

Intotal JS463-DDD-699

Intotal TV Remote User Manual

Model: JS463-DDD-699

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1. INTRODUCTION

This manual provides instructions for the Intotal XR 11 Xfinity Voice Remote, model JS463-DDD-699. This ergonomic remote control is designed for use with televisions, offering intuitive control over your entertainment system.



Figure 1: Front view of the Intotal XR 11 Xfinity Voice Remote.

2. SETUP

2.1 Battery Installation

The Intotal XR 11 Xfinity Voice Remote requires two AA batteries for operation. These batteries are typically included with the remote.

1. Locate the battery compartment cover on the back of the remote control.
2. Slide the cover downwards or press the latch to open it.
3. Insert two AA batteries, ensuring the positive (+) and negative (-) terminals align correctly with the indicators inside the compartment.
4. Replace the battery compartment cover, ensuring it clicks securely into place.



Figure 2: Back view of the remote, indicating the battery compartment location.

2.2 Pairing with Your Television

After installing batteries, the remote may need to be paired with your television or Xfinity set-top box. Refer to your Xfinity service provider's instructions or your television's user manual for specific pairing procedures. Generally, this involves pressing and holding specific buttons on the remote while pointing it at the device.

3. OPERATING INSTRUCTIONS

The Intotal XR 11 Xfinity Voice Remote features an ergonomic design and a range of buttons for controlling your television and Xfinity services. Below is a general overview of common functions.



Figure 3: Angled view of the remote, showing button layout.

3.1 Basic Functions

- **TV Power:** Turns your television on or off.
- **All Power:** Turns your television and Xfinity set-top box on or off simultaneously.
- **VOL (Volume):** Adjusts the television volume.
- **Mute:** Mutes or unmutes the television audio.
- **CH (Channel):** Changes television channels up or down.
- **Replay:** Jumps back a few seconds in live TV or recorded content.
- **Play/Pause, Fast Forward, Rewind:** Controls media playback.

3.2 Voice Control

Press and hold the **Microphone button** (often located near the center of the remote) and speak your command clearly. Release the button when you are finished speaking. Examples of voice commands include changing channels, searching for content, or launching apps.

3.3 Navigation and Menu

- **Guide:** Accesses the Xfinity program guide.
- **Exit:** Exits current menu or returns to previous screen.
- **Info:** Displays information about the current program.
- **Directional Pad (Up, Down, Left, Right) and OK:** Navigates menus and selects options.
- **Pg Up/Down:** Scrolls through pages in the guide or menus.

3.4 Numeric Keypad

The numeric keypad allows direct channel entry and other numerical inputs. The "Setup" button may be used for programming the remote, and "TV Input" for changing television inputs.

4. MAINTENANCE

4.1 Cleaning

To clean the remote, gently wipe it with a soft, dry cloth. For stubborn dirt, slightly dampen the cloth with water. Avoid using harsh chemicals, abrasive cleaners, or excessive moisture, as these can damage the remote's finish or internal components.

4.2 Battery Replacement

Replace batteries when the remote's performance degrades or if it stops responding. Always replace both AA batteries at the same time with new ones. Dispose of used batteries according to local regulations.

4.3 Storage

Store the remote in a cool, dry place away from direct sunlight and extreme temperatures. If storing for an extended period, it is advisable to remove the batteries to prevent leakage.

5. TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Remote not responding	Dead or incorrectly inserted batteries. Remote not paired. Obstruction between remote and device.	Replace batteries. Re-pair the remote with your television/set-top box. Ensure a clear line of sight.
Voice commands not working	Microphone button not held down. Speaking too softly or too far from the remote. Remote not properly paired for voice functions.	Press and hold the Microphone button while speaking. Speak clearly and directly into the remote. Verify pairing for voice control.
Buttons are sticky or unresponsive	Dirt or debris under buttons.	Clean the remote as described in the Maintenance section. Avoid spilling liquids on the remote.

6. SPECIFICATIONS

- **Model Number:** JS463-DDD-699
- **Brand:** Intotal
- **Compatible Devices:** Television
- **Max Number of Supported Devices:** 1
- **Color:** Grey
- **Special Feature:** Ergonomic design
- **Product Dimensions:** 12 x 3 x 1 inches
- **Item Weight:** 5 ounces
- **Batteries:** 2 AA batteries (included)
- **Manufacturer:** cable
- **ASIN:** B08HM5R7DL

7. WARRANTY AND SUPPORT

Specific warranty information for the Intotal XR 11 Xfinity Voice Remote (Model: JS463-DDD-699) is not explicitly provided in this manual. For details regarding warranty coverage, please refer to the documentation included with your purchase or contact the retailer or manufacturer directly.

For technical support or further assistance, please consult the support resources provided by your Xfinity service provider or the manufacturer, Intotal.

You can visit the [Intotal Store on Amazon](#) for more product information.

