

## PlayStation 9387800

# PlayStation 5 Pulse 3D Wireless Headset Instruction Manual

Model: PULSE 3D (9387800)

## INTRODUCTION

The PlayStation 5 Pulse 3D Wireless Headset is designed for immersive audio experiences on PS5 consoles, PS4 consoles, and compatible Windows and macOS computers. It features USB Type-C charging and dual noise-cancelling microphones for clear voice capture.



*Image: Front view of the PlayStation 5 Pulse 3D Wireless Headset, showcasing its black earcups and white headband.*

## WHAT'S IN THE BOX

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- Pulse 3D Wireless Headset
- USB Type-C Charging Cable
- Wireless USB Adapter
- 3.5 mm Audio Cable (for wired connection)
- Instruction Manual (this document)

# Batterie rechargeable **intégrée**

Jusqu'à 12h d'autonomie



Adaptateur sans fil  
inclus



USB-C inclus



Sortie 3,5 mm  
inclus



*Image: The Pulse 3D Wireless Headset, wireless adapter, USB-C cable, and 3.5mm audio cable, as typically included in the product packaging.*

## PRODUCT FEATURES

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- **3D Audio Support:** Fine-tuned for 3D Audio on PS5 consoles, providing an immersive sound experience.
- **Wireless Connectivity:** Connects wirelessly to PS5, PS4, Windows, and macOS devices via the included USB adapter.
- **Dual Noise-Cancelling Microphones:** Ensures crystal-clear voice capture for party chat.
- **USB Type-C Charging:** Convenient charging with the included USB Type-C cable.
- **Long Battery Life:** Up to 12 hours of wireless play on a single charge.
- **Comfortable Design:** Over-ear earpieces and an adjustable headband for extended comfort during gaming sessions.

## SETUP

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### 1. Charging the Headset

Before first use, fully charge the headset. Connect the supplied USB Type-C cable to the headset's charging port and to a compatible USB power source (e.g., PS5 console, computer USB port).

### 2. Connecting Wirelessly (PS5, PS4, Windows, macOS)

1. Insert the wireless USB adapter into a USB port on your PS5 console, PS4 console, Windows PC, or macOS computer.
2. Turn on the headset by pressing and holding the Power button until the indicator light illuminates.
3. The headset should automatically connect to the adapter. The indicator light on the headset will turn solid blue when connected.



*Image: The compact USB wireless adapter for the Pulse 3D Wireless Headset.*

### 3. Connecting with 3.5mm Audio Cable (Wired)

For wired connections, plug the 3.5mm audio cable into the headset's audio jack and into the controller's headset jack or other compatible audio output.

## OPERATING INSTRUCTIONS

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### Controls Overview



*Image: A detailed view of the control buttons located on the left earcup of the headset, including power, volume, and microphone controls.*

- **Power Button:** Press and hold to turn the headset on or off.
- **Volume Controls:** Use the '+' and '-' buttons to adjust the overall volume.
- **Mic Mute Button:** Press to mute or unmute the microphone. An indicator light will show the microphone status.
- **Game/Chat Balance:** Dedicated buttons allow you to adjust the balance between game audio and chat audio.
- **Monitor Button:** Toggles the microphone monitoring feature, allowing you to hear your own voice through the headset.

### 3D Audio Experience

The Pulse 3D Wireless Headset is specifically engineered to take full advantage of the PS5's Tempest 3D AudioTech, delivering rich, immersive soundscapes in supported games.

## MAINTENANCE

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- **Cleaning:** Use a soft, dry cloth to clean the headset. For earcups, gently wipe with a damp cloth and mild soap if necessary, then dry thoroughly. Avoid harsh chemicals.
- **Storage:** Store the headset in a cool, dry place away from direct sunlight and extreme temperatures.

- **Battery Care:** To prolong battery life, avoid fully discharging the headset frequently. Charge regularly, even if not in use for extended periods.

## TROUBLESHOOTING

Issue	Solution
No audio from headset	<ul style="list-style-type: none"><li>◦ Ensure headset is powered on and connected (solid blue light).</li><li>◦ Check volume levels on headset and console/PC.</li><li>◦ Verify USB adapter is securely plugged in.</li><li>◦ If wired, ensure 3.5mm cable is fully inserted.</li></ul>
Microphone not working	<ul style="list-style-type: none"><li>◦ Check if the mic mute button is active (red indicator).</li><li>◦ Ensure microphone input is selected in console/PC audio settings.</li><li>◦ Test microphone with another application or device.</li></ul>
Connection drops or unstable	<ul style="list-style-type: none"><li>◦ Ensure no obstructions between headset and USB adapter.</li><li>◦ Move closer to the console/PC.</li><li>◦ Avoid interference from other wireless devices.</li></ul>
Headset not charging	<ul style="list-style-type: none"><li>◦ Verify USB Type-C cable is properly connected.</li><li>◦ Try a different USB port or power adapter.</li><li>◦ Ensure the charging port on the headset is clean and free of debris.</li></ul>

## SPECIFICATIONS

- **Model Name:** PULSE 3D
- **Connectivity Technology:** Wireless (USB Adapter), Bluetooth (for compatible devices), 3.5 mm Jack
- **Wireless Communication Technology:** Bluetooth 5.0
- **Battery Life:** Up to 12 hours
- **Charging Time:** Approximately 3.5 hours (full charge)
- **Item Weight:** 10.3 ounces (292 Grams)
- **Product Dimensions:** 8.66 x 5.12 x 8.86 inches
- **Manufacturer:** Sony
- **Color:** White, Black
- **Ear Placement:** Over Ear
- **Noise Control:** Active Noise Cancellation (for microphones)
- **Compatible Devices:** PS5, PS4, Windows Computers, macOS Computers

## OFFICIAL PRODUCT VIDEOS

PS5 Wireless Headset Overview

Your browser does not support the video tag.

*Video: A brief overview of the PlayStation 5 Pulse 3D Wireless Headset, demonstrating its physical features and controls.*

## Comprehensive Buyer Guide for Pulse 3D Headset

Your browser does not support the video tag.

*Video: A comprehensive guide detailing the features, setup, and usage of the Pulse 3D Wireless Headset.*

## WARRANTY AND SUPPORT

This product is covered by a manufacturer's warranty. For detailed warranty information, technical support, or service inquiries, please refer to the official PlayStation support website or contact customer service.

Visit [playstation.com/support](https://playstation.com/support) for further assistance.

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