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SOP CB-678

SOP Articulated TV Wall Mount (Model CB-678)

User Manual for 13-42 inch Screens

1. Introduction

This manual provides detailed instructions for the safe installation, operation, and maintenance of your SOP Articulated TV Wall Mount, Model CB-678. This mount is designed to securely hold flat-panel televisions ranging from 13 to 42 inches (33-107 cm) in size, with a maximum weight capacity of 35 lbs (15.8 kg). Please read this manual thoroughly before installation to ensure proper setup and to prevent damage or injury.

2. Safety Information

WARNING: Failure to read and follow all instructions may result in personal injury, property damage, or voiding of your warranty.

- **Weight Capacity:** Do not exceed the maximum weight capacity of 35 lbs (15.8 kg). Overloading can cause serious injury or damage.
- **Screen Size:** This mount is designed for screens between 13 and 42 inches. Using it with screens outside this range may compromise stability.
- **Wall Type:** Ensure the mounting surface (wall) can safely support the combined weight of the mount and your television. Consult a qualified professional if unsure about your wall's integrity.
- **Installation:** Improper installation can lead to the TV falling. If you are unsure about any part of the installation process, seek assistance from a qualified installer.
- **Tools:** Use appropriate tools for installation. Always wear safety glasses.
- **Children:** Keep children away from the installation area. Small parts may be a choking hazard.
- **Cables:** Ensure all cables are properly routed and secured to prevent tripping hazards or damage to the TV.

3. Package Contents

Please verify that all components are present and undamaged before beginning installation. If any parts are missing or defective, contact customer support.

- Wall Plate Assembly
- TV Bracket Arms (2)

- Mounting Hardware Kit (various screws, anchors, washers, spacers)
- Instruction Manual (this document)

4. Setup and Installation

Before you begin, ensure you have the necessary tools: a drill, stud finder (for wood studs), level, Phillips head screwdriver, and a pencil.

4.1 Pre-Installation Checks

1. **Check TV VESA Pattern:** Ensure your TV's VESA mounting holes are compatible with the mount.
2. **Locate Mounting Position:** Determine the desired height and position for your TV. Use a stud finder to locate wood studs if mounting on drywall.
3. **Wall Integrity:** Confirm the wall can support the weight. For concrete or brick walls, use appropriate anchors (not always included).

4.2 Mounting the Wall Plate

1. Hold the wall plate against the wall at the desired height and use a level to ensure it is perfectly horizontal. Mark the drill holes with a pencil.
2. Drill pilot holes at the marked locations. For wood studs, drill appropriate size holes. For concrete/brick, insert wall anchors.
3. Secure the wall plate to the wall using the provided lag bolts and washers. Tighten firmly but do not overtighten.

4.3 Attaching Brackets to the TV

1. Carefully place your TV face down on a soft, clean surface to prevent screen damage.
2. Align the TV bracket arms with the mounting holes on the back of your TV. Ensure the arms are oriented correctly (hooks facing downwards).
3. Select the appropriate screws, washers, and spacers from the hardware kit that fit your TV's mounting holes.
4. Attach the bracket arms to the TV, tightening the screws securely. Do not overtighten.

4.4 Mounting the TV to the Wall Plate

1. With assistance, carefully lift the TV and hook the bracket arms onto the wall plate.
2. Ensure both bracket arms are securely seated on the wall plate.
3. Engage any safety locking mechanisms on the bracket arms to prevent accidental dislodging.



Figure 1: SOP Articulated TV Wall Mount (Model CB-678) showing its design and components.

5. Operating Instructions

This articulated wall mount allows for flexible viewing angles. After installation, you can adjust your TV as follows:

- **Swivel:** Gently push or pull the TV screen to swivel it left or right along the horizontal axis.
- **Tilt:** Loosen the tilt adjustment knobs (if present) on the TV bracket arms, adjust the screen to the desired vertical angle, and then re-tighten the knobs.
- **Extend/Retract:** Carefully pull the TV away from the wall to extend the arm, or push it back towards the wall to retract it. Always move the TV smoothly and avoid sudden jerks.

Always support the TV from the sides when making adjustments to prevent strain on the mount or the TV itself.

6. Maintenance

- **Cleaning:** Clean the mount with a soft, dry cloth. Do not use abrasive cleaners or solvents.
- **Periodic Checks:** Periodically check all screws and connections to ensure they remain tight and secure. Re-tighten if necessary.
- **Damage:** If any part of the mount appears damaged or worn, discontinue use and contact customer support for replacement parts or advice.

7. Troubleshooting

7.1 TV Not Level

Solution: Ensure the wall plate was installed perfectly level. If the TV brackets allow for minor leveling adjustments, use them. Otherwise, you may need to re-adjust the wall plate.

7.2 TV Feels Unstable

Solution: Double-check all mounting screws on both the wall plate and the TV brackets. Ensure they are securely tightened. Verify that the wall material is appropriate and that anchors (if used) are properly installed. Ensure the TV's weight does not exceed the mount's capacity.

7.3 Difficulty Adjusting TV Position

Solution: Ensure no cables are snagged or preventing movement. If tilt adjustments are stiff, slightly loosen the tilt knobs before adjusting, then re-tighten. Do not force movement.

8. Specifications

- **Model:** CB-678
- **Brand:** SOP
- **Screen Size Compatibility:** 13 - 42 inches (33 - 107 cm)
- **Maximum Weight Capacity:** 35 lbs (15.8 kg)
- **Material:** Metal, Plastic
- **Mount Type:** Articulated Wall Mount
- **UPC:** 031742072499
- **Package Dimensions:** Approximately 24.6 x 22.9 x 4.2 cm (9.7 x 9.0 x 1.7 inches)

9. Warranty and Support

For warranty information or technical support, please refer to the documentation provided at the point of purchase or

contact your retailer. Keep your proof of purchase for warranty claims. Do not attempt to repair the product yourself, as this may void the warranty.

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