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Gioteck HC2

Gioteck HC-2 Gaming Headset Instruction Manual

Model: HC2 | Brand: Gioteck

INTRODUCTION

The Gioteck HC-2 Gaming Headset is designed to provide high-quality audio and clear communication across multiple platforms, including PlayStation 4, mobile devices, and desktop PCs. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your headset.

What's in the Box

- Gioteck HC-2 Gaming Headset
- Detachable Microphone
- 1-meter Splitter Cable (for PC use)
- Customization Decals (e.g., dark camo, light camo, Minecraft style)
- Instruction Manual



Image: Gioteck HC-2 Gaming Headset, showcasing its design with the detachable microphone.

PRODUCT FEATURES

- **Adjustable Headband:** Designed for comfort during extended use.
- **Lag-Free Audio:** Ensures clear and synchronized sound experience.
- **Crystal Clear Chat:** Detachable microphone provides clear voice communication.
- **Multi-Platform Compatibility:** Works with gaming consoles (PS4, Nintendo Switch, Xbox One), mobile devices, and desktop PCs.
- **Comfortable Earcups:** Unique HC2+ earcups offer high-quality digital game sound and comfort.

SETUP

1. Attaching the Microphone

Gently insert the detachable microphone into the designated port on the left earcup until it clicks into place. Ensure it is firmly connected for optimal performance.

2. Adjusting the Headset

Extend or retract the headband on both sides to achieve a comfortable fit over your head. Position the earcups so they fully cover your ears without excessive pressure. The microphone arm can be bent and positioned closer to your mouth for clearer voice pickup.

3. Connecting to Devices

- **For PlayStation 4 / Mobile Devices:** Plug the 3.5mm jack directly into the controller's headset port or your mobile device's audio jack.
- **For Desktop PCs:** Use the included 1-meter splitter cable. Connect the headset's 3.5mm jack to the splitter, then plug the green connector of the splitter into your PC's audio output (headphone) port and the pink connector into your PC's microphone input port.



Image: Retail packaging of the Gioteck HC-2 Gaming Headset, highlighting its multi-platform compatibility.

OPERATING INSTRUCTIONS

1. Volume Control

Locate the in-line volume control wheel on the headset cable. Rotate the wheel upwards to increase volume and downwards to decrease volume.

2. Microphone Mute

The in-line control also features a microphone mute switch. Slide the switch to the 'Mute' position to disable the microphone, and slide it back to enable it.

3. Device Audio Settings

After connecting the headset, ensure your device (console, PC, or mobile) recognizes it as the primary audio output and input device. Refer to your device's system settings for audio configuration if necessary.

MAINTENANCE

Cleaning

Wipe the headset and earcups with a soft, dry cloth. For stubborn dirt, a slightly damp cloth can be used, but ensure no moisture enters the speaker grilles or microphone. Do not use harsh chemicals or abrasive cleaners.

Storage

Store the headset in a cool, dry place away from direct sunlight and extreme temperatures. Avoid wrapping the cable tightly around the headset to prevent damage.

TROUBLESHOOTING

No Sound from Headset

- Ensure the 3.5mm jack is fully inserted into the device.
- Check the in-line volume control and increase the volume.
- Verify that the headset is selected as the audio output device in your console or PC's sound settings.
- Test the headset with another device to rule out a device-specific issue.

Microphone Not Working

- Ensure the detachable microphone is securely attached to the headset.
- Check that the microphone mute switch on the in-line control is not activated.
- Verify that the headset microphone is selected as the input device in your console or PC's sound settings.
- Test the microphone with another device if possible.

Poor Audio or Microphone Quality

- Ensure all connections are secure and free from debris.
- Adjust the microphone position closer to your mouth for clearer voice.
- Check for any software updates for your console or PC that might affect audio drivers.
- Avoid placing the headset near sources of electromagnetic interference.

SPECIFICATIONS

Model Name	HC2
Item Model Number	0812313019804
Connectivity Technology	Wired
Headphones Jack	3.5 mm Jack
Compatible Devices	Gaming Consoles (PS4, Nintendo Switch, Xbox One), Mobile Devices, Desktop PCs

Ear Placement	On Ear
Form Factor	Over Ear
Noise Control	Sound Isolation
Material	Leather (earcups)
Color	Camo Print (customizable)
Item Weight	195 Grams (6.9 ounces)
Product Dimensions	7.48 x 3.54 x 7.87 inches
Manufacturer	Gioteck
UPC	812313019804

WARRANTY AND SUPPORT

For warranty information or technical support, please refer to the official Gioteck website or contact their customer service directly. Keep your proof of purchase for any warranty claims.