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Urban Factory WHD20UF

Urban Factory WEBEE 1080p Full HD USB Webcam User Manual

Model: WHD20UF

Introduction

The Urban Factory WEBEE 2.0 MP Webcam is designed to provide high-quality video conferencing with 1080p Full HD resolution. It features a built-in omnidirectional microphone for clear audio and autofocus capabilities to ensure sharp images. This webcam is compatible with popular video conferencing platforms such as Skype, Microsoft Teams, and Zoom, and adapts to various lighting conditions for optimal performance.

Its versatile design allows for secure attachment to monitors, laptops, or tripods, and includes a privacy cover for enhanced security. This manual provides detailed instructions for setting up, operating, maintaining, and troubleshooting your WEBEE webcam.

What's in the Box

- Urban Factory WEBEE 1080p Full HD USB Webcam
- Curved Adhesive Mount
- Privacy Cover
- USB Cable



The Urban Factory WEBEE webcam, featuring its lens, integrated microphone, and versatile mounting clip with an open privacy cover.

Setup

1. **Mounting the Webcam:**
    - **On a Monitor/Laptop:** Open the integrated mounting clip and place the webcam securely on top of your monitor or laptop screen. Adjust the clip to ensure it sits firmly without obstructing the screen.
    - **On a Tripod:** The universal mounting clip includes a screw thread. Attach the webcam to a standard tripod (not included) for more flexible positioning.
    - **Using Adhesive Mount (Optional):** If provided, use the curved adhesive mount to attach the webcam to a

flat surface. Ensure the surface is clean and dry before applying.

2. **Connecting to Your Computer:**

   Plug the USB cable of the webcam into an available USB port on your computer (desktop or laptop). The webcam is plug-and-play and typically does not require additional drivers for Windows or macOS X.

3. **Installing the Privacy Cover:**

   Align the privacy cover with the webcam lens. The cover is designed to slide or clip over the lens, providing a physical barrier when the webcam is not in use to ensure your privacy.

Operating Instructions

1. **Starting a Video Call:**

   Open your preferred video conferencing software (e.g., Skype, Microsoft Teams, Zoom). In the software's settings, select the "Urban Factory WEBEE Webcam" as your video input device and the "WEBEE Microphone" as your audio input device.

2. **Autofocus Feature:**

   The webcam features automatic autofocus. It will continuously adjust the focus to keep you clear and sharp during your video calls. No manual adjustment is typically required.

3. **Low-Light Correction:**

   The WEBEE webcam automatically adapts to dim lighting conditions, producing brighter images with improved contrast. Ensure adequate ambient lighting for best results, but the webcam will compensate for less-than-ideal light.

4. **Using the Built-in Microphone:**

   The integrated omnidirectional microphone captures clear audio from all directions. Position yourself within a reasonable distance from the webcam for optimal voice pickup.

5. **Privacy Management:**

   When not in use, slide or clip the privacy cover over the lens to physically block the camera view, ensuring your privacy.

Maintenance

- **Cleaning the Lens:** Gently wipe the webcam lens with a soft, lint-free cloth. For stubborn smudges, use a lens cleaning solution specifically designed for optical surfaces. Avoid abrasive materials or harsh chemicals.
- **Cleaning the Body:** Use a soft, dry cloth to clean the body of the webcam. If necessary, a slightly damp cloth can be used, but ensure no moisture enters the device.
- **Storage:** When not in use for extended periods, store the webcam in a cool, dry place, away from direct sunlight and extreme temperatures. Ensure the privacy cover is in place to protect the lens.
- **Cable Care:** Avoid bending or kinking the USB cable excessively. Do not pull the cable to disconnect the webcam; always grasp the USB connector.

Troubleshooting

Problem	Possible Cause	Solution

Problem	Possible Cause	Solution
No image/video	USB cable not properly connected; Webcam not selected in software; Privacy cover closed.	Ensure USB cable is fully inserted. Check video conferencing software settings to confirm WEBEE webcam is selected. Open the privacy cover. Try a different USB port.
No sound from microphone	Microphone not selected in software; Microphone muted.	In your software's audio settings, select "WEBEE Microphone" as the input device. Ensure the microphone is not muted in the software or system settings.
Blurry or poor image quality	Dirty lens; Insufficient lighting; Software settings.	Clean the webcam lens with a soft cloth. Ensure adequate lighting in your environment. Check video quality settings within your conferencing software.
Webcam not recognized by computer	USB port issue; System driver issue.	Try connecting to a different USB port. Restart your computer. For Windows, check Device Manager; for macOS, check System Information to see if the webcam is listed.

Specifications

Feature	Detail
Model Number	WHD20UF
Resolution	1920 x 1080 Full HD (1080p)
Megapixels	2.0 MP
Focus Type	Autofocus
Microphone	Built-in Omnidirectional Microphone
Connectivity	USB
Compatibility	Windows, macOS X
Color	Black
Item Weight	4.8 ounces
Product Dimensions (LxWxH)	1.96 x 3.34 x 2.16 inches
Photo Sensor Technology	CMOS
Video Capture Format	MP4
Supported Audio Format	PCM

Warranty and Support

For warranty information and technical support, please refer to the official Urban Factory website or contact their customer service department. Keep your purchase receipt as proof of purchase for any warranty claims.

For the most up-to-date support resources, including FAQs and driver downloads (if applicable), please visit:

Urban Factory Support Website

Or contact customer service at: **support@urbanfactory.com**

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