

Global Teck Worldwide Adapt 660

EPOS Adapt 660 Wireless Headset User Manual

Model: Adapt 660 | Brand: Global Teck Worldwide

1. INTRODUCTION

The Global Teck Worldwide Bundle with EPOS Adapt 660 Wireless Headset is designed to maximize focus and productivity for streaming voice and video, distance learning, remote work, school, and conferencing applications such as Zoom, Webex, Meet, and Teams. This premium headset offers a personalized audio experience with advanced features for clear communication and concentration in various environments.



Figure 1: EPOS Adapt 660 Wireless Headset, a versatile audio solution for professional and personal use.

2. WHAT'S IN THE Box

Your EPOS Adapt 660 Wireless Headset bundle includes the following components:

- EPOS (formerly Sennheiser) Adapt 660 Wireless Headset - TEAMS certified
- USB Dongle for wireless connectivity
- Global Teck Support Plan documentation

- Audio cable with 2.5 mm and 3.5 mm jack plugs
- USB cable with micro-USB connector for charging and wired connection



Figure 2: The EPOS Adapt 660 Wireless Headset, showcasing its comfortable over-ear design.

3. SETUP GUIDE

3.1 Initial Charging

Before first use, fully charge your headset using the provided USB cable. Connect the micro-USB end to the headset and the standard USB end to a power source (e.g., computer USB port or wall adapter).

3.2 Connecting via Bluetooth

1. Ensure the headset is powered on.
2. Activate Bluetooth pairing mode on the headset (refer to the quick start guide for specific button presses, usually holding the power button).
3. On your device (PC, Mac, Smartphone, Tablet), go to Bluetooth settings and select "EPOS Adapt 660" from the list of available devices.
4. Confirm the pairing on your device.

3.3 Connecting via USB Dongle

For optimal performance with Unified Communication platforms, use the included USB dongle:

1. Plug the USB dongle into an available USB port on your computer.
2. Power on the headset. It should automatically connect to the dongle.
3. Ensure the EPOS Adapt 660 is selected as the audio input and output device in your computer's sound settings and conferencing application settings.

3.4 Wired Connection

For a wired connection, use the provided audio cable:

- Connect the 2.5 mm jack to the headset's audio input.
- Connect the 3.5 mm jack to your device's audio output.



Figure 3: The EPOS Adapt 660 headset in its folded position, highlighting its portability.

4. OPERATING INSTRUCTIONS

4.1 Call Clarity with EPOS AI™

The EPOS Adapt 660 features EPOS AI™ technology with 3 advanced speech microphones to ensure superb call clarity, even in noisy environments. This technology intelligently filters out background noise, allowing your voice to be heard clearly by others.

Your browser does not support the video tag.

Video 1: Official product video demonstrating the EPOS MB660 Wireless Headset's features for streaming voice and video, highlighting its call clarity and noise cancellation capabilities.

4.2 Adaptive Active Noise Cancellation (ANC)

Regain concentration with the headset's adaptive active noise cancellation. This system utilizes 4 adaptive ANC microphones to monitor your working environment and automatically adjust noise reduction, providing an optimal listening experience.



Figure 4: Close-up view of the EPOS Adapt 660 headset's controls, including the Microsoft Teams button and other functional elements.

4.3 Microsoft Teams Certification and Alexa Voice Assistant

The Adapt 660 is Microsoft Teams certified, ensuring seamless integration and optimized performance for Teams calls. It also features an Alexa Voice Assistant for convenient voice control and access to information.

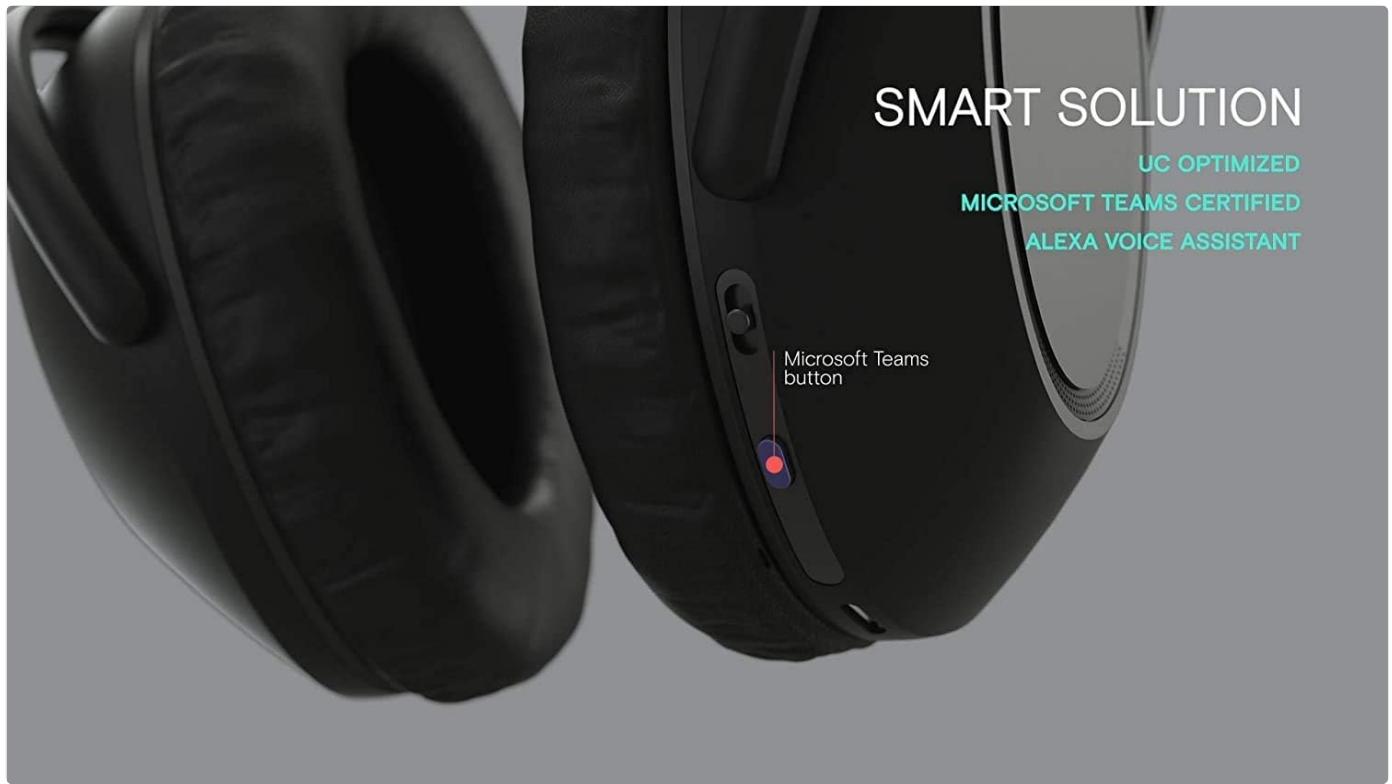


Figure 5: Diagram illustrating the "Smart Solution" features of the EPOS Adapt 660, including UC optimization, Microsoft Teams certification, and Alexa Voice Assistant integration.

4.4 Personalized Audio Experience

Experience a headset that places you at the center of an immersive personalized audio experience, combined with state-of-the-art technology. Adjust settings via the companion app to tailor the sound profile to your preferences.



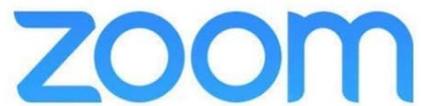
Figure 6: A man wearing the EPOS Adapt 660 headset, demonstrating its comfortable fit and professional appearance.

4.5 Compatible Platforms

The MB660 is designed to work with a wide range of platforms and voice applications, including but not limited to:

- RingCentral
- Fuze
- 8x8
- Zoom
- Google Hangouts
- GoToMeeting
- Vonage
- Unify
- BlueJeans
- Amazon Chime
- Microsoft Teams

Compatible Platforms



Google Hangouts



Figure 7: Visual representation of various communication platforms compatible with the EPOS Adapt 660 headset, including Skype, Lync, Mitel, RingCentral, Cisco, Avaya, Amazon Chime, GoToMeeting, Zoom, Google Hangouts, Unify, Vonage, BlueJeans, 8x8, and Microsoft Teams.

5. MAINTENANCE

To ensure the longevity and optimal performance of your EPOS Adapt 660 Wireless Headset, follow these maintenance guidelines:

- Cleaning:** Use a soft, dry cloth to clean the headset. Avoid using harsh chemicals or abrasive materials. For ear cushions, gently wipe with a damp cloth and allow to air dry completely before use.
- Storage:** When not in use, store the headset in a cool, dry place, away from direct sunlight and extreme temperatures. Utilize the included carrying case (if applicable) for protection during travel.
- Battery Care:** To preserve battery life, avoid fully discharging the battery frequently. Charge the headset regularly, even if not in constant use.
- Cable Management:** Store cables neatly to prevent tangling and damage. Avoid sharp bends or kinks in the cables.

6. TROUBLESHOOTING

This section addresses common issues you might encounter with your EPOS Adapt 660 Wireless Headset. If you experience problems not listed here, please refer to the Global Teck Support Plan or contact customer support.

Problem	Possible Cause	Solution
No audio/Poor audio quality	Headset not connected; Low battery; Incorrect audio settings; Interference.	Ensure headset is paired/connected; Charge headset; Check device's audio output settings; Move closer to device or away from interference sources.
Microphone not working	Microphone muted; Incorrect input device selected; Software issue.	Unmute microphone on headset/software; Select EPOS Adapt 660 as input device; Restart application/device.
Cannot pair via Bluetooth	Headset not in pairing mode; Device Bluetooth off; Already connected to another device.	Put headset in pairing mode; Enable Bluetooth on device; Disconnect from other devices and try again.
ANC not effective	ANC feature not activated; Extreme noise levels.	Ensure ANC is turned on; While adaptive ANC adjusts, some very loud or sudden noises may still be audible.

7. SPECIFICATIONS

Feature	Detail
Model Name	Adapt 660
Noise Control	Active Noise Cancellation (Adaptive)
Headphones Jack	2.5 mm Jack, 3.5 mm Jack
Connectivity Technology	USB CONNECTOR, BLUETOOTH, 3.5MM/2.5MM
Wireless Communication Technology	Bluetooth 4.2
Compatible Devices	PC, Mac, Smartphones, Tablets, Unified Communication Devices
Control Type	Voice Control
Item Weight	2 Pounds
Frequency Range	20 Hz - 20,000 Hz
Number of Items in Bundle	3
Manufacturer	EPOS - Sennheiser
Color	Black
Ear Placement	On Ear
Impedance	32 Ohm

8. WARRANTY & SUPPORT

This product includes a Global Teck Gold Support Plan. For any technical assistance, troubleshooting, or warranty claims, please refer to the documentation provided with your Global Teck Support Plan or contact Global Teck Worldwide customer service directly.

For more information, visit the [Global Teck Worldwide Store on Amazon](#).

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