Motorola PAJS0016US

Motorola Razr 5G User Manual

Model: PAJS0016US | Brand: Motorola

Introduction

Introducing the new motorola razr, where iconic, flippable design meets the latest 5G speed with a Qualcomm Snapdragon 765 processor in an unmistakably modern look. When closed, the convenient Quick View display keeps you connected. Take beautiful photos with the 48 MP with OIS and Quad Pixel technology doubles as an advanced selfie camera. Flip open and continue your experience on a 6.2” pOLED full touchscreen. Pocketable meets powerful with an all-day battery and Turbo Power charging. Discover the new razr.

What's in the Box

- Motorola Razr 5G 256GB (Unlocked)
- 18W TurboPower Charger
- USB Cable
- Headset
- SIM Tray Ejector
- User Guide



Image: Contents of the Motorola Razr 5G retail box, including the phone, charger, USB cable, headset, and SIM tray ejector.

Setup

1. Insert SIM Card

Locate the SIM tray on the side of your Motorola Razr 5G. Use the provided SIM tray ejector tool to open the tray. Carefully place your Nano-SIM card into the tray with the gold contacts facing down. Ensure it is correctly seated before reinserting the tray into the phone.

2. Power On

Press and hold the Power button located on the side of the device until the Motorola logo appears on the screen. The phone will then boot up.

3. Initial Setup Wizard

Follow the on-screen instructions to complete the initial setup. This includes selecting your language, connecting to a Wi-Fi network, signing in with your Google account, and setting up security features like fingerprint unlock.



Image: The Motorola Razr 5G in its unfolded state, displaying the "Globally unlocked" screen, indicating readiness for network setup.

Operating Your Device

Quick View Display

When the Motorola Razr 5G is closed, the external Quick View display provides instant access to notifications, calls, messages, and music controls without needing to open the phone. You can interact with certain apps directly from this screen.



Image: The Motorola Razr 5G in its folded position, showcasing the functional Quick View external display.

Main pOLED Full Touchscreen

Unfold the device to reveal the 6.2-inch pOLED full touchscreen. This is your primary interface for all smartphone functions, including browsing, apps, gaming, and media consumption. The flexible display is designed for durability and a seamless user experience.



Image: The Motorola Razr 5G shown both unfolded and folded, highlighting its unique form factor.

Camera Features

The Motorola Razr 5G features a 48MP main camera with Optical Image Stabilization (OIS) and Quad Pixel technology, which enhances low-light performance and overall image quality. This camera also functions as an advanced selfie camera when the phone is folded, utilizing the Quick View display as a viewfinder.



Image: Close-up view of the Motorola Razr 5G's camera lens, emphasizing its design and placement.

Connectivity

- **5G Network:** Experience ultra-fast download and upload speeds with 5G connectivity. Ensure you are in a 5G-supported area and have a compatible plan.
- **Wi-Fi:** Connect to wireless networks for internet access. Go to Settings > Network & internet > Wi-Fi to manage connections.
- **Bluetooth:** Pair with Bluetooth devices like headsets, speakers, or car systems. Access Bluetooth settings via Settings > Connected devices > Bluetooth.
- **NFC:** Use Near Field Communication for contactless payments and quick pairing with compatible accessories.

Battery and Charging

The Motorola Razr 5G is equipped with an all-day battery. For rapid charging, use the included 18W TurboPower Charger. Connect the USB cable to the phone's USB-C port and the charger to a power outlet. The device supports fast charging to get you back up and running quickly.


5G 11:35
11:35
73° Tue Apr 3

Image: The Motorola Razr 5G connected to its TurboPower charger, illustrating the charging process.

Maintenance

- **Cleaning:** Use a soft, lint-free cloth to clean the device. Avoid abrasive materials or harsh chemicals. For the flexible display, wipe gently.
- **Software Updates:** Regularly check for and install software updates to ensure optimal performance, security, and access to new features. Go to Settings > System > Advanced > System update.
- **Storage Management:** Periodically review and clear unnecessary files, apps, and media to maintain sufficient storage space and device speed.
- **Temperature:** Avoid exposing the device to extreme temperatures, direct sunlight, or excessive humidity.

Troubleshooting

Problem	Solution
Device not powering on	Ensure the battery is charged. Connect to the TurboPower charger for at least 15 minutes. If still unresponsive, perform a force restart by holding the Power button for 10-15 seconds.
Poor battery life	Reduce screen brightness, disable unnecessary background apps, turn off Wi-Fi/Bluetooth when not in use, and limit location services. Consider using Battery Saver mode.
Connectivity issues (Wi-Fi/5G)	Toggle Wi-Fi or Mobile Data off and on. Restart the device. For Wi-Fi, forget the network and reconnect. For 5G, ensure you have signal and your plan supports it.
Display not responding	Perform a force restart. If the issue persists, ensure the screen is clean and free of debris. Contact support if the problem continues.

Specifications

Feature	Detail
Product Dimensions	2.86 x 0.31 x 6.66 inches
Item Weight	6.8 ounces
Item Model Number	PAJS0016US
Batteries	2 Lithium Ion batteries required (included)
Operating System	Android 10.0
RAM	8 GB
Memory Storage Capacity	256 GB
Wireless Communication Technologies	Cellular, Wi-Fi

Feature	Detail
Connectivity Technologies	Bluetooth, NFC, USB-B, Wi-Fi
Special Features	4K Video Recording, Bluetooth Enabled, Built-In GPS, Fingerprint Sensor, Mobile Hotspot Capability, Smartphone, Video Calling, Water Resistant
Scanner Resolution	1920 x 1080
Audio Jack	3.5 mm
Form Factor	Flip
Color	Liquid Mercury
Battery Power Rating	2800 mAh
Phone Talk Time	24 Hours
Manufacturer	Motorola
Date First Available	October 15, 2020
Standing Screen Display Size	6.2 Inches
CPU Model	Snapdragon
Resolution	1920 x 1080
Wireless Carrier	Unlocked
Cellular Technology	5G

Warranty and Support

For detailed warranty information, please refer to the documentation included with your product or visit the official Motorola support website. A comprehensive User Guide is available in PDF format for further assistance.
You can download the official User Guide (PDF)here.

Product Videos

Watch the official Motorola video highlighting the durability and features of the Razr 5G.

Your browser does not support the video tag.

Video: Official Motorola video showcasing the durability and key features of the Motorola Razr 5G, including its unique folding mechanism and external display functionality.

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