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› Vitesse 50-Inch Ultra-Thin Electric Fireplace Instruction Manual

## VITESSE 50-FP-C3

# Vitesse 50-Inch Ultra-Thin Electric Fireplace Instruction Manual

Model: 50-FP-C3

## INTRODUCTION

Thank you for choosing the Vitesse 50-Inch Ultra-Thin Electric Fireplace. This manual provides essential information for the safe and efficient operation, installation, and maintenance of your new electric fireplace. Please read this manual thoroughly before installation and use, and retain it for future reference.



## IMPORTANT SAFETY INFORMATION

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To reduce the risk of fire, electric shock, or injury, please adhere to the following safety guidelines:

- Read all instructions before using this heater.
- This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the heater and keep them away from the sides and rear.
- Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
- Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner. Discard heater or return to authorized service facility for examination and/or repair.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Do not route cord under furniture or appliances. Arrange cord away from traffic area and where it will not be tripped over.
- Connect to properly grounded outlets only.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- This heater is not intended for use in bathrooms, laundry areas, and similar indoor locations. Never locate heater where it may fall into a bathtub or other water container.
- Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
- Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).

## PACKAGE CONTENTS

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Please check to ensure all items are present and undamaged:

- Vitesse 50-Inch Electric Fireplace Unit (Model: 50-FP-C3)
- Remote Control
- Mounting Hardware (screws, wall anchors)
- Instruction Manual
- Crystal Ember Bed Media

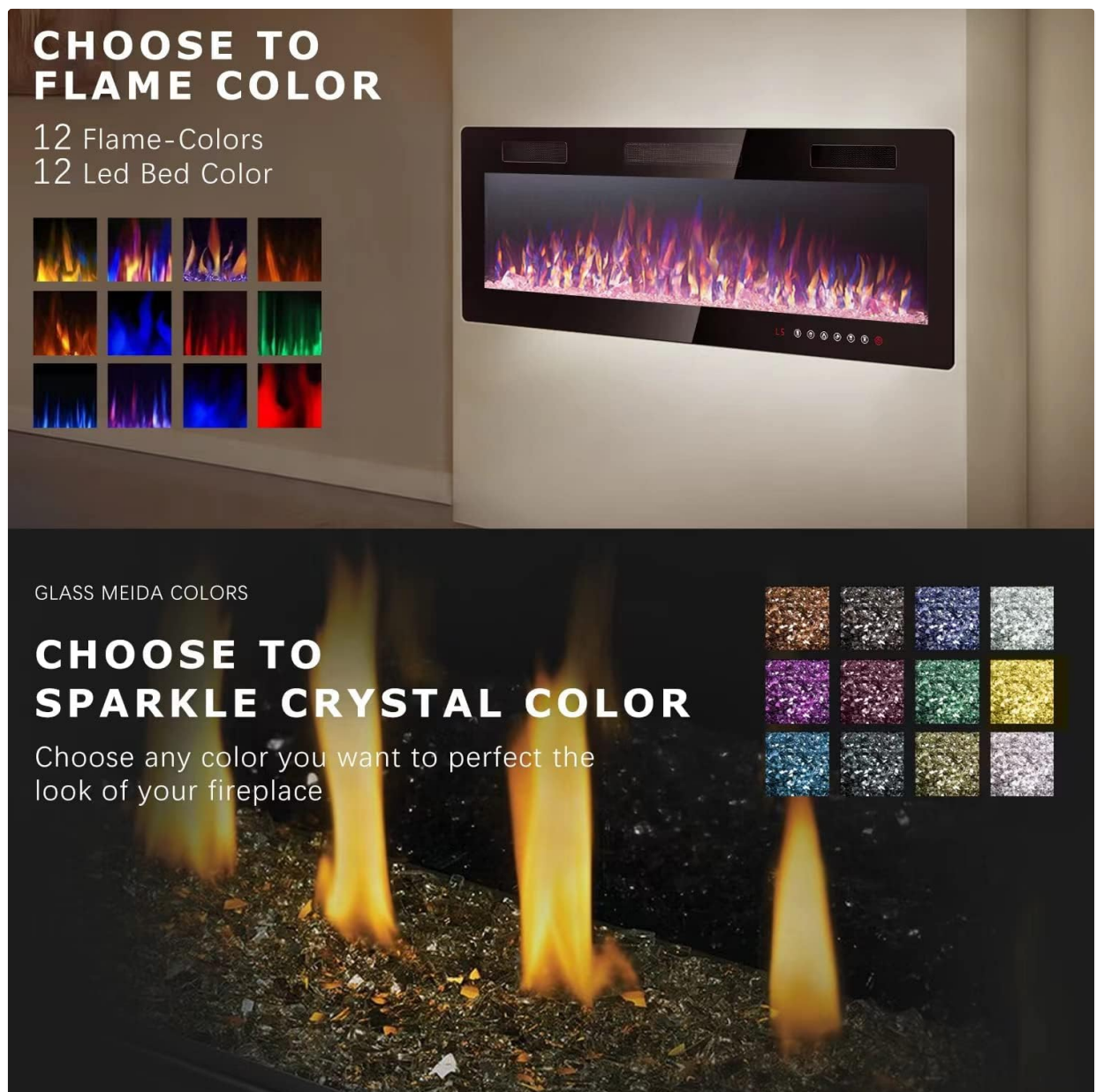


Figure 2: Fireplace unit, remote, and hardware

## INSTALLATION INSTRUCTIONS

The Vitesse 50-Inch Electric Fireplace offers versatile installation options: recessed or wall-mounted. Ensure the installation location is away from other appliances and has a grounded electrical outlet.

### Recessed Installation

This fireplace is designed to fit into a 2' x 6' stud wall. Carefully measure and create an opening in your wall according to the dimensions provided in the diagram below. Ensure there is adequate clearance around the unit for ventilation and maintenance.



Figure 3: Recessed Installation Dimensions



Figure 4: Recessed Installation Example

## Wall-Mounted Installation

For wall-mounted installation, use the provided mounting hardware to secure the fireplace to a sturdy wall. Ensure the unit is level and securely fastened to prevent accidental falls. The ultra-thin design (3.85 inches deep) minimizes protrusion from the wall.



Figure 5: Wall-Mounted Installation Example

## OPERATING INSTRUCTIONS

Your Vitesse electric fireplace can be controlled via the included remote control or the integrated touchscreen panel on the unit.

### Controls Overview



Figure 6: Remote and Touch Screen Controls

- **Power On/Off:** Press the power button on the remote or touchscreen to turn the unit on or off.
- **Flame Color:** Cycle through 12 different flame colors to match your mood or decor.
- **Flame Speed:** Adjust the flame speed (V1 to V5) for a dynamic or subtle effect.
- **Ember Bed Color:** Choose from 12 ember bed lighting options.
- **Heat Settings:** Select between 750W (low heat) and 1500W (high heat) modes. The supplemental zone heating covers up to 400 square feet.
- **Timer Control:** Set the automatic shut-off timer from 1 to 8 hours.
- **Sleep Mode:** Activate sleep mode for quiet operation and reduced light intensity.

**Whole-Room Heating**  
1500W | 750W

60dB Conversation  
50dB Quiet Office  
**35dB Our Fireplace**  
30dB Whisper  
20dB Breathing

**Quiet Your Mind & 1-8H timer**  
Low-Noise operation makes you sleep well

Figure 7: Heating Modes and Low Noise Operation



Figure 8: Customizable Flame and Ember Bed Colors

## MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your electric fireplace.

- **Cleaning:** Ensure the unit is turned off and unplugged before cleaning. Use a soft, damp cloth to wipe down the exterior surfaces. Do not use abrasive cleaners or sprays.
- **Ventilation:** Keep the air intake and exhaust vents clear of dust and debris to ensure proper airflow and prevent overheating.
- **Storage:** If storing the fireplace for an extended period, unplug it and store it in a dry, dust-free location.

## TROUBLESHOOTING

Refer to the table below for common issues and their solutions.

| Problem                     | Possible Cause                                                | Solution                                                                                            |
|-----------------------------|---------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|
| Fireplace does not turn on. | No power supply; Main switch off; Remote control battery low. | Check power outlet and circuit breaker; Ensure main switch is ON; Replace remote control batteries. |

| Problem                         | Possible Cause                                                              | Solution                                                                                                                                |
|---------------------------------|-----------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|
| No heat output.                 | Heater function not activated;<br>Overheat protection engaged.              | Activate heater function via remote/touchscreen; Unplug unit, wait 10-15 minutes, then plug back in. Clear any obstructions from vents. |
| Flame effect not working.       | Flame effect function not activated.                                        | Activate flame effect via remote/touchscreen.                                                                                           |
| Remote control not working.     | Batteries low or incorrectly inserted; Obstruction between remote and unit. | Replace batteries, ensure correct polarity; Remove obstructions; Point remote directly at the unit.                                     |
| Unusual noise during operation. | Fan obstruction; Internal component issue.                                  | Turn off and unplug the unit. Check for any visible obstructions in the fan area. If noise persists, contact customer support.          |

## SPECIFICATIONS

| Feature            | Detail                                                     |
|--------------------|------------------------------------------------------------|
| Brand              | VITESSE                                                    |
| Model Name         | 50-FP-C3                                                   |
| Product Dimensions | 3.85"D x 50"W x 18.11"H                                    |
| Material           | Metal, Tempered Glass                                      |
| Installation Type  | Recessed, Wall Mount                                       |
| Heat Output        | 750W / 1500W                                               |
| Heating Coverage   | Up to 400 square feet                                      |
| Special Features   | Energy Saving, Flame Effect, Timer, Low Noise              |
| Flame Colors       | 12 options                                                 |
| Ember Bed Colors   | 12 options                                                 |
| Timer              | 1 to 8 hours                                               |
| Control Method     | Remote and Touch Screen                                    |
| Safety Features    | Auto-heat kill safety (overheat protection), ETL Certified |
| Power Source       | Corded Electric                                            |
| Item Weight        | 32.9 pounds (14.97 kg)                                     |

## WARRANTY AND SUPPORT

Your Vitesse electric fireplace comes with a Limited Warranty. For specific details regarding warranty coverage, please refer to the warranty card included in your package or contact Vitesse customer service.

- **Customer Service:** If you encounter any issues or have questions regarding your product, our dedicated support team is available to assist you. Please refer to the contact information provided on the product packaging or the official Vitesse website for assistance.

