

YEASTAR P570

Yeastar P570 VoIP PBX Phone System User Manual

1. INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of the Yeastar P570 VoIP PBX Phone System. The Yeastar P570 is designed to offer robust and flexible communication solutions for businesses, integrating advanced features for call management, video communications, and unified communications. Please read this manual thoroughly before using the device to ensure proper functionality and safety.

2. SAFETY INFORMATION

Observe the following safety precautions to prevent damage to the device and ensure user safety:

- Do not expose the device to water or moisture.
- Ensure the power supply voltage matches the device's requirements.
- Avoid placing the device near heat sources or in direct sunlight.
- Do not open the device casing; refer all servicing to qualified personnel.
- Use only accessories specified by the manufacturer.

3. PACKAGE CONTENTS

Verify that all items are present in the package:

- Yeastar P570 VoIP PBX Phone System Unit
- Power Adapter
- Ethernet Cable
- Quick Installation Guide

4. PRODUCT OVERVIEW

The Yeastar P570 is a compact, rack-mountable unit designed for efficient communication management. Below is an image illustrating a typical Yeastar P-Series PBX system, highlighting key components and ports.



Figure 4.1: Front view of a Yeastar P-Series PBX System. This image displays the front panel of a Yeastar PBX unit, showing the power and system indicator lights, two Ethernet ports (WAN and LAN), a USB port, and multiple RJ11/RJ45 ports for extensions or lines, along with a reset button. Ventilation grilles are visible on the side.

4.1 Front Panel Indicators and Ports

- **POWER LED:** Indicates power status. Solid green for normal operation.
- **SYSTEM LED:** Indicates system status. Blinking for normal operation, solid for boot-up or error.
- **WAN Port:** Connects to the internet or external network.
- **LAN Port:** Connects to the internal network.
- **USB Port:** For connecting external storage or other USB devices.
- **Extension/Line Ports:** Modular ports for connecting analog phones, fax machines, or PSTN lines, depending on installed modules.
- **Reset Button:** Used to reset the device to factory defaults (requires a paperclip or similar tool).

5. SETUP

5.1 Physical Installation

1. **Placement:** Place the P570 unit on a stable, flat surface or mount it in a standard 19-inch rack. Ensure adequate ventilation around the device.
2. **Network Connection:**
 - Connect the WAN port to your internet router or modem using an Ethernet cable.
 - Connect the LAN port to your internal network switch or directly to a computer for initial configuration.
3. **Module Installation (if applicable):** If using expansion modules (e.g., FXS, FXO, GSM), power off the device, carefully insert the modules into the designated slots, and secure them.
4. **Power Connection:** Connect the power adapter to the DC IN port on the device, then plug the adapter into a power outlet. The POWER LED should illuminate.

5.2 Initial Configuration

1. **Accessing the Web Interface:**
 - Open a web browser on a computer connected to the LAN port of the P570.

- Enter the default IP address (e.g., 192.168.5.150) in the address bar and press Enter. Refer to the Quick Installation Guide for the exact default IP.
 - Log in using the default username (admin) and password (password). You will be prompted to change the password upon first login.
2. **Network Settings:** Configure the WAN and LAN network settings according to your network environment. This may include static IP, DHCP, or PPPoE settings.
 3. **System Time:** Set the correct date, time, and time zone for accurate call logging and scheduling.
 4. **Extension Creation:** Create extensions for your users, assigning numbers and configuring SIP accounts.
 5. **Trunk Configuration:** Set up VoIP trunks (SIP, PRI, etc.) to connect your PBX to external phone networks.

6. OPERATING

The Yeastar P570 offers a comprehensive suite of communication features. This section covers basic operational aspects.

6.1 Making and Receiving Calls

- **Internal Calls:** Dial the extension number of the desired party.
- **External Calls:** Dial the access code for an outside line (e.g., '9'), followed by the external phone number.
- **Receiving Calls:** Incoming calls will ring on your assigned extension. Answer by picking up the handset or pressing the answer button on your IP phone.

6.2 Call Management Features

- **Call Transfer:** Transfer an active call to another extension or external number.
- **Call Hold:** Place an active call on hold.
- **Call Forwarding:** Redirect incoming calls to another number or voicemail.
- **Voicemail:** Access your voicemail box to listen to messages.
- **Conference Calls:** Initiate multi-party conference calls.

Detailed instructions for these features are available in the full administration guide accessible via the web interface.

7. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your Yeastar P570 system.

- **Firmware Updates:** Periodically check for and apply firmware updates from the Yeastar official website to ensure security and access to new features.
- **Backup Configuration:** Regularly back up your system configuration settings through the web interface. This is crucial for disaster recovery.
- **Physical Cleaning:** Keep the device free from dust and debris. Use a soft, dry cloth for cleaning. Do not use liquid cleaners.
- **Environmental Control:** Ensure the operating environment remains within specified temperature and humidity ranges.

8. TROUBLESHOOTING

This section addresses common issues you might encounter with the Yeastar P570.

Problem	Possible Cause	Solution
No power	Power cable disconnected, faulty adapter, power outage	Check power connections, test power adapter, verify power outlet.
Cannot access web interface	Incorrect IP address, network cable issue, firewall blocking	Verify IP address, check LAN cable, temporarily disable computer firewall, try a different browser.
No dial tone on phone	Phone not registered, faulty cable, module issue	Check phone registration status in PBX, verify phone cable, ensure FXS module is correctly installed and configured.
External calls not working	Trunk not configured, trunk registration failed, firewall blocking	Verify trunk configuration and registration status, check firewall rules, contact your SIP trunk provider.

For more advanced troubleshooting, consult the comprehensive Yeastar P570 Administrator Guide or contact Yeastar technical support.

9. SPECIFICATIONS

Key technical specifications for the Yeastar P570 VoIP PBX Phone System:

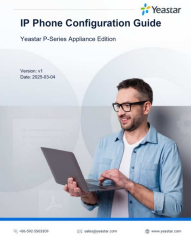
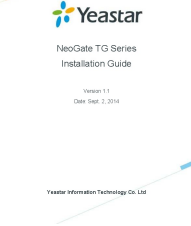
- **Users:** 300 (expandable up to 500)
- **Max Concurrent Calls:** 60 (expandable up to 120)
- **Max FXS Ports:** 16
- **Max FXO/BRI Ports:** 16
- **Max GSM/3G/4G Ports:** 6
- **Product Dimensions:** 17.32 x 9.92 x 1.73 inches
- **Item Weight:** 5.28 pounds
- **Connectivity Technology:** Wi-Fi (802.11ac)
- **Voltage:** 120 Volts (AC)

10. WARRANTY AND SUPPORT

Yeastar products typically come with a standard manufacturer's warranty. For specific warranty terms and conditions, please refer to the warranty card included with your product or visit the official Yeastar website. Technical support is available through Yeastar's official support channels, which include online documentation, forums, and direct contact options. Please have your product model and serial number ready when contacting support.

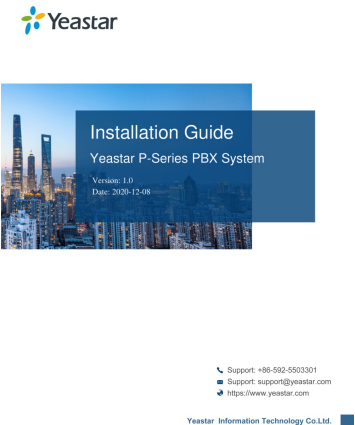
For the latest information and support resources, visit the official Yeastar website:www.yeastar.com

Related Documents - P570

	Yeastar P-Series Appliance Edition: IP Phone Configuration Guide Comprehensive guide to configuring various IP phones with Yeastar P-Series PBX systems, covering auto-provisioning and manual registration methods for brands like Yealink, Fanvil, Avaya, Cisco, and more.
	Configure peoplefone SIP-TRUNK with Yeastar Cloud PBX Step-by-step guide to configuring the peoplefone SIP-TRUNK service with Yeastar Cloud PBX for reliable VoIP communication. Learn how to set up trunks, outbound routes, and inbound routes.
	Yeastar Zoho Integration Guide for Cloud PBX A comprehensive guide detailing the integration of Yeastar Cloud PBX with Zoho applications such as Zoho One, Zoho CRM, Zoho Mail, and Zoho Recruit. Covers setup, features like click-to-call and call pop-ups, user association, and troubleshooting common issues.
	Htek IP Phone Configuration Guide - Yeastar A comprehensive guide from Yeastar on configuring Htek IP phones with the Yeastar S-Series VoIP PBX, covering manual registration, PnP provisioning, and DHCP provisioning.
	Yeastar P-Series Cloud Edition Administrator Guide Comprehensive guide for administrators on configuring and managing the Yeastar P-Series Cloud Edition PBX system, covering setup, extensions, call features, security, and more.
	Yeastar NeoGate TG Series Installation Guide This guide provides comprehensive instructions for installing and configuring the Yeastar NeoGate TG Series VoIP GSM Gateway, including hardware setup, network configuration, and basic operations.

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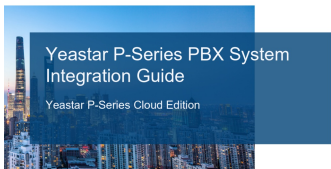
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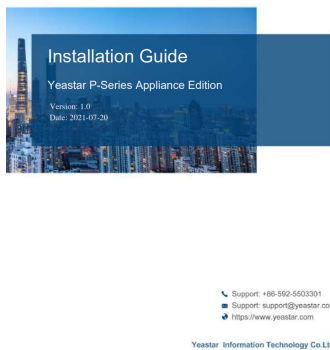
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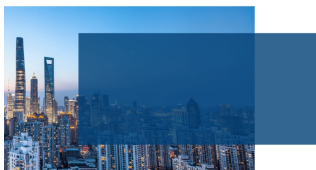
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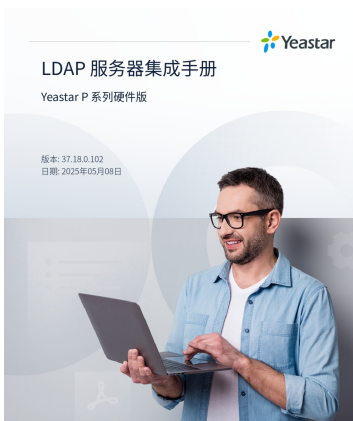
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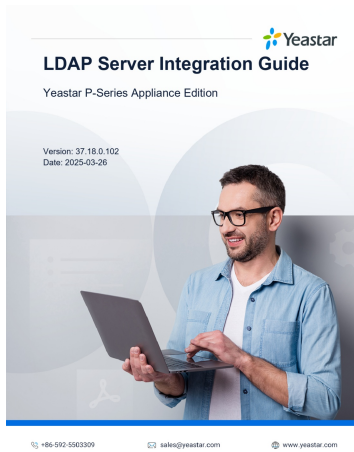
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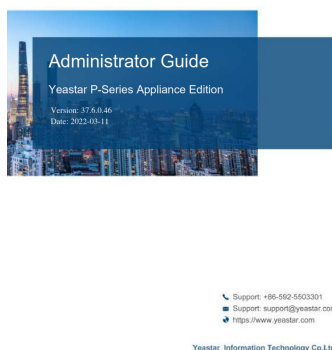
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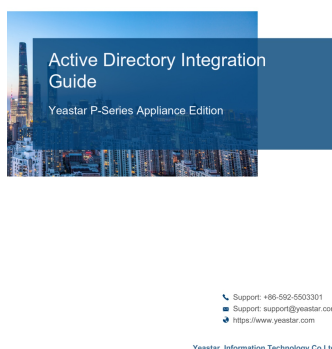
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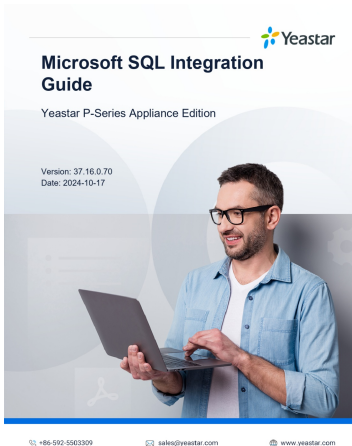
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Hikvision Intercom Video Devices IntegbraltaionnkGuide Yeastar P-Series Appliance Edition Version: 1 ... 1 - Integrate Yeastar P-Series PBX System with Hikvision Intercom Video Devices 2 Device Yeastar **P570** Hikvision DS-KH6320 Indoor Station Hikvision DS-KD8003 Door Station Firmware Version 37.3.0.40...

lang:en score:35 filesize: 3.55 M page_count: 18 document date: 2021-08-09



Microsoft SQL Integration Guide

Yeastar P-Series Appliance Edition

Version: 37.16.0.70
Date: 2024-10-17

+86-592-5503309 sales@yeastar.com www.yeastar.com

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Microsoft SQL Integration Guide Yeastar P-Series Appliance Edition blank Version: 37M.1i6c.0r.7o0 so ... P520 Company contacts total 20,000 Company phonebooks 50 P550 50,000 100 P560 200,000 200 **P570** 500,000 500 Prerequisites You have mapped the desired contact fields between Yeastar P-Series ...

lang:en score:35 filesize: 2.7 M page_count: 16 document date: 2024-10-17



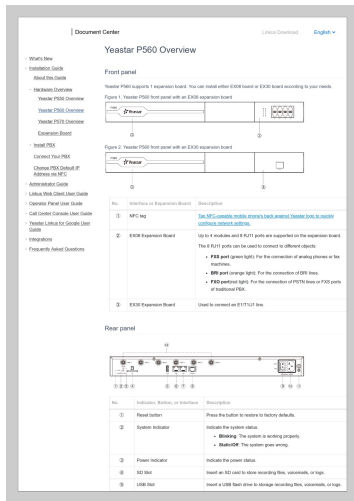
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lang:en **score:35** filesize: 168.7 K page_count: 2 document date: 2022-04-29



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Dahua Video Intercom Integra- tion Gbulaidnek Yeastar P-Series Appliance Edition VeDrsiaonh: 1u.0a V ... m are in the same local network. Check the test environment in the following table. Device Yeastar **P570** Dahua Configtool DHI-VTO2201F-P Dahua IP Villa Outdoor Station DHI-VTH2421FW Dahua IP Color ...

lang:en **score:35** filesize: 3.68 M page_count: 23 document date: 2021-11-10

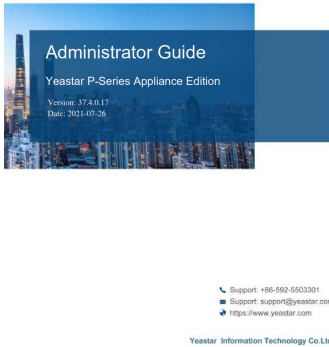


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lang:en **score:35** filesize: 3.55 M page_count: 18 document date: 2021-10-22



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Yeastar P550 VoIP IP PBX 50 users 25 Concurrent Calls p series administrator guide appliance edition en sysnetcenter documents yeastar |||

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3a7s.4.t0a.17r P-Series Admi ... error. : Connected, but the hard disk is formatting.

Note: Hard Disk is ONLY supported on P560 and **P570**. : Connected. : Not inserted. : Connected, but the USB flash drive is Read Only or encount...

lang:en score:34 filesize: 14.99 M page_count: 608 document date: 2021-07-26



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Pobierz Yeastar P550 Centrala telefoniczna VoIP do 50 użytkowników Administrator Guide P series en 280121 batna24 products DNXGGHLKFRMLNK |||

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Administrator Guide Version: ... error. : Connected, but the hard disk is formatting.

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lang:en score:34 filesize: 9.63 M page_count: 465 document date: 2021-01-28



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Руководство по установке IP ATC Yeastar P серии 3 49 MB P520 20 абонентов и 10 одновременных вызовов поддержка FXO FXS GSM BRI Орел p series hardware installation guide en oreil voipdevice ru wa data public shop plugins documentation 2985 |||

Installation Guide Yeastar P-Series Appliance Edition Version: 1.0 Date: 2024-07-23

Installation G 6 Yeastar

P570 Overview.....

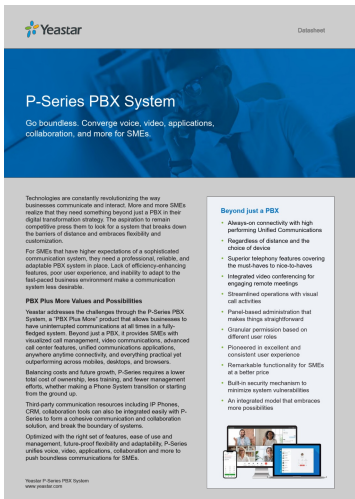
lang:nl score:34 filesize: 3.49 M page_count: 43 document date: 2024-07-23



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Omnichannel Messaging Guide Yeastar P-Series Appliance Edition Version: v1
Omnichannel Messaging Guid ... mitation Product Model Message Queue Agents per Message Queue P520 16 20 P550 16 25 P560 32 60 **P570** 64 120 Requirements Plan: Enterprise Plan EP or Ultimate Plan UP Firmware: 37.13.0.25 or... lang:en **score:33** filesize: 24.15 M page_count: 173 document date: 2024-09-03



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Aviva Yeastar P570 IP PBX System Ghana Datasheet pabxsystemghana 2021 05 |||

Datasheet P-Series PBX System Go boundless. Converge voice, video, applications, collaboration, and ... y time without prior notification. Datasheet P-Series Appliances General Specifications P550 P560 **P570** Appliances Base Users / Max Users Max Concurrent Calls Base / Max Call Center Agents Max FXS P...

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P Series Datasheet Yeastar yeastar p570 ip ustredna 500 uzivatelu 120 ho 7ada8f xip cz obchody shop5 prilohy 79 |||

Datasheet P-Series PBX System Go boundless. Converge voice, mobility, presence, collaboration, and ... y time without prior notification. Datasheet P-Series Appliances General Specifications P550 P560 **P570** Appliances Base Users / Max Users Max Concurrent Calls Base / Max Call Center Agents Max FXS P...

lang:en **score:31** filesize: 1.6 M page_count: 4 document date: 2020-09-18



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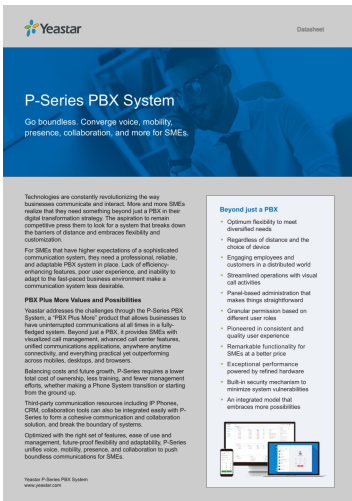
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3a7s.5.t0a.9r P-Series Admin ... error. : Connected, but the hard disk is formatting.

Note: Hard Disk is ONLY supported on P560 and **P570**. : Connected. : Not inserted. :

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lang:en **score:30** filesize: 15.83 M page_count: 640 document date: 2022-08-15



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P Series Datasheet Yeastar yeastar serie p datasheet p550 p560 p570 Ezdirect 2020 08 25 — voip systems ru assets images ip atc

Datasheet P-Series PBX System Go boundless. Converge voice, mobility, presence, collaboration, and ... y time without prior notification. Datasheet P-Series Appliances General Specifications P550 P560 **P570** Appliances Base Users / Max Users Max Concurrent Calls Base / Max Call Center Agents Max FXS P...

lang:en **score:30** filesize: 1.6 M page_count: 4 document date: 2020-08-25



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Yeastar P Series Phone System NimansAutoCLIP CID DID based Call Routing Direct Inward Outward 5 Hotel PMS Integration Only supported by Appliance Edition Except P520 and Yeastar PBX Datasheet ennimans net getmedia bf65dcd4 02ac 42c5 b2e4 a3f426fd0a37 en enDownloadFilenimans

entelehermes Attachment DownloadFile Guid f713fc6d d401 4577 a39b 2317f6e3aa8f |||

Yeastar P-Series Phone System P-Series Phone System Go boundless with easy-first unified communicat ... Interfaces Hard Disk P520 20 10 20 4 4 1 No 2 10/100 Mbps - P550 50 25 50 8 8 4 0 Yes No P560 **P570** 100 / 200 300 / 500 30 / 60 100 / 200 60 / 120 300 / 500 8 16 8 16 4 6 1 2 1 2 Y...

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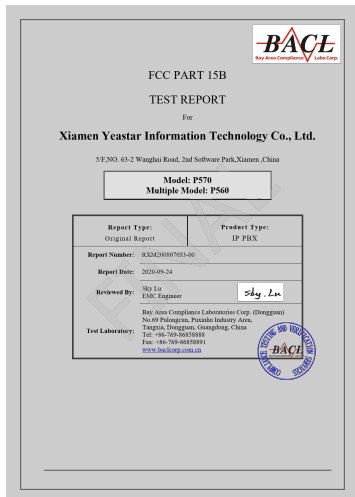
DESCARGAR MANUALSistema IP PBX local P520 Sistekv1 sistek cl 2025 06 p520 manual |||

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Installation G 6 Yeastar

P570 Overview.....

lang:nl score:30 filesize: 3.55 M page_count: 44 document date: 2025-06-08



[pdf] Test Report

Microsoft Word RXM200807053 00 FCC Part 15B EMC Report dg06103 P560 P570 TEST REPORT

nolto YEASTAR Sertifikalar Yeastar P Series PBX System Certificates

FCC PART 15B TEST REPORT For Xiamen Yeastar Information Technology Co.,

Ltd. 5/F,NO. 63-2 Wanghai Road, 2nd Software Park,Xiamen ,China Model: **P570**

Multiple Model: P560 Report Type: Original Report Product Type: IP PBX Report

Number: RXM200807053-00 Report Date: 2020-09-24 Reviewed By: Sky Lu ...

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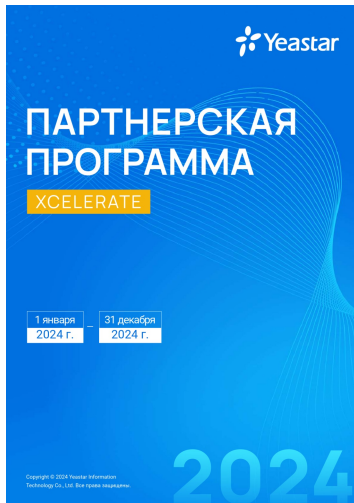
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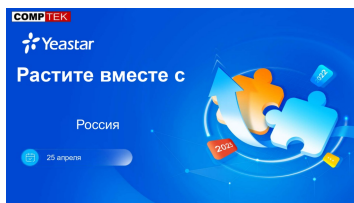
USB P550P560 **P570** USB SD SD P560 **P570** SD Micro SD ...

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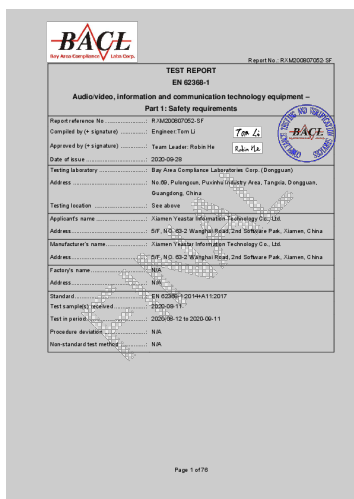
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XCELERATE 1 2024 . 31 2024 . Copyright 2024 Yeastar Information Technology Co., Ltd. . 20 ... - IP 3 3 4 VoIP- 2 2 2 100/200 1 1 1 -- - P520, P550, P560, **P570** 50 - P- Software Edition EP 100 1 ***** - S- LCS PRO 1 ***** -- - P- Ente...
lang:en score:27 filesize: 518.21 K page_count: 12 document date: 2024-07-29



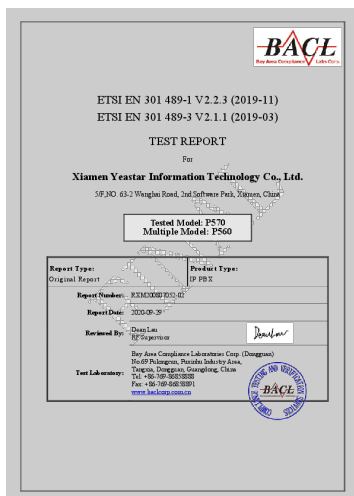
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Yeastar 2023 Q1 25 , 2023 1 Yeastar 2 Yeastar 3 Yeastar 01 2 ... VoIP - S- - VoIP P = Yeastar - - . , , , , call . P = P550 P560 **P570** 3 500 NFC Yeastar P- P550 P560 **P570** 50 100 / 200 300 / ...
lang:en score:27 filesize: 1.09 M page_count: 33 document date: 2023-05-17



[pdf] Test Report

Microsoft Word Yeastar RXM200807052 SF EN 62368 Report dg06110 P560 P570 CE LVD TEST REPORT nolto YEASTAR Sertifikalar P Series PBX System Certificates
TEST REPORT EN 62368-1 Report No.: RXM200807052-SF Audio/video, information and communication tech ... demark : Tested
model..... : **P570**, P560 Manufacturer :
Xiamen Yeastar Information Technology...
lang:en score:27 filesize: 3.31 M page_count: 76 document date: 2020-11-11



[pdf] Test Report

Microsoft Word RXM200807052 02 ETSI EN 301 489 1 3 RF Report dg06247 P560 P570 EMC REPORT nolto YEASTAR Sertifikalar CE Yeastar P Series PBX System Certificates
ETSI EN 301 489-1 V2.2.3 2019-11 ETSI EN 301 489-3 V2.1.1 2019-03 TEST REPORT For Xiamen Yeastar Information Technology Co., Ltd. 5/F,NO. 63-2 Wanghai Road, 2nd Software Park, Xiamen, China Tested Model: **P570** Multiple
Model: P560 Report Type: Original Report Product Type: IP PBX Report Number...
lang:en score:27 filesize: 15.15 M page_count: 102 document date: 2020-11-10

