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› VIDVIE XL-PB704 15000mAh Portable Power Bank User Manual

VIDVIE XL-PB704

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Model: XL-PB704

Brand: VIDVIE

PRODUCT OVERVIEW

The VIDVIE XL-PB704 is a compact and lightweight 15000mAh portable power bank designed to provide reliable power for your mobile devices. It features multiple output ports for versatile charging and incorporates advanced safety features to protect your devices during use. Its high capacity allows for multiple charges of smartphones and tablets, making it an ideal companion for travel and daily use.



Image: Top view of the VIDVIE XL-PB704 power bank, highlighting its sleek design, power button, and four LED indicator lights.

PACKAGE CONTENTS

- VIDVIE XL-PB704 15000mAh Portable Power Bank
- Micro USB Cable

- User Manual

Note: Apple/Samsung original charging cables (not included) are recommended for charging Apple/Samsung products. USB-C and Lightning cables for iPhone/iPad are sold separately.



Image: The retail packaging of the VIDVIE XL-PB704 power bank, illustrating the product and included accessories within the box.

SETUP AND INITIAL USE

1. **Unpacking:** Carefully remove the power bank and accessories from the packaging.
2. **Initial Charge:** Before first use, fully charge the power bank. Connect the supplied Micro USB cable to the power bank's Micro USB input port and the other end to a USB wall charger (not included) or a computer's USB port.
3. **Charging Indicators:** The LED indicators on the power bank will illuminate to show the charging progress. All four LEDs will be solid when fully charged.



Image: Angled view of the VIDVIE XL-PB704 power bank, illustrating the various input/output ports including USB-A, Micro USB, and Type-C.

OPERATING INSTRUCTIONS

Charging Your Devices

The VIDVIE XL-PB704 power bank is equipped with multiple output ports to charge various devices simultaneously.

- **Connect:** Use your device's original charging cable or a compatible cable. Connect one end to your device and the other end to one of the USB output ports (USB 1 or USB 2) on the power bank.
- **Initiate Charging:** The power bank should automatically begin charging your device. If not, press the power button once to activate charging.
- **Charging Speed:** The power bank provides high-speed charging up to 3.5A total output.

Checking Battery Level

Press the power button once to check the remaining battery capacity. The LED indicators will light up:

- **1 LED:** 0-25% remaining capacity
- **2 LEDs:** 25-50% remaining capacity
- **3 LEDs:** 50-75% remaining capacity
- **4 LEDs:** 75-100% remaining capacity

MAINTENANCE AND CARE

- **Cleaning:** Use a soft, dry cloth to clean the surface of the power bank. Do not use harsh chemicals or abrasive materials.
- **Storage:** Store the power bank in a cool, dry place away from direct sunlight, extreme temperatures, and humidity.
- **Battery Longevity:** To prolong battery life, fully charge the power bank at least once every three months if not in regular use. Avoid completely draining the battery frequently.
- **Safety:** Do not disassemble, crush, puncture, or short-circuit the power bank. Keep away from fire and water.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Power bank not charging	Loose cable connection; faulty cable; charger not providing enough power.	Ensure cables are securely connected. Try a different Micro USB cable. Use a wall charger with sufficient output (e.g., 5V/2A).
Device not charging from power bank	Power bank battery empty; faulty device cable; power bank not activated.	Recharge the power bank. Try a different charging cable for your device. Press the power button on the power bank to initiate charging.
Slow charging	Cable resistance; device input limit; multiple devices charging.	Use a high-quality, shorter charging cable. Ensure your device supports faster charging. Disconnect other devices if charging multiple simultaneously.

SPECIFICATIONS

Feature	Detail
Model	XL-PB704
Battery Capacity	15000 mAh
Input (Micro USB / Type-C)	DC 5V/2A
Output (USB 1-2)	DC 5V/3.5A (Total)
Dimensions	71 x 138 x 20 mm
Weight	298 g
Color	Dark Grey
Special Features	Compact design, Multi-protection safety system

WARRANTY AND SUPPORT

VIDVIE products are designed and manufactured with high-quality components. This product comes with a **12-month warranty** from the date of purchase, covering manufacturing defects.

For technical support, warranty claims, or any inquiries, please contact VIDVIE customer support through their official website or the retailer from whom you purchased the product. Please have your proof of purchase and product model number (XL-PB704) ready when contacting support.

We believe in our products and are committed to providing friendly support.