Saved from manuals.plus.
Open the live page for links to other documents and user manuals.

Samsung Galaxy Note 20 Ultra 5G

Samsung Galaxy Note 20 Ultra 5G User Manual

Model: Galaxy Note 20 Ultra 5G

1. Product Overview

The Samsung Galaxy Note 20 Ultra 5G is a powerful smartphone designed for productivity and entertainment. It features a high-performance processor, a versatile camera system, and the integrated S Pen for enhanced interaction. This device is a renewed product, fully functional and compatible with most major U.S. carriers, including AT&T.



Image: Samsung Galaxy Note 20 Ultra 5G in Mystic Black with its S Pen stylus.

Key Features:

- **Qualcomm Snapdragon 865+ Mobile Platform:** Ensures outstanding overall performance.
- **6.9" Infinity-O Display:** Quad HD+ Dynamic AMOLED 2X with 120Hz adaptive refresh rate.
- **Pro-Grade Camera System:** Features a 108 MP rear camera for super resolution photos and videos.
- **Integrated S Pen:** Offers pen precision for notes and creative tasks.
- **Intelligent Battery:** 4500 mAh battery with Super Fast Charge capabilities.
- **5G Connectivity:** Provides fast network speeds for downloading, uploading, and streaming.

2. Initial Setup

2.1. Unboxing and Contents

Upon opening the package, verify that the following items are included:

- Samsung Galaxy Note 20 Ultra 5G device
- White Box packaging
- Original Wall Charger Cube
- USB Type-C Cable

2.2. SIM Card Installation

The Galaxy Note 20 Ultra 5G uses a Nano SIM card. Follow these steps to install your SIM card:

1. Locate the SIM card tray on the top edge of the device.
2. Insert the SIM ejector tool (not included, use a thin paperclip if necessary) into the small hole on the tray to open it.
3. Place your Nano SIM card into the tray with the gold contacts facing down.
4. Gently push the tray back into the slot until it clicks into place.

2.3. Powering On and Initial Configuration

To power on your device, press and hold the Power/Side key located on the right side of the phone until the Samsung logo appears. Follow the on-screen prompts to complete the initial setup, including language selection, Wi-Fi connection, Google account setup, and security settings.

2.4. Charging the Device

Connect the USB Type-C cable to the charging port at the bottom of the phone and the other end to the original wall charger cube. Plug the charger into a power outlet. The device supports Super Fast Charge for quick power replenishment.

3. Operating Your Device

3.1. Display and Navigation

The 6.9-inch Infinity-O Dynamic AMOLED 2X display offers a smooth visual experience with a 120Hz adaptive refresh rate. Navigate the device using touch gestures: tap, swipe, pinch-to-zoom, and long-press.

3.2. S Pen Functionality

The S Pen is integrated into the device for precise input. To remove the S Pen, gently press its end until it clicks, then pull it out. To reinsert, push it back into its slot until it clicks securely.





Image: A close-up view of the S Pen, highlighting its button and tip.

Use the S Pen for:

- **Taking Notes:** Quickly jot down ideas with Samsung Notes.
- **Air Actions:** Control your phone remotely with gestures.
- **Screen Off Memo:** Write notes directly on the screen when it's off.

- **Smart Select:** Capture specific areas of the screen.

3.3. Camera Usage

The device features a powerful Pro-Grade Camera system. The rear camera boasts a 108 MP sensor, enabling high-resolution photography and 4K video recording. The front camera is ideal for selfies and video calls.





Image: The rear of the Samsung Galaxy Note 20 Ultra 5G, showcasing its multi-lens camera module.

To access the camera, tap the Camera icon on your home screen or lock screen. Available shooting modes include Portrait, Photo, Video, and more.

3.4. Security Features

The Galaxy Note 20 Ultra 5G includes a Fingerprint Recognition sensor for secure unlocking and authentication. You can set up your fingerprint in the device's security settings.

3.5. Connectivity

The device supports 5G cellular technology for high-speed data. It also features Wi-Fi, Bluetooth, and USB Type-C for various connectivity needs.

4. Maintenance and Care

4.1. Battery Management

The device is equipped with an Intelligent Battery (4500 mAh) that optimizes usage. To prolong battery life:

- Avoid extreme temperatures.
- Use the provided Super Fast Charger for optimal charging.
- Close unused apps running in the background.
- Adjust screen brightness and refresh rate settings.

4.2. Software Updates

Regular software updates are released to improve performance, add features, and enhance security. To check for updates, go to **Settings > Software update > Download and install** Ensure your device is connected to Wi-Fi and has sufficient battery charge before starting an update.

4.3. Cleaning Your Device

To clean your phone, gently wipe it with a soft, lint-free cloth. Avoid using harsh chemicals or abrasive materials. For the screen, a screen cleaner specifically designed for electronics can be used.

4.4. Water Resistance

The Samsung Galaxy Note 20 Ultra 5G is rated as Water Resistant. This means it can withstand splashes and brief immersion in shallow water. However, it is not waterproof. Avoid exposing the device to high-pressure water, saltwater, or other liquids. If the device gets wet, dry it thoroughly before charging or using the S Pen.

5. Troubleshooting

If you encounter issues with your device, try the following common troubleshooting steps:

- **Device Not Responding:** Press and hold the Power/Side key and Volume Down key simultaneously for about 7 seconds to force restart the device.
- **Battery Draining Quickly:** Check background app usage in **Settings > Battery and device care > Battery**. Reduce screen brightness, disable unnecessary features like GPS or Bluetooth when not in use.
- **Software Update Issues:** If an update fails or shows an 'update interrupted' message, ensure a stable Wi-Fi connection and sufficient storage. Try again after 24 hours or perform a factory reset (back up data first).
- **Network Connectivity Problems:** Toggle Airplane Mode on and off. Restart the device. Check SIM card insertion.
- **Performance Slowdown:** Clear cache, uninstall unused apps, or consider a factory reset (back up data first).

6. Specifications

Feature	Specification
Brand	Samsung
Model Name	Galaxy Note 20 Ultra 5G
Operating System	Android
CPU Model	Snapdragon 865 Plus
CPU Speed	3.09 GHz
RAM Memory Installed Size	8 GB
Memory Storage Capacity	128 GB
Screen Size	6.9 Inches
Resolution	1440 x 3040
Refresh Rate	120 Hz
Display Type	AMOLED
Rear Facing Camera Photo Sensor Resolution	108 MP
Number of Front Cameras	1
Battery Power	4500 mAh
Connector Type	USB Type C
SIM Card Slot Count	Single SIM
SIM Card Size	Nano
Water Resistance Level	Water Resistant
Biometric Security Feature	Fingerprint Recognition

Feature	Specification
Wireless Provider	Unlocked (AT&T, T-Mobile, most other major carriers except Verizon, Boost, and Sprint)

7. Warranty and Support

7.1. Renewed Product Information

This Samsung Galaxy Note 20 Ultra 5G is a renewed product. Renewed products are fully functional and come with generic or original accessories and packaging. They undergo a thorough inspection and testing process to ensure quality.

7.2. Return Policy

Your renewed device is typically covered by a 90-day return policy. Please refer to your purchase documentation or contact your seller for specific details regarding returns and exchanges.

7.3. Customer Support

For technical assistance, troubleshooting, or warranty inquiries, please contact the seller or Samsung customer support. Have your device's model number and purchase information ready when contacting support.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

https://manuals.plus/asin/B08G9S7C34

More documents and user manuals: **https://manuals.plus/**