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Hoover WH21000

Hoover Steam Complete Pet Steam Mop Instruction Manual

Model: WH21000 | Brand: Hoover

1. INTRODUCTION

The Hoover Steam Complete Pet Steam Mop is a versatile 10-in-1 multipurpose cleaner designed to harness the power of steam for comprehensive cleaning. This appliance provides a deep, thorough clean across various hard floor types without the need for harsh chemicals. Its SteamStream™ technology allows for targeted steam application, and its all-terrain capability ensures effective cleaning on surfaces such as hardwood, vinyl, tile, and grout. The lightweight, portable design and easy-pull trigger make it an ideal choice for convenient and efficient floor care.



Figure 1: Hoover Steam Complete Pet Steam Mop with included accessories.

2. WHAT'S INCLUDED

Your Hoover Steam Complete Pet Steam Mop package includes the following components and accessories:

- Hoover Steam Complete Pet Steam Mop Unit
- Micro Fiber Cloth Pad
- Micro Fiber Cloth Pad for Multi Surface
- Squeegee Tool
- Steam Connector Hose
- Storage Bag
- Detail Nozzle
- Carpet Glider

- Scraper Nozzle
- Concentration Nozzle
- Large Plastic Brush
- Small Plastic Brush
- Metal Brush
- Grout Brush
- Upholstery Cloth Tool



Figure 2: Detailed view of all included accessories.

3. SETUP

Before first use, please follow these steps to set up your steam mop:

1. **Assemble the Unit:** Connect the handle to the main body of the steam mop until it clicks securely into place.

2. **Attach Cleaning Pad:** Secure a microfiber cleaning pad to the bottom of the mop head. The pads typically attach via a hook-and-loop system.
3. **Fill Water Tank:** Locate the water reservoir on the unit. Open the cap and fill the tank with distilled water. Using distilled water helps prevent mineral buildup and prolongs the life of your appliance. Do not use cleaning solutions or chemicals in the water tank.
4. **Power On:** Plug the power cord into a grounded electrical outlet. The indicator light will illuminate, signaling that the unit is heating up.
5. **Wait for Heating:** Allow approximately 30 seconds for the unit to heat up and produce steam. The indicator light may change color or turn solid when ready.

4. OPERATING INSTRUCTIONS

The Hoover Steam Complete Pet Steam Mop offers versatile cleaning options:

4.1. Floor Cleaning (Mop Mode)

For general floor cleaning, ensure the microfiber pad is attached. Select the desired steam level (Min or Max) using the steam control dial. Gently push the mop forward and backward over the floor surface. For stubborn areas, hold the mop over the spot for a few seconds to allow the steam to penetrate.

MULTI-SURFACE CLEANING



Figure 3: Multi-surface cleaning capability on various floor types.

4.2. Handheld Steamer Mode

To convert to a handheld steamer, press the release button on the main unit and detach the handheld portion. Attach the desired accessory (e.g., detail nozzle, brush, squeegee) to the handheld unit. Direct the steam towards the area to be cleaned. This mode is ideal for countertops, sinks, grout, windows, and upholstery.



Figure 4: Handheld cleaning in action on a stovetop.

4.3. SteamStream™ Technology (Targeted Cleaning)

The SteamStream™ technology allows you to spray hot steam directly onto tough messes for optimized cleaning power. This feature is particularly useful for concentrated dirt or grime.

TARGET TOUGH STAINS WITH A STEAM BOOST

STEAM
BOOST



Figure 5: Targeting tough stains with a steam boost.

4.4. Integrated Scrub Brush

For tile and grout cleaning, the mop head features an integrated scrub brush. This brush can be engaged to agitate stubborn dirt and grime from grout lines and textured surfaces, providing a deeper clean.

INTEGRATED SCRUB BRUSH



BEST FOR CLEANING TILE, GROUT & MORE

Figure 6: Integrated scrub brush for tile and grout.

5. MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your steam mop:

- **Cleaning Pads:** After each use, remove and wash the microfiber cleaning pads. They are machine washable. Allow them to air dry completely before storing.
- **Empty Water Tank:** Always empty any remaining water from the reservoir after each use.
- **Store Properly:** Store the steam mop in an upright position in a dry, cool place. Utilize the included storage bag for accessories.
- **Descaling (Monthly/As Needed):** To prevent mineral buildup, especially if using tap water (though distilled is recommended), perform a descaling procedure monthly or as needed. Consult the detailed user manual (PDF) for specific descaling instructions.

6. TROUBLESHOOTING

If you encounter issues with your Hoover Steam Complete Pet Steam Mop, refer to the following common problems

and solutions:

Problem	Possible Cause	Solution
No steam or low steam output	Water tank empty; Unit not heated; Mineral buildup; Nozzle clogged.	Refill water tank; Allow unit to heat fully; Perform descaling; Clean nozzle.
Mop not gliding smoothly	Cleaning pad is too wet or dirty; Incorrect pad for surface.	Replace or clean pad; Ensure pad is not oversaturated; Use appropriate pad for floor type.
Water leaking from unit	Water tank cap not secured; Tank overfilled; Unit not assembled correctly.	Ensure cap is tightly closed; Do not overfill; Check all connections are secure.

For more detailed troubleshooting, please consult the full User Manual (PDF) linked in the Support section.

7. SPECIFICATIONS

Feature	Detail
Brand	Hoover
Model Name	WH21000
Special Feature	Steamstream Technology
Surface Recommendation	Hardwood, Tile, Laminate, Linoleum, Ceramic, Porcelain, Stone, Glass
Wattage	1000 watts
Item Weight	6.8 Pounds
Form Factor	Handheld
Color	White
Power Source	AC/DC
Product Dimensions	11"D x 8.75"W x 25"H
UPC	073502047330
Country of Origin	China

8. WARRANTY & SUPPORT

Hoover provides a warranty for this product. For detailed information regarding your product's warranty coverage, terms, and conditions, please refer to the official warranty documentation included with your purchase or visit the Hoover official website.

For additional support, detailed instructions, or to download the complete user manual, please use the links below:

- [User Guide \(PDF\): Download User Guide](#)
- [User Manual \(PDF\): Download User Manual](#)
- [Visit the Hoover Store: Hoover Official Store](#)

