

BoxWave PortChanger

BoxWave USB-C to A PortChanger User Manual

Model: PortChanger (2-Pack) | Brand: BoxWave

PRODUCT OVERVIEW

The BoxWave USB-C to A PortChanger is a compact and versatile adapter designed to convert a USB Type-C port into a traditional USB Type-A port. This allows for seamless connection of standard USB-A devices such as flash drives, keyboards, mice, and other peripherals to your USB-C enabled device. It is ideal for data transfer and expanding connectivity options.



Image: The BoxWave USB-C to A PortChanger shown alongside a compatible Astell & Kern SA700 device, demonstrating its compact size and intended use.



Image: A pair of BoxWave USB-C to A PortChangers in black, highlighting their small form factor and the included strap for portability.

SETUP

The BoxWave USB-C to A PortChanger is designed for plug-and-play functionality, requiring no additional drivers or software installation.

1. **Identify USB-C Port:** Locate the USB Type-C port on your device (e.g., smartphone, tablet, laptop, or digital audio player like the Astell & Kern SA700).
2. **Insert PortChanger:** Gently insert the USB Type-C end of the PortChanger into your device's USB-C port. Ensure it is fully seated.
3. **Connect USB-A Device:** Plug your standard USB Type-A device (e.g., flash drive, keyboard, mouse) into the USB Type-A port of the PortChanger.



Image: The PortChanger facilitating a connection between a laptop's USB-C port and a standard USB-A cable, demonstrating the setup process.

OPERATING INSTRUCTIONS

Once connected, the PortChanger allows your USB-C device to interact with USB-A peripherals and storage devices.

Data Transfer

To transfer data, connect a USB-A flash drive or external hard drive to the PortChanger. Your USB-C device should recognize the connected storage, allowing you to browse, copy, and move files as you would with any other connected storage.



Image: The PortChanger connected to a smartphone, illustrating its capability for data transfer with various file types.

Connecting Peripherals

You can connect USB-A keyboards, mice, game controllers, or other compatible peripherals to your USB-C device via the PortChanger. The functionality will depend on your device's operating system and its support for external peripherals.



Image: A USB mouse connected to a laptop via the BoxWave PortChanger, demonstrating its use with input devices.

MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to wipe the exterior of the PortChanger. Avoid using liquid cleaners or abrasive materials.
- **Storage:** Store the PortChanger in a cool, dry place away from direct sunlight and extreme temperatures. The included strap can be used to attach it to a keychain or bag for easy access and to prevent loss.
- **Handling:** Avoid bending or twisting the adapter excessively. Do not force the adapter into ports.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Device not recognized	Loose connection, incompatible device, or device requires specific drivers.	Ensure the PortChanger is fully inserted into the USB-C port. Ensure the USB-A device is fully inserted into the PortChanger. Test with another USB-A device. Check your device's manual for OTG compatibility and driver requirements for external peripherals.
Slow data transfer	USB version mismatch, large file sizes, or background processes.	Ensure both your USB-C device and the USB-A device support USB 3.0 or higher for optimal speeds. Close unnecessary applications on your device.
PortChanger feels loose	Wear and tear, or incorrect insertion.	Ensure proper insertion. If the issue persists, the adapter may be damaged and require replacement.

SPECIFICATIONS

Product Name: BoxWave USB-C to A PortChanger

Model: PortChanger (2-Pack)

Connectors: USB Type-C Male, USB Type-A Female

Protocol: USB OTG (On-The-Go)

Dimensions: Approximately 1.25 inches (length)

Weight: 0.3 ounces (per unit)

Color: Slate Black (as per product description)

Included: Strap attachment

WARRANTY AND SUPPORT

BoxWave products are designed for quality and reliability. For specific warranty information, please refer to the documentation included with your purchase or visit the official BoxWave website.

For technical support or inquiries, please contact BoxWave customer service. Limited third-party technical support for Astell & Kern SA700 compatibility is mentioned in the product description (up to 3 inquiries via electronic messaging), but this product is not affiliated with or endorsed by Astell & Kern.

Manufacturer: BoxWave

