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› [Gibson](#) /

› Gibson 20.2 cu. ft. Upright Freezer MUFF21VLQW User Manual

Gibson MUFF21VLQW

Gibson 20.2 cu. ft. Upright Freezer

Model: MUFF21VLQW

IMPORTANT SAFETY INFORMATION

Read all instructions before using this appliance. Failure to follow these instructions may result in fire, electric shock, or personal injury. Keep this manual for future reference.

- **Electrical Safety:** Ensure the freezer is connected to a properly grounded electrical outlet. Do not use extension cords.
- **Ventilation:** Maintain adequate clearance around the freezer for proper ventilation. Blocked vents can lead to overheating.
- **Flammable Materials:** Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- **Child Safety:** Supervise children when they are near the appliance. Old freezers can be dangerous if children get trapped inside.
- **Disposal:** Dispose of the appliance according to local regulations. Remove the door before disposal to prevent child entrapment.

PRODUCT OVERVIEW

The Gibson MUFF21VLQW is a 20.2 cubic feet (572 liters) upright freezer designed for efficient and reliable food storage. It features a white finish and a stainless steel door material, offering a freestanding installation type.



Image: Front view of the Gibson 20.2 cu. ft. Upright Freezer, Model MUFF21VLQW, in white.

SETUP

Unpacking

1. Remove all packaging materials, including tape and protective films.
2. Inspect the freezer for any shipping damage. Report any damage immediately to your retailer.
3. Clean the interior and exterior of the freezer with a mild detergent and warm water before use.

Location

- Place the freezer on a strong, level floor capable of supporting its weight when fully loaded.
- Avoid direct sunlight and heat sources (e.g., stoves, radiators) to ensure optimal performance.

- Allow at least 4 inches (10 cm) of space at the back and sides, and 12 inches (30 cm) at the top for proper air circulation.

Electrical Connection

- Plug the freezer into an exclusive, grounded 15-amp or 20-amp electrical outlet.
- Do not use an adapter or extension cord.
- Allow the freezer to stand upright for at least 2-4 hours before plugging it in to allow refrigerants to settle.

OPERATING INSTRUCTIONS

Temperature Control

- The temperature control is typically located inside the freezer compartment.
- Set the control to the recommended setting (usually 'Normal' or a mid-range number) for initial operation.
- Allow 24 hours for the freezer to reach the desired temperature before loading with food.
- Adjust the control as needed to maintain optimal freezing temperatures, typically 0°F (-18°C) or colder.

Loading the Freezer

- Avoid overloading the freezer, as this can restrict airflow and reduce freezing efficiency.
- Leave some space between items for cold air to circulate.
- For best results, freeze small quantities of food at a time.

Door Opening

- Minimize door openings to maintain a consistent internal temperature and conserve energy.
- Ensure the door seals completely after each opening.

MAINTENANCE

Cleaning

- **Interior:** Clean the interior regularly with a solution of two tablespoons of baking soda to one quart of warm water. Rinse thoroughly and dry.
- **Exterior:** Wipe the exterior with a soft cloth and mild detergent. Avoid abrasive cleaners.
- **Door Gaskets:** Clean door gaskets with warm water and mild soap to ensure a proper seal.

Defrosting

This freezer model may require manual defrosting. Defrost when frost accumulation reaches about 1/4 inch (0.6 cm) thick.

1. Unplug the freezer from the electrical outlet.
2. Remove all food items and store them in another freezer or cooler.
3. Place towels on the floor around the freezer to catch melting ice.
4. Leave the freezer door open to allow frost to melt naturally. Do not use sharp objects or heating devices to

speed up defrosting.

5. Once defrosted, clean and dry the interior thoroughly before plugging it back in and returning food.

Power Outages

- During a power outage, keep the freezer door closed to maintain cold temperatures for as long as possible.
- A full freezer will stay cold longer than a partially filled one.

TROUBLESHOOTING

Before calling for service, review this section. It may save you time and expense.

Problem	Possible Cause	Solution
Freezer does not operate	No power to the freezer; circuit breaker tripped; power cord unplugged.	Check power supply; reset circuit breaker; ensure power cord is securely plugged in.
Freezer temperature is too warm	Temperature control set too high; door opened too frequently; heavy frost buildup; poor ventilation.	Adjust temperature control to a colder setting; minimize door openings; defrost the freezer; ensure adequate clearance around the unit.
Excessive noise	Freezer not level; items vibrating inside; fan obstruction.	Level the freezer using adjustable feet; rearrange items; check for obstructions around the fan.
Door does not close properly	Door gasket dirty or damaged; freezer not level; items blocking the door.	Clean or replace gasket; level the freezer; remove obstructions.

SPECIFICATIONS

Feature	Detail
Brand	Gibson
Model Name	Gibson Freezer MUFF21VLQW
Color	White
Door Material Type	Stainless Steel
Item Weight	78 kilograms
Installation Type	Freestanding
Manufacturer	Gibson
Capacity	572 Liters (20.2 cubic feet)
Product Type	Freezer
Unit Count	1
ASIN	B08G1BPYRN

WARRANTY AND SUPPORT

Warranty Information

This Gibson freezer comes with a manufacturer's warranty of **2 years** from the date of purchase. This warranty covers defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims.

Customer Support

For installation services (available only in Riyadh, Jeddah, Dammam) or any other support inquiries, please contact Alessa Customer Service at:

Phone: 8001240020

When contacting support, please have your model number (MUFF21VLQW) and purchase date available.

