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Vieta Pro Squid 2021

VIETA PRO Squid 2021 True Wireless Earbuds User Manual

Model: Squid 2021 | Brand: Vieta Pro

1. Introduction

Thank you for choosing the VIETA PRO Squid 2021 True Wireless Earbuds. These earbuds are designed to provide a superior audio experience with advanced features such as Bluetooth 5.0, IPX4 water resistance, and intuitive touch controls. This manual will guide you through the setup, operation, and maintenance of your new earbuds.

What's Included:

- VIETA PRO Squid True Wireless Earbuds (Left and Right)
- Charging Case
- USB-A to C Charging Cable
- Sport Kit
- User Manual



Image: The VIETA PRO Squid 2021 True Wireless Earbuds nestled in their open pink charging case.

2. Setup

2.1 Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case. Place the earbuds into the charging case. Connect the USB-A to C cable to the charging case and a compatible USB power source. The indicator lights on the case will show the charging status. A full charge typically takes approximately 1.5 to 2 hours.

2.2 Initial Pairing and Auto-Connect

1. Ensure your device's Bluetooth is turned on.
2. Open the charging case. The earbuds will automatically power on and enter pairing mode.

3. On your device, search for "VIETA PRO Squid" in the Bluetooth settings and select it to connect.
4. Once successfully paired, the earbuds will automatically connect to the last paired device when removed from the case.



Image: Visual representation of the auto-connect feature, showing earbuds wirelessly connecting to a smartphone with a "Connection successful!" message.

3. Operating Instructions

3.1 Smart Touch Panel Controls

The VIETA PRO Squid earbuds feature a multi-function smart touch panel on each earbud for easy control of music, calls, and voice assistant.

Earbud Touch Controls

Action	Function
Single Tap (L or R)	Play/Pause Music, Answer/End Call
Double Tap (L)	Previous Track
Double Tap (R)	Next Track
Triple Tap (L)	Volume Down
Triple Tap (R)	Volume Up
Long Press (L or R)	Activate Voice Assistant (Siri/Google Assistant)
Long Press (during call)	Reject Call



Image: A visual guide detailing the various touch control functions for both left and right earbuds.

3.2 Dual Master Technology

The VIETA PRO Squid earbuds feature Dual Master Technology, allowing each earbud to connect independently to your Bluetooth device. This means you can use either the left or right earbud on its own while the other is charging, or share one earbud with a friend for a shared listening experience.



Image: A woman wearing the earbuds while working on a laptop, highlighting features like Bluetooth 5.0, Touch Control, IPX4 Water Resistance, Voice Assistant, Dual Master, and Microphone.

4. Maintenance

4.1 Cleaning

- Gently wipe the earbuds and charging case with a soft, dry, lint-free cloth.
- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Ensure charging contacts on both earbuds and case are clean and dry.

4.2 Storage

- Store the earbuds in their charging case when not in use to protect them and keep them charged.
- Avoid storing in extreme temperatures (hot or cold) or high humidity.

4.3 Water Resistance (IPX4)

The earbuds are IPX4 rated, meaning they are resistant to splashing water from any direction. They are suitable for exercise and light rain. Do not submerge the earbuds in water or expose them to pressurized water streams. The charging case is not water-resistant.

5. Troubleshooting

Common Issues and Solutions:

Earbuds not pairing with device:

- Ensure earbuds are charged and removed from the case.
- Turn off and on Bluetooth on your device.
- Forget "VIETA PRO Squid" from your device's Bluetooth list and try pairing again.
- Ensure no other devices are actively connected to the earbuds.

Only one earbud working:

- Place both earbuds back into the charging case, close the lid, wait a few seconds, then remove them.
- Ensure both earbuds are charged.

No sound or low volume:

- Check the volume level on both your device and the earbuds.
- Ensure earbuds are properly seated in your ears.
- Clean any debris from the earbud speaker mesh.

Charging case not charging:

- Ensure the USB-C cable is securely connected to both the case and the power source.
- Try a different USB port or power adapter.

6. Specifications

Technical Specifications

Feature	Detail
Brand	Vieta Pro
Model	Squid 2021
Connectivity Technology	Wireless (Bluetooth 5.0)
Water Resistance Level	IPX4 (Sweat & Water Resistant)
Control Method	Touch Control
Ear Placement	In Ear (Half In-Ear)

Feature	Detail
Form Factor	In Ear
Charging Port	USB-C
Battery Type	Lithium Polymer (included)
Product Dimensions	4 x 1.9 x 5.1 inches
Item Weight	4.8 ounces
Color	PINK

7. Warranty and Support

7.1 Product Warranty

The VIETA PRO Squid 2021 True Wireless Earbuds come with a Two-Year Warranty from the date of purchase. This warranty covers manufacturing defects and ensures the enjoyment of your purchase. Please retain your proof of purchase for warranty claims.

7.2 Customer Support

For any questions, technical assistance, or warranty claims, please contact our Customer Service in USA. You can reach us via:

- **Email:** support@vietapro.com
- **Website:** www.vietapro.com/support

Please have your product model and purchase date ready when contacting support.

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