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› eufy Security Smart Wi-Fi Add-On Video Doorbell 2K (Model T8210) User Manual

eufy Security T8210

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Model: T8210

1. Introduction

This manual provides detailed instructions for the installation, operation, and maintenance of your eufy Security Smart Wi-Fi Add-On Video Doorbell 2K (Model T8210). Please read this manual thoroughly before using the product to ensure proper functionality and safety.

2. What's in the Box

Verify that all components are present in your package:

- Video Doorbell 2K (Battery-Powered)
- Quick Start Guide

3. Setup

3.1 PRE-INSTALLATION REQUIREMENTS

- A eufy HomeBase 1, 2, 3, or E is required for operation (not included).
- Ensure your Wi-Fi network is stable and accessible at the installation location.

3.2 INSTALLATION STEPS

1. **Charge the Doorbell:** Fully charge the doorbell battery before installation.
2. **Download the eufy Security App:** Search for 'eufy Security' in your mobile app store and install it.
3. **Add Device:** Follow the in-app instructions to add your Video Doorbell to your HomeBase system. The app will guide you through the pairing process.
4. **Mount the Doorbell:** Securely mount the doorbell to your desired location using the provided mounting bracket and screws. The doorbell can be battery-powered or continuously wired (8~24V, >10VA power source required).



Image: The eufy Security Video Doorbell 2K installed on a wall.



Image: The eufy HomeBase, which is required for the doorbell's operation.

4. Operating Instructions

4.1 LIVE VIEW AND TWO-WAY AUDIO

- Access the live 2K video feed from your doorbell via the eufy Security app.
- Utilize the two-way audio feature to communicate with visitors at your door from anywhere.

- The 4:3 aspect ratio provides a head-to-toe view of visitors.



Image: Clear 2K resolution footage of people approaching the door.

4.2 MOTION DETECTION AND ALERTS

- The doorbell features advanced human detection to reduce false alarms.
- Customize activity zones in the app to focus detection on specific areas.
- Receive instant notifications on your smartphone when motion is detected or the doorbell is pressed.

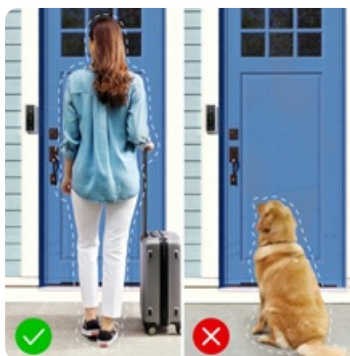


Image: Human detection feature distinguishing between people and pets.

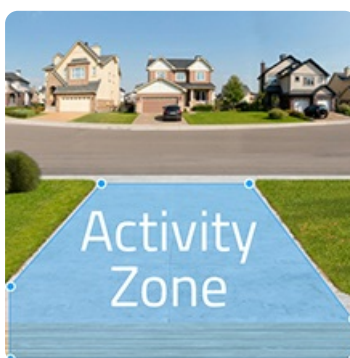


Image: Setting up custom activity zones for motion detection.

4.3 VIDEO STORAGE

- Recordings are stored locally on your HomeBase, ensuring privacy and no monthly fees.
- Access and review recorded events through the eufy Security app.

Video: A demonstration of the eufy Security Video Doorbell 2K's features, including a child arriving home, a delivery person, and human detection.

Video: A demonstration of the eufy Security app interface, showing how to view recorded events and interact with visitors.

5. Maintenance

5.1 BATTERY MANAGEMENT

The doorbell's battery can last up to six months on a single charge, depending on usage and environmental factors. When the battery is low, you will receive a notification via the eufy Security app. To recharge, detach the doorbell from its mounting bracket and connect it to a USB charger.



Image: Visual representation of the doorbell's battery status and connection to HomeBase.

5.2 CLEANING

To maintain optimal performance, regularly clean the camera lens and the doorbell's exterior with a soft, damp cloth. Avoid using harsh chemicals or abrasive materials.

6. Troubleshooting

6.1 CONNECTIVITY ISSUES

- **No Connection:** Ensure your HomeBase is powered on and connected to the internet. Check the distance between the doorbell and HomeBase; excessive distance or obstructions can affect signal strength.
- **Frequent Disconnections:** Try relocating your HomeBase closer to the doorbell or reducing Wi-Fi interference from other devices.

6.2 ALERTS NOT RECEIVED

- **Check App Settings:** Verify that notifications are enabled for the eufy Security app on your smartphone.
- **Review Activity Zones:** Ensure that motion is occurring within the defined activity zones.
- **Adjust Sensitivity:** Increase motion detection sensitivity in the app if events are being missed.

6.3 POOR VIDEO QUALITY

- **Clean Lens:** Dust or smudges on the camera lens can degrade video quality. Clean it gently with a soft cloth.
- **Network Speed:** Ensure your internet connection has sufficient upload speed for optimal 2K streaming.

7. Specifications

Model Number	T8210
Video Capture Resolution	2K
Indoor/Outdoor Usage	Outdoor
Compatible Devices	HomeBase 1, 2, 3, E
Power Source	Battery Powered (Wired option: 8~24V, >10VA)
Connectivity Protocol	Wi-Fi
Controller Type	APP Control
Mounting Type	Door Mount

Color	Black
Item Dimensions (L x W x H)	5.51 x 2.13 x 1.1 inches
Item Weight	7.5 ounces
International Protection Rating	IP65
Special Feature	Motion Sensor

8. Warranty and Support

For warranty information and technical support, please refer to the official eufy Security website or contact their customer service. The Quick Start Guide included in your package also contains relevant support contact details.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

My eufy Security T8210 doorbell takes at least 2 full days to recharge and only lasts 2 to 3 weeks. Can I hardwire it, and if so, what voltage does it require?

Yes, you can hardwire the eufy Security T8210 doorbell to provide continuous power and avoid manual recharging. According to the product specifications, the required power source for a wired connection is 8~24V AC, >10VA.Regarding...

[Read full answer](#)

