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Soundcore A3028

Soundcore Life Q30 User Manual

Model: A3028

1. Introduction

Welcome to the Soundcore Life Q30 Hybrid Active Noise Cancelling Headphones user manual. These headphones are designed to provide an immersive audio experience with advanced noise cancellation, high-resolution sound, and exceptional comfort for extended listening sessions. This manual will guide you through the setup, operation, and maintenance of your new headphones.



Figure 1: Soundcore Life Q30 Headphones

2. Setup

2.1. Charging Your Headphones

Before first use, fully charge your Life Q30 headphones. Use the provided Type-C charging cable to connect the headphones to a power source. The LED indicator will show charging status.

- A 5-minute charge provides approximately 4 hours of listening time.
- A full charge provides up to 50 hours of playtime in noise cancelling mode, or 70 hours in standard mode.

2.2. Powering On/Off

- To power on: Press and hold the Power button for 3 seconds.
- To power off: Press and hold the Power button for 3 seconds.

2.3. Bluetooth Pairing

1. With the headphones powered off, press and hold the Power button for 5 seconds until the LED indicator flashes blue, indicating pairing mode.
2. Enable Bluetooth on your device (smartphone, tablet, laptop).
3. Select "Soundcore Life Q30" from the list of available Bluetooth devices.
4. Once connected, the LED indicator will turn solid blue.

2.4. Multipoint Connection

Life Q30 headphones support multipoint connection, allowing you to connect to two Bluetooth devices simultaneously.

1. Connect the headphones to the first device as described in section 2.3.
2. Disable Bluetooth on the first device.
3. Connect the headphones to the second device.
4. Enable Bluetooth on the first device. The headphones will now be connected to both devices.



Figure 2: Multipoint Connection

3. Operating Your Headphones

3.1. Controls

The Soundcore Life Q30 headphones feature intuitive controls for managing your audio and calls:

- **Power Button:** Press and hold to power on/off, or enter pairing mode.
- **Volume Up/Down:** Adjust audio volume.
- **Multi-function Button:** Play/pause music, answer/end calls, activate voice assistant.
- **NC Button:** Toggle between Noise Cancellation modes.

3.2. Noise Cancellation Modes

The Life Q30 features Hybrid Active Noise Cancellation with three distinct modes to suit your environment:

- **Transport Mode:** Minimizes low-frequency sounds like airplane engines or bus noise.
- **Outdoor Mode:** Reduces ambient noise from traffic and wind.
- **Indoor Mode:** Dampens sounds of busy offices or conversations.

Note: Active Noise Cancellation (ANC) is not compatible with an AUX Cable connection.



Figure 3: Hybrid Active Noise Cancellation



Figure 4: Tailored Noise Cancellation Modes

3.3. Hi-Res Audio

Experience superior sound quality with the Life Q30's 40mm drivers and highly-flexible silk diaphragms, reproducing thumping bass and crisp treble up to 40kHz for improved clarity.



Figure 5: Hi-Res Audio

3.4. Soundcore App

Download the Soundcore app to unlock the full potential of your Life Q30 headphones. The app allows you to:

- Customize EQ settings for personalized sound.
- Switch between noise cancellation modes.
- Access 11 white noise sounds for relaxation or focus.

4. Maintenance

4.1. Cleaning

- Wipe the headphones with a soft, dry cloth.
- Do not use abrasive cleaners or solvents.
- Keep the charging port free of dust and debris.

4.2. Storage

- Store the headphones in their compact carry case when not in use to protect them from damage.
- Avoid storing in extreme temperatures or high humidity.

5. Troubleshooting

Issue	Possible Solution
Headphones won't power on	Ensure the headphones are fully charged. Try holding the power button for a longer duration (5-7 seconds).
Cannot pair with device	Ensure headphones are in pairing mode (flashing blue LED). Turn off and on Bluetooth on your device. Forget the device in your Bluetooth settings and try pairing again. Ensure headphones are not connected to another device.
No sound or low volume	Check volume levels on both headphones and your connected device. Ensure headphones are properly connected. Try playing different audio sources.
Noise Cancellation not effective	Ensure earcups are properly sealed around your ears. Try switching between different ANC modes (Transport, Outdoor, Indoor) to find the most suitable one for your environment. Note that ANC is not compatible with AUX cable connection.
Intermittent connection/static	Move closer to your connected device to reduce interference. Avoid environments with strong Wi-Fi or other wireless signals. Disconnect and reconnect Bluetooth.

6. Specifications

Feature	Detail
Model Name	Soundcore Life Q30
Model Number	A3028
Connectivity Technology	Wireless (Bluetooth 5.0)
Audio Driver Size	40 Millimeters
Frequency Range	16 Hz-40 kHz

Feature	Detail
Battery Life	Up to 40 Hours (ANC on), 70 Hours (Standard)
Charging Port	Type-C
Headphones Jack	3.5 mm Jack (Aux in audio cable included)
Item Weight	9.6 ounces
Dimensions	7.68 x 7.09 x 3.07 inches
Material	PC + ABS
Included Components	Soundcore Life Q30, 1 x Aux in audio cable, 1 x Type-C charging cable

7. Warranty and Support

Soundcore products are backed by a warranty. For detailed warranty information and customer support, please refer to the official Soundcore website or contact their customer service.
You can also find the official User Manual (PDF) for additional information:Download User Manual (PDF)

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