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S-Link 29987

S-link IP-G21 20000mAh 2-in-1 Cable Power Bank User Manual

Model: IP-G21 (29987)

Introduction

Thank you for choosing the S-link IP-G21 20000mAh 2-in-1 Cable Power Bank. This portable battery charger is designed to provide reliable power for your mobile devices on the go. With its high-capacity 20,000mAh Lithium battery and integrated Micro 5pin and Lightning cables, along with two USB outputs, it offers versatile charging solutions for a wide range of smartphones and other compatible devices.

Product Overview

The S-link IP-G21 features a sleek, durable design and intuitive indicators for ease of use.



Image: Front view of the S-link IP-G21 Power Bank, showing the power button and LED indicators at the top.

Key features include:

- **20,000mAh Capacity:** Provides multiple charges for most smartphones.
- **Integrated Cables:** Built-in Micro 5pin and Lightning cables for convenient charging without carrying extra cables.
- **Dual USB Outputs:** Two 2.1A USB-A ports for charging additional devices simultaneously.
- **LED Indicators:** Multiple LED lights to display the remaining battery level.



Image: The S-link IP-G21 Power Bank with its integrated Micro 5pin and Lightning cables extended, demonstrating its 2-in-1 cable feature.



Image: Close-up view of the S-link IP-G21 Power Bank's top surface, highlighting the five LED indicator lights that show the battery status.

Setup

Initial Charging

Before first use, it is recommended to fully charge your S-link IP-G21 Power Bank. Connect the power bank to a USB wall charger (not included) using a compatible USB cable. The LED indicators will illuminate to show charging progress.

Checking Battery Level

Press the power button once to activate the LED indicators. The number of illuminated LEDs indicates the remaining battery capacity:

- **1 LED:** 0-25% capacity
- **2 LEDs:** 25-50% capacity
- **3 LEDs:** 50-75% capacity
- **4 LEDs:** 75-100% capacity

Operating Instructions

Charging Your Devices

The S-link IP-G21 offers multiple ways to charge your devices:

- **Using Integrated Cables:**
  Extend the built-in Micro 5pin or Lightning cable and connect it directly to your compatible device. The power bank will automatically begin charging.
- **Using USB-A Outputs:**
  Connect your device's charging cable to one of the two USB-A output ports (5V/2.1A) on the power bank. Connect

the other end of the cable to your device. The power bank will automatically begin charging.

You can charge up to three devices simultaneously (one via integrated cable, two via USB-A outputs), provided the total output current does not exceed the power bank's maximum capacity.

Recharging the Power Bank

When the power bank's battery is low (indicated by fewer LEDs), recharge it using a standard USB wall adapter (5V/2A recommended) and a compatible USB cable. The power bank has a Micro USB input port for recharging.

Maintenance

- **Cleaning:** Use a soft, dry cloth to clean the surface of the power bank. Do not use liquid cleaners or aerosols.
- **Storage:** Store the power bank in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** To prolong battery life, fully charge the power bank at least once every three months if not in regular use. Avoid fully discharging the battery frequently.
- **Handling:** Do not drop, disassemble, or attempt to repair the power bank yourself. This may void the warranty and cause damage.

Troubleshooting

- **Power bank not charging:**
  Ensure the charging cable is securely connected to both the power bank's input port and the power source. Try a different USB cable or wall adapter.
- **Device not charging from power bank:**
  Ensure the power bank has sufficient charge (check LED indicators). Verify that the charging cable (integrated or external) is properly connected to both the power bank and your device. Try a different cable or USB output port.
- **Slow charging:**
  Ensure your device's charging cable is not damaged. Some devices may charge slower if multiple devices are connected simultaneously. Ensure the power bank itself is fully charged.
- **Power bank not turning on:**
  Press the power button firmly. If it still doesn't turn on, try charging the power bank for a few hours.

Specifications

Feature	Detail
Model	IP-G21 (29987)
Capacity	20000mAh
Input	5V/2A
Output (USB-A)	2 x 5V/2.1A
Integrated Cables	Micro 5pin, Lightning
Battery Type	Lithium
Color	White

Feature	Detail
Dimensions (Approx.)	10 x 10 x 10 cm
Weight (Approx.)	300 grams
Compatible Devices	Smartphones, Tablets, and other USB-powered devices

Warranty and Support

The S-link IP-G21 Power Bank comes with a standard manufacturer's warranty. Please refer to your purchase documentation or the official S-link website for specific warranty terms and conditions.
For technical support, troubleshooting assistance, or warranty claims, please contact S-link customer service through their official channels. Keep your proof of purchase for warranty validation.

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