

## Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

[manuals.plus](#) /

› [NVIDIA](#) /

› [NVIDIA SHIELD Remote User Manual](#)

**NVIDIA 930-13700-2500-100**

# NVIDIA SHIELD Remote User Manual

Model: 930-13700-2500-100

## INTRODUCTION

The NVIDIA SHIELD Remote is designed to enhance your SHIELD TV experience with advanced features for intuitive control. This manual provides comprehensive instructions for setting up, operating, and maintaining your remote.



Front view of the NVIDIA SHIELD Remote, showcasing its sleek design and button layout.

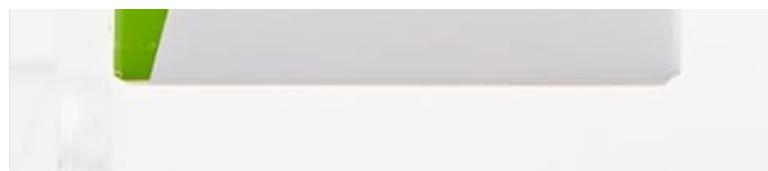
## WHAT'S INCLUDED

Your NVIDIA SHIELD Remote package includes the following items:

- NVIDIA SHIELD Remote
- 2 AAA Batteries (pre-installed or included separately)

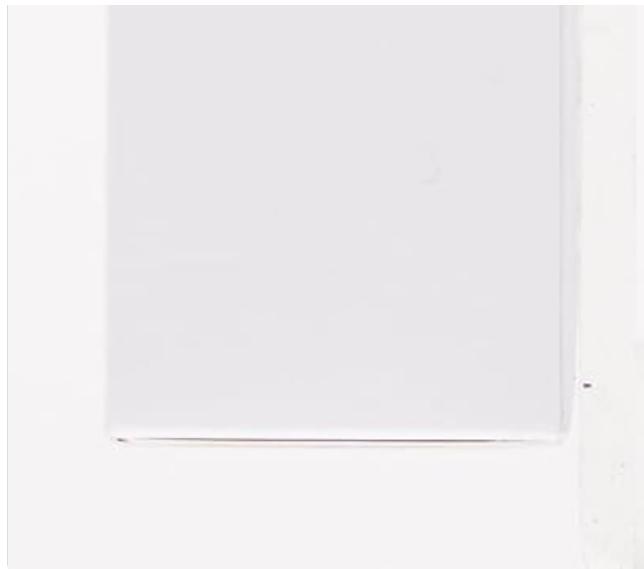


**SHIELD®**  
REMOTE



The retail packaging for the NVIDIA SHIELD Remote, indicating the product inside.





Side view of the NVIDIA SHIELD Remote box, highlighting the "WHAT'S INSIDE" section.

## FEATURES

The NVIDIA SHIELD Remote offers a range of features designed for convenience and enhanced control:

- **Voice Search:** Integrated microphone for Google Assistant and voice control.
- **Motion-Activated Backlit Buttons:** Buttons illuminate automatically when the remote is picked up, ideal for low-light environments.
- **IR Blaster:** Control your home theater devices, including TV volume, power, and input source.
- **Customizable Menu Button:** A three-way user-customizable button for quick access to favorite apps, AI upscaling, mute, and more.
- **Dedicated Buttons:** Includes specific buttons for power, volume, fast-forward, rewind, and play/pause.
- **Bluetooth Connectivity:** Connects wirelessly to your SHIELD TV, allowing control even when the device is out of sight.
- **Remote Locator:** Use the SHIELD remote app to locate a misplaced remote.
- **Standard AAA Batteries:** Uses easily replaceable AAA batteries.





Back of the NVIDIA SHIELD Remote box, detailing key features such as voice control, backlit buttons, and IR blaster.

## SETUP

### 1. Battery Installation

The NVIDIA SHIELD Remote requires two AAA batteries. These are typically included with your purchase.

1. Locate the battery compartment cover on the back of the remote.

2. Slide the cover downwards to open the compartment.
3. Insert two AAA batteries, ensuring the positive (+) and negative (-) terminals align correctly with the indicators inside the compartment.
4. Slide the battery compartment cover back into place until it clicks securely.

## 2. Pairing with SHIELD TV

The remote connects to your SHIELD TV via Bluetooth. Ensure your SHIELD TV is powered on and connected to a display.

1. On your SHIELD TV, navigate to **Settings**.
2. Select **Remotes & Accessories**.
3. Choose **Add Accessory**.
4. The SHIELD TV will begin searching for nearby Bluetooth devices.
5. On the NVIDIA SHIELD Remote, press and hold the **Select** button (center of the directional pad) and the **Back** button (left of the directional pad) simultaneously for approximately 5 seconds until the remote's LED indicator begins to flash.
6. Once "NVIDIA SHIELD Remote" appears on your SHIELD TV screen, select it to complete the pairing process.
7. If pairing issues occur, try resetting the remote by holding down the **Back** and **Home** buttons while inserting the batteries, then re-attempt pairing.

## 3. IR Blaster Setup (Optional)

The IR blaster allows the SHIELD Remote to control your TV or AV receiver's power, volume, and input. This is configured through your SHIELD TV settings.

1. On your SHIELD TV, go to **Settings**.
2. Select **Display & Sound**.
3. Choose **Power control** or **Volume control** (depending on what you want to configure).
4. Follow the on-screen prompts to select your TV or AV receiver brand and test the IR functions.

## OPERATING THE REMOTE

---

Familiarize yourself with the buttons and their functions:

- **Power Button:** Turns your SHIELD TV on or off.
- **Directional Pad (D-Pad):** Navigate menus and select items.
- **Select Button:** Confirms selections.
- **Back Button:** Returns to the previous screen.
- **Home Button:** Returns to the SHIELD TV home screen.
- **Volume Buttons:** Adjusts the volume of your SHIELD TV or connected IR device.
- **Play/Pause Button:** Controls media playback.
- **Fast-Forward/Rewind Buttons:** Skips forward or backward in media.
- **Microphone Button:** Activates Google Assistant for voice commands and search.
- **Customizable Menu Button:** Performs a user-defined action (see Customization section).
- **Netflix Button:** Launches the Netflix application directly.

## Voice Control

Press and hold the **Microphone Button** to activate Google Assistant. Speak clearly into the remote to search for content, control smart home devices, get information, and more.

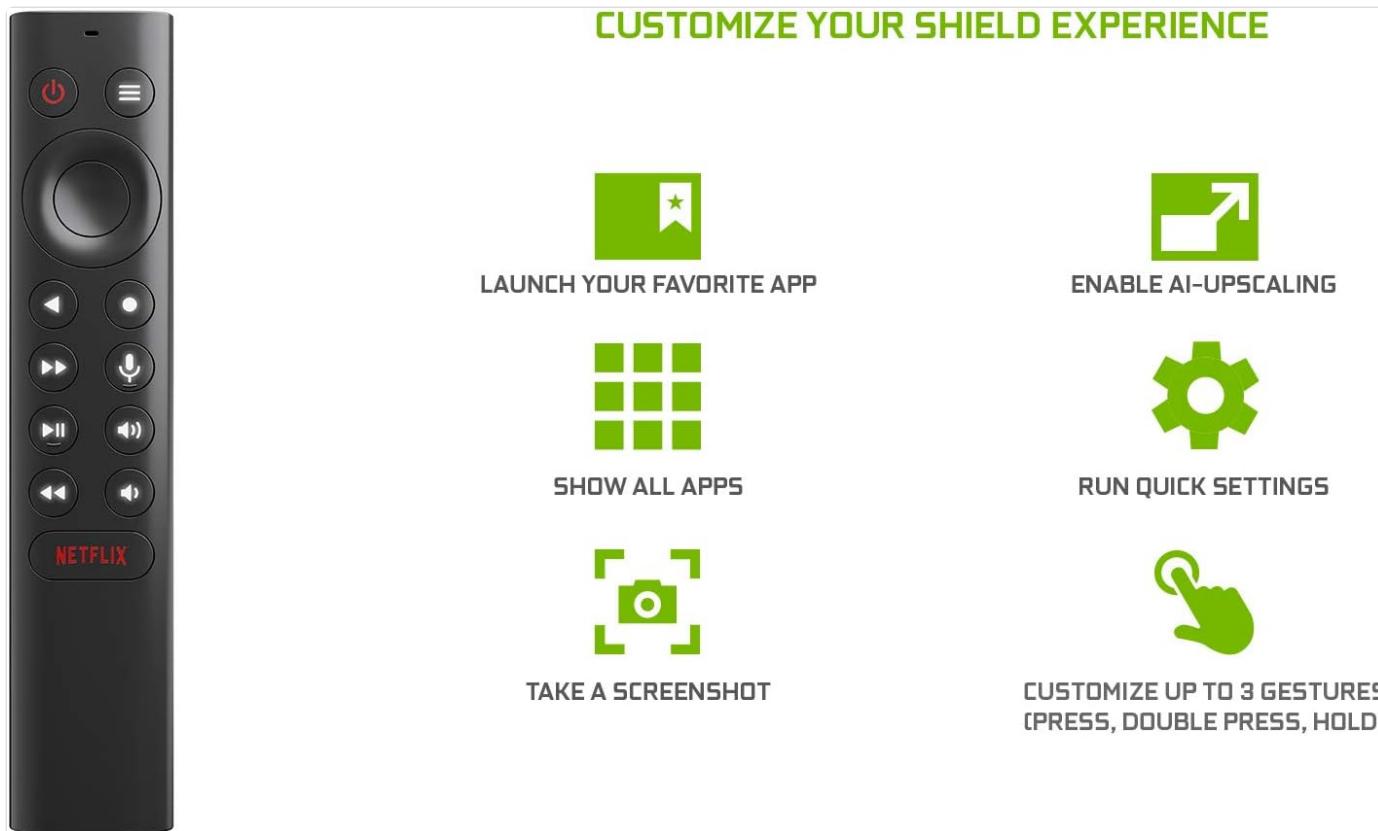
## CUSTOMIZATION

The NVIDIA SHIELD Remote features a highly customizable menu button, allowing you to assign up to three different actions based on how you press it:

- **Single Press:** A quick press and release.
- **Double Press:** Two quick presses in succession.
- **Long Press:** Press and hold the button.

To customize the menu button:

1. On your SHIELD TV, go to **Settings**.
2. Select **Remotes & Accessories**.
3. Choose your **SHIELD Remote**.
4. Select **Customize Menu Button**.
5. From the options, assign desired actions for single, double, and long presses. Options include launching apps, enabling AI upscaling, muting sound, taking screenshots, and more.



An illustration of the customization options available for the SHIELD Remote, including launching apps, AI upscaling, and quick settings.

## MAINTENANCE

To ensure the longevity and optimal performance of your NVIDIA SHIELD Remote, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the remote. Do not use liquid cleaners, aerosols, or abrasive solvents.

- Battery Replacement:** Replace batteries when the remote's performance degrades or the SHIELD TV indicates low battery. Always use new AAA batteries.
- Storage:** Store the remote in a cool, dry place away from direct sunlight and extreme temperatures.
- Avoid Liquids:** Do not expose the remote to water or other liquids.
- Handle with Care:** Avoid dropping the remote or subjecting it to strong impacts.

## TROUBLESHOOTING

| Problem                                       | Solution   |
|---|--|
| Remote not responding.                        | <p>Check battery levels and replace if necessary.</p> <p>Ensure the remote is within range of the SHIELD TV.</p> <p>Re-pair the remote with your SHIELD TV (see Setup section).</p> <p>Restart your SHIELD TV.</p>   |
| Buttons not lighting up.                      | <p>Ensure batteries are correctly installed and have sufficient charge.</p> <p>The backlight is motion-activated; try picking up or gently shaking the remote.</p> <p>Check backlight settings on your SHIELD TV (Settings &gt; Remotes &amp; Accessories &gt; SHIELD Remote).</p> |
| Voice commands not working.                   | <p>Ensure the microphone button is pressed and held while speaking.</p> <p>Check internet connection on your SHIELD TV.</p> <p>Verify Google Assistant settings on your SHIELD TV.</p>   |
| IR control (TV/AVR volume/power) not working. | <p>Ensure the IR blaster is properly configured in SHIELD TV settings (Settings &gt; Display &amp; Sound &gt; Power control/Volume control).</p> <p>Confirm line of sight between the remote's IR emitter and your TV/AVR's IR receiver.</p>                                       |
| Remote locator not working.                   | <p>Ensure the SHIELD remote app is installed and connected to your SHIELD TV.</p> <p>Verify Bluetooth connection between the remote and SHIELD TV.</p>   |

## SPECIFICATIONS

| Attribute              | Detail                                   |
|------------------------|--|
| Model Number           | 930-13700-2500-100                       |
| Dimensions (L x W x H) | 6.5 x 1.57 x 1.57 inches                 |
| Weight                 | 4.8 ounces                               |
| Power Source           | 2 x AAA batteries (included)             |
| Connectivity           | Bluetooth, IR Blaster                    |
| Compatible Devices     | NVIDIA SHIELD TV (2015/2017/2019 models) |

| Attribute         | Detail             |
|-------------------|--------------------|
| Color             | Black              |
| Manufacturer      | NVIDIA             |
| Country of Origin | Korea, Republic of |

## WARRANTY INFORMATION

NVIDIA provides a limited warranty for the SHIELD Remote. For detailed information regarding warranty terms, conditions, and duration, please refer to the official NVIDIA website or the warranty card included with your product. You can typically find this information at [nvidia.com/warranty](https://nvidia.com/warranty).

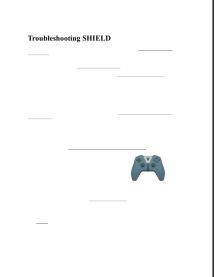
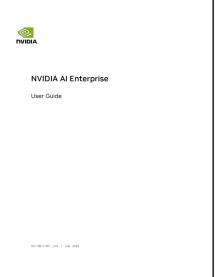
## SUPPORT

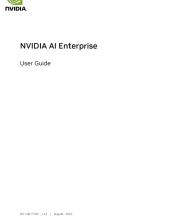
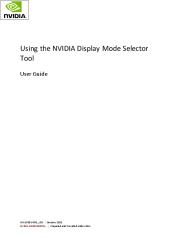
For further assistance, technical support, or to access frequently asked questions, please visit the official NVIDIA SHIELD support page:

- **NVIDIA SHIELD Support:** [nvidia.com/shield](https://nvidia.com/shield)
- **Online Forums:** Engage with the NVIDIA community for tips and solutions.
- **Contact Support:** Information for direct contact with NVIDIA customer service can be found on their support website.

© 2024 NVIDIA Corporation. All rights reserved.

## Related Documents - 930-13700-2500-100

|   |  |
|---|--|
|  | <p><a href="#">NVIDIA SHIELD Troubleshooting Guide: Fix Connectivity, Audio, Storage, and Network Issues</a></p> <p>Comprehensive troubleshooting guide for NVIDIA SHIELD devices. Resolve common problems with accessories, audio/video, storage, networking, and GeForce NOW. Includes step-by-step solutions.</p>                                 |
|  | <p><a href="#">NVIDIA AI Enterprise User Guide: GPU Virtualization, Deployment, and Management</a></p> <p>Comprehensive user guide for NVIDIA AI Enterprise, detailing installation, configuration, and management of AI and data analytics workloads on virtualized GPU environments. Covers vGPU, Kubernetes, VMware vSphere, and Red Hat KVM.</p> |

|  |  |
|--|--|
|   | <p><a href="#"><u>Guida Utente NVIDIA SHIELD TV: Configurazione, Funzionalità e Gaming</u></a></p> <p>Guida completa per NVIDIA SHIELD TV. Impara a configurare il dispositivo, utilizzare il telecomando, sfruttare l'Assistente Google, giocare con GeForce NOW e GameStream, e ottimizzare la tua esperienza multimediale.</p>  |
|   | <p><a href="#"><u>NVIDIA SHIELD TV Pro FAQ: Features, Setup, and Streaming</u></a></p> <p>Comprehensive frequently asked questions about the NVIDIA SHIELD TV Pro, covering preloaded content, software updates, available accessories, app compatibility (Netflix, Prime Video, Plex), connectivity requirements, PC streaming for 4K HDR gaming, Google Assistant, and more.</p> |
|   | <p><a href="#"><u>NVIDIA AI Enterprise User Guide: Installation, Configuration, and Management</u></a></p> <p>Comprehensive user guide for NVIDIA AI Enterprise, detailing installation, configuration, and management of NVIDIA vGPU, AI frameworks, and software components across various hypervisors and operating systems.</p>  |
|  | <p><a href="#"><u>Guía del usuario de la herramienta NVIDIA Display Mode Selector</u></a></p> <p>Aprenda a usar la herramienta NVIDIA Display Mode Selector para habilitar o deshabilitar puertos de pantalla físicos y cambiar el modo del controlador de Windows de TCC a WDDM en las GPU NVIDIA.</p>  |