

AILKIN CT2020-01

AILKIN Dual-Port USB Wall Charger (Model CT2020-01) Instruction Manual

Brand: AILKIN | Model: CT2020-01

INTRODUCTION

Thank you for choosing the AILKIN Dual-Port USB Wall Charger. This compact and efficient power adapter is designed to charge two USB-powered devices simultaneously. Please read this manual carefully before use to ensure optimal performance and safety.

IMPORTANT SAFETY INFORMATION

- Do not expose the charger to liquids, moisture, or extreme temperatures.
- Avoid dropping or subjecting the charger to strong impacts.
- Do not attempt to disassemble, repair, or modify the charger. This will void the warranty and may cause electric shock or fire.
- Ensure the charger is plugged into a compatible power outlet (AC 100-240V).
- Unplug the charger from the wall outlet when not in use or during electrical storms.
- Keep out of reach of children.
- This charger is designed for indoor use only.
- The charger features built-in protection against overcharging, overcurrents, and overheating to ensure safe operation.

PACKAGE CONTENTS

Your package should contain the following items:

- 2 x AILKIN Dual-Port USB Wall Chargers

PRODUCT FEATURES

- **Dual-Port Charging:** Allows simultaneous charging of two mobile devices.
- **Fast Charging:** Delivers up to 2.1 Amps for efficient charging (Note: Does not support Qualcomm Quick Charge).
- **Compact and Portable:** Designed for easy transport, fitting into pockets, bags, or carry-ons, ideal for home, office, or travel.
- **Smart Charging Technology:** Automatically recognizes connected devices to deliver optimal charging speed.
- **Safety Assurance:** Equipped with a protection system against overcharging, overcurrents, and overheating.
- **Wide Compatibility:** Works with a broad range of USB-powered devices including smartphones, tablets, e-readers, cameras, and more.



Image: Two blue AILKIN dual-port USB wall chargers, showcasing their compact design.

SPECIFICATIONS

Model Number	CT2020-01
Material	Plastic outer shell
USB Output	Dual Port (USB-A)
Input	AC100-240V 50/60Hz 0.5A
Output	DC 5V-2.1A (Total)
Dimensions	Approximately 1.33 x 1.33 x 2.16 inches (compact cube design)
Weight	2.11 ounces



Image: Dimensions of the AILKIN charger, shown next to a quarter coin for scale, highlighting its compact size.

SETUP

1. Unpack the AILKIN Dual-Port USB Wall Charger from its packaging.
2. Ensure the charger is free from any visible damage.
3. Locate a standard AC wall outlet (100-240V).
4. Plug the charger firmly into the wall outlet.

OPERATING INSTRUCTIONS

1. Connect your USB charging cable (not included) to one of the USB-A ports on the charger.
2. Connect the other end of the USB charging cable to your device.
3. To charge a second device, connect another USB charging cable to the second USB-A port on the charger and then to your second device.
4. Charging will begin automatically. The charger is designed to stop charging once the device's battery is full, preventing overcharging.
5. When charging is complete, disconnect your device(s) and then unplug the charger from the wall outlet.

DUAL USB PORT

Dual USB design could charge 2 devices simultaneously at full speed



Image: An AILKIN dual-port charger plugged into a wall outlet, simultaneously charging a smartphone and a tablet via two USB cables.

COMPATIBILITY

The AILKIN Dual-Port USB Wall Charger is widely compatible with most USB-powered devices, including but not limited to:

- **Smartphones:** iPhone (all models from 8 to 17 series), Samsung Galaxy (S series, Note series, A series, Z Fold/Flip), Google Pixel (all models from 5 to 10 series), Motorola, LG, HTC, OnePlus, Huawei, Xiaomi, ZTE, Blu, BlackBerry.
- **Tablets:** iPad (Pro, Air, Mini, standard models), Samsung Tab, Kindle Fire, other Android tablets.
- **Other Devices:** E-book readers, portable music players, gaming devices (e.g., PS Vita, Nintendo DS), GPS devices, headphones, cameras, power banks, and other devices that charge via a standard USB-A port.



Image: A visual representation of various compatible devices such as smartphones, tablets, cameras, and headphones, demonstrating the charger's wide applicability.

MAINTENANCE

- To clean the charger, unplug it from the power outlet and wipe it with a soft, dry cloth.
- Do not use liquid cleaners or aerosol sprays.
- Store the charger in a cool, dry place when not in use.

TROUBLESHOOTING

Device not charging:

- Ensure the charger is securely plugged into a working wall outlet.
- Check that the USB cable is properly connected to both the charger and your device.
- Try using a different USB cable or a different device to rule out cable or device issues.
- Verify that your device is compatible with a 5V-2.1A charger.

Slow charging:

- Ensure your device supports 2.1A charging. Some older devices may charge at a slower rate.
- If two devices are connected, the total 2.1A output is shared, which might result in slightly slower charging for each device compared to charging a single device.
- Note that this charger does not support Qualcomm Quick Charge, so devices requiring this technology may charge at standard speeds.

Charger feels warm:

- It is normal for the charger to become slightly warm during operation. If it becomes excessively hot, unplug it immediately and contact customer support.
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WARRANTY AND SUPPORT

AILKIN offers a 1-year replacement or refund guarantee for this product. For any questions, concerns, or support needs, please contact AILKIN customer service through the retailer where the product was purchased.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

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