

## Amazon Renewed Galaxy S20+ 5G

# Samsung Galaxy S20+ 5G (Renewed) User Manual

Model: Galaxy S20+ 5G | Brand: Amazon Renewed

## INTRODUCTION

Welcome to your user manual for the Amazon Renewed Samsung Galaxy S20+ 5G. This guide provides essential information to help you set up, operate, maintain, and troubleshoot your device. Please read this manual thoroughly to ensure optimal performance and longevity of your smartphone.

## 1. SETUP

### 1.1 What's in the Box

Your Amazon Renewed Samsung Galaxy S20+ 5G package typically includes:

- Handset
- Travel Adapter
- Data Cable
- AKG Headset
- Ejection Pin
- USB Connector
- Screen Protector Leaflet
- Smart Switch Insert
- Quick Reference Manual
- Terms & Conditions/ Health & Safety Guide

### 1.2 SIM Card Installation

To install your SIM card:

1. Locate the SIM card tray on the side of your device.
2. Insert the ejection pin into the small hole next to the tray to open it.

3. Place your Nano-SIM card into the tray with the gold contacts facing down.
4. Gently push the tray back into the slot until it clicks into place.

*Note: This device is Fully Unlocked and supports various carriers.*

### **1.3 Initial Power On and Setup**

Press and hold the Power button until the Samsung logo appears. Follow the on-screen instructions to complete the initial setup, including language selection, Wi-Fi connection, Google account setup, and security settings.

### **1.4 Charging the Device**

Connect the provided data cable to the USB Type-C port at the bottom of your phone and the travel adapter. Plug the adapter into a power outlet. The Samsung Galaxy S20+ 5G supports Super Fast Charging, allowing for quicker power-ups.



Figure 1: Front view of the Samsung Galaxy S20+ 5G.

## 2. OPERATING YOUR DEVICE

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### 2.1 Display Features

Your Galaxy S20+ 5G features a large 6.7-inch Dynamic AMOLED 2X display with HDR10+ support, delivering rich contrast and true-to-life colors. Enjoy a smooth visual experience with its 120Hz refresh rate.

### 2.2 Camera Usage

The device is equipped with an advanced camera system:

- **64MP Telephoto Lens:** Offers 3x hybrid zoom and up to 30x Super Resolution Zoom for detailed distant shots.
- **DepthVision Sensor:** Enhances portrait mode and enables advanced Augmented Reality (AR) effects.
- **Bright Night Mode:** Capture high-quality content in low-light conditions without needing a flash.





Figure 2: Rear camera module of the Samsung Galaxy S20+ 5G.

## 2.3 Connectivity

The Galaxy S20+ 5G supports 5G connectivity, Wi-Fi 6, and ultra-low latency networking, ideal for cloud gaming, streaming, and fast file transfers. Bluetooth connectivity is also available for wireless accessories.

## 2.4 Audio Experience

Experience cinematic audio with stereo speakers tuned by AKG and Dolby Atmos support, providing an immersive sound experience.

## 2.5 Special Features

- **Wireless PowerShare:** Share power with compatible devices, such as Galaxy Buds, directly from your phone.
- **Samsung DeX:** Connect your phone to a monitor for a desktop-like productivity setup.
- **Ultrasonic In-Display Fingerprint Sensor:** Securely unlock your device with a touch on the screen.

# 3. MAINTENANCE

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## 3.1 Battery Care

Your device is powered by a 4500 Milliamp Hours (mAh) battery. To maximize battery life:

- Avoid extreme temperatures.
- Use the original or certified charging accessories.
- Avoid fully discharging the battery frequently.

A full charge typically takes approximately 85 minutes.

## 3.2 Software Updates

Keep your Android operating system updated to ensure optimal performance, security, and access to new features. You can check for updates in your phone's settings under Software Update.



### 3.3 Cleaning Your Device

Use a soft, lint-free cloth to clean your phone. Avoid harsh chemicals or abrasive materials. The device has an IP68 rating for water and dust resistance, meaning it can withstand immersion in up to 1.5 meters of fresh water for up to 30 minutes.

## 4. TROUBLESHOOTING

If you encounter issues with your device, consider the following common solutions:

- **Restart Device:** A simple restart can resolve many minor software glitches.
- **Check Connectivity:** Ensure Wi-Fi or mobile data is enabled and working correctly.
- **Clear Cache:** Clear the cache of problematic apps or the system cache partition.
- **Software Update:** Ensure your device's software is up to date.
- **Factory Reset:** As a last resort, you may perform a factory reset.**Warning: This will erase all data on your device. Back up important data before proceeding.**

For persistent issues, refer to the Samsung support website or contact Amazon Renewed customer service.

## 5. SPECIFICATIONS

Feature	Detail
Model Name	Galaxy S20 Plus
Display Size	6.7 Inches Dynamic AMOLED 2X
Resolution	1080 x 2340
Refresh Rate	120 hertz
Operating System	Android
CPU Model	Snapdragon (2.8 GHz)
RAM	12 GB
Memory Storage Capacity	128 GB
Rear Camera	64MP Telephoto, DepthVision Sensor
Battery Capacity	4500 Milliamp Hours
Phone Talk Time	34 Hours
Charging Time	85 minutes
Connectivity	5G, Wi-Fi 6, Bluetooth
Water & Dust Resistance	IP68
Product Dimensions	7.1 x 3.6 x 2.44 inches

Feature	Detail
Item Weight	6.6 ounces
Color	Cosmic Black

## 6. WARRANTY AND SUPPORT

As an Amazon Renewed product, your Samsung Galaxy S20+ 5G is backed by the Amazon Renewed Guarantee. This typically includes a 90-day return or replacement policy if the product does not work as expected. For specific warranty details or technical support, please refer to the Amazon Renewed program terms or contact Amazon customer service directly.

For additional product information or advanced troubleshooting, you may also visit the official Samsung support website.