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› MEDION MD 10064 Robotic Vacuum Cleaner User Manual

MEDION MD 10064

MEDION MD 10064 Robotic Vacuum Cleaner

USER MANUAL

Product Overview

The MEDION MD 10064 is a versatile 2-in-1 robotic vacuum cleaner designed for both dry vacuuming and wet mopping. It efficiently cleans various hard floor surfaces, removing dust, hair, pollen, and dirt. Its intelligent features allow for scheduled cleaning, providing convenience and saving time.



An overhead view of the MEDION MD 10064 robotic vacuum cleaner, white with black accents. It features a circular design with control buttons and indicator lights on the top surface. Side brushes are visible, and a mop pad is attached to the bottom.

Setup

Before first use, ensure all packaging materials are removed from the robot and its accessories.

1. **Charging the Device:** Place the robot on its charging dock, ensuring the charging contacts align. The indicator lights will show charging status. Fully charge the battery before the first operation, which may take several hours.
2. **Installing Side Brushes:** Attach the two side brushes to their designated posts on the underside of the robot until they click into place.
3. **Attaching the Mop Module (for wet cleaning):** If using the mopping function, fill the water tank and attach the microfiber cloth to the mop module. Slide the module into the designated slot on the robot's underside.
4. **Setting up Virtual Wall:** Position the virtual wall device to create boundaries for the robot. Ensure it has fresh batteries and is placed on a flat surface.

Operating Instructions

The MEDION MD 10064 can be operated via its onboard buttons or the included remote control.

- **Power On/Off:** Press and hold the power button on the robot or remote control to turn the device on or off.
- **Cleaning Modes:**
 - **Auto Clean:** The robot automatically navigates and cleans the area.
 - **Spot Clean:** For concentrated cleaning of a small, dirty area.
 - **Edge Clean:** The robot cleans along walls and furniture edges.
 - **Scheduled Cleaning:** Use the remote control to set a specific time for the robot to start cleaning daily.
- **Vacuuming:** Ensure the dustbin is empty and the side brushes are installed. Select the desired cleaning mode.
- **Mopping:** Attach the mop module with a damp microfiber cloth and filled water tank. The robot will vacuum and then mop. Remove the mop module when not in use or when cleaning is complete.
- **Returning to Charging Dock:** Press the home button on the robot or remote control to send the robot back to its charging dock.

Maintenance

Regular maintenance ensures optimal performance and extends the lifespan of your robotic vacuum cleaner.

- **Emptying the Dustbin:** After each use, or when full, remove the dustbin and empty its contents.
- **Cleaning Filters:** Tap the HEPA filter to remove dust. Rinse the primary filter with water if necessary, and allow it to air dry completely before reinserting. Replace filters periodically as recommended.
- **Cleaning Side Brushes:** Remove any tangled hair or debris from the side brushes. If brushes are worn, replace them.
- **Cleaning Main Brush (if applicable):** Remove the main brush and use the cleaning tool to cut and remove tangled hair or fibers.
- **Cleaning Sensors:** Wipe the cliff sensors and charging contacts on the robot and charging dock with a clean, dry cloth to ensure proper function.
- **Cleaning Mop Cloth:** After mopping, remove the microfiber cloth and wash it. Allow it to dry completely before storing or reusing.

Troubleshooting

If you encounter issues with your MEDION MD 10064, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Robot does not turn on or charge.	Battery low; charging contacts dirty; power adapter not connected.	Ensure robot is on charging dock; clean charging contacts; check power connection to dock.
Robot gets stuck frequently.	Obstacles on floor; cliff sensors dirty.	Clear cables, rugs, and small objects; clean cliff sensors.
Poor cleaning performance.	Dustbin full; filters clogged; brushes tangled/worn.	Empty dustbin; clean/replace filters; clean/replace brushes.
Robot does not follow virtual wall.	Virtual wall batteries low; incorrect placement.	Replace virtual wall batteries; ensure virtual wall is placed correctly and unobstructed.

Specifications

Feature	Detail
Brand	MEDION
Model Name	MD 10064
Model Number	50065376
Color	White/Black
Product Dimensions	43.6 x 13.6 x 37.8 cm
Item Weight	4.33 Kilograms
Noise Level	68 dB
Special Feature	Virtual Wall

Warranty and Support

For warranty information and technical support, please refer to the documentation included with your product or visit the official MEDION website. Keep your proof of purchase for warranty claims.

For further assistance, you may contact MEDION customer service through their official channels.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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