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Vieta Pro VHP-TW28BK

Vieta Pro VHP-TW28BK True Wireless Bluetooth 5.0 Earbuds User Manual

Model: VHP-TW28BK

1. Introduction

This manual provides detailed instructions for the Vieta Pro VHP-TW28BK True Wireless Bluetooth 5.0 Earbuds. These earbuds feature Bluetooth 5.0 connectivity, True Wireless technology, dual microphones, IPX7 water resistance, and optical sensors. Designed for optimal audio experience and convenience, they offer up to 16 hours of autonomy with the charging case.

2. Package Contents

Ensure all items are present in the package:

- Vieta Pro VHP-TW28BK True Wireless Earbuds (Left and Right)
- Charging Case
- USB Charging Cable
- User Manual
- Additional Eartips (various sizes)



Image: Vieta Pro VHP-TW28BK earbuds shown inside and outside their charging case.

3. Product Overview

3.1 Earbud Components

- **Touch Control Area:** For playback, calls, and voice assistant.
- **Microphone:** Dual microphones for clear calls.
- **Optical Sensor:** For automatic play/pause detection.
- **Charging Contacts:** For charging within the case.
- **LED Indicator:** Shows connection and battery status.



Image: Front view of the Vieta Pro VHP-TW28BK earbuds, highlighting their sleek design.



Image: Back view of the Vieta Pro VHP-TW28BK earbuds, showing the charging contacts and sensors.

3.2 Charging Case Components

- **Earbud Slots:** Securely holds and charges the earbuds.
- **Charging Indicator Lights:** Displays the charging status of the case and earbuds.
- **USB-C Charging Port:** For connecting the charging cable.



Image: Bottom view of the Vieta Pro VHP-TW28BK charging case, showing the USB-C charging port.

4. Setup

4.1 Initial Charging

1. Place both earbuds into the charging case.
2. Connect the USB charging cable to the charging port on the case and to a power source.
3. The indicator lights on the case will illuminate to show charging status. Ensure the earbuds are fully charged before first use (approximately 1.5 hours).



Image: Top view of the Vieta Pro VHP-TW28BK charging case with earbuds inserted, indicating charging status lights.

4.2 Bluetooth Pairing

1. **Power On:** Open the charging case. The earbuds will automatically power on and enter pairing mode. The LED indicator on one earbud will flash white/blue, indicating it's ready to pair.
2. **Activate Bluetooth:** On your device (smartphone, tablet, etc.), enable Bluetooth.
3. **Select Device:** Search for "Vieta Pro VHP-TW28BK" in the list of available Bluetooth devices and select it to connect.
4. **Confirmation:** Once connected, the earbud LED indicators will turn off or show a solid light, and you will hear an audible confirmation.

Note: If pairing fails, place the earbuds back into the case, close it, and then reopen to restart the pairing process. For single earbud use, simply take one earbud out of the case; it will automatically connect if previously paired.

5. Operating Instructions

The Vieta Pro VHP-TW28BK earbuds feature touch controls for various functions.

5.1 Power On/Off

- **Power On:** Open the charging case, or press and hold the touch control area on both earbuds for 3 seconds.
- **Power Off:** Place the earbuds back into the charging case and close the lid, or press and hold the touch control area on both earbuds for 5 seconds.

5.2 Music Control

- **Play/Pause:** Single tap on either earbud.
- **Next Track:** Double tap on the right earbud.
- **Previous Track:** Double tap on the left earbud.
- **Volume Up:** Triple tap on the right earbud.
- **Volume Down:** Triple tap on the left earbud.

5.3 Call Management

- **Answer/End Call:** Single tap on either earbud.
- **Reject Call:** Press and hold on either earbud for 2 seconds.

5.4 Voice Assistant

- **Activate Voice Assistant:** Press and hold on either earbud for 3 seconds (e.g., Siri, Google Assistant).

5.5 Dual Master Mode

The earbuds support dual master mode, allowing each earbud to be used independently. Simply remove one earbud from the case to use it alone. The other earbud can remain in the case or be used separately with another device if desired.



Image: A person wearing the Vieta Pro VHP-TW28BK earbuds while performing an exercise, demonstrating their secure fit and wireless freedom.

6. Maintenance

6.1 Cleaning

- Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth.

- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Ensure charging contacts on both earbuds and case are clean and dry to prevent charging issues.

6.2 Storage

- When not in use, store the earbuds in their charging case to protect them and keep them charged.
- Store in a cool, dry place, away from extreme temperatures and direct sunlight.

7. Troubleshooting

Problem	Possible Cause	Solution
Earbuds not pairing with device	Bluetooth is off, earbuds are out of range, or previously paired device interference.	◦ Ensure Bluetooth is enabled on your device. ◦ Place earbuds back in case, close, then reopen to re-enter pairing mode. ◦ Forget "Vieta Pro VHP-TW28BK" from your device's Bluetooth list and re-pair. ◦ Ensure earbuds are charged.
Only one earbud is working	Earbuds are not properly synced or one earbud is not charged.	◦ Place both earbuds in the charging case, close the lid for 5 seconds, then open it again. ◦ Ensure both earbuds are fully charged. ◦ Try resetting the earbuds (refer to manufacturer's specific reset instructions if available, otherwise, re-pair).
Earbuds not charging	Charging contacts are dirty, cable is faulty, or power source issue.	◦ Clean the charging contacts on both earbuds and the case. ◦ Try a different USB charging cable and power adapter. ◦ Ensure the earbuds are correctly seated in the case.
Poor sound quality or disconnections	Interference, distance from device, or low battery.	◦ Move closer to your connected device. ◦ Avoid environments with strong Wi-Fi or other Bluetooth signals. ◦ Ensure earbuds are fully charged.

8. Specifications

- **Model:** VHP-TW28BK
- **Bluetooth Version:** 5.0
- **Water Resistance:** IPX7 (Waterproof)
- **Battery Life (Earbuds):** Up to 4 hours (approx.)
- **Total Autonomy (with Charging Case):** Up to 16 hours
- **Microphones:** Dual Microphone
- **Control Method:** Touch Control, Voice
- **Noise Control:** Active Noise Cancellation (as per product specifications)
- **Material:** Plastic

- **Form Factor:** In-ear
- **Dimensions:** 5.2 x 5.2 x 2 cm
- **Weight:** 200 g
- **Battery:** Integrated rechargeable battery
- **Compatible Devices:** Phone, Computer, Laptop, Tablet, Gaming Console

9. Safety Information

- Do not expose the earbuds or charging case to extreme temperatures, direct sunlight, or fire.
- Avoid dropping or applying excessive force to the device.
- Keep out of reach of children and pets.
- Do not attempt to disassemble or modify the product.
- Use only the provided charging cable or a certified equivalent.
- Prolonged exposure to loud sounds may cause hearing damage. Adjust volume to a moderate level.
- The IPX7 rating means the product can be submerged in water up to 1 meter for 30 minutes. It is not designed for swimming or prolonged water exposure.

10. Warranty and Support

For warranty information and customer support, please refer to the documentation included with your purchase or visit the official Vieta Pro website. Keep your proof of purchase for any warranty claims.
Manufacturer: Framason Audio

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