Vieta Pro VHP-TW23WH

VIETA PRO IT True Wireless Earbuds User Manual

Model: VHP-TW23WH | Brand: Vieta Pro

Introduction

Thank you for choosing the VIETA PRO IT True Wireless Earbuds. These earbuds are designed to provide a superior audio experience with advanced features such as Bluetooth 5.0 connectivity, intuitive touch controls, and a compact design. This manual will guide you through the setup, operation, and maintenance of your new earbuds to ensure optimal performance and longevity.



Image: The VIETA PRO IT True Wireless Earbuds resting inside their open charging case, showcasing their compact and sleek design.

What's in the Box

Please check the package contents to ensure all items are present:

- VIETA PRO IT True Wireless Earbuds (Left and Right)
- Charging Case
- USB-A to USB-C Charging Cable
- Sport Kit (for secure fit during activities)
- User Manual (this document)



Image: The retail packaging for the VIETA PRO IT Earbuds, illustrating the product and its key features.

Setup

1. Initial Charging

Before first use, fully charge the earbuds and the charging case. Connect the provided USB-C cable to the charging port on the case and the other end to a USB power source. The charging case has an indicator light that will show charging status. A full charge provides up to 16 hours of total playtime (4 hours per earbud + 3 full charges from the case).



Image: A close-up view of the VIETA PRO IT Earbuds charging case, highlighting the USB-C charging port on the side.

2. Pairing with Your Device

1. **Automatic Power On & Pairing:** Remove both earbuds from the charging case. They will automatically power on and enter pairing mode. The earbuds will attempt to pair with each other first (Dual Master technology).
2. **Bluetooth Connection:** On your smartphone or audio device, go to the Bluetooth settings.
3. **Select Device:** Search for "VIETA PRO IT" in the list of available devices and select it to connect.
4. **Confirmation:** Once connected, you will hear an audio prompt from the earbuds, and the device's Bluetooth menu will show "Connected".

Auto-Connect Feature: After the initial pairing, the earbuds will automatically connect to the last paired device when removed from the charging case.



Image: An infographic demonstrating the auto-connect feature of the VIETA PRO IT Earbuds, showing them connecting to a smartphone via Bluetooth 5.0.

Operating Instructions

Touch Controls

The VIETA PRO IT Earbuds feature a smart touch panel on each earbud for easy control of music, calls, and voice assistant functions.

Action	Left Earbud (L)	Right Earbud (R)
Play/Pause Music	1 click	1 click
Next Track		2 clicks

Action	Left Earbud (L)	Right Earbud (R)
Previous Track	2 clicks	
Volume Up		Hold down
Volume Down	Hold down	
Answer/End Call	1 click	1 click
Reject Call	Hold down	Hold down
Activate Voice Assistant (Siri/Google Assistant)	3 clicks	3 clicks



Image: An infographic detailing the touch control functions on both the left and right VIETA PRO IT Earbuds for music playback, calls, and voice assistant activation.

Wearing the Earbuds

The VIETA PRO IT Earbuds feature a half in-ear design, providing a comfortable and secure fit for extended wear. Gently insert each earbud into your ear canal until it feels snug. For sports or more active use, attach the included Sport Kit for added stability.

Maintenance

Charging the Earbuds and Case

- To charge the earbuds, place them back into their respective slots in the charging case. They will automatically begin charging.
- To charge the case, connect the USB-C cable to the case's port and a power source.
- The charging case can fully recharge the earbuds up to 3 times, providing a total of 16 hours of listening time.



Image: The VIETA PRO IT Earbuds charging case in its closed state, displaying the Vieta Pro logo on the lid.

Cleaning and Care

- Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth.
- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Ensure the charging contacts on both the earbuds and the case are clean and free of debris to ensure proper charging.

Water Resistance (IPX4)

The VIETA PRO IT Earbuds are IPX4 sweat and water resistant, meaning they can withstand splashes of water from any direction. They are suitable for workouts and light rain. However, they are not designed for submersion in water or for use during

swimming. Always ensure the earbuds are dry before placing them back in the charging case.

Troubleshooting

If you encounter any issues with your VIETA PRO IT Earbuds, please refer to the following common solutions:

Problem	Possible Solution
Earbuds not pairing with device	◦ Ensure earbuds are fully charged. ◦ Make sure Bluetooth is enabled on your device. ◦ Forget "VIETA PRO IT" from your device's Bluetooth list and try pairing again. ◦ Place earbuds back in the case, close the lid, wait a few seconds, then remove them to re-enter pairing mode.
Only one earbud has sound	◦ Ensure both earbuds are charged. ◦ Place both earbuds back in the charging case, close the lid, and then remove them simultaneously. This should force them to re-sync with each other. ◦ If the issue persists, try resetting the earbuds (refer to the full user manual for specific reset instructions if available, or try forgetting the device and re-pairing).
Earbuds not charging	◦ Check if the charging cable is securely connected to both the case and the power source. ◦ Ensure the charging contacts on the earbuds and inside the case are clean and free of dust or debris. ◦ Try a different USB-C cable or power adapter.
Poor sound quality	◦ Ensure the earbuds are properly seated in your ears. ◦ Check the audio source for quality issues. ◦ Move closer to your connected device to avoid interference. ◦ Clean the earbud speakers if they appear to be obstructed.

Specifications

Feature	Detail
Model Name	PRO
Model Number	VHP-TW23WH
Connectivity Technology	Wireless (Bluetooth 5.0)
Audio Driver Type	Dynamic Driver (10mm)
Battery Life (Earbuds)	Up to 4 hours continuous playtime
Total Battery Life (with Case)	Up to 16 hours

Feature	Detail
Charging Port	USB-C
Water Resistance	IPX4 (Sweat & Water Resistant)
Control Type	Touch Control, Voice Control
Microphone	Included
Earbud Type	Half in-ear
Item Weight	34 g (including earbuds in case)
Product Dimensions	4.59 x 5 x 2.2 cm
Material	Plastic
Color	White

Warranty and Support

The VIETA PRO IT True Wireless Earbuds come with a **Two-Year Warranty** from the date of purchase, ensuring the quality and performance of your product. This warranty covers manufacturing defects and workmanship under normal use.
For technical support, warranty claims, or any inquiries, please contact Vieta Pro Customer Service. Contact information can typically be found on the official Vieta Pro website or on the product packaging.

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Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question