

Coolpad Snap 3311A

Coolpad Snap 3311A 4G LTE Flip Phone User Manual

Model: Snap 3311A

INTRODUCTION

This manual provides instructions for the Coolpad Snap 3311A 4G LTE Flip Phone. The device features an Android operating system, 4G LTE connectivity, a large outer display, and physical buttons for ease of use. It includes a camera, FM radio, 3.5mm audio jack, and can function as a Wi-Fi mobile hotspot. This phone is designed for use with the T-Mobile network.

WHAT'S IN THE BOX

Upon unpacking your Coolpad Snap 3311A, please ensure all the following items are present:

- Coolpad Snap 3311A Flip Phone
- Charger
- Micro USB Cable
- Quick Start Guide

SETUP

1. SIM Card and Battery Installation

Before using your phone, you must install a Nano SIM card (not included) and the battery. Ensure the phone is powered off before proceeding.

1. Carefully remove the back cover of the phone.
2. Insert the Nano SIM card into the designated SIM card slot with the gold contacts facing down and the cut corner aligned correctly.
3. Insert the battery into its compartment, ensuring the contacts align with those in the phone.
4. Replace the back cover until it clicks securely into place.



Image: Rear and side view of the Coolpad Snap 3311A, illustrating the location of the SIM card slot and other ports for installation.

2. Charging the Battery

Connect the Micro USB cable to the phone's charging port and the other end to the charger. Plug the charger into a power outlet. Allow the phone to charge fully before first use.

3. Powering On/Off

- To power on: Press and hold the **Power/End Call** button until the screen lights up.
- To power off: Press and hold the **Power/End Call** button, then select **Power off** from the options.

OPERATING INSTRUCTIONS

This section covers the basic functions and features of your Coolpad Snap 3311A.



Image: Front view of the Coolpad Snap 3311A, displaying the outer screen with time and status icons.

Making and Receiving Calls

- To make a call: Open the flip, enter the phone number using the keypad, and press the **Call** button.
- To answer a call: Open the flip or press the **Call** button when the phone rings.
- To end a call: Press the **End Call** button or close the flip.

Sending and Receiving Messages

- Navigate to the **Messages** application from the main menu.
- Select **New Message**, enter the recipient's number or select from contacts, and type your message using the keypad.
- Press **Send** to transmit the message.

Camera Functionality

The phone is equipped with a 2+ megapixel camera for capturing photos and CIF (352 x 288) resolution videos.

- Access the **Camera** application from the main menu.
- Use the navigation keys to frame your shot.
- Press the **Capture** button (usually the center key) to take a photo or start/stop video recording.

Wi-Fi Mobile Hotspot

Your phone can share its 4G LTE data connection with other Wi-Fi enabled devices.

1. Go to **Settings > Network & Internet > Hotspot & Tethering**.
2. Enable **Wi-Fi Hotspot**.
3. You can configure the hotspot name (SSID) and password in the hotspot settings.

FM Radio

To use the FM radio, connect a wired headset (sold separately) to the 3.5mm audio jack, as it acts as the

antenna. Access the **FM Radio** application from the main menu.

Basic Web Browser

The phone includes a basic web browser for internet access. Navigate to the **Browser** application from the main menu to access web pages.

MAINTENANCE

Cleaning Your Device

- Use a soft, lint-free cloth to wipe the phone's screen and body.
- Avoid using harsh chemicals, cleaning solvents, or aerosol sprays.
- Do not allow moisture into openings.

Battery Care

- Use only Coolpad approved chargers and cables.
- Avoid exposing the battery to extreme temperatures.
- Do not puncture, disassemble, or modify the battery.

TROUBLESHOOTING

If you encounter issues with your Coolpad Snap 3311A, refer to the following common solutions:

Problem	Solution
Phone does not power on	Ensure the battery is properly installed and fully charged. Connect the charger and try again.
No network signal	Check if the SIM card is correctly inserted. Move to an area with better network coverage. Contact your service provider (T-Mobile) if the issue persists.
Cannot make or receive calls	Verify network signal. Ensure your account is active with T-Mobile. Restart the phone.
Battery drains quickly	Reduce screen brightness. Close unused applications. Limit background data usage. Ensure Wi-Fi Hotspot is off when not in use.
Phone is unresponsive	Perform a soft reset by removing and reinserting the battery, then power on the phone.

For further assistance, please refer to the official Coolpad support website or contact T-Mobile customer service.

SPECIFICATIONS

Key technical specifications for the Coolpad Snap 3311A:

- **Model Name:** Snap 3311A
- **Operating System:** Android
- **Wireless Carrier:** T-Mobile (Locked)
- **Cellular Technology:** 4G LTE

- **Connectivity:** Bluetooth, USB, Wi-Fi
- **Screen Size:** 3 Inches
- **Resolution:** 480 x 800 (Internal), 320 x 240 (External Display)
- **Memory Storage Capacity:** 16 GB
- **SIM Card Slot:** Single Nano SIM
- **Camera:** 2 MP (Front/Rear Facing Photo Sensor Resolution)
- **Video Capture Resolution:** CIF (352 x 288)
- **Connector Type:** 3.5mm Jack, Micro USB
- **Form Factor:** Flip
- **Battery:** Lithium-Ion
- **Human-Interface Input:** Buttons
- **Water Resistance Level:** Waterproof
- **Hearing Aid Compatible:** Yes

WARRANTY AND SUPPORT

For information regarding the product warranty, please refer to the warranty card included with your purchase or visit the official Coolpad website. For technical support, troubleshooting beyond this manual, or service inquiries, please contact Coolpad customer support or your service provider, T-Mobile. Official Coolpad Website: www.coolpad.com