UGREEN 10928

UGREEN PS/Switch USB Bluetooth 5.0 Adapter User Manual

Model: 10928

Introduction

The UGREEN Bluetooth v5.0 Audio Transmitter provides a simple and effective way to add Bluetooth connectivity to your gaming consoles and computers. This adapter allows you to connect your favorite Bluetooth headphones, earbuds, or speakers to devices like the Nintendo Switch, PlayStation 5, PlayStation 4, PlayStation 4 Pro, and PlayStation 3, enabling a wireless audio experience for gaming and multimedia. It supports stable connections up to 10 meters without noticeable delay and features dual device connectivity, allowing two Bluetooth audio devices to be connected simultaneously for shared experiences.
It is a plug-and-play device, requiring no external drivers for operation on supported systems including Windows, MacOS, and Linux. This manual provides detailed instructions for setup, operation, maintenance, and troubleshooting to ensure optimal use of your UGREEN Bluetooth adapter.

Safety Information

- Keep the device away from water and liquids.
- Avoid extreme temperatures and direct sunlight.
- Do not attempt to disassemble or repair the device yourself. This may void the warranty and cause damage.
- Use only as intended for audio transmission.
- Keep out of reach of children.

Package Contents

Please check the package for the following items:

- 1 x UGREEN Bluetooth v5.0 Audio Transmitter (Model: 10928)
- 1 x User Manual



Image: The UGREEN Bluetooth 5.0 Adapter, showing its USB connector and the main body with the UGREEN logo, alongside its protective cap.

Product Overview

The UGREEN Bluetooth 5.0 Adapter is a compact USB device designed for wireless audio transmission. It features a standard USB-A connector for easy plug-and-play functionality.

Key Features:

- **Bluetooth 5.0 Technology:** Ensures stable and low-latency audio transmission.
- **10m Stable Connection:** Reliable wireless range for flexible use.
- **Dual Connection:** Connects to two Bluetooth audio devices simultaneously.
- **Plug and Play:** No drivers required for Windows, MacOS, and Linux.
- **Wide Compatibility:** Works with PS5, PS4, PS4 Pro, PS3, and Nintendo Switch (TV mode).

- **Audio Control Support:** Supports volume control and song skip functions on connected devices (Note: Does not support microphone function).



Image: A close-up view of the internal chip, highlighting the Bluetooth 5.0 technology, 10m distance capability, and auto-reconnect feature.

Setup

For Nintendo Switch (TV Mode):

1. Ensure your Nintendo Switch is docked and connected to your TV.
2. Plug the UGREEN Bluetooth adapter into an available USB-A port on the Nintendo Switch dock.
3. The adapter will power on automatically.
4. Put your Bluetooth headphones/earbuds into pairing mode.
5. The adapter will automatically search for and connect to your Bluetooth audio device. A successful connection is usually indicated by a solid light on the adapter.
6. Once connected, audio from your Switch will be transmitted to your Bluetooth device.

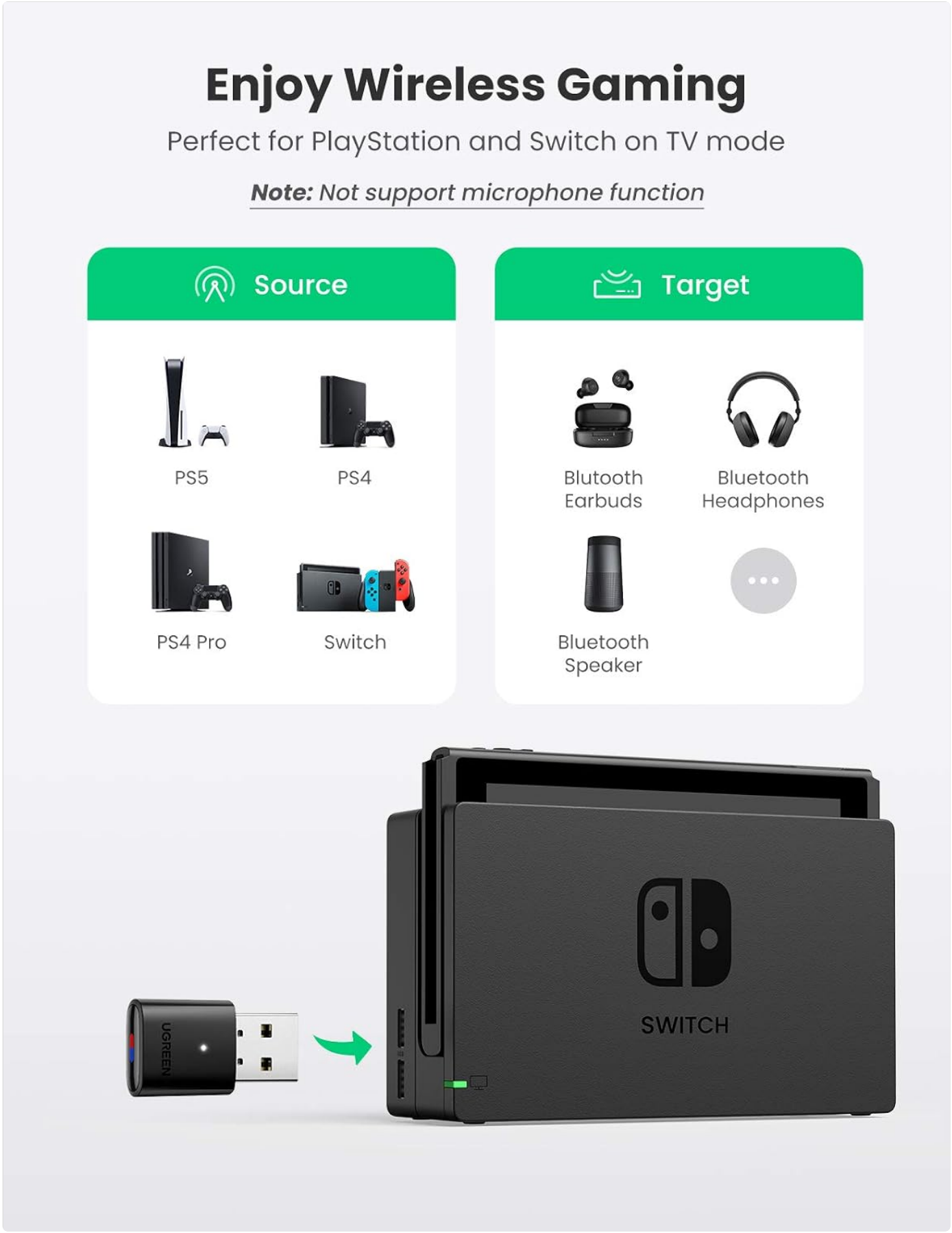


Image: Diagram showing the UGREEN Bluetooth adapter plugged into a Nintendo Switch dock, illustrating its use for wireless gaming with various compatible consoles and audio devices.

For PS5 / PS4 / PS4 Pro / PS3:

1. Plug the UGREEN Bluetooth adapter into an available USB-A port on your PlayStation console.
2. The adapter will power on.

3. Put your Bluetooth headphones/earbuds into pairing mode.
4. The adapter will automatically search for and connect to your Bluetooth audio device.
5. You may need to adjust the audio output settings on your PlayStation console to ensure audio is routed through the USB device. Navigate to *Settings > Sound > Audio Output* and select the USB audio device.

For Windows / MacOS / Linux Computers:

1. Plug the UGREEN Bluetooth adapter into an available USB-A port on your computer.
2. The adapter is plug-and-play and does not require driver installation. Your operating system should recognize it as an audio device.
3. Put your Bluetooth headphones/earbuds into pairing mode.
4. On your computer, go to your Bluetooth settings and search for new devices. Select your Bluetooth audio device to pair.
5. Once paired, select the UGREEN Bluetooth adapter as your audio output device in your system sound settings.



Image: The UGREEN Bluetooth adapter shown with icons representing Windows, MacOS, and Linux, emphasizing its driver-free plug-and-play compatibility across these operating systems.

Operating Instructions

Pairing a Bluetooth Device:

The UGREEN Bluetooth adapter is designed for automatic pairing. When plugged in and a Bluetooth audio device is in pairing mode nearby, the adapter will attempt to connect.

1. Ensure the adapter is plugged into your console or computer.
2. Activate pairing mode on your Bluetooth headphones/earbuds/speaker. Refer to your audio device's manual for specific instructions.
3. The adapter's indicator light will typically flash during pairing and become solid once a connection is established.
4. For subsequent uses, the adapter will automatically reconnect to the last paired device when both are powered on and within range.

Dual Connection (Multipoint):

The adapter supports connecting to two Bluetooth audio devices simultaneously, allowing two users to share the audio experience.

1. First, pair and connect your primary Bluetooth audio device as described above.
2. Once the first device is connected, put your second Bluetooth audio device into pairing mode.
3. The adapter will attempt to connect to the second device. Both devices should then receive audio simultaneously.

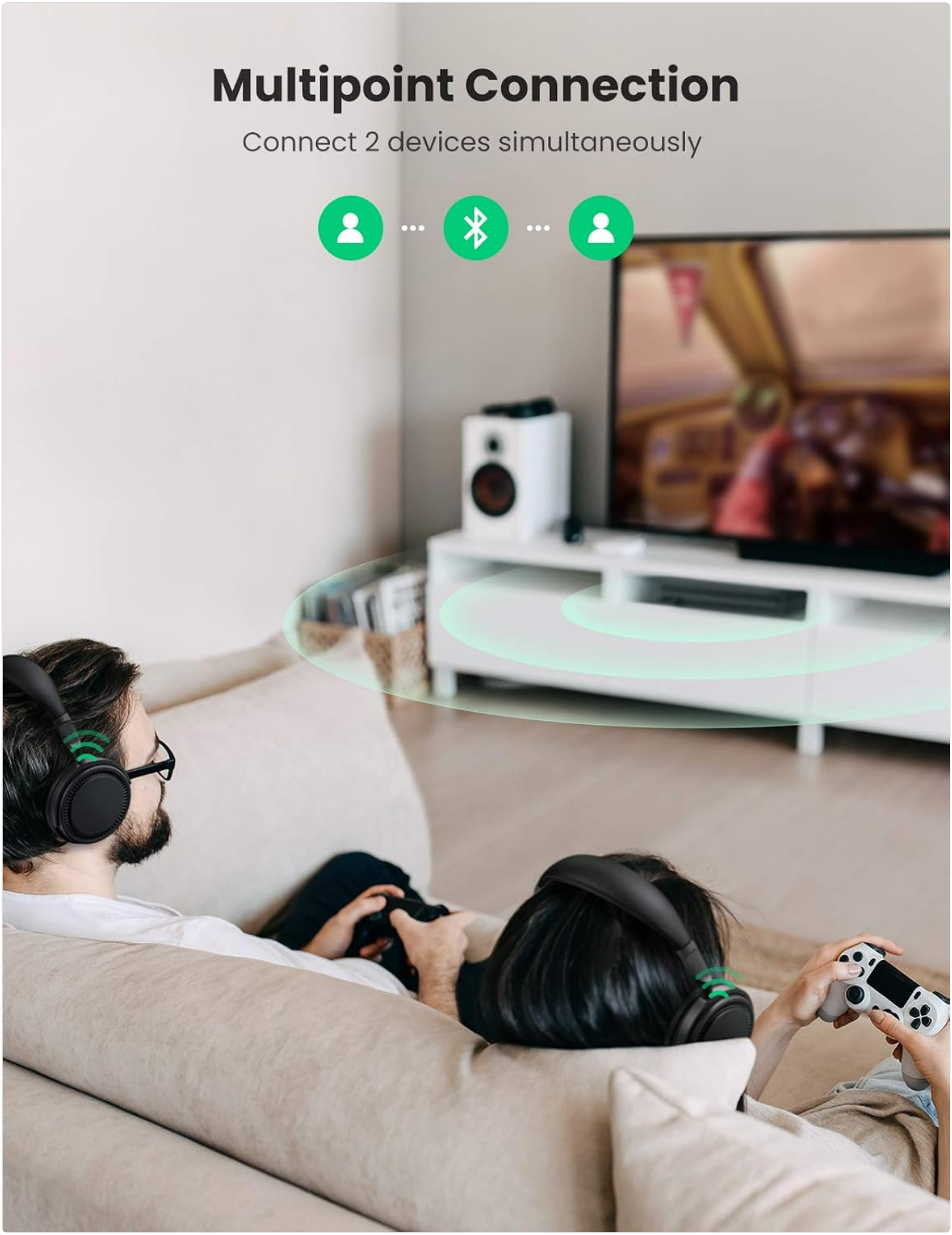


Image: Two individuals wearing headphones, playing a video game, demonstrating the multipoint connection feature of the UGREEN Bluetooth adapter that allows two devices to connect simultaneously.

Audio Control:

The adapter supports basic audio controls like volume adjustment and song skipping through your connected Bluetooth audio device, if supported by the device itself.

Note: This adapter does not support microphone functionality. For in-game voice chat, a separate microphone

solution will be required.

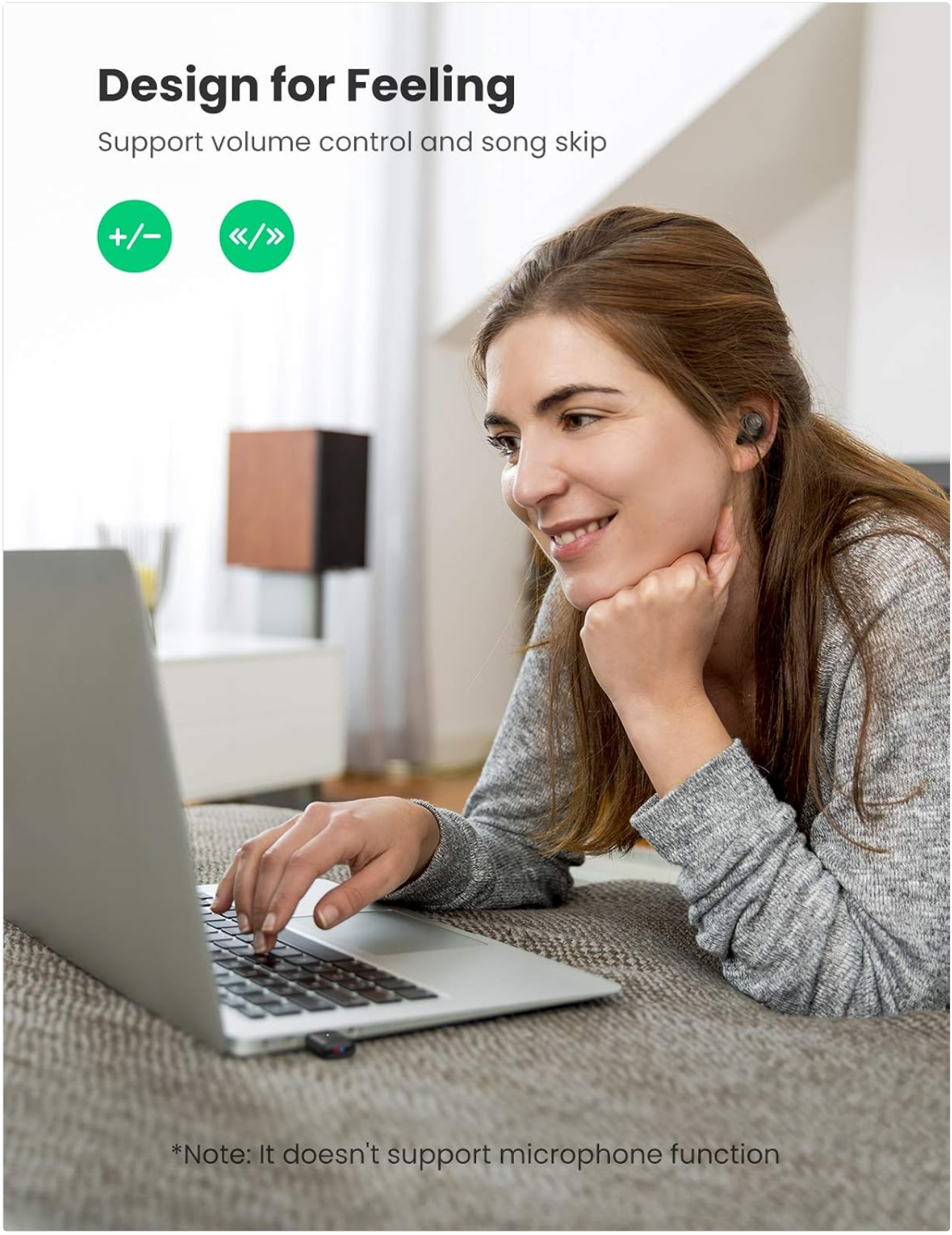


Image: A woman using a laptop with the UGREEN adapter, illustrating that the adapter supports volume control and song skip functions, but explicitly notes that it does not support microphone function.

Maintenance

- **Cleaning:** Use a soft, dry cloth to clean the adapter. Do not use liquid cleaners or aerosols.
- **Storage:** When not in use, store the adapter in a cool, dry place, away from direct sunlight and extreme temperatures.
- **Handling:** Handle the adapter with care. Avoid dropping it or subjecting it to strong impacts.

Troubleshooting

Problem	Possible Cause	Solution
No audio output.	Adapter not properly connected or not recognized. Bluetooth device not paired or out of range. Incorrect audio output selected on console/PC.	Ensure the adapter is fully inserted into the USB port. Re-pair your Bluetooth device. Ensure it's within 10m range. Check console/PC sound settings and select the USB audio device.
Cannot pair Bluetooth device.	Bluetooth device not in pairing mode. Too many devices trying to connect. Interference.	Ensure your Bluetooth device is in pairing mode. Turn off other Bluetooth devices nearby. Move away from sources of strong electromagnetic interference.
Audio quality is poor or intermittent.	Device is too far from the adapter. Interference from other wireless devices. Low battery on Bluetooth audio device.	Move closer to the adapter (within 10m). Minimize other wireless activity. Charge your Bluetooth audio device.
Adapter not working with Nintendo Switch Lite.	The product is not compatible with Switch Lite.	This adapter is not designed to work with the Nintendo Switch Lite.

Specifications

Feature	Detail
Brand	UGREEN
Model Number	10928
Color	Black
Hardware Interface	Bluetooth, USB
Data Link Protocol	Bluetooth, USB
Data Transfer Rate	3 Megabits per second
Operating System Compatibility	Windows, MacOS, Linux
Compatible Devices	PS5, PS4, PS4 Pro, PS3, Nintendo Switch (TV Mode), Computers

Feature	Detail
Microphone Support	No

Warranty and Support

UGREEN products typically come with a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging or visit the official UGREEN website for detailed warranty terms and conditions specific to your region.
For technical support, troubleshooting assistance, or warranty claims, please contact UGREEN customer service through their official website or the contact information provided in your product documentation. When contacting support, please have your product model number (10928) and purchase details ready.
You can visit the official UGREEN store for more information:UGREEN Official Store

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Ask a question about this manual

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Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question