Sandisk SDCZ810-064G-G46

SanDisk Extreme Go USB 3.2 Type-A Flash Drive - 64GB Instruction Manual

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1. Introduction

This manual provides essential information for the proper use and care of your SanDisk Extreme Go USB 3.2 Type-A Flash Drive (64GB, Model SDCZ810-064G-G46). Please read these instructions carefully before using the device to ensure optimal performance and longevity.

The SanDisk Extreme Go USB 3.2 Flash Drive is designed for high-speed data transfer, offering a reliable solution for storing and moving large files quickly. Its durable metal design ensures your data is protected while on the go.

2. Product Overview and Features

The SanDisk Extreme Go USB 3.2 Flash Drive combines speed and durability in a compact form factor. Key features include:

- **High-Speed Performance:** Experience rapid data transfer with USB 3.2 interface, enabling quick access and movement of large files.
- **Durable Metal Design:** The premium metal casing provides robust protection for your data, making it suitable for everyday use and travel.
- **Retractable Connector:** A convenient retractable design protects the USB connector when not in use, eliminating the need for a cap.
- **SecureAccess Software:** Includes SanDisk SecureAccess encryption software for password protection of private files using 128-bit AES encryption (supported by Windows 8, Windows 10, and macOS v10.9+).
- **Generous Capacity:** 64GB storage capacity provides ample space for documents, photos, videos, and other critical content.



Figure 1: SanDisk Extreme Go USB 3.2 Flash Drive with its dimensions.

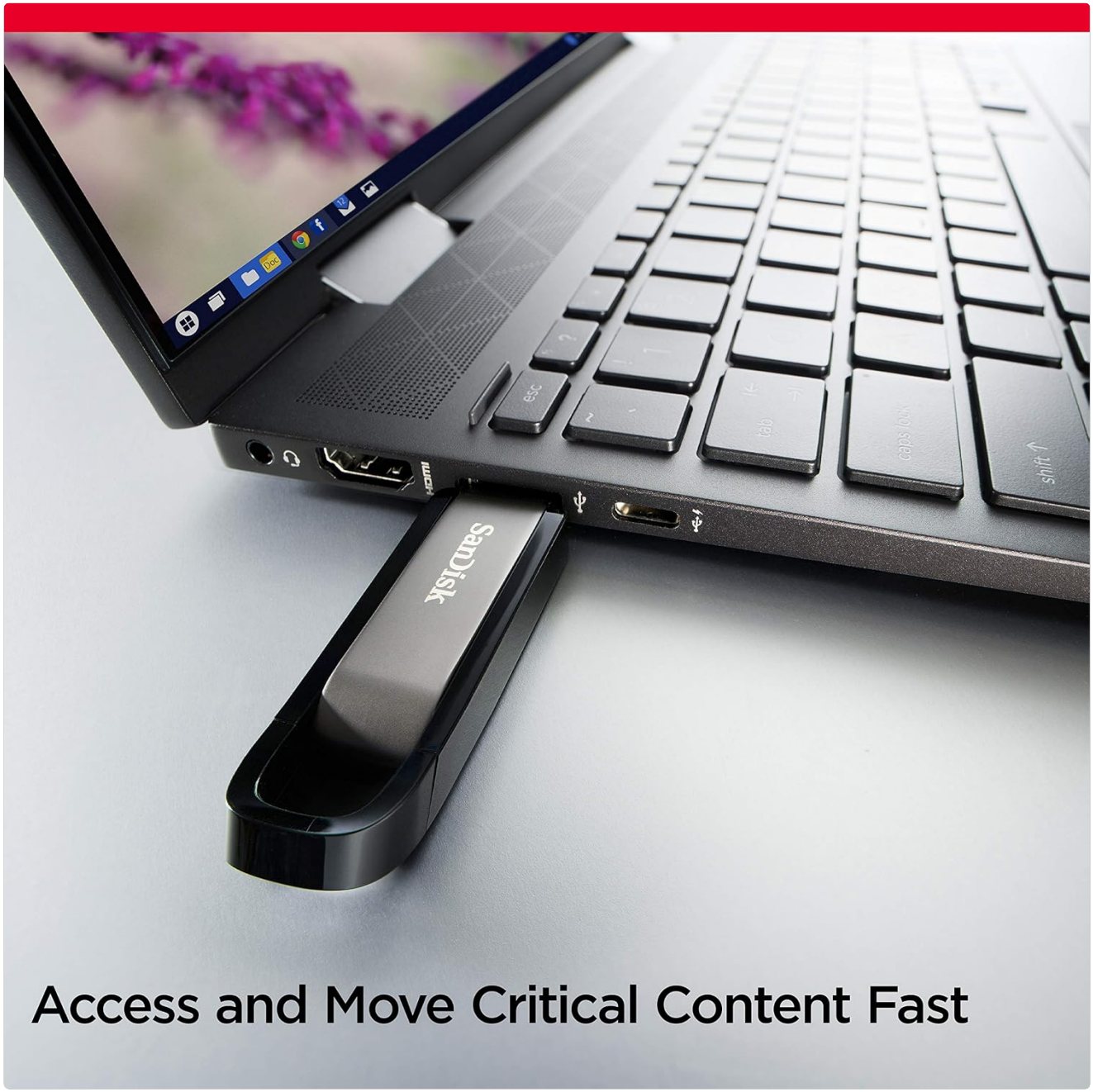


Figure 2: The SanDisk Extreme Go Flash Drive connected to a laptop, facilitating fast data transfer.



Figure 3: The compact and portable design of the SanDisk Extreme Go Flash Drive, suitable for carrying anywhere.

Official Product Video

Your browser does not support the video tag.

Video 1: Official product video showcasing the features and benefits of the SanDisk Extreme Go USB 3.2 Flash Drive.

3. Setup

The SanDisk Extreme Go USB 3.2 Flash Drive is designed for plug-and-play functionality with most modern operating systems.

3.1 Initial Connection

1. Locate an available USB Type-A port on your computer (desktop, laptop, or other compatible device). For optimal performance, use a USB 3.0, 3.1, or 3.2 port.
2. Slide the metallic connector out from the plastic casing by pushing the slider.
3. Insert the flash drive firmly into the USB port.
4. Your operating system should automatically detect the drive and install any necessary drivers. The drive will

appear as a removable storage device (e.g., 'Removable Disk' or 'SanDisk Extreme Go') in your computer's file explorer.

3.2 File System Compatibility

The drive is typically pre-formatted with a file system compatible with both Windows and macOS. If you need to reformat the drive for specific use cases (e.g., for use with a Synology router or for larger file sizes not supported by FAT32), ensure you back up all data before proceeding. Common file systems include:

- **FAT32:** Widely compatible but has a 4GB file size limit.
- **exFAT:** Compatible with most modern Windows and macOS systems, supports large files and partitions.
- **NTFS:** Primarily for Windows, offers robust features but limited native write support on macOS.
- **APFS/HFS+:** Primarily for macOS.

4. Operating Instructions

4.1 Transferring Files

1. Connect the SanDisk Extreme Go Flash Drive to your computer as described in the Setup section.
2. Open your computer's file explorer (e.g., File Explorer on Windows, Finder on macOS).
3. Locate the files or folders you wish to transfer.
4. Drag and drop the files/folders to the SanDisk Extreme Go drive icon, or copy and paste them.
5. Wait for the transfer to complete. The high-speed USB 3.2 interface will significantly reduce transfer times for large files.

4.2 Using SanDisk SecureAccess Software

The SanDisk SecureAccess software allows you to create a password-protected folder on your drive to keep sensitive files private.

1. The SecureAccess software is typically pre-loaded on the drive. If not, you can download it from the official SanDisk website.
2. Run the SecureAccess executable file from the drive.
3. Follow the on-screen instructions to set up your password and create your private vault.
4. Drag and drop files into the SecureAccess vault to encrypt them. These files will only be accessible by entering your password.

4.3 Safely Removing the Drive

Always safely eject the flash drive before physically removing it from your computer to prevent data corruption.

- **Windows:** Click the 'Safely Remove Hardware and Eject Media' icon in the system tray, then select your SanDisk drive.
- **macOS:** Drag the drive icon from your desktop or Finder sidebar to the Trash, or right-click (Control-click) the drive icon and select 'Eject'.

5. Maintenance

To ensure the longevity and optimal performance of your SanDisk Extreme Go USB 3.2 Flash Drive, follow these maintenance guidelines:

- **Physical Care:** Avoid dropping the drive or subjecting it to extreme physical shock. While durable, excessive

force can damage internal components.

- **Temperature and Humidity:** Store and operate the drive within recommended temperature and humidity ranges. Avoid extreme heat, cold, or moisture.
- **Cleaning:** If necessary, gently wipe the exterior of the drive with a soft, dry, lint-free cloth. Do not use liquid cleaners or solvents.
- **Connector Protection:** Always retract the USB connector when the drive is not in use to protect it from dust and damage.
- **Data Backup:** Regularly back up important data stored on the flash drive to another storage medium. While reliable, no storage device is immune to failure.

6. Troubleshooting

If you encounter issues with your SanDisk Extreme Go USB 3.2 Flash Drive, try the following solutions:

6.1 Drive Not Recognized

- **Check Connection:** Ensure the drive is fully inserted into the USB port. Try a different USB port on your computer.
- **Restart Computer:** Sometimes a simple restart can resolve detection issues.
- **Try Another Computer:** Test the drive on a different computer to determine if the issue is with the drive or your original computer.
- **Check Device Manager (Windows):** Open Device Manager, look under 'Disk drives' or 'Universal Serial Bus controllers' for any unrecognized devices or devices with error symbols. Update drivers if necessary.
- **Check Disk Utility (macOS):** Open Disk Utility to see if the drive is listed, even if unmounted. You may be able to mount or repair it from there.

6.2 Slow Transfer Speeds

- **Use USB 3.x Port:** Ensure the drive is connected to a blue-colored USB 3.0, 3.1, or 3.2 port for maximum speed. Connecting to a USB 2.0 port will result in significantly slower speeds.
- **Source/Destination Drive Speed:** The speed of your computer's internal drive (HDD vs. SSD) can impact transfer rates. Transferring between two slow HDDs will be slower than transferring to/from an SSD.
- **File Type:** Transferring many small files is generally slower than transferring a few large files, even if the total data size is the same.
- **Background Processes:** Close any unnecessary applications or background processes that might be consuming system resources.

6.3 Data Corruption

- **Safely Eject:** Always safely eject the drive before removal. Unplugging it directly can lead to data corruption.
- **Run Disk Check/Repair:** Use your operating system's built-in tools (e.g., 'Error checking' on Windows, 'First Aid' in Disk Utility on macOS) to scan and repair potential errors on the drive.

7. Specifications

Feature	Detail
Brand	Sandisk
Model Name	SanDisk Extreme Go USB 3.2 Flash Drive

Feature	Detail
Model Number	SDCZ810-064G-G46
Memory Storage Capacity	64 GB
Hardware Interface	USB 3.2 Gen 1 (USB Type-A)
Read Speed (up to)	400 MB/s (for 64GB variant)
Write Speed (up to)	100 MB/s (for 64GB variant)
Color	Metallic Bronze/Gloss Black
Special Feature	Lightweight, Retractable Connector, SecureAccess Software
Item Weight	10 Grams
Manufacturer	Western Digital Technologies, Inc.
UPC	619659182502

8. Warranty and Support

8.1 Warranty Information

The SanDisk Extreme Go USB 3.2 Flash Drive comes with a**Lifetime Limited Manufacturer Warranty**. For full details regarding warranty terms, conditions, and limitations, please refer to the official SanDisk website or the warranty documentation included with your product.

8.2 Customer Support

If you require further assistance or have questions not covered in this manual, please contact SanDisk customer support through their official website. You can typically find support resources, FAQs, and contact information at www.sandisk.com/support.
When contacting support, please have your product model number (SDCZ810-064G-G46) and proof of purchase readily available.

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Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question