

## Dell KB216

# Dell KB216 Wired USB QWERTY Keyboard Instruction Manual

Model: KB216 | Brand: Dell

## INTRODUCTION

This manual provides essential information for setting up, operating, and maintaining your Dell KB216 Wired USB QWERTY Keyboard. Designed for comfort and durability, this full-size keyboard is a reliable input solution for both home and office environments.

## 1. SETUP

### 1.1 Connecting the Keyboard

The Dell KB216 keyboard features a simple plug-and-play design, requiring no additional software installation. To connect your keyboard:

1. Locate an available USB-A port on your computer (desktop or laptop).
2. Plug the USB connector from the keyboard cable into the USB-A port.
3. The operating system will automatically detect and install the necessary drivers. Your keyboard is now ready for use.

### 1.2 Compatibility

This keyboard is compatible with both Windows and Mac operating systems, offering versatile use across different computing platforms.



Figure 1: Dell KB216 Wired USB QWERTY Keyboard, showcasing its full layout and wired USB connection.

## 2. OPERATING THE KEYBOARD

### 2.1 Key Layout and Typing Experience

The Dell KB216 features a full-size QWERTY layout with a dedicated number pad, providing a complete typing solution. The keys are designed to be quiet and low-profile, ensuring a smooth and comfortable typing experience suitable for both casual use and extended work sessions.

### 2.2 Media Control Keys

The keyboard includes dedicated media control keys for convenient access to audio and video playback functions. These keys allow you to quickly adjust volume, play, pause, and skip tracks without interrupting your workflow.

- **Volume Up/Down/Mute:** Control your system's audio output.
- **Play/Pause:** Start or stop media playback.
- **Previous/Next Track:** Navigate through your media playlist.

### 2.3 Num Lock Indicator

An indicator light for Num Lock is located on the top right of the keyboard, providing visual confirmation of its activation status.

### 3. MAINTENANCE

To ensure the longevity and optimal performance of your Dell KB216 keyboard, follow these simple maintenance guidelines:

- **Cleaning:** Regularly wipe the keyboard surface with a soft, damp cloth. For deeper cleaning, use compressed air to remove dust and debris from between the keys. Avoid using harsh chemicals or abrasive cleaners.
- **Spills:** In case of a liquid spill, immediately unplug the keyboard from your computer. Turn it upside down to drain any liquid and allow it to dry completely before reconnecting.
- **Storage:** When not in use for extended periods, store the keyboard in a clean, dry environment away from extreme temperatures.

### 4. TROUBLESHOOTING

If you encounter any issues with your Dell KB216 keyboard, refer to the following common troubleshooting steps:

- **Keyboard Not Responding:**

- Ensure the USB connector is securely plugged into a working USB port on your computer.
- Try plugging the keyboard into a different USB port or a different computer to rule out port or system issues.
- Restart your computer.

- **Specific Keys Not Working:**

- Check for any physical obstructions or debris under the affected key.
- Gently press the key multiple times to dislodge any stuck particles.

- **Num Lock Not Working:**

- Press the "Num Lock" key located above the number pad to toggle its function. Check the indicator light.

If the problem persists after trying these steps, please contact Dell customer support for further assistance.

### 5. SPECIFICATIONS

Brand	Dell
Model Number	KB216 (7239273000)
Connectivity Technology	USB Cable, USB-A (Wired)
Keyboard Description	QWERTY, Full-Size (100%)

<b>Color</b>	Black
<b>Compatible Devices</b>	Desktop, Laptop
<b>Style</b>	Modern
<b>Included Components</b>	USB Cable
<b>Power Source</b>	Corded Electric
<b>Switch Type</b>	Membrane
<b>Hand Orientation</b>	Ambidextrous
<b>Date First Available</b>	August 11, 2020

## 6. WARRANTY AND SUPPORT

Your Dell KB216 keyboard is covered by Dell's standard manufacturer warranty. For detailed warranty information, product registration, or technical support, please visit the official Dell support website or contact their customer service. Keep your purchase receipt for warranty claims.

For additional resources and product information, you may visit the [Dell Store on Amazon](#).