

SVAKOM Vick Neo

SVAKOM Connexion Series Vick Neo User Manual

Model: Vick Neo (05512010000)

INTRODUCTION

The SVAKOM Connexion Series Vick Neo is an app-controlled massager designed for perineum and prostate stimulation. This manual provides comprehensive instructions for the safe and effective use, setup, operation, and maintenance of your device. Please read this manual thoroughly before first use and retain it for future reference.

SAFETY INFORMATION

- **Material Safety:** The device is made from body-safe silicone. Clean thoroughly before and after each use.
- **Water Resistance:** The device is waterproof. However, ensure the charging port is completely dry before charging to prevent damage.
- **Charging:** Use only the provided charging cable. Do not use the device while it is charging.
- **Storage:** Store in a cool, dry place away from direct sunlight and out of reach of children.
- **Medical Conditions:** Consult a healthcare professional before use if you have any medical conditions or concerns.

PACKAGE CONTENTS

Verify that all items listed below are included in your package:

- SVAKOM Vick Neo Device
- USB Charging Cable
- Storage Pouch
- User Manual
- App Guide
- Warning & Quality Card



Image: Package contents of the SVAKOM Vick Neo, showing the device, charging cable, storage pouch, and various instruction manuals.

PRODUCT OVERVIEW

The SVAKOM Vick Neo features an ergonomic design crafted from soft silicone, intended for comfortable and effective stimulation. It is equipped with internal motors for varied vibration patterns and intensities.



Image: Side view of the SVAKOM Vick Neo, highlighting its unique curved form.



Image: Angled view of the device, featuring the main control button.



Image: Bottom view of the device, indicating the charging port and compliance symbols.

SETUP

1. Charging the Device

1. Locate the charging port on the device (refer to the Product Overview image).
2. Ensure the charging port is clean and dry.
3. Connect the provided USB charging cable to the device and a USB power source (e.g., computer, wall adapter).
4. The indicator light will illuminate during charging and turn off or change color when fully charged.
5. A full charge typically takes approximately 1 hour 50 minutes.

2. Downloading the SVAKOM App

The SVAKOM Vick Neo is designed for enhanced control via the official SVAKOM app.

- Scan the QR code in the App Guide or search for "SVAKOM" in your device's app store.
- Download and install the official SVAKOM app.



Image: Device shown with indicators for app availability on App Store and Google Play.

3. Pairing with the App

1. Ensure your device is fully charged and turned off.
2. Enable Bluetooth on your smartphone or tablet.
3. Open the SVAKOM app.
4. Follow the in-app instructions to search for and connect to your Vick Neo device.

OPERATING INSTRUCTIONS

1. Manual Control

1. **Power On/Off:** Press and hold the power button (SVAKOM logo button) for 2-3 seconds to turn the device on or off. The device will vibrate for 1 second upon powering on.
2. **Change Modes:** While the device is on, double-click the power button to cycle through the 7 available vibration modes.
3. **Adjust Intensity:** While the device is on, single-click the power button to cycle through 5 intensity levels (30%, 45%, 65%, 80%, 100%).

2. App Control

Once connected to the SVAKOM app, you can access advanced features:

- **Expanded Modes:** Access 11 vibration modes, including an "intelligent" mode not available via manual control.
- **Customization:** Fine-tune vibration patterns and intensities beyond the manual settings.
- **Interactive Content:** Sync with compatible interactive videos for a dynamic experience.
- **Music Mode:** Experience vibrations synchronized with your music.
- **Long-Distance Play:** Control the device remotely via the app.

3. Stimulation Guidance

The Vick Neo is designed for dual stimulation of the perineum and prostate. Its flexible design allows for adjustment to target specific areas effectively.



Image: Anatomical diagram showing the perineum and prostate, highlighting areas for stimulation.

MAINTENANCE

Cleaning

1. Always clean the device thoroughly before and after each use.
2. Wash the device with warm water and a mild, toy-safe soap.
3. Rinse thoroughly to remove all soap residue.
4. Dry completely with a lint-free cloth.
5. Do not use cleaners containing alcohol, petroleum, or acetone, as these can damage the silicone material.

Storage

- Store the device in its provided storage pouch.
- Keep in a cool, dry place away from direct sunlight and extreme temperatures.
- Ensure the device is fully charged before long-term storage to maintain battery health.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Device does not turn on	Low battery; Device malfunction	Charge the device fully. If problem persists, contact customer support.

Problem	Possible Cause	Solution
Device does not charge	Cable not connected properly; Faulty cable/charger; Dirty charging port	Ensure cable is securely connected. Try a different USB port or charger. Clean the charging port.
App cannot connect to device	Bluetooth off; Device not in pairing mode; App issue	Ensure device is on and Bluetooth is enabled on your phone. Restart the app and device. Try re-pairing.
Vibrations are weak	Low battery; Intensity set too low	Charge the device. Increase intensity via manual control or app.

SPECIFICATIONS

Feature	Detail
Model Number	05512010000
Dimensions (L x W x H)	5.71 x 4.53 x 2.17 inches
Weight	2.89 ounces
Material	Silicone
Battery Type	1 Lithium Polymer (included)
Water Resistance	Waterproof
Vibration Modes	7 (manual), 11 (app)
Intensity Levels	5

WARRANTY AND SUPPORT

SVAKOM products typically come with a manufacturer's warranty. Please refer to the warranty information provided with your product or visit the official SVAKOM website for details regarding warranty terms and conditions. Note that warranty claims are generally valid only for products purchased from authorized SVAKOM retailers.

For technical support, troubleshooting assistance, or warranty inquiries, please contact SVAKOM customer service through their official website or the contact information provided in your product packaging.