

Coolpad 3311A

Coolpad Snap 3311A User Manual

Model: 3311A | Brand: Coolpad

INTRODUCTION

This manual provides comprehensive instructions for the operation and maintenance of your Coolpad Snap 3311A Unlocked Android 4G LTE Clamshell Flip Phone. This device is designed for basic communication needs, offering essential features in a compact, durable form factor.

The Coolpad Snap 3311A features a large outer display, larger buttons, a camera, FM radio, and a 3.5mm audio jack. It can also serve as a Wi-Fi mobile hotspot and has a basic web browser. It supports memory cards for expanded storage.

WHAT'S IN THE BOX

- Coolpad Snap 3311A Flip Phone
- Charger
- Lithium Ion Battery (pre-installed or separate)

Note: SIM card is NOT INCLUDED and must be acquired separately from your chosen GSM carrier.

SETUP

1. Battery and SIM Card Installation

The Coolpad Snap 3311A features a removable battery, allowing for easy replacement or troubleshooting. To install the battery and SIM card:

1. Carefully remove the back cover of the phone by gently prying it open from the notch.
2. Locate the SIM card slot and insert your activated SIM card. Ensure it is correctly oriented according to the diagram near the slot.
3. Insert the Lithium Ion battery into its compartment, aligning the gold contacts on the battery with the corresponding contacts in the phone.

4. Replace the back cover, pressing firmly around the edges until it clicks securely into place.



Figure 1: Front and back view of the Coolpad Snap 3311A. The back cover is removable to access the battery and SIM card slots.

2. Initial Power On and Charging

After installing the battery and SIM card:

1. Press and hold the Power button (located on the right side of the phone) until the screen illuminates.
2. Connect the provided charger to the Micro-USB port (located on the bottom of the phone) and plug it into a standard power outlet. Allow the phone to fully charge before extensive first use.

OPERATING YOUR PHONE

Basic Call Functions

To make a call:

1. Open the flip to activate the screen.
2. Use the numerical keypad to dial the desired phone number.
3. Press the **Green Call Button** to initiate the call.

To answer a call:

- When the phone rings, open the flip or press the **Green Call Button**.

To end a call:

- Press the **Red End Call Button** or close the flip.



Figure 2: The Coolpad Snap 3311A is a clamshell flip phone. When opened, it reveals a numerical keypad and an internal display for operation.

Text Messaging

The phone supports standard text messaging. Navigate to the 'Messages' application from the main menu to compose and read messages.

Camera Functionality

The device includes a 2+ megapixel camera. To access the camera, navigate to the 'Camera' application from the main menu. The camera supports still photos and CIF (352 x 288) video recording.

Wi-Fi and Mobile Hotspot

Your Coolpad Snap 3311A can connect to Wi-Fi networks and function as a mobile hotspot. Access these features through the 'Settings' menu to configure and enable them.

Adjustable Text Size

For enhanced readability, the phone offers adjustable text sizes. This setting can be found within the 'Display' or 'Accessibility' options in the 'Settings' menu.

MAINTENANCE

Battery Care

- To maximize battery life, avoid extreme temperatures.
- Charge the battery fully before its first use.
- If the phone will not be used for an extended period, store it with a partial charge (around 50%) and recharge periodically.

Cleaning Your Phone

- Use a soft, lint-free cloth to clean the screen and body of the phone.

- Avoid using harsh chemicals or abrasive materials, as these can damage the device's finish.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Phone does not power on.	Low or depleted battery.	Connect the charger and allow the phone to charge for at least 15 minutes before attempting to power on.
Phone is unresponsive or frozen.	Software glitch or temporary error.	Remove the back cover and battery, wait 10 seconds, then reinsert the battery and cover. Power on the phone.
Poor call quality or dropped calls.	Weak network signal or SIM card issue.	Move to an area with better network coverage. Ensure SIM card is properly inserted. Contact your carrier if issues persist.
Cannot connect to Wi-Fi.	Incorrect Wi-Fi password or router issue.	Verify the Wi-Fi password. Restart your Wi-Fi router. Try connecting to other networks.

Factory Reset

If your phone experiences persistent issues, a factory reset may resolve them.**Warning:** A factory reset will erase all data on your phone, including contacts, messages, and installed applications. Back up important data before proceeding.

To perform a factory reset, navigate to 'Settings' > 'System' > 'Reset options' > 'Erase all data (factory reset)' and follow the on-screen prompts.

SPECIFICATIONS




Feature	Detail
Brand	Coolpad
Model Name	Coolpad Snap
Item Model Number	3311A
Operating System	Android
Cellular Technology	4G LTE
Wireless Communication Technologies	Bluetooth, Cellular, Wi-Fi
Connectivity Technologies	Wi-Fi, Micro-USB, 3.5 mm Audio Jack
Camera	2+ Megapixel (Video: CIF 352 x 288)
Form Factor	Foldable Screen (Clamshell)




Feature	Detail
Battery	1 Lithium Ion battery (included), 1250 mAh
Phone Talk Time	4.6 Hours
Memory Storage Capacity	4 GB
RAM	4 GB
Item Weight	10.2 ounces
Package Dimensions	7.05 x 3.54 x 1.85 inches
Special Features	Mobile Hotspot, Hearing Aid Compatible, Vibrate, Adjustable Text Size, Large Buttons

WARRANTY AND SUPPORT

For information regarding warranty coverage, technical support, or service, please refer to the documentation included with your product or visit the official Coolpad website. Keep your proof of purchase for warranty claims. For additional assistance, you may also contact the seller, Gadgets-Deal, through the Amazon platform.

Related Documents - 3311A

 Coolpad Snap™ User Manual	Coolpad Snap™ User Manual User manual for the Coolpad Snap™ mobile phone, providing instructions on getting started, using apps like Phone, Messages, Camera, and managing settings, along with safety information and warranty details.
	Coolpad Snap™ Quick Start Guide Official Quick Start Guide for the Coolpad Snap™ (model 3311A) smartphone. Learn how to set up your device, make calls, send messages, use the camera, manage contacts, and configure wireless settings.
 Coolpad Snap User Manual	Coolpad Snap User Manual: Getting Started and Features Guide Comprehensive user manual for the Coolpad Snap mobile phone, covering setup, device layout, apps, settings, safety information, and warranty details.

	<p>Coolpad Belleza Quick Start Guide - User Manual</p> <p>Get started with your Coolpad Belleza mobile phone. This quick start guide provides essential information on device layout, powering on/off, charging, SIM card insertion, home screen navigation, status bar icons, making calls, sending messages, using the camera, viewing photos in the gallery, and connecting to Wi-Fi. Includes trademark and copyright information.</p>
	<p>Coolpad Belleza User Guide</p> <p>Comprehensive user guide for the Coolpad Belleza mobile phone, covering setup, features, operations, settings, and troubleshooting.</p>
	<p>Coolpad Legacy Brisa User Guide - Setup, Features, and Troubleshooting</p> <p>Get the most out of your Coolpad Legacy Brisa smartphone with this comprehensive user guide. Learn about setup, basic operations, connectivity, apps, settings, and find troubleshooting tips.</p>