

TRIXIE 24341

TRIXIE Smart Automatic Pet Feeder TX9 User Manual

Model: 24341

INTRODUCTION

Thank you for choosing the TRIXIE Smart Automatic Pet Feeder TX9. This intelligent feeder is designed to provide convenient and reliable feeding for your pets, ensuring they receive their meals on schedule. With its advanced features, including app control and an integrated camera, you can manage your pet's feeding routine from anywhere.

Product Overview

The TRIXIE Smart Automatic Pet Feeder TX9 is a modern, automatic food dispenser with a capacity of 2.8 liters, suitable for dry food kibble ranging from 5 to 15 mm in diameter. It features a wide-angle camera with infrared night vision and motion detection, allowing you to monitor your pet and capture moments. The feeder is controlled via a dedicated application, enabling programming of up to 6 meals per day.



Image: The TRIXIE Smart Automatic Pet Feeder TX9 in white, showing the main unit with a transparent food level indicator, the TRIXIE logo, a camera lens, and a stainless steel food bowl filled with kibble.

SETUP

Unpacking and Assembly

1. Carefully remove all components from the packaging.
2. Place the feeder on a flat, stable surface indoors.
3. Ensure the food bowl is securely attached to the main unit.

4. Connect the power adapter to the feeder and plug it into a wall outlet.
5. (Optional) For power outage protection, a power bank can be connected.

Filling the Food Container

1. Open the lid of the food container at the top of the feeder.
2. Pour dry pet food (kibble diameter 5-15 mm) into the container. Do not overfill.
3. Close the lid securely to maintain food freshness.

App Installation and Connection

The feeder is controlled via an application.

1. Download the dedicated control application (e.g., "Tuya Smart" or similar as indicated in the product's packaging) from your smartphone's app store (App Store for iOS, Google Play Store for Android).
2. Register or log in to your account within the app.
3. Follow the in-app instructions to add a new device. This typically involves selecting the feeder type and connecting it to your 2.4GHz Wi-Fi network.
4. Ensure your Wi-Fi network is 2.4GHz, as 5GHz networks may not be supported by the feeder.
5. Once connected, the feeder will appear in your app's device list.

OPERATING THE FEEDER

Scheduling Meals

1. Open the control application on your smartphone.
2. Select your TRIxie Smart Automatic Pet Feeder from the device list.
3. Navigate to the "Schedule" or "Feeding Plan" section.
4. Set up to 6 meal times per day. For each meal, specify the time and the number of portions to dispense.
5. Save your schedule. The feeder will now automatically dispense food at the programmed times.

Manual Feeding

To dispense food immediately outside of the scheduled times:

- From the app's main feeder screen, locate the "Manual Feed" or "Dispense Now" option.
- Select the desired number of portions to dispense.
- Confirm the action. Food will be dispensed instantly.

Using the Integrated Camera

The feeder features a wide-angle camera with infrared night vision and motion detection.

- **Live View:** Access the live video feed from the app to monitor your pet and the feeder's area in real-time.
- **Photos and Videos:** Use the app to capture photos or record videos of your pet.
- **Motion Detection:** The feeder can detect motion and notify you, potentially triggering automatic recording. Check app settings for motion detection preferences.
- **Two-Way Audio:** Some models may support two-way audio, allowing you to speak to your pet and hear them. Check your app for this feature.

MAINTENANCE

Cleaning

Regular cleaning ensures hygiene and proper functioning of the feeder.

1. Unplug the feeder from the power outlet before cleaning.
2. Remove the food bowl and wash it with mild soap and water. Rinse thoroughly and dry completely.
3. Wipe the main unit with a damp cloth. Do not submerge the main unit in water.
4. Ensure all parts are completely dry before reassembling and plugging in the feeder.

Food Storage

- Always use dry pet food. Wet or moist food is not suitable for this feeder.
- Store the feeder in a cool, dry place to prevent food spoilage.
- Regularly check the food level and refill as needed.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Feeder not dispensing food.	Food container empty; Food jammed; Power issue; Incorrect schedule.	Refill food; Clear any food blockages; Check power connection; Verify schedule in app.
App cannot connect to feeder.	Incorrect Wi-Fi password; Feeder too far from router; 5GHz Wi-Fi network; App glitch.	Re-enter Wi-Fi password; Move feeder closer to router; Ensure 2.4GHz Wi-Fi is used; Restart app/phone.
Camera image is tilted/upside down.	App display setting; Firmware issue.	Check app settings for image rotation options. If no option, this might be a design choice as noted in some reviews.
Food gets stuck or clogs.	Kibble size too large/small; Moisture in food; Feeder mechanism dirty.	Ensure kibble is 5-15mm; Use only dry food; Clean the dispensing mechanism regularly.

If you encounter issues not listed here, please refer to the product's official support channels or the app's help section.

SPECIFICATIONS

Model: TRIXIE Smart Automatic Pet Feeder TX9

Model Number: 24341

Capacity: 2.8 Liters

Dimensions (L x W x H): 23 x 23 x 29 cm (9.06 x 9.06 x 11.42 inches)

Weight: 1.94 Kilograms (4.28 lbs)

Material: Plastic

Color: White

Food Type: Dry food only

Kibble Size: 5-15 mm diameter

Meals per Day: Up to 6 programmable meals

Connectivity: Wi-Fi (2.4GHz)

Camera: Wide-angle, Infrared Night Vision, Motion Detector

Features: App control, live video, photo/video capture, two-way audio (check app for availability)

Recommended Use: Indoor

Target Species: Dogs, Cats

WARRANTY AND SUPPORT

Information regarding specific warranty terms and conditions for the TRIxie Smart Automatic Pet Feeder TX9 is not available in this document. Please refer to the product packaging, the manufacturer's official website, or your point of purchase for detailed warranty information.

For technical support, troubleshooting assistance beyond this manual, or inquiries about spare parts, please contact TRIxie customer service or visit their official support page. Contact details are typically provided in the product's original documentation or on the manufacturer's website.

Manufacturer: TRIxie

ASIN: B08GQDNXBP

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question