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› BidetMate 1000 Series Electric Bidet Instruction Manual

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BidetMate 1000 Series Electric Bidet Instruction Manual

MODEL: 1000 SERIES | ELONGATED | SIDE PANEL

Brand: BidetMate

1. Introduction

The BidetMate 1000 Series Electric Bidet is designed to enhance personal hygiene and comfort. This smart toilet seat offers a range of customizable features including heated water, a heated seat, and a warm air dryer. It provides various wash functions such as aerated, pulse, feminine, power wash, massage, and a gentle child wash. This manual provides essential information for safe installation, operation, and maintenance of your BidetMate 1000 Series bidet.



Figure 1: BidetMate 1000 Series Electric Bidet, top view with lid closed.

2. Safety Information

- Ensure the bidet is connected to a 120V GFCI (Ground-Fault Circuit Interrupter) outlet to prevent electrical hazards.
- Do not immerse the unit in water or spray water directly onto the electrical components.
- Unplug the bidet from the power outlet before cleaning or performing any maintenance.
- Keep children and individuals with reduced physical, sensory, or mental capabilities away from the bidet unless supervised.
- Avoid placing heavy objects on the bidet seat or lid.

3. Package Contents

Your BidetMate 1000 Series package typically includes:

- BidetMate 1000 Series Electric Bidet Seat
- Mounting Plate and Bolts
- T-Valve Connector
- Water Supply Hose
- User Manual

4. Specifications

Feature	Detail
Color	White
Material	Acrylonitrile Butadiene Styrene (ABS)
Style	1000 Series Elongated Side Panel
Shape	Curved
Product Dimensions	20.8"L x 18.5"W
Item Weight	15.47 pounds
Power Source	Corded-Electric
Plug Format	B - US style with ground plug
Integrated Power Cord Length	47 inches
Installation Method	Click
Model Number	BM-1000P-E
UPC	810004871991

FITS ELONGATED TOILETS

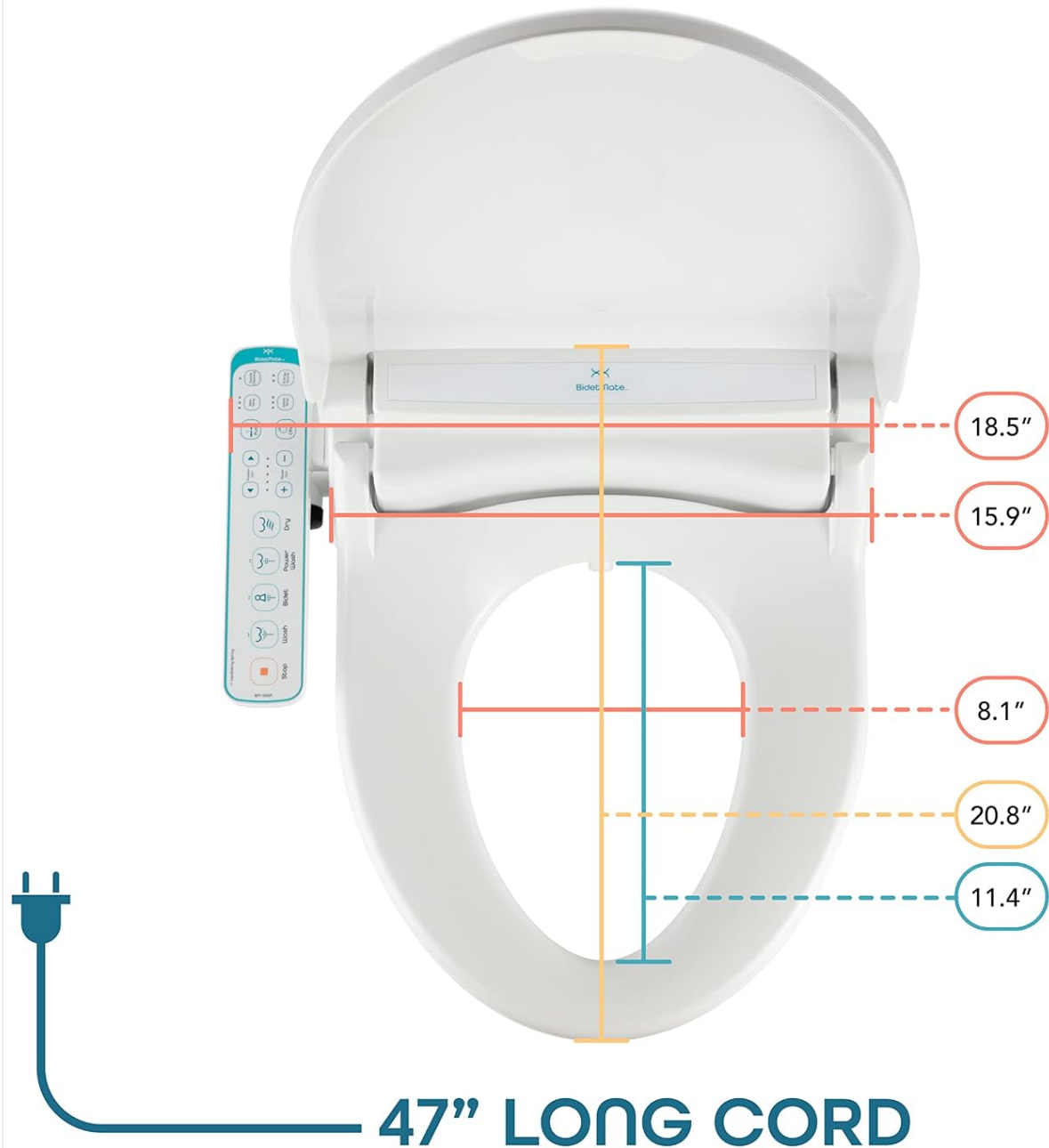


Figure 2: BidetMate 1000 Series Elongated Bidet Seat Dimensions.

5. Installation

Follow these steps for a successful installation. A 120V GFCI outlet is required near the toilet. Recommended minimum clearance to the toilet tank from mounting bolts is 40-50mm for flat back toilet bowls.

1. **Remove the Existing Seat:** Carefully remove your current toilet seat and lid.
2. **Fix the Bracket:** Attach the mounting bracket onto the toilet bowl using the provided bolts and rubber bushings. Ensure it is securely fastened.
3. **Slide the Bidet Seat:** Align the BidetMate seat with the mounting bracket and slide it into place until it clicks securely.
4. **Connect the Water Line:** Turn off the water supply to your toilet. Disconnect the existing water supply hose from the toilet tank. Install the T-valve connector to the toilet tank's fill valve. Connect the

existing water supply hose to one end of the T-valve and the new bidet supply hose to the other.

5. **Connect Power:** Plug the bidet's integrated 47-inch power cord into a grounded 120V GFCI outlet.

6. **Restore Water Supply:** Slowly turn on the water supply to the toilet and check for any leaks.



Figure 3: Easy Installation Steps for BidetMate 1000 Series.

6. Operation

The BidetMate 1000 Series features a convenient side control panel for easy access to all functions. The bidet will only operate when a user is seated, thanks to its integrated seat sensor.

Key Functions:

- **Wash:** Standard posterior wash.
- **Bidet:** Gentle feminine wash.
- **Power Wash:** Stronger posterior wash.
- **Dry:** Warm air dryer.
- **Stop:** Stops all current operations.
- **Pulse:** Pulsating water stream for enhanced cleaning.

- **Child:** Gentle wash and lower pressure settings suitable for children.
- **Position Control:** Adjusts the nozzle position forward or backward.
- **Power Control:** Adjusts water pressure.
- **Seat Temp:** Adjusts the heated seat temperature.
- **Water Temp:** Adjusts the heated water temperature.
- **Energy Saving:** Activates energy-saving mode.
- **Nozzle Cleaning:** Initiates self-cleaning of the nozzle.

Figure 4: BidetMate 1000 Series Side Control Panel.



Figure 5: BidetMate 1000 Series Key Features.



Figure 6: BidetMate 1000 Series Wash Functions.

Your browser does not support the video tag.

Video 1: BidetMate 1000 Series Product Overview. This video demonstrates the installation process and various operational features of the bidet, including heated seat, nozzle cleaning, different wash modes, and the warm air dryer.

7. Maintenance

Regular maintenance ensures optimal performance and hygiene.

Nozzle Cleaning:

The BidetMate 1000 Series features a stainless steel self-cleaning nozzle that sanitizes itself between uses. You can also manually activate the 'Nozzle Cleaning' function on the control panel for additional cleaning.

General Cleaning:

- Unplug the bidet before cleaning.
- Wipe the exterior surfaces with a soft, damp cloth and a mild, non-abrasive cleaner.
- Do not use harsh chemicals, abrasive pads, or solvents, as these can damage the finish.
- Ensure all surfaces are dry before plugging the bidet back in.



Figure 7: Self-Cleaning Nozzle and Soft-Close Lid.

8. Troubleshooting

If you encounter issues with your BidetMate 1000 Series, refer to the following common solutions:

- **No Power:** Check if the power cord is securely plugged into a working 120V GFCI outlet. Test the outlet with another appliance.
- **No Water Spray:** Ensure the water supply valve to the toilet is fully open. Verify that the seat sensor is engaged (you must be seated for the bidet to operate).
- **Water Temperature Issues:** Check the water temperature setting on the control panel. Allow a few moments for the water to heat up.
- **Seat Not Heating:** Verify the heated seat function is activated and the temperature setting is adjusted on the control panel.
- **Leaks:** Turn off the water supply immediately. Check all water connections for tightness. Ensure rubber washers are properly seated.

For persistent issues, please contact BidetMate Customer Support.

9. Warranty and Support

The BidetMate 1000 Series Electric Bidet comes with a **3-Year Warranty**. BidetMate offers easy-to-reach and responsive US-based Customer Support to assist with any questions or concerns regarding your product.

For warranty claims or technical assistance, please refer to the contact information provided in your product packaging or visit the official BidetMate website.