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> Modway Willow Queen Wood Platform Bed MOD-6385-WAL-CHA Instruction Manual

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Modway Willow Queen Wood Platform Bed

Model: MOD-6385-WAL-CHA

IMPORTANT SAFETY INFORMATION

Please read all instructions carefully before assembly and use. Keep this manual for future reference.

- **Do not** use power tools for assembly unless specifically instructed, as this may damage the product.
- Ensure all bolts and screws are securely tightened before use. Periodically check and re-tighten as necessary.
- **Do not** exceed the maximum weight capacity of 601 lbs (272 kg).
- Keep small parts away from children during assembly to prevent choking hazards.
- Assemble the bed on a soft, clean surface to prevent scratches.
- This product is designed for indoor use only.

PACKAGE CONTENTS

Verify that all components are present before beginning assembly. If any parts are missing or damaged, contact customer support.

- Headboard (1)
- Footboard (1)
- Side Rails (2)
- Center Support Beam (1)
- Wood Slats (Multiple)
- Support Legs for Center Beam (2-3, quantity may vary)
- Hardware Pack (Bolts, washers, Allen wrench)

ASSEMBLY INSTRUCTIONS

Follow these steps carefully for proper assembly. Two people are recommended for easier assembly.

Step 1: Attach Headboard to Side Rails

Align the side rails with the headboard posts. Secure them using the provided bolts and washers. Do not fully tighten yet.



Image: The assembled Modway Willow Queen Wood Platform Bed, showing the headboard connected to the side rails.

Step 2: Attach Footboard to Side Rails

Connect the other end of the side rails to the footboard. Secure with bolts and washers. Now, fully tighten all bolts connecting the headboard, side rails, and footboard.



Image: The fully assembled bed frame, ready for mattress placement.

Step 3: Install Center Support Beam and Legs

Place the center support beam along the middle of the bed frame. Attach the support legs to the center beam and adjust their height so they firmly touch the floor.



Image: A close-up view of the splayed wooden legs, indicating the bed's sturdy base.

Step 4: Place Wood Slats

Evenly space the wood slats across the side rails. Some slats may have pre-drilled holes for optional attachment to the side rails.

Ensure all slats are securely in place to provide proper mattress support.



Image: The bed frame with the wood slat support system installed, ready for a mattress.

Step 5: Adjust Headboard Height (Optional)

The headboard offers multiple height positions for a custom fit. Adjust the headboard to your desired height by repositioning the attachment bolts. Ensure both sides are at the same height and securely fastened.



Image: A diagram illustrating the adjustable height feature of the headboard, showing lowest (41"H) and highest (51"H) notch positions.

OPERATING INSTRUCTIONS

Once assembled, your Modway Willow Queen Wood Platform Bed is ready for use.

- Place your Queen-sized mattress directly onto the wood slats. A box spring is not required.
- Ensure the mattress is centered on the bed frame.
- The bed is designed to support various mattress types including memory foam, latex, innerspring, and hybrid mattresses.

MAINTENANCE AND CARE

Proper care will extend the life and appearance of your platform bed.

- **Cleaning:** Wipe the wood surfaces with a dry cloth. For the upholstered headboard, spot clean with a mild fabric cleaner if necessary. Avoid harsh chemicals.
- **Tightening:** Periodically check all bolts and screws to ensure they remain tight. Re-tighten as needed to maintain stability.

- **Placement:** Avoid placing the bed in direct sunlight or near heat sources to prevent wood warping or fading of upholstery.
- **Moving:** When moving the bed, lift it rather than dragging it to prevent damage to the legs and frame.

TROUBLESHOOTING

If you encounter any issues, refer to the following common solutions:

- **Squeaking Noises:**
 - Check all bolts and screws and tighten them securely.
 - Ensure the center support legs are firmly touching the floor.
 - Verify that all wood slats are properly seated and not rubbing against each other or the frame.
- **Instability/Wobbling:**
 - Confirm all connections are tight.
 - Ensure the bed is on a level surface. Adjust leg levelers if present, or place shims under legs if needed.
- **Damaged or Missing Parts:**
 - Do not attempt to use the product with damaged or missing parts. Contact Modway customer support for replacements.

SPECIFICATIONS

Model Number	MOD-6385-WAL-CHA
Size	Queen
Product Dimensions (L x W x H)	83"L x 63.5"W x 51"H
Material	Wood (MDF, Veneer, Rubberwood), Fabric Upholstery
Color	Walnut Charcoal
Weight Capacity	601 lbs (272 kg)
Assembly Required	Yes
Box Spring Required	No

WARRANTY INFORMATION

This Modway product comes with a one-year warranty against manufacturer defects. This warranty covers defects in materials and workmanship under normal use. It does not cover damage resulting from misuse, accidents, modifications, or normal wear and tear. Please retain your proof of purchase for warranty claims.

PRODUCT VIDEO

Watch the official product video for a visual overview of the Modway Willow Platform Bed's features and design.

Your browser does not support the video tag.

Video: An official Modway video showcasing the Willow Splayed Legs Bed, highlighting its design, tufted fabric detail, adjustable headboard, durable construction, and slat support system.

CUSTOMER SUPPORT

For further assistance, missing parts, or warranty claims, please contact Modway customer support:

- **Website:** Visit the [Modway Store on Amazon](#) for product information and support.
- Refer to your purchase documentation for specific contact details.

