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> [Wyze Bluetooth 5.0 Headphones Instruction Manual \(Model WNCH1\)](#)

WYZE WNCH1

Wyze Bluetooth 5.0 Headphones

MODEL: WNCH1

Brand: WYZE

Introduction

The Wyze Bluetooth 5.0 Headphones are designed to provide a personal and private audio experience with advanced features such as Hybrid Active Noise Cancellation, high-fidelity sound, and Transparency Mode. This manual provides essential information for setting up, operating, and maintaining your headphones.



Figure 1: Wyze Bluetooth 5.0 Headphones, showcasing their sleek design.

Setup

What's in the Box

- Wyze Bluetooth 5.0 Headphones
- Charging Cable (USB-C)
- Audio Cable (3.5mm)

Charging Your Headphones

Before initial use, fully charge your headphones. A full charge provides up to 20 hours of playback time. A 10-

minute quick charge provides 4 hours of battery life.

1. Locate the USB-C charging port on the left earcup.
2. Connect the provided USB-C charging cable to the headphones and a compatible power source.
3. The LED indicator will show charging status.



Figure 2: Side view of the headphones, highlighting the USB-C charging port and control buttons.

Bluetooth Pairing

Your Wyze Headphones support Bluetooth 5.0 and can connect to two devices simultaneously.

1. With the headphones powered off, press and hold the power/Bluetooth pairing button (round button on the right earcup) until the LED indicator flashes, indicating pairing mode.
2. On your device (smartphone, tablet, computer), enable Bluetooth and search for available devices.
3. Select "Wyze Headphones" from the list to connect.
4. For dual device connection, connect to the first device, then put the headphones back into pairing mode and connect to the second device. The headphones will remember both connections.

Operating Your Headphones

Controls Overview

The headphones feature intuitive controls for media playback, calls, and noise control modes.

- **Power/Bluetooth Button (Round button on right earcup):** Press and hold to power on/off or enter pairing mode.
- **Volume Up/Down Buttons (on right earcup):** Adjust audio volume.
- **Play/Pause/Skip (Middle button on right earcup):** Single press to play/pause, double-press to skip forward, triple-press to skip backward.
- **Active Noise Cancellation (ANC) Button (Large button on left earcup):** Toggle between ANC, Transparency Mode, and normal mode.

- **Touch Control (Right earcup surface):** Place your right hand over the right earcup to activate Quick Conversation mode (temporarily lowers music and allows ambient sound). Double-tap for voice assistant.

Active Noise Cancellation & Transparency Mode

The Wyze Headphones offer Hybrid Active Noise Cancellation (ANC) to reduce external noise by up to 40dB, and a Transparency Mode to allow ambient sounds through.

1. Press the ANC button on the left earcup to cycle through modes: ANC On, Transparency Mode, and Normal (ANC Off).
2. **ANC On:** Reduces surrounding noise for an immersive audio experience.
3. **Transparency Mode:** Allows you to hear your surroundings while still enjoying your audio, useful for conversations or being aware of your environment.

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Video 1: Demonstration of Active Noise Cancellation and Transparency Mode features.

Voice Assistant (Alexa Built-in)

With Alexa built-in, you can access information, set reminders, play music, and more using your voice. The headphones are compatible with Android and iPhone native voice assistants.

- Double-tap the right earcup surface to activate your preferred voice assistant (Alexa or your phone's native assistant).
- Use voice commands to control your device without needing to take out your phone.

Alexa built-in

"The forecast for Seattle is 70 and sunny."

Works with Alexa or your phone's native voice assistant

Figure 3: Alexa built-in feature, allowing voice commands for various tasks.

Voice-Isolating Microphones

Dedicated microphones isolate your voice during calls, ensuring clarity even in noisy environments.



Figure 4: Voice-isolating microphones ensure clear communication during calls.

Auto-Pause Feature

The headphones automatically pause your content when removed from your head and resume when placed back on.

Maintenance

To ensure the longevity and optimal performance of your Wyze Headphones, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the earcups and headband. Avoid using harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the headphones in the provided carrying pouch to protect them from dust and scratches. The headphones are foldable for compact storage.
- **Water Resistance:** The headphones are water-resistant. Avoid submerging them in water or exposing them to heavy rain.

Folds for easy storing on the go



Figure 5: Headphones folded for easy storage in the included pouch.

Troubleshooting

If you encounter any issues with your Wyze Headphones, try the following steps:

- **No Power:** Ensure the headphones are fully charged. Connect them to a power source using the USB-C cable.
- **Cannot Pair:** Make sure the headphones are in pairing mode (flashing LED). Ensure Bluetooth is enabled on your device and it is within range (10 meters). Try restarting both the headphones and your device.
- **No Sound:** Check the volume levels on both the headphones and your connected device. Ensure the headphones are correctly paired. If using the audio cable, ensure it is securely connected.
- **Poor Sound Quality:** Try adjusting the EQ settings via the Wyze app. Ensure there are no obstructions between the headphones and your device.
- **ANC Not Working:** Ensure ANC mode is activated using the dedicated button on the left earcup.

Specifications

Feature	Specification
Model Number	WNCH1
Connectivity Technology	Bluetooth 5.0
Noise Control	Hybrid Active Noise Cancellation (40dB)
Battery Life	20 Hours (with ANC)
Charging Time	2 Hours (10-min quick charge for 4 hours playback)
Headphones Jack	3.5 mm Jack
Control Type	Button, Voice, Touch
Microphone	Voice-Isolating Microphones
Weight	9.9 Ounces
Dimensions	6.3 x 7.5 x 3.54 inches
Water Resistance Level	Water Resistant

Warranty and Support

For detailed warranty information and customer support, please refer to the official product documentation included with your Wyze Headphones or visit the official WYZE website. This manual provides general operational guidelines and does not replace specific warranty terms or advanced troubleshooting resources.