Kyocera E6920

Kyocera Duraforce Pro 2 E6920 Android Smartphone User Manual

Model: E6920

1. PRODUCT OVERVIEW

The Kyocera Duraforce Pro 2 E6920 is a rugged Android smartphone designed for durability and performance in challenging environments. It features a 5-inch Dragontrail PRO display, a Super-wide view 4K action camera, and a 3240mAh battery with wireless charging capabilities. The device supports Push-to-Talk (PTT) over Wi-Fi and LTE, and includes an advanced echo and noise cancellation system for clear communication. Its robust construction meets Military Standard 810G, making it resistant to drops, dust, and water, including an underwater mode for photography and video recording.

Video: Overview of the Kyocera Duraforce Pro 2's rugged features and capabilities.

2. SETUP

2.1 What's in the Box

- Kyocera Duraforce Pro 2 E6920 Smartphone
- USB Cable
- Adapter

2.2 Initial Charging

Before first use, fully charge your Duraforce Pro 2 using the provided USB cable and adapter. Connect the USB cable to the phone's USB Type-C port and the adapter to a power outlet. The charging indicator will show the battery status.

Image: Bottom view of the Kyocera Duraforce Pro 2, highlighting the USB-C charging port and lanyard loop.

2.3 SIM Card and Storage Installation

Refer to the device's specific instructions for opening the SIM/microSD card tray. Ensure the device is powered off before inserting or removing cards. Properly seat your AT&T SIM card and any optional microSD card for expanded storage.

3. OPERATING INSTRUCTIONS

3.1 Basic Navigation

The Duraforce Pro 2 operates on the Android system, utilizing a touchscreen for most interactions. Swipe to navigate home screens, tap icons to open applications, and use gestures for various functions. Physical buttons on the side control power and volume.

Image: Front view of the Kyocera Duraforce Pro 2, showing the active home screen with network and weather details.

Image: Side view of the Kyocera Duraforce Pro 2, illustrating the placement of the volume and power buttons.

3.2 Camera Features

The device features a 4K action camera with a 135-degree field of view for wide-angle shots, alongside a 13MP rear camera. Both rear cameras are protected by Sapphire Shield glass. Utilize the single-button camera activation for quick access to photo and video options. The unique underwater mode allows for easy use of hard keys to capture media while submerged.

3.3 Push-to-Talk (PTT)

The Duraforce Pro 2 supports Push-to-Talk functionality over both Wi-Fi and LTE networks. This feature is enhanced by the phone's 106dB loudspeakers and advanced echo and noise cancellation system, ensuring clear communication in noisy environments.

3.4 Programmable Keys

Dedicated programmable keys for PTT and camera functions can be customized to provide quick access to other frequently used device features or applications, enhancing user efficiency.

4. MAINTENANCE

4.1 Cleaning

To clean your device, power it off and wipe it gently with a soft, damp cloth. Avoid using harsh chemicals, abrasive cleaners, or compressed air, as these can damage the phone's surfaces or seals. Ensure all port covers are

securely closed before cleaning with liquids.

4.2 Water and Dust Resistance

The Kyocera Duraforce Pro 2 is built to Military Standard 810G, providing resistance against dust, shock, vibration, temperature extremes, and water immersion. For optimal water resistance, ensure all port covers are firmly sealed. The device can be used in an underwater mode for photography and video, but prolonged submersion beyond specified limits should be avoided.

5. TROUBLESHOOTING

5.1 Common Issues

- **Device not powering on:** Ensure the battery is charged. Connect to a charger and attempt to power on after a few minutes.
- **Screen unresponsive:** Try a forced restart by holding the power button for an extended period (typically 10-15 seconds).
- **Poor audio quality:** Check for debris in the speaker or microphone ports. Ensure volume settings are appropriate. For PTT, verify network connectivity.
- **Connectivity problems (Wi-Fi/Cellular):** Toggle airplane mode on and off. Restart the device. Check network settings or contact your service provider.

5.2 Factory Reset

A factory reset will erase all data from your device and restore it to its original factory settings. This can resolve persistent software issues. Before performing a factory reset, back up all important data. Consult the device's settings menu under 'System' or 'Backup & Reset' for the factory reset option.

6. SPECIFICATIONS

Feature	Detail
Model Number	E6920
Operating System	Android
Display Size	5 Inches
Display Technology	Dragontrail PRO, LED
Resolution	3840 x 2160 (Scanner Resolution, likely refers to camera)
CPU Model	Snapdragon
CPU Speed	2.2 GHz
Memory Storage Capacity	64 GB
RAM Memory Installed Size	64 GB (This likely refers to internal storage, not RAM)
Battery Capacity	3240 Milliamp Hours
Wireless Technologies	Cellular, Wi-Fi
Connectivity Technologies	USB, Wi-Fi
Product Dimensions	6 x 3 x 1 inches

Feature	Detail
Item Weight	8 ounces
Color	Black

7. WARRANTY AND SUPPORT

This Kyocera Duraforce Pro 2 E6920 is a renewed product. Renewed products typically come with a limited warranty provided by the seller or refurbishment program. For specific warranty details and support, please refer to the documentation provided with your purchase or contact the seller directly. The standard return policy for this renewed product is 90 days.