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Planika Faro + Cover

Planika Faro Patio Heater User Manual

MODEL: FARO + COVER

Brand: Planika

1. INTRODUCTION AND OVERVIEW

The Planika Faro Patio Heater is a high-performance, propane-powered outdoor heating solution designed to provide both warmth and a captivating ambiance. Its sleek, modern design with 360-degree flame visibility makes it a perfect addition to any garden, patio, or commercial outdoor space. This heater is engineered for ease of use, portability, and safety, ensuring a comfortable and enjoyable outdoor experience.

The Faro heater utilizes standard 20lbs LP gas cylinders, offering smokeless combustion and a long burning time of up to 55 hours. It features integrated safety mechanisms, including automatic shut-off when tilted or tipped over, and a thermoelectric sensor that cuts off the gas supply if the flame extinguishes.



Image: Planika Faro Patio Heater with its protective cover.

2. SAFETY INFORMATION

WARNING: For outdoor use only. Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

Your safety is paramount. The Planika Faro Patio Heater incorporates several safety features and is certified to meet stringent standards:

- **Automatic Shut-off:** The unit automatically turns off if it is tilted or tipped over, preventing gas leaks and fire hazards.
- **Thermoelectric Sensor:** This sensor automatically cuts off the gas supply if the flame goes out, ensuring gas is not continuously released.
- **Secured Ignition Knob:** The ignition knob is designed to prevent unauthorized access, enhancing safety.
- **Windproof Glass Shields:** The integrated glass shields protect the flame from wind, ensuring stable operation and preventing accidental contact.
- **Certifications:** This product meets or exceeds CSA safety and performance standards in the US and Canada, as well as the CE declaration of conformity (EU 2016/426) tested by Kiwa Laboratories.

Proposition 65 Warning: This product can expose you to chemicals including carbon monoxide, which is known to the State of California to cause birth defects or other reproductive harm. For more information go to

3. SETUP AND ASSEMBLY

The Faro Patio Heater is designed for quick and easy assembly. Follow these steps to set up your heater:

1. **Unpack the Unit:** Carefully remove all components from the packaging. Ensure all parts are present according to the packing list in the full user manual.
2. **Attach Wheels:** Securely attach the four 360-degree wheels to the bottom of the unit. These wheels come with brakes for stability.

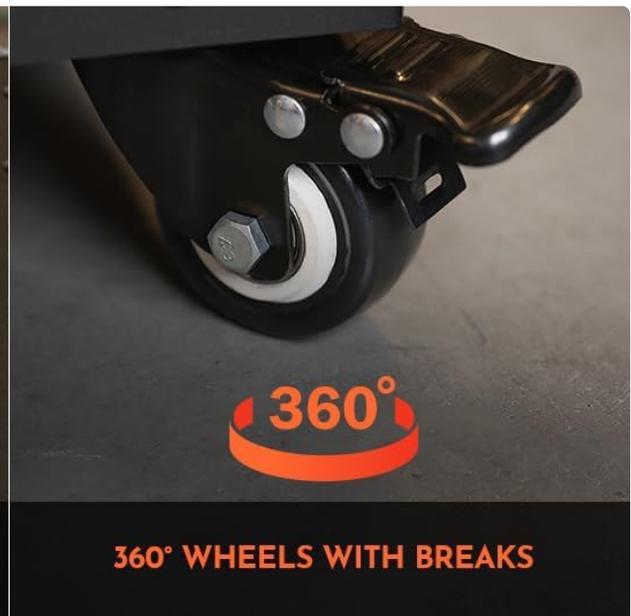


Image: Detailed view of the heater's features, including the wheels with brakes.

3. **Place Windproof Glass Shields:** Carefully insert the glass panels into their designated slots around the burner. Ensure they are seated firmly.
4. **Connect Gas Cylinder:** Open the compartment door at the base of the heater. Connect your standard 20lbs propane gas cylinder to the included gas regulator and hose. Ensure all connections are tight to prevent leaks.





Image: The gas tank compartment of the Faro heater.

For a visual guide on assembly, please refer to the official assembly video:

Your browser does not support the video tag.

Video: This video demonstrates the assembly process for the Planika Faro Patio Heater, including unpacking, attaching wheels, placing glass, and connecting the gas cylinder.

4. OPERATING INSTRUCTIONS

Once assembled and the gas cylinder is connected, operating your Faro Patio Heater is straightforward:

1. **Open Gas Supply:** Slowly open the valve on your propane gas cylinder.
2. **Ignite the Flame:** Locate the ignition knob on the side of the heater. Push and turn the knob to the 'ON' position while simultaneously pressing the piezo igniter button. You should hear a click and see the flame ignite. Hold the knob for a few seconds after ignition to allow the thermocouple to heat up.
3. **Adjust Flame Height:** Once ignited, you can adjust the flame height by rotating the control knob. The flame is adjustable, allowing you to control the heat output and visual effect.
4. **To Turn Off:** Turn the control knob to the 'OFF' position and close the valve on the propane gas cylinder.

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Video: This video showcases the Planika Faro Patio Heater in a restaurant setting, demonstrating its flame and ambiance.

5. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your Planika Faro Patio Heater:

- **Cleaning:** Periodically clean the exterior surfaces with a soft, damp cloth. For the glass panels, use a glass cleaner. Ensure the unit is completely cool before cleaning.
- **Burner Area:** Keep the burner area free from debris, dust, and insects. Use a soft brush to gently clean around the igniter and flame elements.
- **Protective Cover:** When not in use, especially during adverse weather conditions or off-season, use the provided protective cover. This cover shields the heater from dust, dirt, UV rays, and rain, preserving its appearance and functionality.



Image: The Faro Patio Heater with its protective cover, ready for storage or protection from elements.

- **Gas Regulator and Hose:** Inspect the gas hose and regulator regularly for any signs of wear, cracks, or damage. Replace immediately if any issues are found.

6. TROUBLESHOOTING

If you encounter issues with your Faro Patio Heater, try these common troubleshooting steps:

- **Heater Does Not Ignite:**
 - Ensure the gas cylinder valve is fully open.
 - Check that the gas hose and regulator are securely connected.
 - Verify that the piezo igniter is clicking and sparking. If not, check the AAA batteries (2 required, included).
 - Ensure the igniter is not covered by the decorative media (e.g., lava rocks).
- **Flame Goes Out Unexpectedly:**
 - This is often due to the thermoelectric sensor activating. Ensure the unit is on a stable, level surface.
 - Check for strong drafts or wind that might be extinguishing the flame. The glass shields are designed to help, but extreme conditions can still affect it.
 - Verify adequate ventilation around the unit, especially in partially enclosed spaces.
 - Ensure the gas cylinder is not empty.
- **Low Flame or Inconsistent Flame:**
 - Check the gas cylinder level.

- Ensure the gas regulator is functioning correctly.
- Clean the burner and igniter area to remove any obstructions.

For more detailed troubleshooting or complex issues, please consult the comprehensive user manual PDF available for download or contact Planika customer support.

[Download Full User Manual \(PDF\)](#)

7. SPECIFICATIONS

Feature	Specification
Brand	Planika
Model Name	Faro
Product Dimensions	14.17"D x 14.17"W x 59.06"H
Item Weight	55 Pounds
Power Source	Gas Powered (Propane)
Heat Output	41000 BTU
Max Gas Consumption	0.44 lbs/h
Burn Time (20lbs bottle)	Up to 55 hours
Material	Stainless Steel, Powder coated steel
Included Components	Cover, Gas Regulator Incl.
Batteries	2 AAA batteries (included)
Certifications	CSA, CE (EU 2016/426)

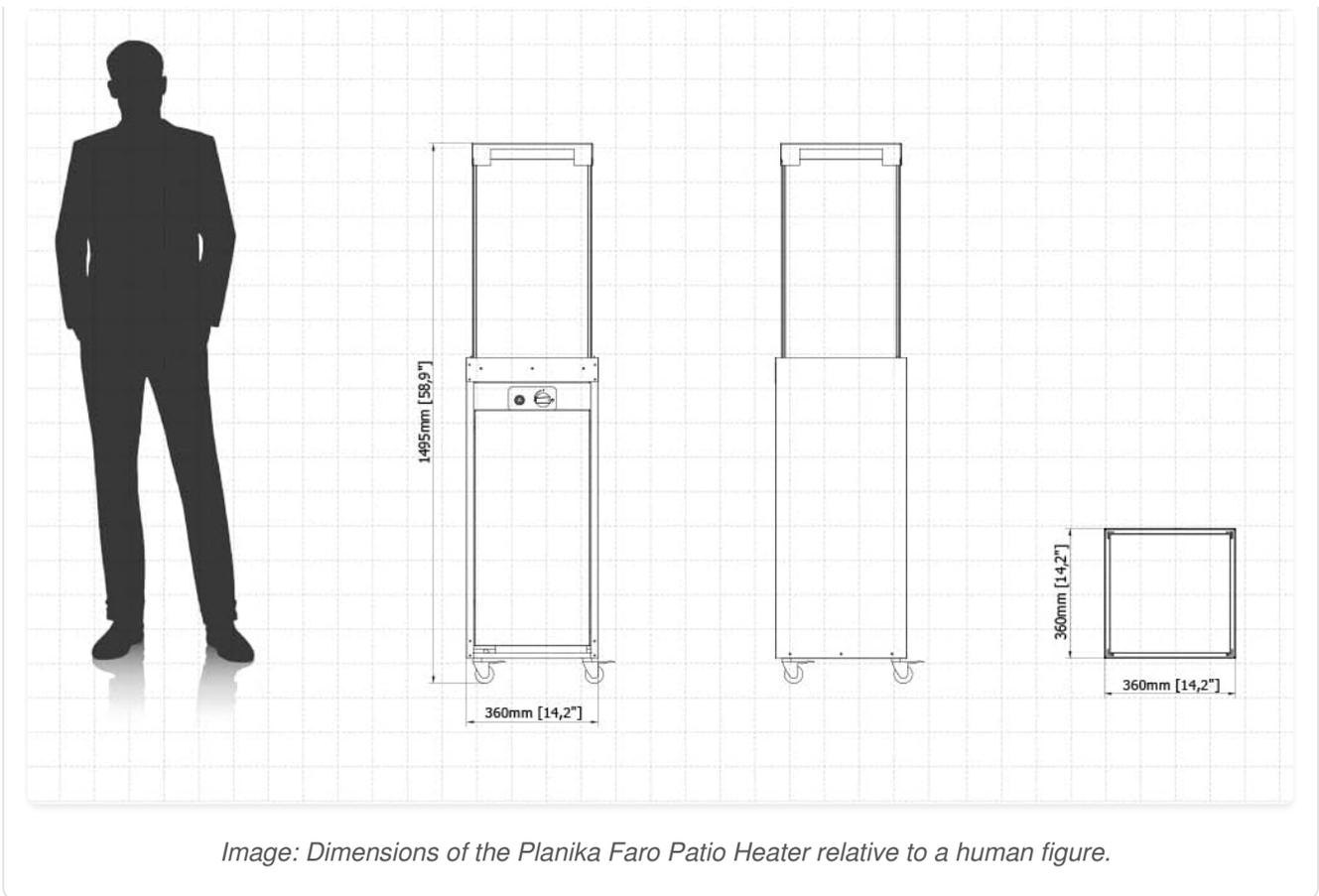


Image: Dimensions of the Planika Faro Patio Heater relative to a human figure.

8. WARRANTY AND SUPPORT

Planika stands behind the quality of its products. For specific warranty details and terms, please refer to the official user manual PDF or contact Planika customer support directly.

Customer Support: For any questions, technical assistance, or warranty claims, please reach out to Planika Fires US customer support. Contact information can typically be found in your product packaging or on the official Planika website.

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