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› [Sunbeam Cordless Rechargeable Heating Pad, Portable 9.5" x 12", Machine-Washable, Pain Relief for Back, Shoulder, Neck, and Period Cramp Pain Relief, Gifts For Mom & Wife, FSA/HSA Eligible, Slate Grey](#)

**Sunbeam 2000-825-000**

# Sunbeam Cordless Rechargeable Heating Pad Instruction Manual

Model: 2000-825-000



Main product image of the Sunbeam Cordless Rechargeable Heating Pad in Slate Grey.

## INTRODUCTION

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Experience on-the-go relief with the Sunbeam Cordless Heating Pad. Designed for portability and convenience, this flexible pad targets pain in the back, arms, legs, and shoulders, offering high-level heat therapy wherever you are. Its rechargeable lithium-ion battery provides extended use, and the machine-washable design ensures easy care.

Your browser does not support the video tag.

Official Sunbeam GoHeat product video showcasing its features and portability.

## IMPORTANT SAFETY INFORMATION

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**WARNING: To reduce the risk of burns, electric shock, fire, and injury, this product must be used in accordance with the following instructions.**

- Do not immerse in water or expose to rain.
- Read all instructions before use.
- Do not use while sleeping or on someone who is sleeping.
- This pad is not to be used by or on an invalid, sleeping, helpless person, or a person with poor blood circulation unless carefully attended.
- Do not use on areas of insensitive skin.
- Do not use pins or other metallic means to fasten this product.
- Do not use this appliance in a high-oxygen environment.
- Do not use this pad on open wounds.
- Do not use this pad on infants or young children.
- Do not use this pad on animals.
- Do not use while plugged in if the cord is damaged.
- Always unplug the battery unit from the pad before washing.
- Do not leave a charged battery plugged into this pad and wrapped in a bag, as it may short out the pad heaters.

## PRODUCT FEATURES

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- **Cordless Design:** Delivers pain relief wherever you need it without being tethered to an outlet.
- **Rechargeable Battery:** Equipped with a lithium-ion battery that provides up to 4 hours of heat on a single charge (on low setting).



## Rechargeable lithium-ion battery for up to 4 hours of heat on a single charge, on Low setting

Close-up of the rechargeable lithium-ion battery unit.

- **Fast-Heating:** Feel therapeutic heat in just 30 seconds.
- **Customizable Heat Settings:** Features 3 heat settings (low, medium, high) to tailor your treatment.
- **Versatile Use:** Can be used while plugged into a wall outlet for continuous heat.
- **Adjustable Strap:** Integrated strap allows for hands-free use and securely fits the pad to various body parts like back, shoulder, arms, and legs. Extends up to 55 inches.

Adjustable strap  
to hold the pad  
snugly in place



Hands adjusting the adjustable strap of the heating pad.

- **Machine-Washable:** The pad and adjustable strap are fully machine-washable for effortless care. Simply remove the battery unit before washing.
- **Moist Heat Option:** Spray fabric with water for deep, penetrating pain relief.
- **Clinically Proven:** Heat effectively relieves pain linked to muscle tension and stress.
- **Certifications:** UL Certified, FDA registered Class II Medical Device.
- **FSA/HSA Eligible:** Qualifies for Flexible Spending Account (FSA) and Health Savings Account (HSA) eligibility.

## PACKAGE CONTENTS

Your Sunbeam Cordless Rechargeable Heating Pad package should include:

- Sunbeam Cordless Heating Pad (9.5" x 12")
- Rechargeable Lithium-Ion Battery Unit
- Quick Charger (Wall Adapter and Charging Cable)
- Adjustable Strap



## **BONUS** **QUICK CHARGER**

Fully charges heating pad battery, and lets you use the pad while charging

The quick charger and battery unit included with the heating pad.

## **SETUP**

1. **Charge the Battery:** Fully charge the lithium-ion battery unit for approximately 3 hours, or until the light indicator on the battery turns solid green. Ensure the charger is plugged in properly and the USB power source can provide a 2A current output.
2. **Insert Battery Unit:** Verify a tight connection between the pad and the USB outlet. Insert the charged battery unit/heating pad controller into the pad's side pocket.
3. **Inspect for Damage:** Before each use, verify there is no physical damage to the cord, power button, pad, or battery unit.

## **OPERATING INSTRUCTIONS**

1. **Position the Pad:** Adjust the strap to fit comfortably and securely around the desired area (back, shoulder, arm, leg). The integrated strap allows for hands-free use.

## Portable heat therapy for back, arms, legs, and shoulders



The heating pad can be worn on the back for portable heat therapy.

2. **Power On:** Press the power button on the battery unit to start heating.
3. **Select Heat Setting:** Press the power button repeatedly to cycle through the three customizable heat settings: Low, Medium, and High. The indicator lights on the battery unit will show the selected level.
4. **Moist Heat (Optional):** For deeper, penetrating pain relief, lightly spray the fabric surface of the heating pad with water before applying it to your body.
5. **Continuous Use:** The battery unit can also be plugged into a wall outlet for continuous heat therapy, even while charging.
6. **Power Off:** Press and hold the power button until the indicator lights turn off to power down the device.

## Targeted Pain Relief



The heating pad can be applied to the shoulder for targeted relief.



The heating pad can be wrapped around the arm for localized heat therapy.



The heating pad can be used on the knee for pain relief.

# MAINTENANCE

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Proper care ensures the longevity and hygiene of your heating pad.

1. **Remove Battery:** Always remove the battery unit from the pad's pocket before washing.
2. **Machine Washable:** The heating pad and adjustable strap are fully machine-washable. Use a gentle cycle with cold water.
3. **Drying:** Tumble dry on low heat or air dry. Ensure the pad is completely dry before reinserting the battery unit and using it.
4. **Storage:** When not in use, store the heating pad and battery unit in a cool, dry place.

# TROUBLESHOOTING

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Problem	Possible Cause / Solution
Heating pad not turning on or not heating.	Ensure the battery unit is fully charged. Verify the battery unit is securely connected to the pad's internal cable. Check for any physical damage to the cord, power button, or pad. Ensure the USB power source provides a 2A current output if charging.
Battery life is shorter than expected.	Higher heat settings consume battery faster. Use lower settings for extended duration. Ensure the battery is fully charged before each use. Battery performance may degrade over time with repeated charging cycles.
Pad feels too hot on high setting.	Switch to a lower heat setting (medium or low). Ensure the pad is not directly on bare skin for prolonged periods if discomfort occurs.

# SPECIFICATIONS

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- **Product Dimensions:** 9.5" x 12" (Pad), 2.7" x 2" x 4.5" (Battery Unit)
- **Item Weight:** 1.04 pounds
- **Material:** 100% Polyester (Micromink)
- **Color:** Slate Gray
- **Model Number:** 2000-825-000
- **Manufacturer:** Newell Brands
- **Country of Origin:** China
- **Power Source:** Rechargeable Lithium-Ion Battery / Wall Outlet

# WARRANTY & SUPPORT

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This Sunbeam product comes with a 1-Year Limited Warranty. For warranty claims, troubleshooting assistance, or product support, please visit the official Sunbeam website or contact their customer service directly.

Visit the Sunbeam Store: [Sunbeam Official Store](#)

