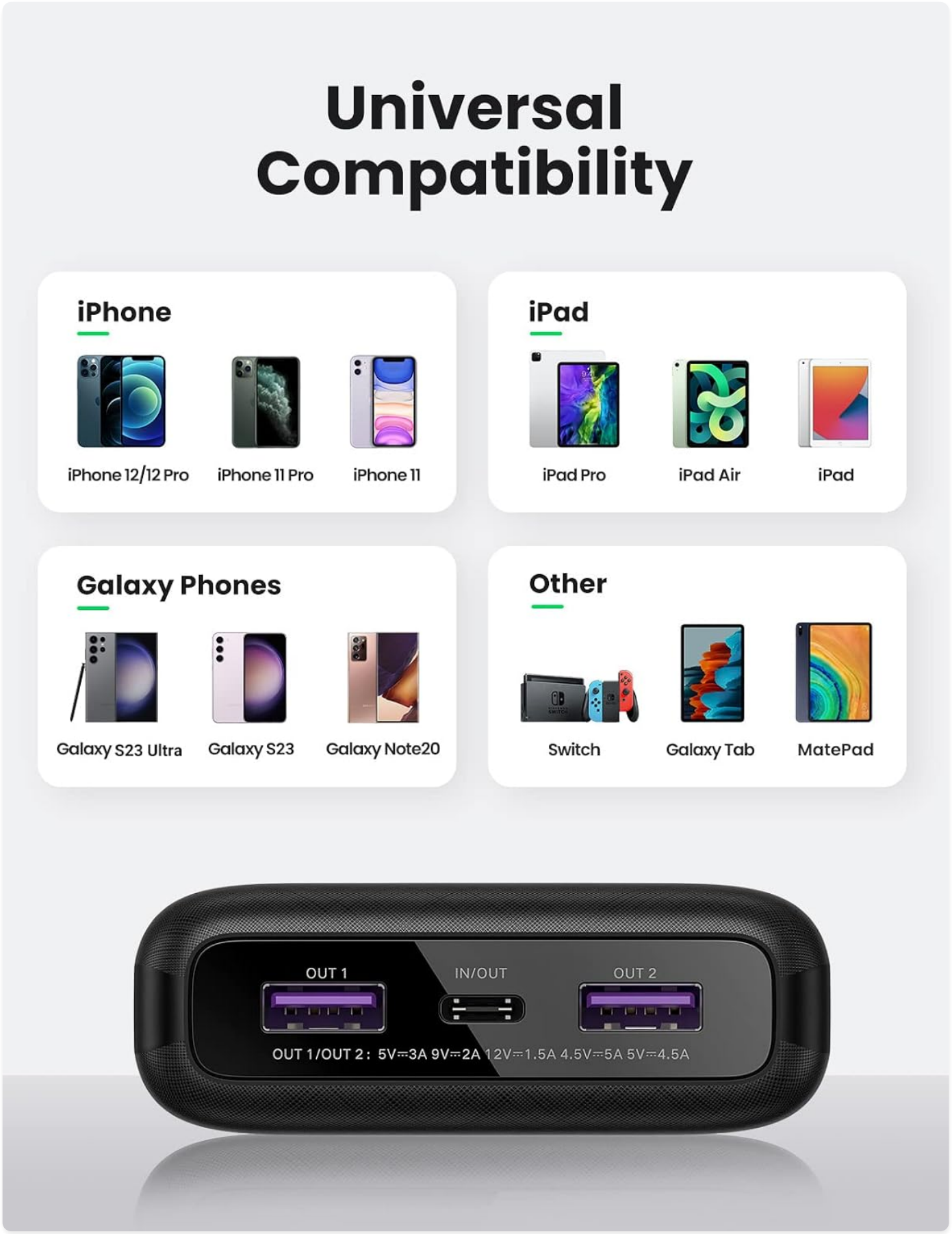


Image: A detailed view of the power bank's input and output ports, highlighting the USB-C and dual USB-A ports.

Setup

First Use & Charging the Power Bank:

1. It is recommended to fully charge the power bank before its first use.
2. Connect one of the included USB-C cables to the USB-C (In/Out) port on the power bank.
3. Connect the other end of the USB-C cable to a compatible USB wall charger (not included). For optimal charging speed, use a PD (Power Delivery) compatible charger.
4. The LED indicators will light up progressively as the power bank charges. All four LEDs will be solid when fully charged.



Image: The power bank connected to a wall charger for rapid recharging, illustrating its faster charging time compared to other power banks.

Operating Instructions

Charging Your Devices:

1. Connect your device's charging cable to one of the available output ports (USB-A OUT 1, USB-A OUT 2, or USB-C In/Out) on the power bank.
2. Connect the other end of the cable to your device.
3. The power bank will automatically begin charging your device. If not, press the power button once to initiate charging.
4. The LED indicators will show the remaining battery level during discharge.



Image: The power bank actively charging an iPhone, demonstrating its fast charging capabilities with Power Delivery.

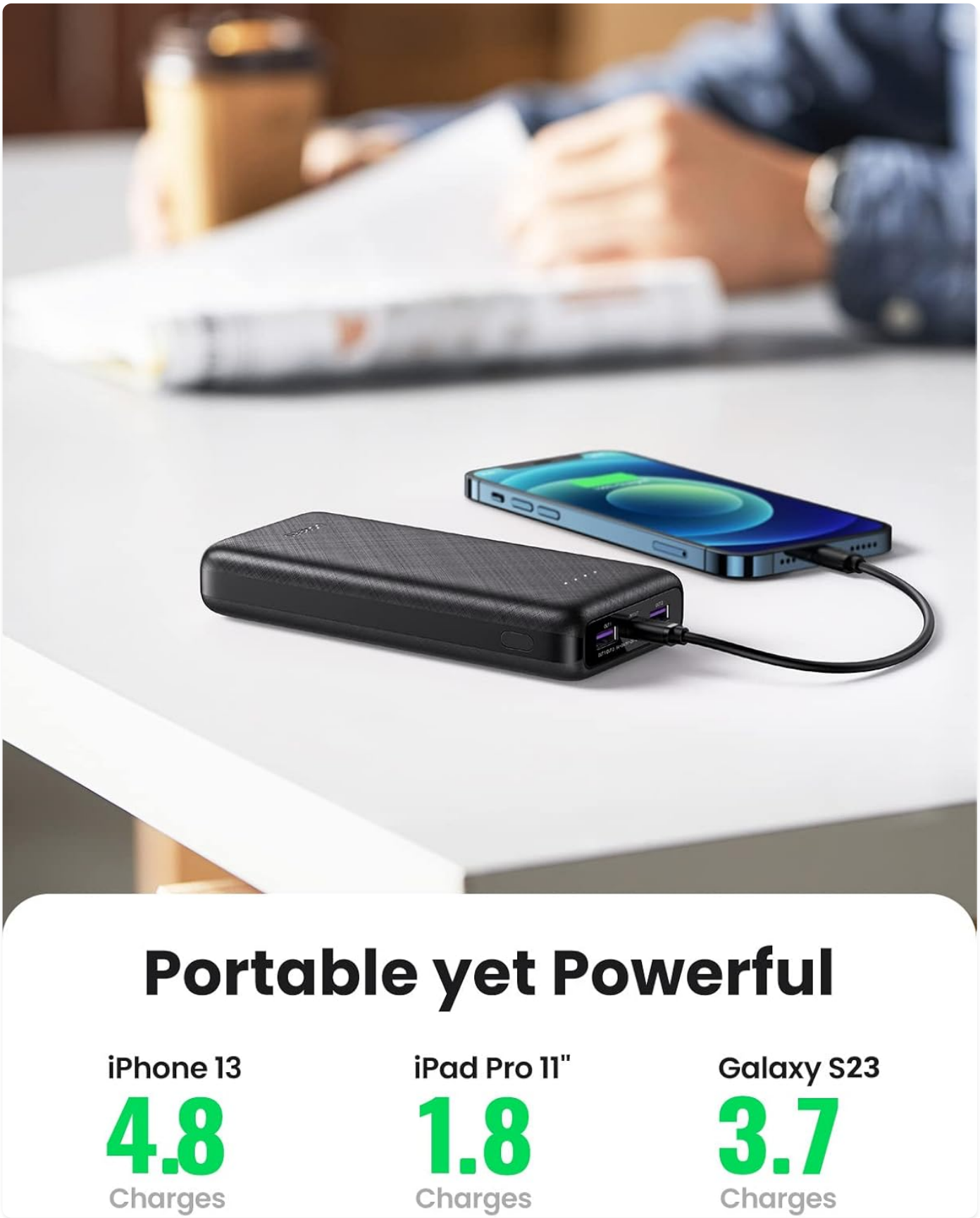


Image: The power bank connected to both an iPhone and an iPad Pro, illustrating its capacity to provide multiple charges for various devices.



Image: The power bank charging a smartphone, emphasizing its compatibility with Qualcomm Quick Charge 3.0 for accelerated charging.

Video Demonstration:

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Video: An official UGREEN video demonstrating the features and usage of the 20000mAh PD 20W Power Bank, including its design, ports, and fast charging capabilities.

Maintenance

- Clean the power bank with a soft, dry cloth. Do not use abrasive cleaners or solvents.
- Store in a cool, dry place away from direct sunlight and extreme temperatures.
- If not used for extended periods, charge the power bank at least once every three months to maintain battery health.



Image: An internal diagram highlighting the ATL battery technology used in the power bank, indicating its long-lasting performance.

TROUBLESHOOTING

Common Issues and Solutions:

- **Power bank not charging:** Ensure the charging cable and wall adapter are working correctly. Try a different cable or adapter. Check if the USB-C port on the power bank is clean and free of debris.
- **Device not charging from power bank:** Press the power button once to activate output. Ensure the cable is securely connected to both the power bank and your device. Try a different cable or output port.
- **Slow charging:** Ensure you are using a fast-charging compatible cable and wall adapter (for charging the power bank) or device (for charging from the power bank). Check if your device supports the fast charging protocols of the power bank (PD, QC 3.0).
- **LEDs not lighting up:** The power bank might be completely discharged. Connect it to a power source and allow some time for it to reactivate.

Specifications

Feature	Detail
Model Number	20542
Battery Capacity	20000 Milliamp Hours (mAh)
Product Dimensions	1.26 x 3.78 x 6.1 inches
Item Weight	1.04 pounds
Connector Type	USB Type C
Special Features	Fast Charging, Portable Charger
Color	Black

Warranty and Support

UGREEN products come with a standard warranty. For detailed warranty information, technical support, or customer service inquiries, please refer to the warranty card included in your package or visit the official UGREEN website. You can also contact UGREEN customer support directly through their contact channels.
Website: www.ugreen.com

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question